

Note and Disclaimer:

1. This report shows all sites where specific challenges have been marked on our standard service quality checklist and/or where the supervision team has recommended the site for clinical mentoring because of significant weaknesses or deviation from protocol. Please note that these are subjective assessments by our supervision teams and the observations have not been verified by the program officers at the Department for HIV and AIDS.
2. The report is generated from our database, based on the data entered from the supervision forms and it may contain some data entry errors.
3. This reports is shared in a spirit of supporting our colleagues at the sites to provide the best possible HIV services within the guidelines of the National Program. It is not understood as a rating of individual staff or site performance. We all acknowledge the many challenges and constraints our colleagues at the facilities are facing.

Chitipa District Hospital Umoyo Clinic **Chitipa** Visited: 21 / 07 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Ifumbo Health Centre **Chitipa** Visited: 22 / 07 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcomes incomplete and/or not updated every quarter
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)

Action Points

Mentor Focus:

Chilumba Rural Hospital **Karonga** Visited: 28 / 07 / 15

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Make sure that the EDS data is cleaned before supervision
2. Open yellow master card for each patient.

Mentor Focus:

Karonga District Hospital **Karonga** Visited: 27 / 07 / 15

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Nyungwe Health Centre **Karonga** Visited: 31 / 07 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Update stock cards in pharmacy.
Issue IPT to eligible HCC patients

Mentor Focus:

Iponga Health Centre **Karonga** Visited: 24 / 07 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Iponga Health Centre	Karonga	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Please document DAR	
<u>Mentor Focus:</u>		
Fulirwa Health Centre	Karonga	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sangilo Health Centre	Karonga	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Write reports at end of each quarter. 2. Update outcomes at end of each quarter. 3. Re - organise pharmacy and update stock cards	
<u>Mentor Focus:</u>		
Ngana Health Centre	Karonga	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate	

Ngana Health Centre	Karonga	Visited: 24 / 07 / 15
<u>Action Points</u>	1. Write reports as soon as the quarter ends 2. Update all outcomes in the ART register	
<u>Mentor Focus:</u>		
Atupele Health Centre	Karonga	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1. Ensure testing of ANC mothers is done for syphilis 2. Provide lever arch file at this facility	
<u>Mentor Focus:</u>		
Kasoba Health Centre	Karonga	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blm Karonga	Karonga	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blm Nkhatabay	Nkhata Bay	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Update outcomes in ART register and master cards 2. Compile a cohort report in time 3. Document stage defining conditions on card header	
<u>Mentor Focus:</u>		
Chitheka Health Centre	Nkhata Bay	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	

Chitheka Health Centre	Nkhata Bay	Visited: 30 / 07 / 15
<u>Action Points</u> 1. Should write ART and HCC quarterly reports at end of each quarter.		
<u>Mentor Focus:</u>		
Mpamba Health Centre	Nkhata Bay	Visited: 29 / 07 / 15
<u>QI Checklist:</u> HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhatabay Private Clinic	Nkhata Bay	Visited: 31 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u> 1. Compile ART cohort report in time 2. File master cards in arch files		
<u>Mentor Focus:</u>		
Rumphi District Hospital	Rumphi	Visited: 27 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mhuju Rural Hospital	Rumphi	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chitimba Health Centre	Rumphi	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits ART register - Outcome dates not specified Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mphompha Health Centre	Rumphi	Visited: 24 / 07 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. Pharmacy to be organized and update stock cards 2. Compiled HTC report at the end of the month		
<u>Mentor Focus:</u> Pharmacy organization		
Nthenje Dispensary	Rumphi	Visited: 03 / 08 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> - Train an extra data clerk and offer refresher course to old one.		
<u>Mentor Focus:</u>		

Lura Health Centre	Rumphi	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
St John's Mission Hospital	Mzimba North	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. EDS data must be cleaned before the supervision date.	
<u>Mentor Focus:</u>		
Escom Clinic Mzuzu	Mzimba North	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Masm Medi Clinic Katoto	Mzimba North	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Train HTC Counsellors 2. All ARV drugs must be entered on stock cards and all stock cards should be updated 3. Compile ART report at the end of the Quarter	
<u>Mentor Focus:</u>		
Kafukule Health Centre	Mzimba North	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bwengu Health Centre	Mzimba North	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Engucwini Health Post	Mzimba North	Visited: 31 / 07 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kamwe Health Centre	Mzimba North	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhorongo Health Centre	Mzimba North	Visited: 29 / 07 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Choma Health Centre	Mzimba North	Visited: 29 / 07 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> Improve the pharmacy		
<u>Mentor Focus:</u>		
Enukweni Health Centre	Mzimba North	Visited: 21 / 07 / 15
<u>QI Checklist:</u> ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mpherembe Health Centre	Mzimba North	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtwalo Health Centre	Mzimba North	Visited: 31 / 07 / 15
<u>QI Checklist:</u> HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Emsizini Health Centre	Mzimba North	Visited: 30 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate		

Emsizini Health Centre	Mzimba North	Visited: 30 / 07 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Luvwere Health Centre	Mzimba North	Visited: 31 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Matuli Health Centre	Mzimba North	Visited: 30 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kaweche Health Centre	Mzimba North	Visited: 30 / 07 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Care Medical Clinic	Mzimba North	Visited: 24 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. Collect ART register from DHO. 2. Relocate HIV test kits to DHO.		
<u>Mentor Focus:</u> Mentor the clinician on general ART services.		
St John Of God Clinic	Mzimba North	Visited: 04 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u> Mentor ART Clinician on ART		
Embangweni Mission Hospital	Mzimba South	Visited: 23 / 07 / 15
<u>QI Checklist:</u> ART - Registration number not correctly assigned and/or don't match cards ART register - Case finding data do not match cards		
<u>Action Points</u> Data cleaning in the EDS sites		
<u>Mentor Focus:</u>		

Blm Mzimba	Mzimba South	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Update all stock cards. 2. Remove expired drugs from the shelf. 3. Document VMMC clients in register	
<u>Mentor Focus:</u>		
Katete Community Hospital	Mzimba South	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	Start registering VMMC clients in VMMC register	
<u>Mentor Focus:</u>		
Luwelezi Health Centre	Mzimba South	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Separate pre-ART HCC inactive master cards from active ones. 2. Follow up exposed infants at 12m and 24m and do rapid test. 3. Start new page for each quarter in HCC register.	
<u>Mentor Focus:</u>		
Edingeni Health Centre	Mzimba South	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit	
<u>Action Points</u>	1. Should remember to write months on ART all clients	
<u>Mentor Focus:</u>		
Emfeni Health Centre	Mzimba South	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>	They need a full training in ART. They are all new staff at the facility	
Kalikumbi Health Centre	Mzimba South	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Start using STI registers. 2. Start using Daily Activity Registers correctly.	
<u>Mentor Focus:</u>	Proper documentation and compilation of reports	
Khosolo Health Centre	Mzimba South	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Madede Health Centre	Mzimba South	Visited: 03 / 08 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. To start using new version 5 ART register. 2. Proper registration of patients in the HCC register. 3. Do DNA-PCR at 6wks for exposed infants.	
<u>Mentor Focus:</u>		
Mhalaunda Health Centre	Mzimba South	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	- Improve HIV Testing at 12 and 24 months.	
<u>Mentor Focus:</u>		
Msese Health Centre	Mzimba South	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kamteteka Health Centre	Mzimba South	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Indicate all HIV test results on to the exposed infant cards. 2. Do rapid test (HIV) at 24 months.	
<u>Mentor Focus:</u>	Exposed infant follow up	
Chikangawa Health Centre	Mzimba South	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	- Reorganise pharmacy and update stock cards - Write the dates properly in the DAR - Do HTC syphilis test to all pregnant clients	
<u>Mentor Focus:</u>		
Luwawa Health Centre	Mzimba South	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits	

Luwawa Health Centre**Mzimba South**

Visited: 20 / 07 / 15

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HTC reports not complete for all 3 months or inaccurate
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 Maternity reports not complete for all 3 months or inaccurate
 Pharmacy disorganised / stock cards not updated
 Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Clean the pharmacy and put things in good order.
 2. Generally the facility has not enough security for drugs.
 3. Proper registration of patients and follow up test.

Mentor Focus:

Eheleni Dispensary**Mzimba South**

Visited: 28 / 07 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART register - Outcome dates not specified
 ART register - Outcomes incomplete and/or not updated every quarter
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HTC reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate

Action Points Relocate 5A to the District Hospital

Mentor Focus:

Mbalachanda Health Centre**Mzimba South**

Visited: 03 / 08 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - 'Doses missed' not recorded at all ARV refill visits
 ART - 'TB status current' not recorded at all ARV refill visits
 ART - Weight not recorded at each visit
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART Card header details incomplete
 ART regimen and side effects not recorded at each visit
 ART register - case finding columns not complete (age, sex, reason,...)
 ART register - Outcomes incomplete and/or not updated every quarter

Action Points 1. Complete patient card header details and outcomes.
 2. Transfer all May 2015 ANC patients registered in malaria register into ANC register.
 3. Test HIV exposed infants at 2,12 and 24 months.

Mentor Focus: 1. Patient registration in ANC, ART & pre-ART registers.
 2. Exposed infant follow up.
 3. ART/PMTCT Report writing .

Mtende Health Centre**Mzimba South**

Visited: 29 / 07 / 15

QI Checklist: ART register - Outcome dates not specified
 HTC reports not complete for all 3 months or inaccurate

Mtende Health Centre	Mzimba South	Visited: 29 / 07 / 15
<u>Action Points</u> Update registers and patient outcomes both in ART and HCC		
<u>Mentor Focus:</u>		
Mkoma Health Centre	Mzimba South	Visited: 30 / 07 / 15
<u>QI Checklist:</u> ART - 'TB status current' not recorded at all ARV refill visits Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1. Update stock cards in Pharmacy.		
<u>Mentor Focus:</u>		
Kabuwa Health Centre	Mzimba South	Visited: 21 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Vibangala Dispensary	Mzimba South	Visited: 24 / 07 / 15
<u>QI Checklist:</u> ART - Weight not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
World Medical Fund	Nkhotakota	Visited: 28 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Msenjere Health Centre	Nkhotakota	Visited: 23 / 07 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u> Counsellors to start using Daily Activity Registers		
<u>Mentor Focus:</u>		
Mwansambo Health Centre	Nkhotakota	Visited: 24 / 07 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katimbira Health Centre	Nkhotakota	Visited: 23 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Transfer-ins not recorded Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. Write cumulative cohort report every quarter. 2. Start new page after quarter in HCC register.		
<u>Mentor Focus:</u> Report writing.		
Benga Health Centre	Nkhotakota	Visited: 29 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		

Benga Health Centre	Nkhotakota	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	To file exposed infant cards according to birth cohort.	
<u>Mentor Focus:</u>		
Kapili Health Centre	Nkhotakota	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Update mastercards and registers every quarter	
<u>Mentor Focus:</u>		
Ngala Health Centre	Nkhotakota	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhunga Health Centre	Nkhotakota	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtosa Health Centre	Nkhotakota	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Liwaladzi Health Centre	Nkhotakota	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dwangwa Cane Growers Association C	Nkhotakota	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mazunga Private Clinic	Nkhotakota	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	- Order stock cards from DHO to be used for all ARVs, ALL meds and test KITS	
<u>Mentor Focus:</u>		
Kasitu Health Centre	Nkhotakota	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mpamantha Health Centre	Nkhotakota	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete Exposed child cards not correctly filed (by birth month)	

Mpamantha Health Centre	Nkhotakota	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1. Complete card header details. 2. Start testing STI clients for HIV	
<u>Mentor Focus:</u>		

Kawamba Health Centre	Kasungu	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Transfer-ins not recorded Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Santhe Health Centre	Kasungu	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Transfer-ins not recorded HTC register not correctly filled: New page for each month, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Linyangwa Health Centre	Kasungu	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	

Linyangwa Health Centre	Kasungu	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Simulemba Health Centre	Kasungu	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...)	
<u>Action Points</u>	Please ascertain HIV status for pregnant women	
<u>Mentor Focus:</u>		
Wimbe Health Centre	Kasungu	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Test pregnant women for HIV in ANC 2. Ensure proper documentation in the ANC register	
<u>Mentor Focus:</u>		
Kaluluma Rural Hospital	Kasungu	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ofesi Dispensary	Kasungu	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Document in Daily Activity Registers. 2. DHO to deploy on HTC counselor	
<u>Mentor Focus:</u>		
Mkhota Rural Growth Health Centre	Kasungu	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - Transfer-ins not recorded Failure to implement ART initiation and continuation directly at ANC / MCH HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mdungu Health Centre	Kasungu	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Yankho Private Clinic	Kasungu	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	The facility should write the report as soon as the quarter ends	
<u>Mentor Focus:</u>		
Kangolwa Health Centre	Ntchisi	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	1.Update ART master cards and ART register before writing the reports	
<u>Mentor Focus:</u>		
Kansonga Health Centre Ntchisi	Ntchisi	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chinthembwe Health Centre	Ntchisi	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Khuwi Health Centre	Ntchisi	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards Exposed child cards not correctly filed (by birth month) Failure to implement ART initiation and continuation directly at ANC / MCH	

Khuwi Health Centre	Ntchisi	Visited: 24 / 07 / 15
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> Train more ART/PMTCT providers		
<u>Mentor Focus:</u> ART eligibility / stages. Some providers need refresher on ART.		
Mzandu Health Centre	Ntchisi	Visited: 04 / 08 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - 'Doses missed' not recorded at all ARV refill visits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Malambo St Theresa Health Centre	Ntchisi	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mponela Rural Hospital	Dowa	Visited: 21 / 07 / 15
<u>QI Checklist:</u> ART register - Transfer-ins not recorded Diflucan dispensed without filling of Diflucan register Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> To asses missed doses for ART		
<u>Mentor Focus:</u>		
Thonje Health Centre	Dowa	Visited: 28 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Transfer-ins not recorded Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chisepo Health Centre	Dowa	Visited: 23 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Pharmacy disorganised / stock cards not updated		

Chisepo Health Centre	Dowa	Visited: 23 / 07 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chizolowondo Health Centre	Dowa	Visited: 24 / 07 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u> To document STI patients in STI register		
<u>Mentor Focus:</u>		
Mwangala Health Centre	Dowa	Visited: 29 / 07 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Transfer-ins not recorded Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Makiyoni Health Centre	Salima	Visited: 30 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART Card header details incomplete ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u> 1. Complete card header details. 2. File HIV exposed cards according to birth cohort.		
<u>Mentor Focus:</u> The site really needs mentorship starting from staging of HIV clients and management of exposed infants.		
Lifuwu Health Centre	Salima	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Maganga Health Centre	Salima	Visited: 07 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		

Maganga Health Centre	Salima	Visited: 07 / 08 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Thavite Health Centre	Salima	Visited: 30 / 07 / 15
<u>QI Checklist:</u>		
ART - Weight not recorded at each visit		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
ART register - Outcomes incomplete and/or not updated every quarter		
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
Diflucan dispensed without filling of Diflucan register		
Failure to update stock cards for all ARVs, OI meds and test kits		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
1. Keep ARVs in drug store.		
2. Update all stock cards.		
<u>Mentor Focus:</u>		
Kaphatenga Health Centre	Salima	Visited: 31 / 07 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chinguluwe Health Centre Salima	Salima	Visited: 31 / 07 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Failure to update stock cards for all ARVs, OI meds and test kits		
HTC register not correctly filled: New page for each month, page totals, etc.		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Parachute Battalion Clinic	Salima	Visited: 03 / 08 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
Diflucan dispensed without filling of Diflucan register		
Failure to update stock cards for all ARVs, OI meds and test kits		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katawa Health Centre	Salima	Visited: 31 / 07 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		

Action Points To start new page after quarter in ART register

Write who clinical stage on ART card header

To select ART formulation cards correctly

Mentor Focus:

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - 'Doses missed' not recorded at all ARV refill visits
 ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Registration number not correctly assigned and/or don't match cards
 ART - 'TB status current' not recorded at all ARV refill visits
 ART - Weight not recorded at each visit
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART Card header details incomplete
 ART Confirmatory HIV test details not recorded (paed. and adult cards)
 ART regimen and side effects not recorded at each visit
 ART register - case finding columns not complete (age, sex, reason,...)
 ART register - Case finding data do not match cards
 ART register - Outcome dates not specified
 ART register - Outcomes incomplete and/or not updated every quarter
 ART register - Transfer-ins not recorded
 ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
 Diflucan dispensed without filling of Diflucan register
 Exposed child cards not correctly filed (by birth month)
 Failure to dispense full amount of NVP syrup at ANC as soon as possible
 Failure to implement ART initiation and continuation directly at ANC / MCH
 Failure to update stock cards for all ARVs, OI meds and test kits
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HTC register not correctly filled: New page for each month, page totals, etc.
 Not enough HIV test kits reserved for pregnant women
 Pharmacy disorganised / stock cards not updated
 Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate

Chitera Health Centre	Chiradzulu	Visited: 05 / 08 / 15
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Should update the ART and HCC register.	
<u>Mentor Focus:</u>		
Milepa Health Centre	Chiradzulu	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Confirmation tests rarely done on adults. 2. Use continuous registration numbers in HCC register. 3. Correct documentation of HIV status on EID cards. 	
<u>Mentor Focus:</u>		
Bangwe Health Centre	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	<p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>Maternity register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilomoni Health Centre	Blantyre	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>Maternity register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>Maternity reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ndirande Health Centre	Blantyre	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	<p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Queen Elizabeth Central Hospital	Blantyre	Visited: 26 / 07 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - 'Doses missed' not recorded at all ARV refill visits</p> <p>ART - Paediatric and adult formulation cards not correctly selected (transition by weight)</p> <p>ART - Registration number not correctly assigned and/or don't match cards</p> <p>ART - 'TB status current' not recorded at all ARV refill visits</p> <p>ART - Weight not recorded at each visit</p> <p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART regimen and side effects not recorded at each visit</p> <p>ART register - case finding columns not complete (age, sex, reason,...)</p> <p>ART register - Case finding data do not match cards</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p>	

Queen Elizabeth Central Hospital	Blantyre	Visited: 26 / 07 / 15
<u>QI Checklist:</u>	ART register - Transfer-ins not recorded HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blantyre Water Board Clinic	Blantyre	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	-Complete filling of the ART master cards for every section.	
<u>Mentor Focus:</u>	- Filling of the ART master cards - Viral load monitoring for patients on ART - Documentation of WHO clinical conditions should be done on all master cards.	
Chitawira Private Hospital	Blantyre	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Document STI cases in STI Register	
<u>Mentor Focus:</u>		
Medicare City Centre Clinic / City Centr	Blantyre	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1.To Relocate out 2A to a bigger facility (QECH) before expiry 10/2015	
<u>Mentor Focus:</u>		
Chichiri Escom Clinic	Blantyre	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mwaiwathu Private Hospital	Blantyre	Visited: 05 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	

Mwaiwathu Private Hospital	Blantyre	Visited: 05 / 08 / 15
<u>QI Checklist:</u>	HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	-Doctor to ensure that patients are given triple ART therapy to avoid resistance because some (F10) Patients are in Alluvia alone. -To update ART master cards and ART register before writing the report -Compile the ART/HCC cohort reports as soon as the quarter ends	
<u>Mentor Focus:</u>		
Lafarge Cement Clinic	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtengoumodzi Private Hospital	Blantyre	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Start using an HTC register.	
<u>Mentor Focus:</u>		
Polytechnic Blantyre	Blantyre	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Relocate LPV/r 100/25mg to Queen Elizabeth Hospital before expiry 12/15	
<u>Mentor Focus:</u>		
Macro Blantyre	Blantyre	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
BIm Lunzu	Blantyre	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART Card header details incomplete HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>	1. Documentation on master card and registers. 2. Compilation of ART reports	
Mwachira Private Clinic	Blantyre	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Organise pharmacy. 2. Update stock cards.	
<u>Mentor Focus:</u>		
Central East African Railways Clinic	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>	To write cohort analysis report as soon as the quarter ends.	
<u>Mentor Focus:</u>		
Limbe Leaf Tobacco Clinic Limbe	Blantyre	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate	

Limbe Leaf Tobacco Clinic Limbe	Blantyre	Visited: 24 / 07 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mdeka Health Centre	Blantyre	Visited: 27 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Madziabango Health Centre	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lirangwe Health Centre	Blantyre	Visited: 27 / 07 / 15
<u>QI Checklist:</u> ART Card header details incomplete Failure to update stock cards for all ARVs, OI meds and test kits Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lundu Health Centre	Blantyre	Visited: 27 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Zingwangwa Health Centre	Blantyre	Visited: 20 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		

Zingwangwa Health Centre	Blantyre	Visited: 20 / 07 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namikoko Health Centre	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> 1. Update outcomes before the end of the quarter. 2. File exposed infants according to birth-cohort.		
<u>Mentor Focus:</u>		
Chavala Health Centre	Blantyre	Visited: 04 / 08 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Soche Maternity	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
St Vincent Health Centre Chadzunda	Blantyre	Visited: 27 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Malabada Health Centre	Blantyre	Visited: 28 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u> 1. Management of clinical conditions. 2. Completeness of master cards. 3. Compilation of reports.		
Sanjika Clinic	Blantyre	Visited: 29 / 07 / 15
<u>QI Checklist:</u> Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Makhetha Clinic	Blantyre	Visited: 28 / 07 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Chichiri Prison Clinic	Blantyre	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART register - Case finding data do not match cards	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kapeni Dream Centre	Blantyre	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Makata Health Centre Lunzu	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Shifa Private Clinic	Blantyre	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete	
<u>Action Points</u>	Complete filling of the ART patient Master cards File pink cards according to birth cohorts	
<u>Mentor Focus:</u>		
Merit Private Clinic	Blantyre	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits	
<u>Action Points</u>	Record missed doses, during subsequent visits Starting a new page when starting a new quarter in ART register. To collect DNA/PCR logbook from DHO.	
<u>Mentor Focus:</u>	Cohort report writing for both ART and HCC	
El-barakah Private Clinic	Blantyre	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilomoni Private Clinic	Blantyre	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete	

Chilomoni Private Clinic	Blantyre	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART register - Transfer-ins not recorded	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mbayani Health Centre	Blantyre	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	1. Update ART follow-up outcomes before end of the quarter. 2. Assign number correctly in ART register. 3. Start documenting NVP dispensed in ANC register.	
<u>Mentor Focus:</u>		
Gateway Clinic	Blantyre	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bangwe Madina Health Centre	Blantyre	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Train HTC counselor. 2. Complete the page summary in the STI register.	
<u>Mentor Focus:</u>		
Mwanza District Hospital	Mwanza	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Deploy additional nurse to ART Clinic (minimum of 2) 2. ART clinician and nurse to participate in cohort report writing 3. Conduct HIV ascertainment to pregnant women at ANC	
<u>Mentor Focus:</u>		
Thambani Health Centre	Mwanza	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HTC register not correctly filled: New page for each month, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Tulongkhondo Health Centre	Mwanza	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Disperse NVP syrup to each HIV-positive antenatal mother and document appropriately.	
<u>Mentor Focus:</u>		
Kunenekude Health Centre	Mwanza	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Changata Health Centre	Thyolo	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Prepare cohort report at the end of the quarter. 2. Update both mastercards and registers.	
<u>Mentor Focus:</u>		
Chimaliro Health Centre	Thyolo	Visited: 06 / 08 / 15
<u>QI Checklist:</u>	ART regimen and side effects not recorded at each visit ART register - Case finding data do not match cards HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	To compile ART and HCC cohort report as soon as the quarter ends.	
<u>Mentor Focus:</u>		
Khonjeni Health Centre	Thyolo	Visited: 03 / 05 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Write pre ART,ANC,EID reports Update HCC register and Master cards File exposed infants cards according to birth cohorts	
<u>Mentor Focus:</u>		
Chipho Health Centre	Thyolo	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	

Chipho Health Centre	Thyolo	Visited: 29 / 07 / 15
<u>Action Points</u>	1. To collect DAR at the DHO 2. To update and assign correct numbers in the HCC registers & pre ART master cards.	
<u>Mentor Focus:</u>		
Hallena Oakley Ntambanyama Health C	Thyolo	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1.To work together as a team at ART 2.To file exposed infants cards according to birth cohorts.	
<u>Mentor Focus:</u>		
Mangunda Health Centre	Thyolo	Visited: 07 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mchima Clinic	Thyolo	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sambankhanga Health Centre	Thyolo	Visited: 05 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Didi Health Centre	Thyolo	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Update master cards and register 2. Start new page for each quarter HCC & ART 3. Write ART and HCC cohort report after the end of the quarter	
<u>Mentor Focus:</u>		
Chikwawa District Hospital	Chikwawa	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to dispense full amount of NVP syrup at ANC as soon as possible	

Chikwawa District Hospital	Chikwawa	Visited: 29 / 07 / 15
<u>Action Points</u>	1. Register all deliveries in maternity register 2. Dispense NVP syrup in ANC	
<u>Mentor Focus:</u>		
St Montfort Hospital	Chikwawa	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sucoma Clinic Illovo	Chikwawa	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	
<u>Action Points</u>	1. Fill the month on ART column for easy viral load schedule calculation	
<u>Mentor Focus:</u>		
Mapelera Health Centre	Chikwawa	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Makhwira Health Centre	Chikwawa	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	Perform HIV testing in ANC Women and Exposed children at 12 and 24 months	
<u>Mentor Focus:</u>		
Ndakwera Health Centre	Chikwawa	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chipwaila Health Centre	Chikwawa	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dolo Health Centre	Chikwawa	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	Update outcomes in ART register	
<u>Mentor Focus:</u>		
Gaga Health Centre	Chikwawa	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc.	

Gaga Health Centre	Chikwawa	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Remember to document HTC results for all ant-natal women in ANC register. 2. Remember to supply NVP syrup to all HIV positive women at ANC.	
<u>Mentor Focus:</u>		
Kakoma Health Centre	Chikwawa	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards	
<u>Action Points</u>	1. Perform DNA-PCR and confirmatory testing at 12 and 24 months 2. Write a complete report at end of each quarter 3. Fill ANC registers correctly	
<u>Mentor Focus:</u>	1. DHO/partners to train staff (Nurses, clinicians, ART clerk) , in ART/PMTCT	
Misomali Health Centre	Chikwawa	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkombedzi Health Centre	Chikwawa	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mangulenje Health Centre	Chikwawa	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lengwe Health Centre	Chikwawa	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kalulu Health Centre, Chikwawa	Chikwawa	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	Fill months on ART column for easy viral load scheduling.	
<u>Mentor Focus:</u>		
Mwanza Clinic Area 3	Chikwawa	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Chithumba Health Centre	Chikwawa	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Ensure all reports are complete by the end of the Quarter.	
<u>Mentor Focus:</u>		
Trinity Mission Hospital	Nsanje	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	Follow up DNA-PCR results and return to clients.	
<u>Mentor Focus:</u>		
Kalemba Community Hospital	Nsanje	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Tengani Health Centre	Nsanje	Visited: 03 / 08 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sorgin Health Centre	Nsanje	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	1. ART Register to be organized	
<u>Mentor Focus:</u>	ART dispensing and clinic organization	
Masenjere Health Centre	Nsanje	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART Card header details incomplete ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganized / stock cards not updated	
<u>Action Points</u>	1. Write page summaries in ANC register 2. Follow TB patients at 2 months and 5 month 3. Update stock cards in pharmacy 4. Document in STI register	
<u>Mentor Focus:</u>		
Mbenje Health Centre	Nsanje	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	

Mbenje Health Centre	Nsanje	Visited: 04 / 08 / 15
<u>Action Points</u> Update HTC and leave them at the facility.		
<u>Mentor Focus:</u>		
Sankhulani Health Centre	Nsanje	Visited: 23 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u> 1. Complete cohort report at end of each quarter.		
<u>Mentor Focus:</u>		
Lulwe Health Centre	Nsanje	Visited: 04 / 08 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Neno District Hospital	Neno	Visited: 30 / 07 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Matope Health Centre	Neno	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Msambe Health Centre	Neno	Visited: 31 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Matandani Health Centre	Neno	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ligowe Health Centre	Neno	Visited: 29 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mlale Mission Hospital	Lilongwe	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards		

Mlale Mission Hospital	Lilongwe	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete ART regimen and side effects not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kamuzu Central Hospital Opd1	Lilongwe	Visited: 22 / 07 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
African Bible College Clinic	Lilongwe	Visited: 29 / 07 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
City Centre Clinic	Lilongwe	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kawale Medical Services	Lilongwe	Visited: 27 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Limbe Leaf Tobacco Clinic Lilongwe	Lilongwe	Visited: 06 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		

Limbe Leaf Tobacco Clinic Lilongwe	Lilongwe	Visited: 06 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Masm Medi Clinic Lilongwe	Lilongwe	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Quartely reports should be ready before supervision. 2. Weight for clients should be recorded at each visit. 3. TB screening should be done at each client visit.	
<u>Mentor Focus:</u>	Management of HIV exposed infants.	
Dr David Livingstone Memorial Clinic	Lilongwe	Visited: 25 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Refer STI clients for other services 2. Complete card header information	
<u>Mentor Focus:</u>	Organization of the clinic in all the service selivery points 1 clients flow 2 Documentation 3 Records keeping	
Lilongwe City Assembly Chinsapo	Lilongwe	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	

Lilongwe City Assembly Chinsapo	Lilongwe	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kawale Health Centre	Lilongwe	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bwaila Hospital Martin Preuss Centre	Lilongwe	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Exposed child cards not correctly filed (by birth month) Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Carlsberg / Sobo Clinic Lilongwe	Lilongwe	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	1. Update outcomes in the ART register cumulatively before writing cohort report. 2. Collect STI registers at the DHO	
<u>Mentor Focus:</u>		
Tachira Private Clinic	Lilongwe	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	1. Compile reports before supervisory visit. 2. Update both mastercards and register in ART. 3. Open stock cards in pharmacy.	
<u>Mentor Focus:</u>		
Chiwamba Health Centre	Lilongwe	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate	

Chiwamba Health Centre	Lilongwe	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Filling of pink cards according to birth cohort. To remove pink cards filed in inactive arch files to the active ones	
<u>Mentor Focus:</u>		
Chileka Health Centre Lilongwe Static	Lilongwe	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	1. Intensify viral load monitoring immediately. 2. Do TB screening for HIV clients 3. Ascertain HIV status in all newly diagnosed TB clients.	
<u>Mentor Focus:</u>		
Chimbalanga Health Centre	Lilongwe	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngoni Health Centre	Lilongwe	Visited: 03 / 08 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katchale Health Centre	Lilongwe	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chikowa Health Centre Lilongwe	Lilongwe	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Case finding data do not match cards HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chiunjiza Health Centre	Lilongwe	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc.	

Chiunjiza Health Centre**Lilongwe**

Visited: 30 / 07 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Weight not recorded at each visit
ART regimen and side effects not recorded at each visit
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action PointsMentor Focus:**Nthondo Health Centre Lilongwe****Lilongwe**

Visited: 23 / 07 / 15

QI Checklist: ART - Weight not recorded at each visit
ART Card header details incomplete
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action PointsMentor Focus:**Dzenza Health Centre****Lilongwe**

Visited: 23 / 07 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART Card header details incomplete
ART register - Outcomes incomplete and/or not updated every quarter

Action Points

Re-write torn pages of ART and HCC in ART and HCC registers not in a hard covers books

Mentor Focus:**Mbwatalika Health Centre****Lilongwe**

Visited: 27 / 07 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
Pharmacy disorganised / stock cards not updated

Action PointsMentor Focus:**Ming'ongo Health Centre****Lilongwe**

Visited: 27 / 07 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
Diflucan dispensed without filling of Diflucan register

Ming'ongo Health Centre**Lilongwe**

Visited: 27 / 07 / 15

- Action Points
1. Follow FEFO principle when managing commodities in the Pharmacy.
 2. Update HCC register and cards before report writing.

Mentor Focus:

Mtentera Health Centre**Lilongwe**

Visited: 04 / 08 / 15

- QI Checklist:
- ANC cohort reports not complete for all 3 months or inaccurate
 - ART - 'TB status current' not recorded at all ARV refill visits
 - ART regimen and side effects not recorded at each visit
 - ART register - case finding columns not complete (age, sex, reason,...)
 - HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 - Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

New State House Dispensary**Lilongwe**

Visited: 28 / 07 / 15

- QI Checklist:
- ANC cohort reports not complete for all 3 months or inaccurate
 - ANC register not correctly filled: New page for each month, final status, page totals, etc.
 - ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate
 - ART - 'Doses missed' not recorded at all ARV refill visits
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - Registration number not correctly assigned and/or don't match cards
 - ART - 'TB status current' not recorded at all ARV refill visits
 - ART Card header details incomplete
 - ART regimen and side effects not recorded at each visit
 - Exposed child cards not correctly filed (by birth month)
 - Failure to update stock cards for all ARVs, OI meds and test kits
 - HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 - HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
 - HCC quarterly cohort registration report incomplete and/or inaccurate
 - HCC register not correctly filled: New page for each month, final status, page totals, etc.
 - Pre-ART and ART cards not correctly filed (by Active / Inactive)

- Action Points
1. Ensure reports for all programmes (ANC, HTC, ART and HCC) are completed before supervision visit
 2. Update stock cards

Mentor Focus: Record keeping and documentation

Nkhalango Clinic**Lilongwe**

Visited: 23 / 07 / 15

- QI Checklist:
- ART - Cumulative cohort outcomes report incomplete or <98% accurate
 - ART - Cumulative cohort registration details report incomplete and/or inaccurate
 - ART - 'Doses missed' not recorded at all ARV refill visits
 - ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
 - ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART - 'TB status current' not recorded at all ARV refill visits
 - ART - Weight not recorded at each visit
 - ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 - ART Card header details incomplete
 - ART Confirmatory HIV test details not recorded (paed. and adult cards)
 - ART regimen and side effects not recorded at each visit
 - ART register - case finding columns not complete (age, sex, reason,...)
 - ART register - Case finding data do not match cards

Nkhalango Clinic	Lilongwe	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	To write cohort report for HCC and ART as soon as quarter ends. Collect HCC register at the DHO.	
<u>Mentor Focus:</u>		

Achikondi Women Community Friendly	Lilongwe	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Malembo Health Centre Lilongwe	Lilongwe	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to update stock cards for all ARVs, OI meds and test kits Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Central Health Clinic Area 47	Lilongwe	Visited: 05 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Masm Area 43	Lilongwe	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcome dates not specified Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	

Masm Area 43	Lilongwe	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	<p>HTC reports not complete for all 3 months or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bethsaida Private Hospital	Lilongwe	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HTC reports not complete for all 3 months or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	Nurses should go for ART training	
<u>Mentor Focus:</u>		
The Clinic	Lilongwe	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>HTC reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Maziko Private Clinic	Lilongwe	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART register - Case finding data do not match cards</p> <p>ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>Maternity reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Area 36 Private Clinic	Lilongwe	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Umoyo Private Clinic**Lilongwe**

Visited: 28 / 07 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Weight not recorded at each visit
ART regimen and side effects not recorded at each visit
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Collect Polythene sleeves at the DHO

Mentor Focus:

Fidelity Private Clinic**Lilongwe**

Visited: 29 / 07 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
Diflucan dispensed without filling of Diflucan register
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Not enough HIV test kits reserved for pregnant women
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Skip a page after quarter.
2. Introduce hard cover for PEP clients.
3. ART master cards should be filed in ascending order.

Mentor Focus:

Mikundi Health Centre**Mchinji**

Visited: 03 / 08 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART register - Outcomes incomplete and/or not updated every quarter
Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Mikundi Health Centre	Mchinji	Visited: 03 / 08 / 15
<u>Action Points</u>	1. The Peace Corps volunteer working at the clinic should discuss with the HIV Unit about the new filing system because it is making reporting so difficult.	
<u>Mentor Focus:</u>		
Kochilira Health Centre	Mchinji	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhwazi Health Centre	Mchinji	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kaigwazanga Health Centre	Mchinji	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	- To re-write the ART register as it has been damaged with fluids - To work together with supervision team.	
<u>Mentor Focus:</u>		
Gumba Health Centre	Mchinji	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Write cohort report as soon as the quarter ends	
<u>Mentor Focus:</u>		
Kaphuka Health Centre	Dedza	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	

Kaphuka Health Centre	Dedza	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Write quarterly HCC ART report. Do not combine active and inactive cards.	
<u>Mentor Focus:</u>		
Kanyezi Health Centre	Dedza	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtakataka Health Centre	Dedza	Visited: 03 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Golomoti Health Centre	Dedza	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mayani Health Centre	Dedza	Visited: 30 / 07 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Update stock cards in pharmacy. 2. Register all missing patients in HCC register.	
<u>Mentor Focus:</u>		
Kafele Health Centre	Dedza	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	Ensure that outcomes are updated before the end of the quarter	
<u>Mentor Focus:</u>		
Dzindevu Health Centre	Dedza	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Update the stock cards and organise the pharmacy 2. Improve on documentation of primary outcomes 3. File inactive cards in inactive file 4. Ascertain HIV infection at 2 and 12 months for exposed children.	
<u>Mentor Focus:</u>		
Matumba Health Centre	Dedza	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mphati Health Centre	Dedza	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. write ART and HCC reports before next supervision 2. Do not file inactive cards in active files	
<u>Mentor Focus:</u>	1. ART and HHC report writing 2. Proper record keeping (filing inactive and active cards separately in pre-ART and ART)	
Tiyese Private Maternity	Dedza	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1. Ascertain HIV infection at 12 and 24 months in HIV exposed children.	
<u>Mentor Focus:</u>		
Bwanje Health Centre	Ntcheu	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Fill DAR. 2. Write HTC reports	
<u>Mentor Focus:</u>		
Tsangano Health Centre	Ntcheu	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>	1. Write all reports immediately at the end of the quarter. 2. Dispense NVP syrup in ANC	
<u>Mentor Focus:</u>		
Chikande Health Centre	Ntcheu	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Re-write all torn pages from the back of the Register. 2. Write cohort report at end of each quarter.	
<u>Mentor Focus:</u>	Cohort report writing.	
Kapeni Health Centre	Ntcheu	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	

Kapeni Health Centre	Ntcheu	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART register - Case finding data do not match cards	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lakeview Health Centre	Ntcheu	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nsipe Health Centre	Ntcheu	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nsiyaludzu Health Centre	Ntcheu	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	Fill log books for HTC at the end of each month	
<u>Mentor Focus:</u>		
Sharpe Valley Health Centre	Ntcheu	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Allocate a counsellor to HTC on monthly basis not all going for leave at once- Fill DAR	
<u>Mentor Focus:</u>		
Masasa Health Centre	Ntcheu	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART register - Outcome dates not specified Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Register all pre-ART patients and HIV exposed children in HCC register before next supervision.	
<u>Mentor Focus:</u>		
Mlanda Health Centre	Ntcheu	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Senzani Health Centre	Ntcheu	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>	Write cohort reports at the end of the quarter.	
<u>Mentor Focus:</u>		

Mlangeni Health Centre	Ntcheu	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	- File pink cards according to birth cohort	
<u>Mentor Focus:</u>		
Champiti Health Centre	Ntcheu	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Re-organise HCC register or transfer data onto new register.	
<u>Mentor Focus:</u>		
St Martins Mission Hospital	Mangochi	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Makanjira Health Centre	Mangochi	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	- Collect yellow cards at the DHO.	
<u>Mentor Focus:</u>		
Maldeco Fisheries Clinic	Mangochi	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katuli Health Centre	Mangochi	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilipa Health Centre Mangochi	Mangochi	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.	

Chilipa Health Centre Mangochi **Mangochi** Visited: 31 / 07 / 15

Action Points

Mentor Focus:

Katema Health Centre **Mangochi** Visited: 29 / 07 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
ART - Weight not recorded at each visit
ART Card header details incomplete
ART register - Outcomes incomplete and/or not updated every quarter
Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Malombe Health Centre **Mangochi** Visited: 03 / 08 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
ART - Weight not recorded at each visit
ART register - Case finding data do not match cards
ART register - Outcomes incomplete and/or not updated every quarter
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC register not correctly filled: New page for each month, page totals, etc.

Action Points

Mentor Focus:

Namwera Health Centre **Mangochi** Visited: 24 / 07 / 15

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Weight not recorded at each visit
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcome dates not specified

Action Points Complete filling of ART master card
Improve HIV testing in ANC

Mentor Focus:

Nancholi Dispensary **Mangochi** Visited: 31 / 07 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Nkope Health Centre **Mangochi** Visited: 22 / 07 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Nkope Health Centre	Mangochi	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namalaka Health Centre	Mangochi	Visited: 21 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
ART Confirmatory HIV test details not recorded (paed. and adult cards)		
ART register - Outcomes incomplete and/or not updated every quarter		
Diflucan dispensed without filling of Diflucan register		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nangalamu Health Centre	Mangochi	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nankhwali Health Centre	Mangochi	Visited: 20 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART register - Outcome dates not specified		
ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u> Primary outcomes to be for cumulative registration and not only for the quarter being evaluated		
<u>Mentor Focus:</u>		
Ngapani Health Centre	Mangochi	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Weight not recorded at each visit		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
ART Confirmatory HIV test details not recorded (paed. and adult cards)		
ART register - Outcome dates not specified		
ART register - Outcomes incomplete and/or not updated every quarter		
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
Diflucan dispensed without filling of Diflucan register		
Exposed child cards not correctly filed (by birth month)		

Ngapani Health Centre	Mangochi	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	<p>Failure to dispense full amount of NVP syrup at ANC as soon as possible</p> <p>Failure to implement ART initiation and continuation directly at ANC / MCH</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Maternity register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Create stock cards for all drugs and keep them updated 2. Organize the pharmacy 3. Write cohort report before supervision 	
<u>Mentor Focus:</u>	<ol style="list-style-type: none"> 1. No stock cards in the pharmacy hence they need to be helped to fill them for all drugs. 2. Help them to write a cohort report. 3. How to fill a mastercard during a patient's visit. 	

Lungwena Health Centre	Mangochi	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Improve filing system for exposed children. 2. Start a new page for each new quarter in HCC register. 	
<u>Mentor Focus:</u>		

Sinyala Health Centre	Mangochi	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART Card header details incomplete</p> <p>ART Confirmatory HIV test details not recorded (paed. and adult cards)</p> <p>ART register - Case finding data do not match cards</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Jalasi Health Centre	Mangochi	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>Exposed child cards not correctly filed (by birth month)</p>	
<u>Action Points</u>	<p>File exposed children cards according to birth cohort</p> <p>Compile ART/PMTCT reports before supervision date</p>	
<u>Mentor Focus:</u>	<p>Filing system for exposed master cards- routine mentoring</p>	

Kadango Dispensary	Mangochi	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p>	

Kadango Dispensary	Mangochi	Visited: 21 / 07 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chiunda Health Centre	Mangochi	Visited: 27 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mama Khadija Private Clinic Namwera	Mangochi	Visited: 23 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kapire Dream Centre	Mangochi	Visited: 28 / 07 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chiponde Health Centre	Mangochi	Visited: 23 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Case finding data do not match cards HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1. Complete card header during registration. 2. Update stock cards in pharmacy. 3. Pill counts, side effect, weights to be recorded during subsequent visits on mastercards.		
<u>Mentor Focus:</u>		
Chilonga Health Centre	Mangochi	Visited: 20 / 07 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> - File exposed child card according to birth cohort - Collect blood sample for DBS for exposed - Do rapid HIV test for exposed at 12 and 24 months.		
<u>Mentor Focus:</u>		

Liwonde Medical Clinic	Machinga	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	Update mastercards before compiling reports.	
<u>Mentor Focus:</u>		
Nayinunje Health Centre	Machinga	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	Intensify PITC for children and ANC women.	
<u>Mentor Focus:</u>		
Nyambi Health Centre	Machinga	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nayuchi Health Centre	Machinga	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit	
<u>Action Points</u>	1. Weigh patients before giving out drugs 2. Follow correct regimen change for children on 2P.	
<u>Mentor Focus:</u>		
Chamba Dispensary	Machinga	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nsanama Health Centre	Machinga	Visited: 23 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngokwe Health Centre	Machinga	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	- Start Syphilis testing in ANC - To make proper entries of determine in DAR	
<u>Mentor Focus:</u>		
Gawanani Health Centre	Machinga	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ntholowa Health Centre	Machinga	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mangamba Health Centre	Machinga	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)	

Mangamba Health Centre	Machinga	Visited: 24 / 07 / 15
<u>Action Points</u> Fill all cards in polythene sleeves		
<u>Mentor Focus:</u> Mentorship on card filling (M/E)		
Mbonechera Health Centre	Machinga	Visited: 24 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mlomba Health Centre	Machinga	Visited: 24 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Zomba Central Hospital Tisungane Clin	Zomba	Visited: 27 / 07 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Cobbe Barracks Hospital	Zomba	Visited: 05 / 08 / 15
<u>QI Checklist:</u> Failure to dispense full amount of NVP syrup at ANC as soon as possible		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chancellor College Clinic	Zomba	Visited: 22 / 07 / 14
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ahi Private Clinic	Zomba	Visited: 21 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chinamwali Private Clinic	Zomba	Visited: 21 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Weight not recorded at each visit Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Likangala Health Centre	Zomba	Visited: 03 / 08 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated		

Likangala Health Centre	Zomba	Visited: 03 / 08 / 15
<u>Action Points</u> Organise the Pharmacy		
<u>Mentor Focus:</u>		
Zomba Central Prison Clinic	Zomba	Visited: 05 / 08 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u> Compile report at the end of each quarter		
<u>Mentor Focus:</u>		
Matawale Health Centre	Zomba	Visited: 20 / 07 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilipa Health Centre Zomba	Zomba	Visited: 29 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Matiya Health Centre	Zomba	Visited: 23 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART - Weight not recorded at each visit ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u> 1. Prioritise HTC services for pregnant women. 2. Circle all indicators in ANC register. 3. Update and specify outcomes dates at the end of each Quarter in ART register.		
<u>Mentor Focus:</u>		
Mayaka Health Centre	Zomba	Visited: 30 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART regimen and side effects not recorded at each visit		
<u>Action Points</u> 1. Improve on calculating test kits used on clients in DAR. 2. Do rapid test for HIV exposed infants at 12 and 12 months.		
<u>Mentor Focus:</u>		
Nasawa Health Centre	Zomba	Visited: 28 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngwelero Health Centre	Zomba	Visited: 30 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Transfer-ins not recorded		

Ngwelero Health Centre	Zomba	Visited: 30 / 07 / 15
<u>Action Points</u> Test kits used for clients should recorded be in DAR.		
<u>Mentor Focus:</u>		
Nkasala Health Centre	Zomba	Visited: 09 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namikango Health Centre	Zomba	Visited: 03 / 08 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u> needs team work in ART cohort reporting and improve accuracy		
<u>Mentor Focus:</u>		
Lambulira Health Centre	Zomba	Visited: 28 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Failure to update stock cards for all ARVs, OI meds and test kits		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> Improve documentation in Daily Acitivity Register.		
<u>Mentor Focus:</u>		
Magomero Health Centre	Zomba	Visited: 28 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART register - Outcome dates not specified		
ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
City Clinic Zomba	Zomba	Visited: 24 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART register - Outcome dates not specified		
ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Changalume Barracks Clinic	Zomba	Visited: 29 / 07 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Naisi Health Centre	Zomba	Visited: 22 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mmambo Health Centre	Zomba	Visited: 29 / 07 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Weight not recorded at each visit		
<u>Action Points</u> Update HCC register.		
<u>Mentor Focus:</u>		

Zomba Mental Hospital	Zomba	Visited: 21 / 07 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Masm Medi Clinic Zomba	Zomba	Visited: 20 / 07 / 15
<u>QI Checklist:</u> ART regimen and side effects not recorded at each visit Diflucan dispensed without filling of Diflucan register Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> Always check weight of clients on paediatric formulation.		
<u>Mentor Focus:</u>		

Maera Health Centre	Zomba	Visited: 31 / 07 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. Correct documentation in HCC register		
<u>Mentor Focus:</u> Correct documentation		

Namadidi Health Centre	Zomba	Visited: 27 / 07 / 15
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

St Peters Mission Hospital	Likoma	Visited: 07 / 07 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

St Mary's Chisumulu Health Centre	Likoma	Visited: 08 / 07 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		

St Mary's Chisumulu Health Centre **Likoma** Visited: 08 / 07 / 15
QI Checklist: HTC reports not complete for all 3 months or inaccurate
Action Points
Mentor Focus:

Mulanje District Hospital **Mulanje** Visited: 03 / 08 / 15
QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
Pharmacy disorganised / stock cards not updated
Action Points
Mentor Focus:

Namphungo Health Centre **Mulanje** Visited: 21 / 07 / 15
QI Checklist: ART - Registration number not correctly assigned and/or don't match cards
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART regimen and side effects not recorded at each visit
ART register - Outcome dates not specified
ART register - Transfer-ins not recorded
Diflucan dispensed without filling of Diflucan register
Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Not enough HIV test kits reserved for pregnant women
Pharmacy disorganised / stock cards not updated
Pre-ART and ART cards not correctly filed (by Active / Inactive)
Action Points To write HCC report as soon as quarter ends
To assign ARV number correctly
To update HCC master cards and register
To search for missing pages in the HCC & ART registers.
Mentor Focus:

Mulomba Health Centre **Mulanje** Visited: 23 / 07 / 15
QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART register - Outcomes incomplete and/or not updated every quarter
Diflucan dispensed without filling of Diflucan register
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
Pre-ART and ART cards not correctly filed (by Active / Inactive)
Action Points 1. Please update ART registers using information on master cards
2. The cumulative number on the ART report should be same as the number for the last patient in the Quarter being analysed .
Mentor Focus:

Chambe Health Centre **Mulanje** Visited: 27 / 07 / 15
QI Checklist: ART - Registration number not correctly assigned and/or don't match cards
ART register - Outcomes incomplete and/or not updated every quarter

Chambe Health Centre	Mulanje	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kambenje Health Centre	Mulanje	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	- Please cross check the numbers once the report is produced	
<u>Mentor Focus:</u>		
Chinyama Health Centre	Mulanje	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Case finding data do not match cards	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mkomaola Health Centre	Mulanje	Visited: 27 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
<u>Action Points</u>	1. Please check the figures (last number) in the register before you proceed additions to get the cumulative	
<u>Mentor Focus:</u>		
Chitekesa Health Centre	Phalombe	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. Arrange master cards in order in arch files. 2. Create inactive file and update outcomes in ART register at the end of each quarter.	
<u>Mentor Focus:</u>		
Migowi Health Centre	Phalombe	Visited: 03 / 08 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Should work as a team and arrange things in order in the clinic i.e registers, master cards and keep data at a reachable place. 2. Missing pages in register should be replaced	
<u>Mentor Focus:</u>		

Phalombe Health Centre	Phalombe	Visited: 24 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1.DHO to lobby for an extension of the Drug store. 2. Ensure that maternity register are available during supervision.	
<u>Mentor Focus:</u>		
Nazombe Health Centre (gogo Nazomb	Phalombe	Visited: 21 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sukasanje Health Centre	Phalombe	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kalinde Health Centre	Phalombe	Visited: 03 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chiringa Maternity	Phalombe	Visited: 20 / 07 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhwayi Health Centre	Phalombe	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mpsa Health Centre	Phalombe	Visited: 22 / 07 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	

Mpasa Health Centre	Phalombe	Visited: 22 / 07 / 15
<u>Action Points</u>	1. Please write the cohort report and keep it safe. 2. Update ART register.	
<u>Mentor Focus:</u>		
Mwanga Health Centre	Phalombe	Visited: 31 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Phimbi Health Centre	Balaka	Visited: 03 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Phalula Health Centre	Balaka	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mbera Health Centre	Balaka	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kankao Health Centre	Balaka	Visited: 28 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
<u>Action Points</u>	1. Fill daily activity register.	
<u>Mentor Focus:</u>		
Kwitanda Health Centre	Balaka	Visited: 04 / 08 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namdumbo Health Centre	Balaka	Visited: 29 / 07 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Write cummulative HCC and ART report. 2.Fill daily activity registry.	
<u>Mentor Focus:</u>		