

Note and Disclaimer:

1. This report shows all sites where specific challenges have been marked on our standard service quality checklist and/or where the supervision team has recommended the site for clinical mentoring because of significant weaknesses or deviation from protocol. Please note that these are subjective assessments by our supervision teams and the observations have not been verified by the program officers at the Department for HIV and AIDS.
2. The report is generated from our database, based on the data entered from the supervision forms and it may contain some data entry errors.
3. This reports is shared in a spirit of supporting our colleagues at the sites to provide the best possible HIV services within the guidelines of the National Program. It is not understood as a rating of individual staff or site performance. We all acknowledge the many challenges and constraints our colleagues at the facilities are facing.

Chitipa District Hospital Umoyo Clinic

Chitipa

Visited: 09 / 10 / 15

- QI Checklist:
- ART Card header details incomplete
 - ART Confirmatory HIV test details not recorded (paed. and adult cards)
 - ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
 - ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 - ART - Weight not recorded at each visit
 - ART regimen and side effects not recorded at each visit
 - ART - 'TB status current' not recorded at all ARV refill visits
 - ART - 'Doses missed' not recorded at all ARV refill visits
 - ART - Registration number not correctly assigned and/or don't match cards
 - ART register - Transfer-ins not recorded
 - ART register - case finding columns not complete (age, sex, reason,...)
 - ART register - Case finding data do not match cards
 - ART register - Outcomes incomplete and/or not updated every quarter
 - ART register - Outcome dates not specified
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - ANC cohort reports not complete for all 3 months or inaccurate
 - Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Kameme Health Centre

Chitipa

Visited: 08 / 10 / 15

- QI Checklist:
- ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 - ART - 'TB status current' not recorded at all ARV refill visits
 - ART register - Outcomes incomplete and/or not updated every quarter
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - ANC register not correctly filled: New page for each month, final status, page totals, etc.
 - HCC quarterly cohort registration report incomplete and/or inaccurate
 - HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 - HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Wenya Health Centre

Chitipa

Visited: 07 / 10 / 15

- QI Checklist:
- ART Card header details incomplete
 - ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Wenya Health Centre**Chitipa**

Visited: 07 / 10 / 15

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits
ART register - Transfer-ins not recorded
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Exposed child cards not correctly filed (by birth month)
HTC reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action PointsMentor Focus:**Ifumbo Health Centre****Chitipa**

Visited: 08 / 10 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Exposed child cards not correctly filed (by birth month)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action PointsMentor Focus:**Kapenda Health Centre****Chitipa**

Visited: 08 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action PointsMentor Focus:**Chilumba Rural Hospital****Karonga**

Visited: 14 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART Card header details incomplete
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART - Registration number not correctly assigned and/or don't match cards
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcomes incomplete and/or not updated every quarter
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Chilumba Rural Hospital **Karonga** Visited: 14 / 10 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
Not enough HIV test kits reserved for pregnant women
Failure to implement ART initiation and continuation directly at ANC / MCH
Failure to dispense 3 x NVP syrup at ANC as soon as possible
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus: 1. Correct filling of ART card headers
2. Documenting in HCC register.

Kaporo Rural Hospital **Karonga** Visited: 10 / 10 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)

Action Points

Mentor Focus:

Iponga Health Centre **Karonga** Visited: 15 / 10 / 15

QI Checklist: ART regimen and side effects not recorded at each visit
ART - 'TB status current' not recorded at all ARV refill visits
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Fulirwa Health Centre **Karonga** Visited: 14 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART Card header details incomplete
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Exposed child cards not correctly filed (by birth month)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Update outcomes on card and register as soon as quarter ends.
2. Train more HTC counselors (One not enough)

Mentor Focus:

Lupembe Health Centre **Karonga** Visited: 16 / 10 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Lupembe Health Centre	Karonga	Visited: 16 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sangilo Health Centre	Karonga	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive) Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1. Separate quartely registrations in the ART register. 2. Use Daily Activity Register 3. Separate active and in-Active files (ART and Pre-ART)		
<u>Mentor Focus:</u>		
Ngana Health Centre	Karonga	Visited: 15 / 10 / 15
<u>QI Checklist:</u> ART register - case finding columns not complete (age, sex, reason,...) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lwezga Health Centre	Karonga	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u> 1. Update Outcomes. 2. Consider training MA in HTC/DBS collection.		
<u>Mentor Focus:</u>		
St Anne's Health Centre	Karonga	Visited: 14 / 10 / 15
<u>QI Checklist:</u> ART regimen and side effects not recorded at each visit ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Atupele Health Centre	Karonga	Visited: 17 / 10 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kasoba Health Centre	Karonga	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter		

Kasoba Health Centre	Karonga	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chintheche Rural Hospital	Nkhata Bay	Visited: 06 / 10 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. should specify whether sputum examination is new or re-check		
<u>Mentor Focus:</u>		
Nkhatabay District Hospital	Nkhata Bay	Visited: 14 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1. Complete all reports in time		
<u>Mentor Focus:</u>		
BIm Nkhatabay	Nkhata Bay	Visited: 12 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mzenga Health Centre	Nkhata Bay	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Usisya Health Centre	Nkhata Bay	Visited: 10 / 10 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kachere Health Centre	Nkhata Bay	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate		

Kachere Health Centre **Nkhata Bay** Visited: 08 / 10 / 15
QI Checklist: Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chikwina Health Centre **Nkhata Bay** Visited: 15 / 10 / 15
QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Chitheka Health Centre **Nkhata Bay** Visited: 09 / 10 / 15
QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Diflucan dispensed without filling of Diflucan register
Pre-ART and ART cards not correctly filed (by Active / Inactive)
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Should write all quarterly reports.
2. Fill active and inactive accordingly both ART and PRE-ART
3. Update outcomes in ART register.

Mentor Focus:

Kande Health Centre **Nkhata Bay** Visited: 07 / 10 / 15
QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mpamba Health Centre **Nkhata Bay** Visited: 10 / 10 / 15
QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc.
HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Liuzi Health Centre	Nkhata Bay	Visited: 07 / 10 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chisala Health Centre	Nkhata Bay	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilambwe Health Centre	Nkhata Bay	Visited: 07 / 10 / 15
<u>QI Checklist:</u> Failure to implement ART initiation and continuation directly at ANC / MCH ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1- Should prepare monthly reports in time. 2- Should compile monthly total in register		
<u>Mentor Focus:</u>		
Nkhatabay Private Clinic	Nkhata Bay	Visited: 12 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
BIm Rumphi	Rumphi	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katowo Health Centre	Rumphi	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified Exposed child cards not correctly filed (by birth month)		

Katowo Health Centre	Rumphi	Visited: 07 / 10 / 15
<u>Action Points</u>	1. Update ART cards 2. Do clinical staging. 3. Complete card header	
<u>Mentor Focus:</u>		
Chitimba Health Centre	Rumphi	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Compile quarterly reports as soon as quarter ends. 2. File cards patient accordingly .	
<u>Mentor Focus:</u>		
Mlowe Health Centre	Rumphi	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Write cohort reports as soon as the quarter ends. 2. Complete filling of DAR register.	
<u>Mentor Focus:</u>		
St Patricks Health Centre	Rumphi	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mzuzu Central Hospital Rainbow Clinic	Mzimba North	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ekwendeni Mission Hospital	Mzimba North	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

St John's Mission Hospital	Mzimba North	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	
<u>Action Points</u>	Trouble shooters should work on the EDS, electronic system not collating with paper based system.	
<u>Mentor Focus:</u>		
Mzuzu University Clinic	Mzimba North	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Update stock cards in pharmacy.	
<u>Mentor Focus:</u>		
Masm Medi Clinic Katoto	Mzimba North	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Compile art report at the end of each of each quarter Open new page after each quarter in ART register	
<u>Mentor Focus:</u>		
Thunduwike Health Centre	Mzimba North	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mzuzu Central Prison	Mzimba North	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mzuzu Health Centre**Mzimba North**

Visited: 09 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
 ART - Registration number not correctly assigned and/or don't match cards
 ART register - Outcomes incomplete and/or not updated every quarter
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Ensure that data cleaning is done by BAOBAB.
 2. Timely report writing for Exposed infants

Mentor Focus: 1. Record keeping and filling of cards (ART)

Engucwini Health Post**Mzimba North**

Visited: 05 / 10 / 15

QI Checklist: ART Card header details incomplete
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART register - Transfer-ins not recorded
 ART register - Case finding data do not match cards
 ART register - Outcomes incomplete and/or not updated every quarter
 ART register - Outcome dates not specified
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ANC register not correctly filled: New page for each month, final status, page totals, etc.
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Do not transfer in ANC clients from other facility.
 2. Write ART and HCC reports before supervision.

Mentor Focus:

Kamwe Health Centre**Mzimba North**

Visited: 05 / 10 / 15

QI Checklist: ART Card header details incomplete
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 HTC register not correctly filled: New page for each month, page totals, etc.
 ART register - Transfer-ins not recorded
 ART register - Case finding data do not match cards
 ART register - Outcomes incomplete and/or not updated every quarter
 ART register - Outcome dates not specified
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 Exposed child cards not correctly filed (by birth month)
 Pre-ART and ART cards not correctly filed (by Active / Inactive)
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate
 ANC cohort reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Kamwe Health Centre	Mzimba North	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mzambazi Community Hospital	Mzimba North	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Start using a new ART register version 5.	
<u>Mentor Focus:</u>		
Kabwafu Health Centre	Mzimba North	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Doing confirmatory test to all found HIV positive clients. 2. To write all reports in time after a quarter.	
<u>Mentor Focus:</u>		
Njuyu Health Centre	Mzimba North	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete HTC register not correctly filled: New page for each month, page totals, etc. ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC quarterly cohort registration report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>	Train ART clerk	
Choma Health Centre	Mzimba North	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Update stock cards	
<u>Mentor Focus:</u>		
Enukweni Health Centre	Mzimba North	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete	

Enukweni Health Centre	Mzimba North	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1. Update cards 2. File cards correctly 3. Test children in exposed child follow up.	
<u>Mentor Focus:</u>	1. Filing system both in Hcc and ART follow up 2. Reporting from ART/HCC	

Mpherembe Health Centre	Mzimba North	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Luvwere Health Centre	Mzimba North	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Do report writing before supervision Organise pharmacy stock cards	
<u>Mentor Focus:</u>	Quarterly ART report writing Pharmacy management.	

Wezi Medical Centre	Mzimba North	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Matuli Health Centre	Mzimba North	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Care Medical Clinic	Mzimba North	Visited: 12 / 10 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Manolo Health Centre	Mzimba North	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART - Weight not recorded at each visit ART - 'Doses missed' not recorded at all ARV refill visits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Embangweni Mission Hospital	Mzimba South	Visited: 09 / 10 / 15
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc. Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1.Remove expired drugs from the shelf. 2.Should be doing physical inventory and update the stock cards. 3.Should do EDS data cleaning.		
<u>Mentor Focus:</u>		
Blm Mzimba	Mzimba South	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Registration number not correctly assigned and/or don't match cards ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		

Blm Mzimba	Mzimba South	Visited: 08 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Raiply Clinic	Mzimba South	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Euthini Community Hospital	Mzimba South	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1- Use only one HCC register at a time 2- Re-write the loose pages in the ART register.		
<u>Mentor Focus:</u> - Updating the ART patient cards and registers - Confirmatory HIV testing before enrollment into the HIV care.		
Luwelezi Health Centre	Mzimba South	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register ANC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Edingeni Health Centre	Mzimba South	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - 'TB status current' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. Should be testing Syphilis to antenatal women. 2. Should be doing confirmatory test to HIV positive clients.		
<u>Mentor Focus:</u>		
Jenda Health Centre	Mzimba South	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		

Jenda Health Centre	Mzimba South	Visited: 06 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Emfeni Health Centre	Mzimba South	Visited: 06 / 10 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u> Train providers in ART		
Kalikumbi Health Centre	Mzimba South	Visited: 08 / 10 / 15
<u>QI Checklist:</u>		
ART Card header details incomplete		
ART Confirmatory HIV test details not recorded (paed. and adult cards)		
ART - Weight not recorded at each visit		
ART register - Outcomes incomplete and/or not updated every quarter		
ART register - Outcome dates not specified		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
Diflucan dispensed without filling of Diflucan register		
ANC cohort reports not complete for all 3 months or inaccurate		
Maternity reports not complete for all 3 months or inaccurate		
HCC quarterly cohort registration report incomplete and/or inaccurate		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
1. Register exposed infant in HCC register		
2. Compile all reports at the end of each quarter		
<u>Mentor Focus:</u>		
Khosolo Health Centre	Mzimba South	Visited: 13 / 10 / 15
<u>QI Checklist:</u>		
Pharmacy disorganised / stock cards not updated		
ART Card header details incomplete		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Diflucan dispensed without filling of Diflucan register		
HCC register not correctly filled: New page for each month, final status, page totals, etc.		
HTC reports not complete for all 3 months or inaccurate		
ANC cohort reports not complete for all 3 months or inaccurate		
Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
1. They should re allocate male condoms		
2. They need to start using version 5 ART register		
3. They need to be doing DBS for exposed infants		
4. Updating mastercards		
<u>Mentor Focus:</u>		
Mabiri Health Centre	Mzimba South	Visited: 09 / 10 / 15
<u>QI Checklist:</u>		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Failure to implement ART initiation and continuation directly at ANC / MCH		

Mabiri Health Centre **Mzimba South** Visited: 09 / 10 / 15
QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits
Action Points All ANC clients should be routinely tested for HIV and Syphilis
Mentor Focus:

Madede Health Centre **Mzimba South** Visited: 06 / 10 / 15
QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Action Points 1. To write a report soon after the quarter
Mentor Focus:

Mseke Health Centre **Mzimba South** Visited: 07 / 10 / 15
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
Action Points
Mentor Focus:

Chikangawa Health Centre **Mzimba South** Visited: 09 / 10 / 15
QI Checklist: Pharmacy disorganised / stock cards not updated
Diflucan dispensed without filling of Diflucan register
Failure to update stock cards for all ARVs, OI meds and test kits
Action Points
Mentor Focus:

Luwawa Health Centre **Mzimba South** Visited: 08 / 10 / 15
QI Checklist: Pharmacy disorganised / stock cards not updated
ART Card header details incomplete
ART regimen and side effects not recorded at each visit
HTC register not correctly filled: New page for each month, page totals, etc.
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Diflucan dispensed without filling of Diflucan register
Pre-ART and ART cards not correctly filed (by Active / Inactive)
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Action Points
Mentor Focus:

Manyamula Health Centre	Mzimba South	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART register - Transfer-ins not recorded ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	To write all reports after a quarter.	
<u>Mentor Focus:</u>		
Ehehleni Dispensary	Mzimba South	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Endindeni Health Centre	Mzimba South	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Not to refill more than 6 months supply to a guardian / client unless has reference from the right authorities. 2. Relocate earliest expiry tests kits to a busy hospital.	
<u>Mentor Focus:</u>		
Hoho Health Centre	Mzimba South	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	1. Update daily activity register.	
<u>Mentor Focus:</u>		
Mbalachanda Health Centre	Mzimba South	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART - 'TB status current' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Pre-ART and ART cards not correctly filed (by Active / Inactive) HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	

Mbalachanda Health Centre	Mzimba South	Visited: 06 / 10 / 15
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Update outcomes in registers 2. File patient cards according to numbers 3. Complete page summaries in ANC registers 4. Write quarterly report, test HIV exposed infants at 2, 12 and 24 months 	
<u>Mentor Focus:</u>		
Mtende Health Centre	Mzimba South	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. They need to update pt outcomes in the register. 2. To remove expired drugs from the shelf. 	
<u>Mentor Focus:</u>		
Mkoma Health Centre	Mzimba South	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. To complete all the required reports at end of quarter. 2. To clean up in the drug store. 3. Tracking of coughing patients at OPD - Chronic Cough Register 	
<u>Mentor Focus:</u>		
Vibangala Dispensary	Mzimba South	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	To remove expired drugs from the shelf.	
<u>Mentor Focus:</u>		
Alinafe Community Hospital	Nkhotakota	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Update ART register after re-initiation 2. Filing of ART Mastercards should be done in order. 	
<u>Mentor Focus:</u>		
Dwangwa Matiki Clinic	Nkhotakota	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	Seriously consider EDS for this facility.	
<u>Mentor Focus:</u>		

World Medical Fund	Nkhotakota	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katimbira Health Centre	Nkhotakota	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	Need to train health workers in ART/PMTCT.	
<u>Mentor Focus:</u>		
Kapili Health Centre	Nkhotakota	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC cohort reports not complete for all 3 months or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngala Health Centre	Nkhotakota	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtosa Health Centre	Nkhotakota	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	Write all reports before supervision	
<u>Mentor Focus:</u>		
Mazunga Private Clinic	Nkhotakota	Visited: 11 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to implement ART initiation and continuation directly at ANC / MCH	

Mazunga Private Clinic**Nkhotakota**

Visited: 11 / 10 / 15

QI Checklist: Failure to dispense 3 x NVP syrup at ANC as soon as possible
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)

Action PointsMentor Focus:

Kasitu Health Centre**Nkhotakota**

Visited: 09 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action PointsMentor Focus:

Bua Health Centre**Nkhotakota**

Visited: 14 / 10 / 15

QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc.
ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action PointsMentor Focus:

Mpamantha Health Centre**Nkhotakota**

Visited: 14 / 10 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women
Exposed child cards not correctly filed (by birth month)
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action PointsMentor Focus: Exposed child follow up and reporting from their respective birth cohorts.

Chididi Health Centre Nkhotakota**Nkhotakota**

Visited: 13 / 10 / 15

QI Checklist: ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART - Weight not recorded at each visit
ART regimen and side effects not recorded at each visit
ART - 'TB status current' not recorded at all ARV refill visits
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Registration number not correctly assigned and/or don't match cards
ART register - Transfer-ins not recorded
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate

Chididi Health Centre Nkhotakota	Nkhotakota	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register Failure to implement ART initiation and continuation directly at ANC / MCH Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kamuzu Academy Clinic	Kasungu	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kawamba Health Centre	Kasungu	Visited: 06 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> To re-organise the pharmacy, expired drugs to be disposed and removed from shelf.		
<u>Mentor Focus:</u>		
Kaliken Private Clinic	Kasungu	Visited: 14 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. Collect HCC register from dho 2. ART & HCC clients should be entered into their respective registers.		
<u>Mentor Focus:</u>		
Mpepa Health Centre	Kasungu	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chulu Health Centre	Kasungu	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Linyangwa Health Centre	Kasungu	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ART Confirmatory HIV test details not recorded (paed. and adult cards)		

Linyangwa Health Centre	Kasungu	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART register - Transfer-ins not recorded ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1.Compile ART,HCC cohort reports as soon as the quarter ends. 2.Update HCC,ART master cards and registers as son as the quarter ends.	
<u>Mentor Focus:</u>	1.Documentation in ART and HCC registers 2.ARTand HCC Cohort report writing 3.Staging of HIV positive patients before enrolling them in care	

Simulemba Health Centre	Kasungu	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	To file ART Master cards accordingly. Provide HTC register from the community during suoervision. To train staff members in ART .	
<u>Mentor Focus:</u>	Reporting from HCC and ART .	

Wimbe Health Centre	Kasungu	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Kaluluma Rural Hospital	Kasungu	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Gogode Dispensary	Kasungu	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART register - Transfer-ins not recorded HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mkhota Rural Growth Health Centre	Kasungu	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Intensify hiv testing in all ANC mothers Improve HIV ascertainment to all exposed children at 6, 12 & 24 months	
<u>Mentor Focus:</u>		

Mdungu Health Centre	Kasungu	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1. update HCC register and mastercard as soon as quarter ends.	
<u>Mentor Focus:</u>		

Lodjwa Health Centre	Kasungu	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Yankho Private Clinic	Kasungu	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Kangolwa Health Centre	Ntchisi	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Kansonga Health Centre Ntchisi	Ntchisi	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	

Kansonga Health Centre Ntchisi	Ntchisi	Visited: 07 / 10 / 15
<u>Action Points</u>	1.Update counselors log book statistics	
<u>Mentor Focus:</u>		
Chinguluwe Health Centre Ntchisi	Ntchisi	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	1.To train staff in ART since no MA /nurse Is trained	
<u>Mentor Focus:</u>		
Chinthembwe Health Centre	Ntchisi	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Khuwi Health Centre	Ntchisi	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1.improve documantation on dairy activity register	
<u>Mentor Focus:</u>		
Mzandu Health Centre	Ntchisi	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	Train MA in ART/PMTCT guidelines Improve on Syphillis testing in ANC.	
<u>Mentor Focus:</u>		
Malambo St Theresa Health Centre	Ntchisi	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dowa District Hospital	Dowa	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	
<u>Action Points</u>	1- HCT report on Unigold and determine some figures are missing.	
<u>Mentor Focus:</u>		
Bowe Health Centre	Dowa	Visited: 01 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Thonje Health Centre	Dowa	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate	

Thonje Health Centre	Dowa	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nalunga Mafika Health Centre	Dowa	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - 'Doses missed' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month) HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chisepo Health Centre	Dowa	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mwangala Health Centre	Dowa	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Registration number not correctly assigned and/or don't match cards ART register - Transfer-ins not recorded ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1.Syphilis to be done in ANC. 2.Intesifying HIV testing in ANC mothers.	
<u>Mentor Focus:</u>		
Salima District Hospital	Salima	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	Write HCC report in time	
<u>Mentor Focus:</u>		
Chitala Health Centre	Salima	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Lifuwu Health Centre	Salima	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Write ART and HCC reportend of each quarter	
<u>Mentor Focus:</u>		
Maganga Health Centre	Salima	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mchoka Health Centre	Salima	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>	1. Start a new page for each quarter in HCC register 2. HCC register should be carefully handled and numbers should be well assigned. 3. Always leave HTC log books at the office	
<u>Mentor Focus:</u>		
Ngodzi Health Centre	Salima	Visited: 10 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Write ART, HCC and HTC reports in time. 2. Use separate DAR registers for unigold and determine.	
<u>Mentor Focus:</u>		
Thavite Health Centre	Salima	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	

Thavite Health Centre	Salima	Visited: 08 / 10 / 15
<u>Action Points</u>	1. Substitute all patients on 1A to other 1st line regimens mainly 5A	
	2. Weigh all patients before dispensing drugs	
<u>Mentor Focus:</u>	Mentorship is needed on updating primary and secondary outcomes before report writing.	
Kaphatenga Health Centre	Salima	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	Write ART and HCC report before next visit.	
<u>Mentor Focus:</u>		
Chiradzulu District Hospital	Chiradzulu	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chitera Health Centre	Chiradzulu	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	HCC quarterly cohort registration report incomplete and/or inaccurate	
	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	Write ART numbers at the back of master cards and put working side on top.	
<u>Mentor Focus:</u>		
Thumbwe Health Centre	Chiradzulu	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
	ANC cohort reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Akasale Private Clinic	Chiradzulu	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Write reports at end of each quarter	
	2. Document in HTC register and DAR	
<u>Mentor Focus:</u>	feedback: spent enough time and gave good feedback	
Bangwe Health Centre	Blantyre	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilomoni Health Centre	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month)	

Chilomoni Health Centre	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Queen Elizabeth Central Hospital	Blantyre	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month) Maternity reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Masm Medi Clinic Limbe	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. ANC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1- The clinic to contact HTC coordinator from DHO to be provided with log books.	
<u>Mentor Focus:</u>		
Blantyre Adventist Hospital	Blantyre	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blantyre Water Board Clinic	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Document STI patients in register.	
<u>Mentor Focus:</u>		
Chitawira Private Hospital	Blantyre	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Medicare City Centre Clinic / City Centr **Blantyre** Visited: 08 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Chichiri Escom Clinic **Blantyre** Visited: 07 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HTC reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1- Be ready with the quarterly reports by the first week of the other quarter.
2- Keep all the records (Registers) safe.

Mentor Focus:

Mwaiwathu Private Hospital **Blantyre** Visited: 14 / 10 / 15

QI Checklist: ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART regimen and side effects not recorded at each visit
ART - 'TB status current' not recorded at all ARV refill visits
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Registration number not correctly assigned and/or don't match cards
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points encouraged to do cohort analysis and update cards and at every visit.

Mentor Focus:

Lafarge Cement Clinic **Blantyre** Visited: 07 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Lafarge Cement Clinic	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1- Write cohort report at the end of the quarter.	
<u>Mentor Focus:</u>		
Carlsberg / Sobo Clinic Blantyre	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtengoumodzi Private Hospital	Blantyre	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Limbe Diagnostic Centre	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Document HIV tested clients in HTC register 2. Document STI patients in STI register 3. Document drugs on stock cards 4. Shelves are needed in the pharmacy 	
<u>Mentor Focus:</u>		
Blantyre City Assembly Clinic	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Polytechnic Blantyre	Blantyre	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Macro Blantyre	Blantyre	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	

Macro Blantyre	Blantyre	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blm Lunzu	Blantyre	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1- Prepare quarterly report by 1st week of the other quarter.	
<u>Mentor Focus:</u>		
Blantyre Dream Project	Blantyre	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART register - Transfer-ins not recorded ART register - Case finding data do not match cards	
<u>Action Points</u>	To properly document DBS results and correctly classify hiv status on the pink cards.	
<u>Mentor Focus:</u>		
Mpemba Health Centre	Blantyre	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. ART register - case finding columns not complete (age, sex, reason,...) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	Ensure that Cohort reports are written at the end of the quarter	
<u>Mentor Focus:</u>	HCC mentoring for all provider - WHO stage - Documentation - Commitment to report writing	
Mwachira Private Clinic	Blantyre	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	

Mwachira Private Clinic	Blantyre	Visited: 09 / 10 / 15
<u>Action Points</u>	1- Prepare the quarterly report by first week of the quarter.	
<u>Mentor Focus:</u>		
Central East African Railways Clinic	Blantyre	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Limbe Leaf Tobacco Clinic Limbe	Blantyre	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Malmed Private Clinic	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1- Be ready with the reports at the end of the quarter 2- Update the register after attending to the clients.	
<u>Mentor Focus:</u>		
Sos Childrens Village Blantyre	Blantyre	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mdeka Health Centre	Blantyre	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	

Mdeka Health Centre	Blantyre	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Update all ART/Pre ART master cards and compile ART/HCC report. 2. Test exposed children at 12 and 24 Months. 3. Collect ART/Pink cards at DHO 4. Proper care of M and E cards 	
<u>Mentor Focus:</u>		

Chikowa Health Centre	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to dispense 3 x NVP syrup at ANC as soon as possible ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Madziabango Health Centre	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Pre-ART and ART cards not correctly filed (by Active / Inactive) Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>	Documentation and filing of patients cards Updating outcomes Timeliness of report writing	

Lundu Health Centre	Blantyre	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

South Lunzu Health Centre	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate	

South Lunzu Health Centre	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	<p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>	1. Do rapid test at 12 and 24 months for exposed infants	
<u>Mentor Focus:</u>		
Zingwangwa Health Centre	Blantyre	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	<p>Failure to dispense 3 x NVP syrup at ANC as soon as possible</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>Maternity register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p>	
<u>Action Points</u>	1- To find out why most women are not taking 5A and NVP syrup at ANC and manage accordingly.	
<u>Mentor Focus:</u>		
Chileka Sda Health Centre	Blantyre	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chavala Health Centre	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>HTC reports not complete for all 3 months or inaccurate</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
St Vincent Health Centre Chadzunda	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	<p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART register - case finding columns not complete (age, sex, reason,...)</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Makhetha Clinic	Blantyre	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1- Prepare quarterly report by first week of the other quater	
<u>Mentor Focus:</u>		
Kapeni Dream Centre	Blantyre	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	.Update stock cards for ART as well as the register.	
<u>Mentor Focus:</u>		
Pensulo Health Centre	Blantyre	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1- Be ready for supervision in the first week of the quarter 2- Ensure that all Docements are available when goiunt to the field.	
<u>Mentor Focus:</u>		
Makata Health Centre Lunzu	Blantyre	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chirimba Health Centre	Blantyre	Visited: 26 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kadidi Health Centre	Blantyre	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Shifa Private Clinic	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	

Shifa Private Clinic	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1- Please prepare cohort report at the end of the quarter.	
<u>Mentor Focus:</u>	1- How to write quarterly report 2- Nurses should be taught how to test clients since there are no counselors.	
Malamulo Day Clinic	Blantyre	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Soche Adventist Health Centre	Blantyre	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Moyo Private Clinic	Blantyre	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART regimen and side effects not recorded at each visit ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1- Prepare quarterly report the first week of the quarter.	
<u>Mentor Focus:</u>		
Mbayani Health Centre	Blantyre	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART - 'Doses missed' not recorded at all ARV refill visits Not enough HIV test kits reserved for pregnant women Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) Maternity reports not complete for all 3 months or inaccurate	

Mbayani Health Centre	Blantyre	Visited: 07 / 10 / 15
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Exposed children should be tested at 6weeks, 1year and 2 years 2. Document NVP syrup in ANC register 3. Start new page each month in ANC register 	
<u>Mentor Focus:</u>		
Gateway Clinic	Blantyre	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mwanza District Hospital	Mwanza	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Conduct cohort analysis as soon as quarter end 2. All copies of the reports must be made available 3. Improve documentation in all M&E tools 4. All M&E tools should be available at all times ie in register 	
<u>Mentor Focus:</u>		
Thambani Health Centre	Mwanza	Visited: 10 / 10 / 15
<u>QI Checklist:</u>	<p>ART Confirmatory HIV test details not recorded (paed. and adult cards)</p> <p>ART register - Case finding data do not match cards</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>ART register - Outcome dates not specified</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. All HIV exposed infants should be tested at 12 and 24 months 2. Compile ART/HCC reports as soon as quarter ends 3. Update mastercards 4. Avoid giving expired drugs (stop this immediatetely) check expiry date before issuing them 	
<u>Mentor Focus:</u>		
Tulongkhondo Health Centre	Mwanza	Visited: 10 / 10 / 15
<u>QI Checklist:</u>	<p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>ART register - Outcome dates not specified</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Update Mastercards as well as ART/HTC registers 	
<u>Mentor Focus:</u>		

Kunenekude Health Centre	Mwanza	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Complete documentation in the daily activity register for the kits and log book 2. Should compile reports. 3. Complete all columns in the TB Register 4. Ensure proper case management and follow-ups in TB	
<u>Mentor Focus:</u>		
Thyolo District Hospital	Thyolo	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mikolongwe Health Centre	Thyolo	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bvumbwe Research Health Centre	Thyolo	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Update stock cards after every transaction is done.(PHARMACY)	
<u>Mentor Focus:</u>		
Changata Health Centre	Thyolo	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	

Changata Health Centre	Thyolo	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Chimaliro Health Centre	Thyolo	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Compile reports at end of each quarter. 2. Improve testing of Exposed infants and follow up results. 3. Re-organise ART and HCC registers. Lots of loose pages.	
<u>Mentor Focus:</u>		

Khonjeni Health Centre	Thyolo	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	Write pre-art and eid reports as soon as the quarter ends Update art outcomes every quarter	
<u>Mentor Focus:</u>		

Makungwa Health Centre	Thyolo	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Chipho Health Centre	Thyolo	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	

Chipho Health Centre**Thyolo**

Visited: 09 / 10 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Write ART/PMTCT Cohort report as soon as the quarter ends.
2. To update and assign correct numbers in the HCC register and PRE-ART cards.
3. Identify focal person for TB
4. Discuss with TB officer for establishing TB registration site

Mentor Focus: Train more providers at this facility

Gombe Health Centre**Thyolo**

Visited: 06 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Write ART cohort report at the end of the quarterly

Mentor Focus:

Makapwa Health Centre**Thyolo**

Visited: 09 / 10 / 15

QI Checklist: ART Card header details incomplete
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Write ART cohort report as soon as the quarter ends.

Mentor Focus:

Thomasi Health Centre**Thyolo**

Visited: 08 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Thomasi Health Centre **Thyolo** Visited: 08 / 10 / 15

Action Points

Mentor Focus:

Zoa Health Centre **Thyolo** Visited: 07 / 10 / 15

QI Checklist: ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcomes incomplete and/or not updated every quarter
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Diflucan dispensed without filling of Diflucan register
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

St Martins Molere Health Centre **Thyolo** Visited: 07 / 10 / 15

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Diflucan dispensed without filling of Diflucan register
Exposed child cards not correctly filed (by birth month)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Write ART cohort report at the end of quarter.
2. Document test kits received from pharmacy and those used in the daily activity register every day.

Mentor Focus:

Hallena Oakley Ntambanyama Health C **Thyolo** Visited: 08 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Write ART cohort report at the end of quarter

Mentor Focus:

Mangunda Health Centre **Thyolo** Visited: 01 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)

Mangunda Health Centre	Thyolo	Visited: 01 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Satemwa Clinic	Thyolo	Visited: 10 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mchima Clinic	Thyolo	Visited: 10 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mianga Health Centre	Thyolo	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sambankhanga Health Centre	Thyolo	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART - 'TB status current' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mitengo Health Centre St Joseph	Thyolo	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> Write ART/PMTCT cohort report as soon as the quarter ends.		
<u>Mentor Focus:</u>		
Makwasa Estate Clinic	Thyolo	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Didi Health Centre	Thyolo	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART Card header details incomplete ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - 'TB status current' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Write Cohort report on time	
<u>Mentor Focus:</u>		
St Montfort Hospital	Chikwawa	Visited: 10 / 10 / 15
<u>QI Checklist:</u>	Failure to dispense 3 x NVP syrup at ANC as soon as possible Pre-ART and ART cards not correctly filed (by Active / Inactive) Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sucoma Clinic Illovo	Chikwawa	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Cohort report analysis	
<u>Mentor Focus:</u>		
Mapelera Health Centre	Chikwawa	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Organize the pharmacy.	
<u>Mentor Focus:</u>		
Makhwira Health Centre	Chikwawa	Visited: 17 / 10 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	Maintain clients on Regimen 2P on 2A as 25kgs is attained not 5A	
<u>Mentor Focus:</u>		
Ndakwera Health Centre	Chikwawa	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits ART register - case finding columns not complete (age, sex, reason,...) ART - Cumulative cohort outcomes report incomplete or <98% accurate	

Ndakwera Health Centre	Chikwawa	Visited: 14 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u> 1. Peer to peer mentoring WHO staging and management of HIV related diseases.		
2. Improve on documentation especially all registers		
Gaga Health Centre	Chikwawa	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kakoma Health Centre	Chikwawa	Visited: 14 / 10 / 15
<u>QI Checklist:</u> ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register ANC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u> Staging of patients		
Mfera Health Centre	Chikwawa	Visited: 10 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kalulu Health Centre, Chikwawa	Chikwawa	Visited: 07 / 10 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Alumenda Health Centre	Chikwawa	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. Counsellor log books should be kept at the facility		
2. DNA-PCR tests and register should be used.		
<u>Mentor Focus:</u>		
Chithumba Health Centre	Chikwawa	Visited: 13 / 10 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		

Chithumba Health Centre	Chikwawa	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ndamera Health Centre	Nsanje	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Register all STI clients in STI register 2. Write cohort report 3. Intestify HIV testing in exposed infants	
<u>Mentor Focus:</u>		
Tengani Health Centre	Nsanje	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	Copy the torn pages in the ART register for Q3 2013 on a fresh page.	
<u>Mentor Focus:</u>		
Masenjere Health Centre	Nsanje	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Write Cohort plus ART/PRE-ART reports 2. Complete card header details	
<u>Mentor Focus:</u>		
Mbenje Health Centre	Nsanje	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Intensify TB screen in HIV+ clients 2. Write cohort reports first week after the quarter ends	
<u>Mentor Focus:</u>		
Phokera Health Centre	Nsanje	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate	

Phokera Health Centre	Nsanje	Visited: 08 / 10 / 15
<u>QI Checklist:</u> HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sankhulani Health Centre	Nsanje	Visited: 16 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1. Copy the torn out ART Register pages onto a fresh page. 2. Write cohort reports before new quarter		
<u>Mentor Focus:</u> 1. Filling of pink cards according to birth cohort		
Chididi Health Centre Nsanje	Nsanje	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lulwe Health Centre	Nsanje	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> Intensify HIV tests for exposed infants.		
<u>Mentor Focus:</u>		
Tikondane Private Clinic	Nsanje	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Registration number not correctly assigned and/or don't match cards ART register - Transfer-ins not recorded ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate		

Tikondane Private Clinic	Nsanje	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Correctly fill master cards and write in the register immediately	
<u>Mentor Focus:</u>		
Tedzani Escom Clinic	Neno	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Zalewa Pih	Neno	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Partners In Hope Clinic Moyo Clinic (pu	Lilongwe	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Area 30 Police Clinic	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mitundu Community Hospital	Lilongwe	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Area 18 Health Centre	Lilongwe	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Kamuzu Central Hospital Opd1	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u> Not enough HIV test kits reserved for pregnant women Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Area 25 Health Centre	Lilongwe	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
African Bible College Clinic	Lilongwe	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Alliance One Clinic	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

City Centre Clinic	Lilongwe	Visited: 12 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART - Weight not recorded at each visit ART - 'Doses missed' not recorded at all ARV refill visits HTC register not correctly filled: New page for each month, page totals, etc. ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits		

Action Points

Mentor Focus:

Kawale Medical Services	Lilongwe	Visited: 14 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Lilongwe Health Clinic	Lilongwe	Visited: 09 / 10 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Lilongwe Private Clinic	Lilongwe	Visited: 12 / 10 / 15
<u>QI Checklist:</u> Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Limbe Leaf Tobacco Clinic Lilongwe	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		

Limbe Leaf Tobacco Clinic Lilongwe	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	Write quartely report before supervision visit	
<u>Mentor Focus:</u>		
Masm Medi Clinic Lilongwe	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Not enough HIV test kits reserved for pregnant women Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	1. TB Screening should be done at each client visit	
<u>Mentor Focus:</u>		
Ssh	Lilongwe	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dr David Livingstone Memorial Clinic	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	1. Test kits used on clients should match with those in Daily Activity Register.	
<u>Mentor Focus:</u>		
Blessings Hospital	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete	
<u>Action Points</u>	1. Complete card header details	
<u>Mentor Focus:</u>	Mentor on HTC proper documentation of HTC registers and DARs how to do the tests properly.	
Discovery Medi Clinic	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Pre-ART and ART cards not correctly filed (by Active / Inactive) Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lilongwe City Assembly Chinsapo	Lilongwe	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kawale Health Centre	Lilongwe	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	

Kawale Health Centre	Lilongwe	Visited: 16 / 10 / 15
<u>Action Points</u>	1. Re-arrange ART numbers in the registers and in the EDS	
<u>Mentor Focus:</u>		
Macro Lilongwe	Lilongwe	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Partners In Hope Clinic Dalitso Clinic (p	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lingadzi Private Clinic	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Register STI Clients in STI register	
<u>Mentor Focus:</u>		
Escom Clinic Lilongwe	Lilongwe	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Carlsberg / Sobo Clinic Lilongwe	Lilongwe	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	

Carlsberg / Sobo Clinic Lilongwe**Lilongwe**

Visited: 09 / 10 / 15

- Action Points
1. Test kits used on clients should match with documentation in DAR
 2. Collect STI registers at the DHO.

Mentor Focus:

Tachira Private Clinic**Lilongwe**

Visited: 13 / 10 / 15

- QI Checklist:
- ART Confirmatory HIV test details not recorded (paed. and adult cards)
 - ART - Weight not recorded at each visit
 - ART - 'Doses missed' not recorded at all ARV refill visits
 - ART register - Case finding data do not match cards
 - ART register - Outcomes incomplete and/or not updated every quarter
 - ART register - Outcome dates not specified
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - Failure to dispense 3 x NVP syrup at ANC as soon as possible
 - ANC register not correctly filled: New page for each month, final status, page totals, etc.
 - Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate
 - Failure to update stock cards for all ARVs, OI meds and test kits

- Action Points
1. Compile reports before supervision date
 2. Update ART mastercards and ART registers
 3. Open and use stock cards in pharmacy

Mentor Focus:

Chiwamba Health Centre**Lilongwe**

Visited: 08 / 10 / 15

- QI Checklist:
- Pharmacy disorganised / stock cards not updated
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate
 - Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Chimbalanga Health Centre**Lilongwe**

Visited: 13 / 10 / 15

- QI Checklist:
- Pharmacy disorganised / stock cards not updated
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
 - HCC quarterly cohort registration report incomplete and/or inaccurate
 - HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 - HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate
 - Failure to update stock cards for all ARVs, OI meds and test kits

- Action Points
- 1- Clean the drug store regularly to remove dust and follow FEFO when issuing out supplies from the drug store to avoid expiries
 - 2- Exposed children should be taken samples for DNA/PCR with proper documentation and follow-up.

Mentor Focus:

Khongoni Health Centre**Lilongwe**

Visited: 09 / 10 / 15

- QI Checklist:
- ART Card header details incomplete

Khongoni Health Centre	Lilongwe	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Lumbadzi Health Centre	Lilongwe	Visited: 12 / 10 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Ngoni Health Centre	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Katchale Health Centre	Lilongwe	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1- Do page summaries in maternity register. 2- Complete card header information 3- Update registers (ART and HCC) before compiling a report.		
<u>Mentor Focus:</u>		

Kang'oma Health Centre	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) Maternity register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Ndaula Health Centre**Lilongwe**

Visited: 14 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART - Weight not recorded at each visit
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Not enough HIV test kits reserved for pregnant women
Exposed child cards not correctly filed (by birth month)
Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC register not correctly filled: New page for each month, final status, page totals, etc.
ANC cohort reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Action PointsMentor Focus:

Chikowa Health Centre Lilongwe**Lilongwe**

Visited: 12 / 10 / 15

QI Checklist: HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action PointsMentor Focus:

Dzenza Health Centre**Lilongwe**

Visited: 13 / 10 / 15

QI Checklist: ART - Weight not recorded at each visit
ART regimen and side effects not recorded at each visit
ART - 'Doses missed' not recorded at all ARV refill visits
HTC register not correctly filled: New page for each month, page totals, etc.
ART register - Outcome dates not specified
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Exposed child cards not correctly filed (by birth month)
ANC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate

Action PointsMentor Focus:

- This site need urgent mentorship in report writing in all programs.

Mbabvi Health Centre**Lilongwe**

Visited: 05 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART - Weight not recorded at each visit
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Mbabvi Health Centre	Lilongwe	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Do rapid test for exposed children at 12 and 24 months. 2. Update outcomes in ART register as soon as the quarter ends. 3. The pharmacy should be well organised 4. Number of clients tested for HIV should balance with daily activity register.	
<u>Mentor Focus:</u>		

Airwing Clinic	Lilongwe	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Consider the staff on trainings and refreshers, they need to be updated.	
<u>Mentor Focus:</u>		

New State House Dispensary	Lilongwe	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	

New State House Dispensary	Lilongwe	Visited: 14 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhalango Clinic	Lilongwe	Visited: 15 / 10 / 15
<u>QI Checklist:</u>		
ART regimen and side effects not recorded at each visit		
ART - 'TB status current' not recorded at all ARV refill visits		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Exposed child cards not correctly filed (by birth month)		
Pre-ART and ART cards not correctly filed (by Active / Inactive)		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
1- To write cohort report for HCC and ART as soon as quarter ends.		
2- Collect HCC register from DHO.		
<u>Mentor Focus:</u>		
Nyamanda Private Clinic	Lilongwe	Visited: 12 / 10 / 15
<u>QI Checklist:</u>		
Exposed child cards not correctly filed (by birth month)		
Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
Maternity reports not complete for all 3 months or inaccurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Achikondi Women Community Friendly	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u>		
HTC register not correctly filled: New page for each month, page totals, etc.		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Exposed child cards not correctly filed (by birth month)		
HCC register not correctly filled: New page for each month, final status, page totals, etc.		
HTC reports not complete for all 3 months or inaccurate		
HCC quarterly cohort registration report incomplete and/or inaccurate		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
1 Complete cohort quarterly report before supervision.		
<u>Mentor Focus:</u>		
Adventist Health Centre Lilongwe	Lilongwe	Visited: 07 / 10 / 15
<u>QI Checklist:</u>		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART regimen and side effects not recorded at each visit		
ART - 'TB status current' not recorded at all ARV refill visits		
Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
1. To collect HTC register at the DHO		
2. Make use of STI Register		
3. Write present clinical conditions of clients on master cards.		
<u>Mentor Focus:</u>		

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 Diflucan dispensed without filling of Diflucan register
 Not enough HIV test kits reserved for pregnant women
 Failure to implement ART initiation and continuation directly at ANC / MCH
 Failure to dispense 3 x NVP syrup at ANC as soon as possible
 Exposed child cards not correctly filed (by birth month)
 ANC register not correctly filled: New page for each month, final status, page totals, etc.
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate
 ANC cohort reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Write page summaries in STI register.
 2. Update stock cards in pharmacy.

Mentor Focus:

QI Checklist: Diflucan dispensed without filling of Diflucan register
 Not enough HIV test kits reserved for pregnant women
 Failure to implement ART initiation and continuation directly at ANC / MCH
 Failure to dispense 3 x NVP syrup at ANC as soon as possible
 Exposed child cards not correctly filed (by birth month)
 ANC register not correctly filled: New page for each month, final status, page totals, etc.
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 ANC cohort reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

QI Checklist: ART regimen and side effects not recorded at each visit
 ART - 'TB status current' not recorded at all ARV refill visits
 HTC register not correctly filled: New page for each month, page totals, etc.
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
 Exposed child cards not correctly filed (by birth month)
 Pre-ART and ART cards not correctly filed (by Active / Inactive)
 ANC register not correctly filled: New page for each month, final status, page totals, etc.
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate
 ANC cohort reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Central Health Clinic Area 47	Lilongwe	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Masm Area 43	Lilongwe	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Pre-ART and ART cards not correctly filed (by Active / Inactive) Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Update stockcards in the pharmacy 2. Registrar exposed infants in HCC register before transferring them. 3. Give exposed infants cards to mothers soon after discharge	
<u>Mentor Focus:</u>		
Area 18 Medi Clinic	Lilongwe	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete Not enough HIV test kits reserved for pregnant women Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Document all STI Clients in STI register.	
<u>Mentor Focus:</u>		
Kachere Private Clinic	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Good Hope Private Clinic	Lilongwe	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART - 'Doses missed' not recorded at all ARV refill visits HTC register not correctly filled: New page for each month, page totals, etc. ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	

Good Hope Private Clinic**Lilongwe**

Visited: 05 / 10 / 15

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Bethsaida Private Hospital**Lilongwe**

Visited: 12 / 10 / 15

QI Checklist: ART Card header details incomplete
ART - Registration number not correctly assigned and/or don't match cards
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Not enough HIV test kits reserved for pregnant women
Failure to implement ART initiation and continuation directly at ANC / MCH
Failure to dispense 3 x NVP syrup at ANC as soon as possible
Pre-ART and ART cards not correctly filed (by Active / Inactive)
ANC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
HCC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. File mastercards with primary outcome in in-active file.

Mentor Focus:

The Clinic**Lilongwe**

Visited: 09 / 10 / 15

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
Not enough HIV test kits reserved for pregnant women
Failure to implement ART initiation and continuation directly at ANC / MCH
Failure to dispense 3 x NVP syrup at ANC as soon as possible
Exposed child cards not correctly filed (by birth month)
ANC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)

Action Points

Mentor Focus:

Maziko Private Clinic**Lilongwe**

Visited: 05 / 10 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register
Not enough HIV test kits reserved for pregnant women
Failure to update stock cards for all ARVs, OI meds and test kits

Maziko Private Clinic	Lilongwe	Visited: 05 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Area 36 Private Clinic	Lilongwe	Visited: 13 / 10 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Umoyo Private Clinic	Lilongwe	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1- Collect polythene sleeves at the DHO.		
<u>Mentor Focus:</u>		
Mchinji District Hospital Mwai Clinic	Mchinji	Visited: 09 / 10 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kapiri Mission Hospital	Mchinji	Visited: 12 / 10 / 15
<u>QI Checklist:</u> Maternity reports not complete for all 3 months or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u> Document all STI cases in the STI Register and prepare reports. Screen all pregnant women for syphilis.		
<u>Mentor Focus:</u>		
Mikundi Health Centre	Mchinji	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kochilira Health Centre	Mchinji	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Registration number not correctly assigned and/or don't match cards ART register - Transfer-ins not recorded ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		

Kochilira Health Centre	Mchinji	Visited: 07 / 10 / 15
<u>Action Points</u>	1- Write page summaries in the HTC register and daily activity register	
	2- Document relocation and disposed transactions in the relocation form.	
<u>Mentor Focus:</u>	1-Proper Documentation in the cards and register after seeing a patient	
	2- Doing cohort analysis report, updating of patient outcomes.	
Kaigwazanga Health Centre	Mchinji	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete	
	ART - WHO stage defining conditions not written on card header / circled on reverse of cards	
	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	ANC cohort reports not complete for all 3 months or inaccurate	
	HCC quarterly cohort registration report incomplete and/or inaccurate	
	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chioshya Health Centre	Mchinji	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	HCC quarterly cohort registration report incomplete and/or inaccurate	
	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chipumi Health Centre	Mchinji	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	Not enough HIV test kits reserved for pregnant women	
	Exposed child cards not correctly filed (by birth month)	
	HCC quarterly cohort registration report incomplete and/or inaccurate	
	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. To write page summaries in the HTC daily activity register.	
	2. Pregnant women should be tested for Syphilis.	
<u>Mentor Focus:</u>		
Gumba Health Centre	Mchinji	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
	ART Card header details incomplete	
	ART - WHO stage defining conditions not written on card header / circled on reverse of cards	
	ART - Registration number not correctly assigned and/or don't match cards	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	Not enough HIV test kits reserved for pregnant women	
	Failure to implement ART initiation and continuation directly at ANC / MCH	

Gumba Health Centre	Mchinji	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	<p>Failure to dispense 3 x NVP syrup at ANC as soon as possible</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p>	
<u>Action Points</u>	<p>1.DHO should deploy a medical asistantat the facility</p> <p>2.All reports should be written before supevision</p>	
<u>Mentor Focus:</u>		
Dedza District Hospital	Dedza	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Registration number not correctly assigned and/or don't match cards</p> <p>ART register - Case finding data do not match cards</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>HTC reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	<p>1. Correct the numbers in Pre- ART Register to much with the cards.</p> <p>2. Updated master cards before reporting.</p>	
<u>Mentor Focus:</u>		
Mua Mission Hospital	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>Not enough HIV test kits reserved for pregnant women</p> <p>Failure to implement ART initiation and continuation directly at ANC / MCH</p> <p>Failure to dispense 3 x NVP syrup at ANC as soon as possible</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<p>1. Please find STI Register and register clients accordingly , check with district STI coordinator</p>	
<u>Mentor Focus:</u>		
Kaphuka Health Centre	Dedza	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	<p>ART Card header details incomplete</p> <p>ART Confirmatory HIV test details not recorded (paed. and adult cards)</p> <p>ART - Paediatric and adult formulation cards not correctly selected (transition by weight)</p> <p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART - Weight not recorded at each visit</p> <p>ART register - case finding columns not complete (age, sex, reason,...)</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lobi Rural Hospital	Dedza	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<p>1- To improve testing of exposed infants at 2, 12 and 24 months.</p>	
<u>Mentor Focus:</u>		

Kanyezi Health Centre	Dedza	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Paediatric and adult formulation cards not correctly selected (transition by weight) Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1- HTC Counselors to fill daily activity registers on daily basis.	
<u>Mentor Focus:</u>		
Mtakataka Health Centre	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. Write report when the quarter ends. 2. Intesify 12 and 24 months HIV rapid testing in exposed children.	
<u>Mentor Focus:</u>		
Chikuse Health Centre	Dedza	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Golomoti Health Centre	Dedza	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1.Do exposed infants 12 and 24 months testing please.	
<u>Mentor Focus:</u>		
Kaundu Health Centre	Dedza	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Weight not recorded at each visit	

Kaundu Health Centre	Dedza	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1- Discuss with HTC counsellors to start testing pregnant women for syphilis.	
<u>Mentor Focus:</u>		
Mayani Health Centre	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nakalazi Health Centre	Dedza	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Weight not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bembeke Health Centre	Dedza	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Tsoyo Dispensary	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register	

Tsoyo Dispensary	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u> HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kanyama Health Centre	Dedza	Visited: 05 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1- Report to be written on time.		
<u>Mentor Focus:</u>		
Chiphwanya St Joseph Health Centre	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chitowo Health Centre	Dedza	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chongoni Health Centre	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u> HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dzindevu Health Centre	Dedza	Visited: 05 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate		

Dzindevu Health Centre	Dedza	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1- Update stock cards and organise the pharmacy 2- Improve on testing exposed infants at 2, 12 and 24 months.	
<u>Mentor Focus:</u>		
Matumba Health Centre	Dedza	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Weight not recorded at each visit	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mikondo Dispensary	Dedza	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mphati Health Centre	Dedza	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit HTC register not correctly filled: New page for each month, page totals, etc. ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1- To organise files to match numbers card and in register. 2- Update all outcomes once in contact with information of patient(s) i.e defaulted, died, etc.	
<u>Mentor Focus:</u>	Filling of cards to match with numbers. Updating of cards especially on outcomes	
Mphunzi Health Centre	Dedza	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards	

Mphunzi Health Centre	Dedza	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Chimoto Health Centre	Dedza	Visited: 12 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Tiyese Private Maternity	Dedza	Visited: 12 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mganja Health Centre	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Weight not recorded at each visit HTC register not correctly filled: New page for each month, page totals, etc. ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		

Mganja Health Centre	Dedza	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	<p>HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. File the ART & Pre ART cards orderly 2. Complete the card header, give IPT to Pre ART clients 3. Write report soon after the quarter ends 	
<u>Mentor Focus:</u>		

Bilira Health Centre	Ntcheu	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>	Copy names of clients whose pages are missing both HCC & ART	
<u>Mentor Focus:</u>		

Kasinje Health Centre	Ntcheu	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Lizulu Health Centre	Ntcheu	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Bwanje Health Centre	Ntcheu	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Re compile HCC register and card 2. Trace missng pages and document at the end of register. 	
<u>Mentor Focus:</u>		

Tsangano Health Centre**Ntcheu**

Visited: 09 / 10 / 15

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Diflucan dispensed without filling of Diflucan register
Pre-ART and ART cards not correctly filed (by Active / Inactive)
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Arrange patient cards both Pre and ART cards accordingly.

Mentor Focus: -Staging patients
- Cohort reporting.

Chikande Health Centre**Ntcheu**

Visited: 06 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART Card header details incomplete
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART - 'TB status current' not recorded at all ARV refill visits
ART register - Outcomes incomplete and/or not updated every quarter
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Exposed child cards not correctly filed (by birth month)
Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1- To update stockcards in pharmacy
2- Determine and Unigold stockcards to be traced (missing)

Mentor Focus: 1- ART Registration and mastercards documentation
2- Report writing both ART and HCC
3- Proper regimen selection

Kapeni Health Centre**Ntcheu**

Visited: 08 / 10 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Lakeview Health Centre**Ntcheu**

Visited: 08 / 10 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Nsipe Health Centre	Ntcheu	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sharpe Valley Health Centre	Ntcheu	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Employ pharmacy technicians.	
<u>Mentor Focus:</u>		
Masasa Health Centre	Ntcheu	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Senzani Health Centre	Ntcheu	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Advised to document test kits in DAR	
<u>Mentor Focus:</u>		
Mlangeni Health Centre	Ntcheu	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. File pink card according to birth cohort	
<u>Mentor Focus:</u>	management of HIV care clinic including card management (filling, how to file etc)	

Manjawira Maternity	Ntcheu	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. HTC counsellors to update their log books. 2. To write report in time.	
<u>Mentor Focus:</u>		

Champiti Health Centre	Ntcheu	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1- Organise pharmacy 2- Make up HCC registers missing pages. 3- Remember to write reports before as soon as quarter ends	
<u>Mentor Focus:</u>		

Mangochi District Hospital	Mangochi	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
<u>Action Points</u>	1. All HTC registers and DAR should be available during supervision visit. 2. Write all reports every quarter. N3.urses / clinicians should support clerk doing supervision.	
<u>Mentor Focus:</u>		

Monkeybay Community Hospital	Mangochi	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Makanjira Health Centre	Mangochi	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women HTC reports not complete for all 3 months or inaccurate	

Makanjira Health Centre	Mangochi	Visited: 06 / 10 / 15
<u>Action Points</u>	1.write all reports by the end of every quarter 2.update correctly from the register(outcomes) 3.should work together with supervision team	
<u>Mentor Focus:</u>		

Maldeco Fisheries Clinic	Mangochi	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	ART regimen and side effects not recorded at each visit ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women Failure to implement ART initiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. To write the cohort soon after the end of the quarter 2. To update all mastercards. 3. Ensure tidiness during documentation	
<u>Mentor Focus:</u>		

Katuli Health Centre	Mangochi	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated ART Card header details incomplete ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Clean and organize the pharmacy. 2. Have stock card in the pharmacy 3. Document ARV's and NVP syrup given to pregnant women	
<u>Mentor Focus:</u>		

Chilipa Health Centre Mangochi	Mangochi	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	

Chilipa Health Centre Mangochi	Mangochi	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Malawi Army Marine Camp Hospital	Mangochi	Visited: 08 / 10 / 15
<u>QI Checklist:</u> HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> DAR register should be completely filled.		
<u>Mentor Focus:</u>		
Katema Health Centre	Mangochi	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Malombe Health Centre	Mangochi	Visited: 15 / 10 / 15
<u>QI Checklist:</u> ART - Registration number not correctly assigned and/or don't match cards		
ART register - Outcomes incomplete and/or not updated every quarter		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Failure to dispense 3 x NVP syrup at ANC as soon as possible		
<u>Action Points</u> Providers to update outcomes in the ART register.		
<u>Mentor Focus:</u>		
Namwera Health Centre	Mangochi	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc.		
Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nancholi Dispensary	Mangochi	Visited: 10 / 10 / 15
<u>QI Checklist:</u> ART Card header details incomplete		
ART register - case finding columns not complete (age, sex, reason,...)		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
HTC reports not complete for all 3 months or inaccurate		
HCC quarterly cohort registration report incomplete and/or inaccurate		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkope Health Centre	Mangochi	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Diflucan dispensed without filling of Diflucan register		
Not enough HIV test kits reserved for pregnant women		
HTC reports not complete for all 3 months or inaccurate		
Maternity reports not complete for all 3 months or inaccurate		
HCC quarterly cohort registration report incomplete and/or inaccurate		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		

Nkope Health Centre	Mangochi	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1. To encourage tests at 12 and 24 months in exposed child follow up	
<u>Mentor Focus:</u>		
Namalaka Health Centre	Mangochi	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nangalamu Health Centre	Mangochi	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. write report at the end of the quarter organise the registers. Since other pages are missing pre-art register	
<u>Mentor Focus:</u>		
Nankhwali Health Centre	Mangochi	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	

Nankwali Health Centre**Mangochi**

Visited: 08 / 10 / 15

- Action Points
1. File pink cards according to birth cohort
 2. Update outcomes in the pink cards

Mentor Focus:**Nankumba Health Centre****Mangochi**

Visited: 06 / 10 / 15

- QI Checklist:
- ART Confirmatory HIV test details not recorded (paed. and adult cards)
 - ART regimen and side effects not recorded at each visit
 - ART - 'TB status current' not recorded at all ARV refill visits
 - ART - 'Doses missed' not recorded at all ARV refill visits
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - HTC reports not complete for all 3 months or inaccurate
 - ANC cohort reports not complete for all 3 months or inaccurate
 - Maternity reports not complete for all 3 months or inaccurate
 - HCC quarterly cohort registration report incomplete and/or inaccurate
 - HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 - HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate

- Action Points
1. To write cohort report before supervision team

Mentor Focus:**Ngapani Health Centre****Mangochi**

Visited: 08 / 10 / 15

- QI Checklist:
- Pharmacy disorganised / stock cards not updated
 - ART - Registration number not correctly assigned and/or don't match cards
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - ANC register not correctly filled: New page for each month, final status, page totals, etc.
 - Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 - HCC register not correctly filled: New page for each month, final status, page totals, etc.
 - HTC reports not complete for all 3 months or inaccurate
 - ANC cohort reports not complete for all 3 months or inaccurate
 - Maternity reports not complete for all 3 months or inaccurate
 - HCC quarterly cohort registration report incomplete and/or inaccurate
 - HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 - HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate
 - Failure to update stock cards for all ARVs, OI meds and test kits

- Action Points
1. Organise pharmacy
 2. Compile ART/PMTCT reports as soon as the quarter ends

Mentor Focus:**Chikole Dispensary****Mangochi**

Visited: 10 / 10 / 15

- QI Checklist:
- HTC register not correctly filled: New page for each month, page totals, etc.
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - HTC reports not complete for all 3 months or inaccurate
 - ANC cohort reports not complete for all 3 months or inaccurate
 - Maternity reports not complete for all 3 months or inaccurate
 - HCC quarterly cohort registration report incomplete and/or inaccurate
 - HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Chikole Dispensary	Mangochi	Visited: 10 / 10 / 15
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lulanga Health Centre	Mangochi	Visited: 06 / 10 / 15
<u>QI Checklist:</u> Failure to implement ART initiation and continuation directly at ANC / MCH		
<u>Action Points</u> 1. Try to test all pregnant women for HIV. 2. Give ARV's to pregnant women HIV + at ANC		
<u>Mentor Focus:</u>		
Phirilongwe Health Centre	Mangochi	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sinyala Health Centre	Mangochi	Visited: 05 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtimabii Health Centre	Mangochi	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u> 1- ANC and Maternity report writing.		
Mkumba Health Centre	Mangochi	Visited: 10 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1. Give IPT to all PRE-ART patients. 2. Write report by the end of every quarter		
<u>Mentor Focus:</u>		
Chiunda Health Centre	Mangochi	Visited: 05 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated		

Chiunda Health Centre	Mangochi	Visited: 05 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mama Khadija Private Clinic Namwera	Mangochi	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u> 1. Update stockcards in the pharmacy 2. Do page summaries in all registers.		
<u>Mentor Focus:</u>		

Kapire Dream Centre	Mangochi	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC cohort reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> Inform the facility prior to supervision.		
<u>Mentor Focus:</u>		

Chiponde Health Centre	Mangochi	Visited: 09 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1. Organise and update stock cards in the pharmacy 2. Write ages of all patientsd registered inART. 3. Complete card header		
<u>Mentor Focus:</u>		

Chilonga Health Centre**Mangochi**

Visited: 06 / 10 / 15

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. To prepare comprehensive report in time
2. To file ART cards in order and allocate registration numbers appropriately.
3. To update test results in pink cards
4. Perform confirmatory test in infants at 12 and 24 months

Mentor Focus:

Malukula Health Centre**Mangochi**

Visited: 05 / 10 / 15

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcomes incomplete and/or not updated every quarter
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Namanja Health Centre**Machinga**

Visited: 07 / 10 / 15

QI Checklist: ART register - Case finding data do not match cards
ART register - Outcomes incomplete and/or not updated every quarter
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Liwonde Medical Clinic**Machinga**

Visited: 13 / 10 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Liwonde Medical Clinic	Machinga	Visited: 13 / 10 / 15
<u>Action Points</u>	1. Please find out the missing pages in ART register from page 14 to 142.	
<u>Mentor Focus:</u>		
Machinga Health Centre	Machinga	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nyambi Health Centre	Machinga	Visited: 05 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1. Each registration number should be assigned to one client both in the ART & HCC registers. 2. Re-write the loose pages in the ART register.	
<u>Mentor Focus:</u>		
Nayuchi Health Centre	Machinga	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chamba Dispensary	Machinga	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nsanama Health Centre	Machinga	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
<u>Action Points</u>	1- Find the missing pages in the HCC register.	
<u>Mentor Focus:</u>		
Gawanani Health Centre	Machinga	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mposa Health Centre	Machinga	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mlomba Health Centre	Machinga	Visited: 05 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Zomba Central Hospital Tisungane Clini	Zomba	Visited: 12 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Cobbe Barracks Hospital	Zomba	Visited: 09 / 10 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u> 1. Relocate drugs expiring in 2015		
<u>Mentor Focus:</u>		
Chancellor College Clinic	Zomba	Visited: 07 / 10 / 15
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chinamwali Private Clinic	Zomba	Visited: 15 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blm Zomba	Zomba	Visited: 07 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Domasi Rural Hospital	Zomba	Visited: 15 / 10 / 15
<u>QI Checklist:</u> ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards		

Domasi Rural Hospital	Zomba	Visited: 15 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Zomba Central Prison Clinic	Zomba	Visited: 07 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated HTC reports not complete for all 3 months or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> Use stock cards for test kits and update accordingly.		
<u>Mentor Focus:</u>		
Matawale Health Centre	Zomba	Visited: 14 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bimbi Health Centre	Zomba	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilipa Health Centre Zomba	Zomba	Visited: 12 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngwelero Health Centre	Zomba	Visited: 14 / 10 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. proper documentation in HTC registers 2. Document HIV status for ANC clients		
<u>Mentor Focus:</u>		
Nkasala Health Centre	Zomba	Visited: 12 / 10 / 15
<u>QI Checklist:</u> ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate		

Nkasala Health Centre	Zomba	Visited: 12 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Thondwe Health Centre	Zomba	Visited: 09 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1- Organise the pharmacy and update the stock cards.		
<u>Mentor Focus:</u> 1- Consider identifying a larger space for the clinic to ensure privacy/confidentiality.		
Namasalima Health Centre Zomba	Zomba	Visited: 13 / 10 / 15
<u>QI Checklist:</u> ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namikango Health Centre	Zomba	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART register - case finding columns not complete (age, sex, reason,...) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc. ANC cohort reports not complete for all 3 months or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1. Relocate drugs and test kits to Zomba Central Hospital 2. Correct report writing		
<u>Mentor Focus:</u>		
City Clinic Zomba	Zomba	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1. Improve documentation of exposed infant follow up. 2. Proper filling on mastercard header.		
<u>Mentor Focus:</u> Proper documentation on exposed infant mastercards. Card header to be correctly filled.		
Naisi Health Centre	Zomba	Visited: 06 / 10 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> Relocate drugs expiring this year.		
<u>Mentor Focus:</u>		
H. Parker Sharp Health Centre (domasi)	Zomba	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		

H. Parker Sharp Health Centre (domasi)	Zomba	Visited: 09 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mmambo Health Centre	Zomba	Visited: 12 / 10 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> Re-organize the pharmacy and update stock cards.		
<u>Mentor Focus:</u> - Pharmacy organization.		
Masm Medi Clinic Zomba	Zomba	Visited: 15 / 10 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> Update stock cards in pharmacy Document in DAR for every test.		
<u>Mentor Focus:</u>		
Zilindo Health Centre	Zomba	Visited: 09 / 10 / 15
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mwandama Health Centre	Zomba	Visited: 08 / 10 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1- Write page summaries and ensure neatness in ART register.		
<u>Mentor Focus:</u>		
Namadidi Health Centre	Zomba	Visited: 06 / 10 / 15
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mulanje District Hospital	Mulanje	Visited: 16 / 10 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mbiza Health Centre	Mulanje	Visited: 15 / 10 / 15
<u>QI Checklist:</u> ART register - case finding columns not complete (age, sex, reason,...) ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Namphungo Health Centre**Mulanje**

Visited: 07 / 10 / 15

QI Checklist: ART Card header details incomplete
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART - Registration number not correctly assigned and/or don't match cards
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcomes incomplete and/or not updated every quarter
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Write report at end of quarter

Mentor Focus:

Milonde Health Centre**Mulanje**

Visited: 09 / 10 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC cohort reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mulomba Health Centre**Mulanje**

Visited: 06 / 10 / 15

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards
ART register - Outcomes incomplete and/or not updated every quarter
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Write report after end of quarter
2. Update register (ART)
3. Arrange ART mastercards according to order of numbers.

Mentor Focus:

Chonde Health Centre**Mulanje**

Visited: 14 / 10 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter
ART register - Outcome dates not specified
ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Chonde Health Centre	Mulanje	Visited: 14 / 10 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chambe Health Centre	Mulanje	Visited: 08 / 10 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. File exposed child cards according to birth cohorts		
<u>Mentor Focus:</u>		
Mpala Health Centre	Mulanje	Visited: 09 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kambenje Health Centre	Mulanje	Visited: 06 / 10 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u> 1. Write reports at the end of every quarter		
<u>Mentor Focus:</u>		
Naphimba Health Centre	Mulanje	Visited: 13 / 10 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women HTC reports not complete for all 3 months or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1. Organise Pharmacy and update stock cards 2. Please write HTC report at the end of the month.		
<u>Mentor Focus:</u>		
Bondo Health Centre	Mulanje	Visited: 14 / 10 / 15
<u>QI Checklist:</u> HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate		

Bondo Health Centre **Mulanje** Visited: 14 / 10 / 15
QI Checklist: Maternity reports not complete for all 3 months or inaccurate
Action Points
Mentor Focus:

Chinyama Health Centre **Mulanje** Visited: 15 / 10 / 15
QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC register not correctly filled: New page for each month, final status, page totals, etc.
ANC cohort reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Action Points
Mentor Focus:

Chisitu Health Centre **Mulanje** Visited: 07 / 10 / 15
QI Checklist: ART register - Case finding data do not match cards
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
Exposed child cards not correctly filed (by birth month)
Pre-ART and ART cards not correctly filed (by Active / Inactive)
ANC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits
Action Points 1. Write report after the end of quarter
2. Update mastercard and register
Mentor Focus:

Dzenje Maternity **Mulanje** Visited: 14 / 10 / 15
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
Action Points
Mentor Focus:

Mimosa Dispensary **Mulanje** Visited: 08 / 10 / 15
QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
ANC cohort reports not complete for all 3 months or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)

Mimosa Dispensary	Mulanje	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Muloza Health Centre	Mulanje	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	<p>HTC register not correctly filled: New page for each month, page totals, etc.</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>HTC reports not complete for all 3 months or inaccurate</p> <p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Please write report after end of quarter. 2. Request DHA for supply of Unigold 	
<u>Mentor Focus:</u>		
Ruo Dispensary	Mulanje	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mkomaola Health Centre	Mulanje	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chitekesa Health Centre	Phalombe	Visited: 09 / 10 / 15
<u>QI Checklist:</u>	<p>ART Card header details incomplete</p> <p>ART - Paediatric and adult formulation cards not correctly selected (transition by weight)</p> <p>ART - Registration number not correctly assigned and/or don't match cards</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1- Arrange master cards in order in arch files 2- Create inactive file and update outcomes in ART register at the end of each quarter 3- To improve coordination between service delivery points 4- Intensify TB screening among ART and Pre ART clients. 	
<u>Mentor Focus:</u>		
Migowi Health Centre	Phalombe	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	<p>Pharmacy disorganised / stock cards not updated</p> <p>ART - Weight not recorded at each visit</p> <p>HTC register not correctly filled: New page for each month, page totals, etc.</p> <p>ART register - case finding columns not complete (age, sex, reason,...)</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form</p>	

Migowi Health Centre**Phalombe**

Visited: 12 / 10 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register
 Not enough HIV test kits reserved for pregnant women
 Exposed child cards not correctly filed (by birth month)
 ANC register not correctly filled: New page for each month, final status, page totals, etc.
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate
 ANC cohort reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate
 HCC quarterly cohort registration report incomplete and/or inaccurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. DHO to get involved to settle personal differences among staff members.
2. All reports should be written soon after quarter ends.
3. Keep M & E tools safe & file master cards in ascending order.

Mentor Focus: M & E tools including patients flow clinic set up.

Phalombe Health Centre**Phalombe**

Visited: 12 / 10 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 ANC cohort reports not complete for all 3 months or inaccurate

Action Points

- 1-To reallocate some paediatric CPT 120 mg to other facilities.
- 2- Intensify TB screening in both ART/HCC clients.
- 3- DHO to lobby for an extension of the drug store.
- 4- Ensure that all maternity registers are available during supervision.

Mentor Focus:

Nazombe Health Centre (gogo Nazomb**Phalombe**

Visited: 07 / 10 / 15

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 Diflucan dispensed without filling of Diflucan register
 Not enough HIV test kits reserved for pregnant women
 Pre-ART and ART cards not correctly filed (by Active / Inactive)
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 ANC cohort reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

- 1- Update both ART / HCC register before report writing
- 2- HTC councillors to write HIV status on pink cards after testing 12 and 24 months

Mentor Focus: 1- Needs urgent mentoring in all HIV (ART PMTCT EID) tools used for quality service delivery.

Sukasanje Health Centre**Phalombe**

Visited: 06 / 10 / 15

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)
 ART register - Outcomes incomplete and/or not updated every quarter
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Chiringa Maternity	Phalombe	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	Write ART report before supervision date.	
<u>Mentor Focus:</u>		
Mpasa Health Centre	Phalombe	Visited: 10 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>	1- Update the ART / HCC register before report writing 2- Avoid transferring clients from 2A,P to 5A.	
<u>Mentor Focus:</u>		
Mulungu Alinafe Clinic	Phalombe	Visited: 08 / 10 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Update cards before writing reports. Start new page in each month HCC Register.	
<u>Mentor Focus:</u>		
Kalembo Health Centre	Balaka	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Phimbi Health Centre	Balaka	Visited: 07 / 10 / 15
<u>QI Checklist:</u>	ART Card header details incomplete Maternity reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Phalula Health Centre	Balaka	Visited: 12 / 10 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Namanolo Health Centre	Balaka	Visited: 06 / 10 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Utale 2 Health Centre	Balaka	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Balaka Opd Health Centre	Balaka	Visited: 14 / 10 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Clinic should be taking care of registers for data sake	
<u>Mentor Focus:</u>		
Kwitanda Health Centre	Balaka	Visited: 15 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Comfort Clinic	Balaka	Visited: 16 / 10 / 15
<u>QI Checklist:</u>	Failure to implement ART initiation and continuation directly at ANC / MCH	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namdumbo Health Centre	Balaka	Visited: 13 / 10 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		