

**Note and Disclaimer:**

1. This report shows all sites where specific challenges have been marked on our standard service quality checklist and/or where the supervision team has recommended the site for clinical mentoring because of significant weaknesses or deviation from protocol. Please note that these are subjective assessments by our supervision teams and the observations have not been verified by the program officers at the Department for HIV and AIDS.
2. The report is generated from our database, based on the data entered from the supervision forms and it may contain some data entry errors.
3. This reports is shared in a spirit of supporting our colleagues at the sites to provide the best possible HIV services within the guidelines of the National Program. It is not understood as a rating of individual staff or site performance. We all acknowledge the many challenges and constraints our colleagues at the facilities are facing.

**Chitipa District Hospital Umoyo Clinic** **Chitipa** Visited: 14 / 04 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

**Nthalire Health Centre** **Chitipa** Visited: 13 / 04 / 15

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Action Points Exposed children should be tested at 12 and 24 months.  
Make sure HIV status is ascertained for women in ANC and Maternity

Mentor Focus:

**Wenya Health Centre** **Chitipa** Visited: 13 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
Exposed child cards not correctly filed (by birth month)  
Maternity reports not complete for all 3 months or inaccurate  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Syphilis testing be improved for ANC mothers.

Mentor Focus:

**Ifumbo Health Centre** **Chitipa** Visited: 15 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
Exposed child cards not correctly filed (by birth month)  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points Update master cards and compile ART/HCC reports.  
Test ANC mothers for syphilis.

Mentor Focus:

**Kapenda Health Centre** **Chitipa** Visited: 14 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART regimen and side effects not recorded at each visit

Action Points Test ANC mothers for syphilis.

Mentor Focus:

<b>Chilumba Rural Hospital</b>	<b>Karonga</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - 'Doses missed' not recorded at all ARV refill visits</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - 'TB status current' not recorded at all ARV refill visits</p> <p>ART - Weight not recorded at each visit</p> <p>ART regimen and side effects not recorded at each visit</p> <p>ART register - Case finding data do not match cards</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Not enough HIV test kits reserved for pregnant women</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> <li>1. All ANC mothers should be tested for HIV and ensure that they are started on ART as soon as possible</li> <li>2. Ensure proper documentation in the registers</li> <li>3. Start using STI register</li> </ol>	
<u>Mentor Focus:</u>		

<b>Karonga District Hospital</b>	<b>Karonga</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	All ANC mothers should be tested for suphilis	
<u>Mentor Focus:</u>		

<b>Kaporo Rural Hospital</b>	<b>Karonga</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> <li>1. Update ART/pre ART CARDS</li> <li>2. Complete ART/HCC report as soon as quarter ends</li> <li>3. Test all ANC mother for syphilis</li> </ol>	
<u>Mentor Focus:</u>		

<b>Nyungwe Health Centre</b>	<b>Karonga</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	<p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>Not enough HIV test kits reserved for pregnant women</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Iponga Health Centre</b>	<b>Karonga</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	<p>Maternity reports not complete for all 3 months or inaccurate</p> <p>Not enough HIV test kits reserved for pregnant women</p>	

<b>Iponga Health Centre</b>	<b>Karonga</b>	Visited: 16 / 04 / 15
<u>Action Points</u>	1. File active cards for ART and pre-ART separately 2. Exposed babies should be registered using pink cards 3. Fill the daily activity register	
<u>Mentor Focus:</u>		
<b>Chilumba Barracks Clinic</b>	<b>Karonga</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Improve testing for HIV exposed infants at 12 and 24 months. Improve syphilis testing at ANC.	
<u>Mentor Focus:</u>		
<b>Mpata Health Centre</b>	<b>Karonga</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Sangilo Health Centre</b>	<b>Karonga</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Update ART/HCC register cards and compile report. Test ANC mother for syphilis.	
<u>Mentor Focus:</u>		
<b>Ngana Health Centre</b>	<b>Karonga</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART Card header details incomplete Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. When compiling an ART report, Cumulative registrations should be for all patients ever registered not just for quarter being evaluated. Primary outcomes should also be for all ART patients ever registered 2. All ANC patients should be screened for syphilis	
<u>Mentor Focus:</u>		
<b>Lwezga Health Centre</b>	<b>Karonga</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	

<b>Lwezga Health Centre</b>	<b>Karonga</b>	Visited: 23 / 04 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>St Anne's Health Centre</b>	<b>Karonga</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Nkhatabay District Hospital</b>	<b>Nkhata Bay</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1. Update pre-ART card because EDS not doing PRE-ART report. 2. Provide a manual report of Pre-ART.		
<u>Mentor Focus:</u>		
<b>BIm Nkhatabay</b>	<b>Nkhata Bay</b>	Visited: 02 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u> 1. Give appointment dates to client. 2. update outcomes 3. Start doing confirmatory HIV test		
<u>Mentor Focus:</u>		
<b>Mpamba Health Centre</b>	<b>Nkhata Bay</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1. use dairly activity register correctly 2. write HTC monthly report 3. Do DBS to 2months old children and rapid test at 12 and 24 months		
<u>Mentor Focus:</u>		
<b>Bula Health Centre</b>	<b>Nkhata Bay</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u> Keep all exposed infant cards in the same archfiles regardless of the primary outcomes.		
<u>Mentor Focus:</u>		
<b>Nkhatabay Private Clinic</b>	<b>Nkhata Bay</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Katowo Health Centre</b>	<b>Rumphi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards		

<b>Katowo Health Centre</b>	<b>Rumphi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	To organise pharmacy and update all stock cards	
<u>Mentor Focus:</u>		
<b>Mzokoto Health Centre</b>	<b>Rumphi</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mwazisi Health Centre</b>	<b>Rumphi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mlowe Health Centre</b>	<b>Rumphi</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	Conduct Syphilis testing to all ANC mothers.	
<u>Mentor Focus:</u>		
<b>Mphompha Health Centre</b>	<b>Rumphi</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Clinic staff to do confirmatory tests before initiating clients ART  Perform HIV confirmatory testing exposed infants at 12m and 24m  Write page summaries in HTC register	
<u>Mentor Focus:</u>		
<b>Nthenje Dispensary</b>	<b>Rumphi</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Lura Health Centre</b>	<b>Rumphi</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards)	

<b>Lura Health Centre</b>	<b>Rumphi</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Do confirmatory test for all ART and pre-ART clients  Ensure PITC is done at the facility  Test STI clients for HIV	
<u>Mentor Focus:</u>		
<b>Escom Clinic Mzuzu</b>	<b>Mzimba North</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Masm Medi Clinic Katoto</b>	<b>Mzimba North</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit ART register - Outcome dates not specified Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Not enough HIV test kits reserved for pregnant women Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Write ART cohort report before the next supervision date 2. Ask clients for missed doses and check the remaining pills. Ensure that the information is documented on the ART cards	
<u>Mentor Focus:</u>		
<b>Engucwini Health Post</b>	<b>Mzimba North</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Transfer-ins not recorded	
<u>Action Points</u>	To ensure proper documentation in ART register	
<u>Mentor Focus:</u>		
<b>Kamwe Health Centre</b>	<b>Mzimba North</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	Should record missed doses on all ART cards	
<u>Mentor Focus:</u>		

<b>Luzi Health Centre</b>	<b>Mzimba North</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards) Diflucan dispensed without filling of Diflucan register Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits HTC register not correctly filled: New page for each month, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Conduct HIV confirmatory test for infants at 2, 12, and 24 months  2. HTC counsellors to document in log books  3. Collect TB registers from TB officer	
<u>Mentor Focus:</u>	Emphasize on HIV confirmatory testing for all clients	
<b>Kabwafu Health Centre</b>	<b>Mzimba North</b>	Visited: 25 / 04 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Nkhorongo Health Centre</b>	<b>Mzimba North</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Choma Health Centre</b>	<b>Mzimba North</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	To document reason for starting ART on patients master cards	
<u>Mentor Focus:</u>		
<b>Enukweni Health Centre</b>	<b>Mzimba North</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	

<b>Enukweni Health Centre</b>	<b>Mzimba North</b>	Visited: 14 / 04 / 15
<u>Action Points</u>	To write ART cohort report early when the quarter ends	
	To document in DAR	
<u>Mentor Focus:</u>	Mentor on cohort report writing	
<b>Emsizini Health Centre</b>	<b>Mzimba North</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits	
	ART Card header details incomplete	
	ART regimen and side effects not recorded at each visit	
	ART register - Transfer-ins not recorded	
	Failure to update stock cards for all ARVs, OI meds and test kits	
	Pharmacy disorganised / stock cards not updated	
	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Write ART and pre-ART report as soon as the quarter ends.	
<u>Mentor Focus:</u>		
<b>Khuyukuyu Health Centre</b>	<b>Mzimba North</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
	ART - 'Doses missed' not recorded at all ARV refill visits	
	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - 'TB status current' not recorded at all ARV refill visits	
	ART Card header details incomplete	
	ART Confirmatory HIV test details not recorded (paed. and adult cards)	
	ART register - Outcomes incomplete and/or not updated every quarter	
	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
	HCC quarterly cohort registration report incomplete and/or inaccurate	
	Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Update ART outcomes during report writing	
	Document TB suspects and missed doses	
	Conduct confirmatory testing for exposed infants at 12m and 24m	
	Card header details should be completed	
<u>Mentor Focus:</u>	Assist on cohort report writing	
	Correct documentation on master cards and register	
<b>Wezi Medical Centre</b>	<b>Mzimba North</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Matuli Health Centre</b>	<b>Mzimba North</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	ART - 'TB status current' not recorded at all ARV refill visits	
	ART Card header details incomplete	
	ART regimen and side effects not recorded at each visit	
	ART register - case finding columns not complete (age, sex, reason,...)	

<b>Matuli Health Centre</b>	<b>Mzimba North</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u> ART register - Case finding data do not match cards ART register - Transfer-ins not recorded Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kaweche Health Centre</b>	<b>Mzimba North</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART Card header details incomplete Failure to dispense full amount of NVP syrup at ANC as soon as possible Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Embangweni Mission Hospital</b>	<b>Mzimba South</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Confirmatory HIV test details not recorded (paed. and adult cards) Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> 1. Start using STI Registers 2. File Pink Cards according to Birth Cohorts		
<u>Mentor Focus:</u>		
<b>Mzimba District Hospital</b>	<b>Mzimba South</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u> ART Confirmatory HIV test details not recorded (paed. and adult cards) Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Katete Community Hospital</b>	<b>Mzimba South</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ART register - case finding columns not complete (age, sex, reason,...) Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Edingeni Health Centre</b>	<b>Mzimba South</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit		

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**Edingeni Health Centre** **Mzimba South** Visited: 15 / 04 / 15

Action Points

Mentor Focus:

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**Emfeni Health Centre** **Mzimba South** Visited: 21 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

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**Kalikumbi Health Centre** **Mzimba South** Visited: 15 / 04 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART regimen and side effects not recorded at each visit  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HTC reports not complete for all 3 months or inaccurate  
Pharmacy disorganised / stock cards not updated

Action Points 1. Start using STI registers  
2. Ensure proper documentation in HCC registers and on pink cards

Mentor Focus: Proper documentation in HCC registers and on pink cards

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**Bulala Health Centre** **Mzimba South** Visited: 13 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
ART Card header details incomplete  
Pharmacy disorganised / stock cards not updated

Action Points 1. HIV testing in ANC should be done  
2. Use the daily activity register  
3. Put pharmacy in order.

Mentor Focus:

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**Khosolo Health Centre** **Mzimba South** Visited: 22 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ANC register not correctly filled: New page for each month, final status, page totals, etc.  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART register - Outcome dates not specified  
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HTC register not correctly filled: New page for each month, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

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<b>Lunjika Health Centre</b>	<b>Mzimba South</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART regimen and side effects not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mabiri Health Centre</b>	<b>Mzimba South</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Madede Health Centre</b>	<b>Mzimba South</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mhalaunda Health Centre</b>	<b>Mzimba South</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u> 1. They should start using STI registers		
<u>Mentor Focus:</u>		
<b>Msese Health Centre</b>	<b>Mzimba South</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Case finding data do not match cards Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mzlangwe Health Centre</b>	<b>Mzimba South</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		

<b>Mzalangwe Health Centre</b>	<b>Mzimba South</b>	Visited: 14 / 04 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kamteteka Health Centre</b>	<b>Mzimba South</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - 'TB status current' not recorded at all ARV refill visits		
ART Confirmatory HIV test details not recorded (paed. and adult cards)		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
1. Re-organise Pharmacy and update stock		
<u>Mentor Focus:</u>		
1. Re-organisation of the Pharmacy and updating stock cards		
<b>Chikangawa Health Centre</b>	<b>Mzimba South</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - 'TB status current' not recorded at all ARV refill visits		
ART - Weight not recorded at each visit		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
ART Confirmatory HIV test details not recorded (paed. and adult cards)		
ART regimen and side effects not recorded at each visit		
ART register - case finding columns not complete (age, sex, reason,...)		
Failure to update stock cards for all ARVs, OI meds and test kits		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Luwawa Health Centre</b>	<b>Mzimba South</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART regimen and side effects not recorded at each visit		
ART register - Outcome dates not specified		
ART register - Outcomes incomplete and/or not updated every quarter		
Diflucan dispensed without filling of Diflucan register		
Failure to update stock cards for all ARVs, OI meds and test kits		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
HCC quarterly cohort registration report incomplete and/or inaccurate		
Not enough HIV test kits reserved for pregnant women		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Manyamula Health Centre</b>	<b>Mzimba South</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>		
ART Confirmatory HIV test details not recorded (paed. and adult cards)		
HCC register not correctly filled: New page for each month, final status, page totals, etc.		
Pharmacy disorganised / stock cards not updated		
Pre-ART and ART cards not correctly filed (by Active / Inactive)		

<b>Manyamula Health Centre</b>	<b>Mzimba South</b>	Visited: 14 / 04 / 15
<u>Action Points</u>	1. Remove all inactive master cards from active files before report writing	
<u>Mentor Focus:</u>		
<b>Eheleni Dispensary</b>	<b>Mzimba South</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART Card header details incomplete HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1.To lobby for deployment of ART/PMTCT providers from DHO  2.To lobby for deployment of HTC Counsellors from DHO	
<u>Mentor Focus:</u>		
<b>Hoho Health Centre</b>	<b>Mzimba South</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mbalachanda Health Centre</b>	<b>Mzimba South</b>	Visited: 25 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mkoma Health Centre</b>	<b>Mzimba South</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kabuwa Health Centre</b>	<b>Mzimba South</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register	

<b>Kabuwa Health Centre</b>	<b>Mzimba South</b>	Visited: 15 / 04 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Vibangala Dispensary</b>	<b>Mzimba South</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>World Medical Fund</b>	<b>Nkhotakota</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u> To collect Unigold from hub centre since they have been offering HTC services without it		
<u>Mentor Focus:</u>		
<b>Msenjere Health Centre</b>	<b>Nkhotakota</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> 1.Exposed-child cards to be filed by birth month 2 write ART cumulative cohort report at the end of the quarter 3 Complete card headers and file them accordingly		
<u>Mentor Focus:</u>		
<b>Katimbira Health Centre</b>	<b>Nkhotakota</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u> 1.To update pink cards 2.To write cumulative cohort report every quarter 3.To register STI clients in STI register		
<u>Mentor Focus:</u>		
<b>Benga Health Centre</b>	<b>Nkhotakota</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)		

<b>Benga Health Centre</b>	<b>Nkhotakota</b>	Visited: 22 / 04 / 15
<u>Action Points</u> To file exposed infants cards according to birth cohorts		
<u>Mentor Focus:</u>		
<b>Kapili Health Centre</b>	<b>Nkhotakota</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ngala Health Centre</b>	<b>Nkhotakota</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mazunga Private Clinic</b>	<b>Nkhotakota</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kasitu Health Centre</b>	<b>Nkhotakota</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u> Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> To Relocate drugs from hub centre		
<u>Mentor Focus:</u>		
<b>Mpamantha Health Centre</b>	<b>Nkhotakota</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kasungu District Hospital</b>	<b>Kasungu</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Kamuzu Academy Clinic</b>	<b>Kasungu</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...)	
<u>Action Points</u>	Complete the Card header information.	
<u>Mentor Focus:</u>		
<b>Kawamba Health Centre</b>	<b>Kasungu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	- Record keeping to be improved, a lot of pages missing in HCC register as well as ART.	
<u>Mentor Focus:</u>	- Record keeping to be improved, a lot of pages missing in HCC register as well as ART.	
<b>Santhe Health Centre</b>	<b>Kasungu</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mpepa Health Centre</b>	<b>Kasungu</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Linyangwa Health Centre</b>	<b>Kasungu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Fill in the Card Header details on Master Cards 2. Ascertain the reason for starting ART before initiation and indicate in the files and registers 3. Write report when quarter ends	
<u>Mentor Focus:</u>	Documentation on the master cards	
<b>Mtunthama Health Centre</b>	<b>Kasungu</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	

<b>Mtunthama Health Centre</b>	<b>Kasungu</b>	Visited: 16 / 04 / 15
<u>Action Points</u>	1.They need to write report before supervision date 2.Test the ANC mothers for HIV	
<u>Mentor Focus:</u>		
<b>Simulemba Health Centre</b>	<b>Kasungu</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Bua Dispensary</b>	<b>Kasungu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Wimbe Health Centre</b>	<b>Kasungu</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kaluluma Rural Hospital</b>	<b>Kasungu</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kamboni Health Centre</b>	<b>Kasungu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Khola Health Centre</b>	<b>Kasungu</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	- Compile report at the end of the qaurter.	
<u>Mentor Focus:</u>		
<b>Chamwabvi Dispensary</b>	<b>Kasungu</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ofesi Dispensary</b>	<b>Kasungu</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible	

<b>Ofesi Dispensary</b>	<b>Kasungu</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Gogode Dispensary</b>	<b>Kasungu</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mkhota Rural Growth Health Centre</b>	<b>Kasungu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>	Needs intensive mentoring since has newly trained provider	
<b>Mdungu Health Centre</b>	<b>Kasungu</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ntchisi District Hospital</b>	<b>Ntchisi</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kangolwa Health Centre</b>	<b>Ntchisi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	To update stock card in the pharmacy	
<u>Mentor Focus:</u>		
<b>Malomo Health Centre</b>	<b>Ntchisi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1. File the mastercard properly with the page for the current year in front of other cards 2. Find a hard cover to use as PEP register	
<u>Mentor Focus:</u>		
<b>Kansonga Health Centre Ntchisi</b>	<b>Ntchisi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1. Update outcomes before cohort report writing	
<u>Mentor Focus:</u>		
<b>Chinthembwe Health Centre</b>	<b>Ntchisi</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	

<b>Chinthembwe Health Centre</b>	<b>Ntchisi</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Khuwi Health Centre</b>	<b>Ntchisi</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mkhuzi Health Centre</b>	<b>Ntchisi</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Malambo St Theresa Health Centre</b>	<b>Ntchisi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Dowa District Hospital</b>	<b>Dowa</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mponela Rural Hospital</b>	<b>Dowa</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u> 1.update outcomes before report writing		
<u>Mentor Focus:</u>		
<b>Madisi Mission Hospital</b>	<b>Dowa</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Dzaleka Health Centre</b>	<b>Dowa</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified		

<b>Dzaleka Health Centre</b>	<b>Dowa</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	1. Update outcome before cohort writing	
	2. Start new page for each quarter in ART register	
<u>Mentor Focus:</u>		
<b>Bowe Health Centre</b>	<b>Dowa</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
	ART - Registration number not correctly assigned and/or don't match cards	
	ART - WHO stage defining conditions not written on card header / circled on reverse of cards	
	ART Card header details incomplete	
	ART Confirmatory HIV test details not recorded (paed. and adult cards)	
	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
	HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Complete card header information	
<u>Mentor Focus:</u>		
<b>Kasese Health Centre</b>	<b>Dowa</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards	
	ART Card header details incomplete	
	Failure to dispense full amount of NVP syrup at ANC as soon as possible	
<u>Action Points</u>	1. Complete card header information	
<u>Mentor Focus:</u>		
<b>Mvera Mission Hospital</b>	<b>Dowa</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Nalunga Mafika Health Centre</b>	<b>Dowa</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chisepo Health Centre</b>	<b>Dowa</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits	
	ART register - Outcome dates not specified	
	ART register - Outcomes incomplete and/or not updated every quarter	
	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	1. Update outcomes before cohort report writing	
	2. Complete all sections of the mastercards	
<u>Mentor Focus:</u>		
<b>Mwangala Health Centre</b>	<b>Dowa</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort registration details report incomplete and/or inaccurate	
	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>	- Start a new page for each quarter when registering patients in ART register	
<u>Mentor Focus:</u>		

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**Makiyoni Health Centre** **Salima** Visited: 28 / 04 / 15  
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

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**Chitala Health Centre** **Salima** Visited: 29 / 04 / 15  
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
Exposed child cards not correctly filed (by birth month)  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus: Report writing of cumulative data

Filing and documentation of exposed infants cards

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**Maganga Health Centre** **Salima** Visited: 24 / 04 / 15  
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

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**Thavite Health Centre** **Salima** Visited: 24 / 04 / 15  
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART - Weight not recorded at each visit  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1.Update master cards before report writing  
2.Assess clients for drug adherence

Mentor Focus:

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**Kaphatenga Health Centre** **Salima** Visited: 29 / 04 / 15  
QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ANC register not correctly filled: New page for each month, final status, page totals, etc.  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - Registration number not correctly assigned and/or don't match cards  
ART - Weight not recorded at each visit

**Kaphatenga Health Centre****Salima**

Visited: 29 / 04 / 15

QI Checklist: ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Case finding data do not match cards  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
ART register - Transfer-ins not recorded  
Diflucan dispensed without filling of Diflucan register  
Exposed child cards not correctly filed (by birth month)  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity reports not complete for all 3 months or inaccurate  
Not enough HIV test kits reserved for pregnant women  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Write a report once the Quarter ends  
2. Enroll pre-ART patients and ensure proper documentation in the Pre-ART register  
3. Ensure HIV testing for HIV exposed infants is done and results are documented on the pink card

Mentor Focus: 1. Report writing  
2. Filing of mastercard and record keeping

**Chinguluwe Health Centre Salima****Salima**

Visited: 29 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

**Parachute Battalion Clinic****Salima**

Visited: 29 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

**Katawa Health Centre****Salima**

Visited: 29 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

**Bilal Clinic****Chiradzulu**

Visited: 17 / 04 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

<b>Chitera Health Centre</b>	<b>Chiradzulu</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Report writing done but updating not done. Remove in-active cards form Active ones	
<u>Mentor Focus:</u>		

<b>Namadzi Health Centre</b>	<b>Chiradzulu</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Akasale Private Clinic</b>	<b>Chiradzulu</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	- To provide VMMC register. - Card header for the ART cards to be complete	
<u>Mentor Focus:</u>	Report writing.	

<b>Limbe Health Centre</b>	<b>Blantyre</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Note: Fast patient in ART Register is 9888 but EDS cummulative registration is at 9814. This is due to EDS system change. It is hoped to normalise in the near future after updating.	
<u>Mentor Focus:</u>		

<b>Ndirande Health Centre</b>	<b>Blantyre</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Queen Elizabeth Central Hospital</b>	<b>Blantyre</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. To collect updated maternity registers- Version 3(2011)	
<u>Mentor Focus:</u>		
<b>Masm Medi Clinic Limbe</b>	<b>Blantyre</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	Failure to implement ART initiation and continuation directly at ANC / MCH	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Blantyre Water Board Clinic</b>	<b>Blantyre</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcome dates not specified ART register - Transfer-ins not recorded Exposed child cards not correctly filed (by birth month) HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chitawira Private Hospital</b>	<b>Blantyre</b>	Visited: 18 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	- To complete ART cohort report - use STI register	
<u>Mentor Focus:</u>		
<b>Medicare City Centre Clinic / City Centr</b>	<b>Blantyre</b>	Visited: 18 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible	

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**Medicare City Centre Clinic / City Centr****Blantyre**

Visited: 18 / 04 / 15

QI Checklist: Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
HTC register not correctly filled: New page for each month, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity reports not complete for all 3 months or inaccurate  
Not enough HIV test kits reserved for pregnant women  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Start new adult yellow card - once both sides are finished.  
Update outcomes both in the register and master cards.  
Provide STI register.

Mentor Focus:

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**Chichiri Escom Clinic****Blantyre**

Visited: 15 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

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**Mwaiwathu Private Hospital****Blantyre**

Visited: 13 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - 'TB status current' not recorded at all ARV refill visits  
ART regimen and side effects not recorded at each visit  
ART register - Outcome dates not specified  
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form  
Diflucan dispensed without filling of Diflucan register  
Exposed child cards not correctly filed (by birth month)  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. To follow the national guidelines when managing ART treatment failure  
2. Write cohort report end of every quarter

Mentor Focus:

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**Unilever South East Company Clinic****Blantyre**

Visited: 14 / 04 / 15

QI Checklist: ART Card header details incomplete

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<b>Unilever South East Company Clinic</b>	<b>Blantyre</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ART Confirmatory HIV test details not recorded (paed. and adult cards) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mtengoumodzi Private Hospital</b>	<b>Blantyre</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. To use the HTC register and write reports.	
<u>Mentor Focus:</u>		
<b>Polytechnic Blantyre</b>	<b>Blantyre</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete ART regimen and side effects not recorded at each visit	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Macro Blantyre</b>	<b>Blantyre</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>BIm Lunzu</b>	<b>Blantyre</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART register - Case finding data do not match cards Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mwachira Private Clinic</b>	<b>Blantyre</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded	

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**Mwachira Private Clinic****Blantyre**

Visited: 23 / 04 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
Pharmacy disorganised / stock cards not updated

Action Points Request relocation of 8A

Mentor Focus:

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**Central East African Railways Clinic****Blantyre**

Visited: 21 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ANC register not correctly filled: New page for each month, final status, page totals, etc.  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART register - Case finding data do not match cards  
ART register - Transfer-ins not recorded  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
HTC register not correctly filled: New page for each month, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity reports not complete for all 3 months or inaccurate  
Not enough HIV test kits reserved for pregnant women  
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

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**Limbe Leaf Tobacco Clinic Limbe****Blantyre**

Visited: 17 / 04 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.  
Exposed child cards not correctly filed (by birth month)  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity reports not complete for all 3 months or inaccurate  
Not enough HIV test kits reserved for pregnant women  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

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**Nyambadwe Private Hospital****Blantyre**

Visited: 13 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
Failure to update stock cards for all ARVs, OI meds and test kits

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<b>Nyambadwe Private Hospital</b>	<b>Blantyre</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chikowa Health Centre</b>	<b>Blantyre</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u> - Do confirmatory HIV testing when enrolling into HIV care - Do not remove discharged exposed infants cards from the arch files		
<u>Mentor Focus:</u>		
<b>Madziabango Health Centre</b>	<b>Blantyre</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Dziwe Health Centre</b>	<b>Blantyre</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Lirangwe Health Centre</b>	<b>Blantyre</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Lundu Health Centre</b>	<b>Blantyre</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Zingwangwa Health Centre</b>	<b>Blantyre</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chileka Sda Health Centre</b>	<b>Blantyre</b>	Visited: 19 / 04 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards		

<b>Chileka Sda Health Centre</b>	<b>Blantyre</b>	Visited: 19 / 04 / 15
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	- Improve on report writing for HIV exposed children	
<u>Mentor Focus:</u>	Report writing for exposed children Documentation on mastercards.	
<b>Namikoko Health Centre</b>	<b>Blantyre</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	
<u>Action Points</u>	Conduct rapid test at 12 months for HIV exposed infants	
<u>Mentor Focus:</u>		
<b>Chavala Health Centre</b>	<b>Blantyre</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>St Vincent Health Centre Chadzunda</b>	<b>Blantyre</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Malabada Health Centre</b>	<b>Blantyre</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kanjedza Police Clinic</b>	<b>Blantyre</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Makhetha Clinic</b>	<b>Blantyre</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to implement ART initiation and continuation directly at ANC / MCH	

<b>Makhetha Clinic</b>	<b>Blantyre</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kapeni Dream Centre</b>	<b>Blantyre</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Pensulo Health Centre</b>	<b>Blantyre</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1.To account for all outcomes for calculation for alive and on treatment 2.maintain status at initiation when register transfer in client 3.record final status for each ANC client 4.compile exposed infant report	
<u>Mentor Focus:</u>		
<b>Makata Health Centre Lunzu</b>	<b>Blantyre</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Shifa Private Clinic</b>	<b>Blantyre</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Malamulo Day Clinic</b>	<b>Blantyre</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	1.Update outcome in cards and register before compiling report. 2.Relocate TDF/3TC to QECH before it expires.	
<u>Mentor Focus:</u>		
<b>Soche Adventist Health Centre</b>	<b>Blantyre</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	

<b>Soche Adventist Health Centre</b>	<b>Blantyre</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Merit Private Clinic</b>	<b>Blantyre</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Confirmatory HIV test details not recorded (paed. and adult cards)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>EI-barakah Private Clinic</b>	<b>Blantyre</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u> - Conduct cohort ART / PMTCT analysis report. - Cohort reporting before supervision - Interpret viral load correctly - Write page summaries in the STI and ART register		
<u>Mentor Focus:</u> Mentor on cohort report writing and proper documentation in various M & E tools Patient monitoring		
<b>Chilomoni Private Clinic</b>	<b>Blantyre</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Transfer-ins not recorded Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Moyo Private Clinic</b>	<b>Blantyre</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> Complete ART, pre-ART and Exposed Report. Register all ART clients in Register immediately.		
<u>Mentor Focus:</u>		
<b>Mbayani Health Centre</b>	<b>Blantyre</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards		

<b>Mbayani Health Centre</b>	<b>Blantyre</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible	
<u>Action Points</u>	Do follow-up rapid HIV test for all HIV exposed infants at 12 months Dispense NVP syrup to HIV positive mothers at ANC	
<u>Mentor Focus:</u>		
<b>Gateway Clinic</b>	<b>Blantyre</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mwanza District Hospital</b>	<b>Mwanza</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Do rapid test to exposed infants at 12 months 2. deploy another nurse at ART clinic (minimum of 2) 3. ART clinician and Nurse to assist clerks in report writing. 4. do HIV ascertainment to pregnant women at ANC.	
<u>Mentor Focus:</u>		
<b>Thambani Health Centre</b>	<b>Mwanza</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Do rapid test at 12 and 24 months to exposed infants  Do HIV ascertainment at ANC to preg mothers  Write exposed cohort reports for 2,12,24 months cohorts	
<u>Mentor Focus:</u>		
<b>Tulongkhondo Health Centre</b>	<b>Mwanza</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Update outcomes every quarter  Write WHO defining conditions on card header of the ART mastercard	
<u>Mentor Focus:</u>		

<b>Kunenekude Health Centre</b>	<b>Mwanza</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mikolongwe Health Centre</b>	<b>Thyolo</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	- We recommend Eds to this site.	
<u>Mentor Focus:</u>		
<b>Bvumbwe Research Health Centre</b>	<b>Thyolo</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Changata Health Centre</b>	<b>Thyolo</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Outcomes incomplete and/or not updated every quarter HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1.Prepare cohort report at the end of the quarter. 2.Update both mastercards and registers. 3.Complete filling the card header of master cards.	
<u>Mentor Focus:</u>	How to complete the master cards. Report writing.	
<b>Chimaliro Health Centre</b>	<b>Thyolo</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	To update cards and write the outcome before report writing.	
<u>Mentor Focus:</u>		
<b>Khonjeni Health Centre</b>	<b>Thyolo</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART - Weight not recorded at each visit ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter	

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**Khonjeni Health Centre****Thyolo**

Visited: 21 / 04 / 15

QI Checklist: ART register - Transfer-ins not recorded  
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form  
Diflucan dispensed without filling of Diflucan register  
Exposed child cards not correctly filed (by birth month)  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points - To organise the pharmacy  
- Enrol the patients in the HCC follow-up before registering them in HCC register

Mentor Focus:

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**Makungwa Health Centre****Thyolo**

Visited: 28 / 04 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART register - Outcomes incomplete and/or not updated every quarter  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)  
HCC quarterly cohort registration report incomplete and/or inaccurate  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

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**Chipho Health Centre****Thyolo**

Visited: 15 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)  
ART - Registration number not correctly assigned and/or don't match cards  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART regimen and side effects not recorded at each visit  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Outcomes incomplete and/or not updated every quarter  
Exposed child cards not correctly filed (by birth month)  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity reports not complete for all 3 months or inaccurate  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. To master how to write cohort report.  
2. Filling and updating of exposed infant cards.

Mentor Focus:

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<b>Gombe Health Centre</b>	<b>Thyolo</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> 1. Update ART register cards		
<u>Mentor Focus:</u>		
<b>Makapwa Health Centre</b>	<b>Thyolo</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Case finding data do not match cards Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> - To master how to write ANC cohort report - To do rapid tests at 1 and 2 years and card updating.		
<u>Mentor Focus:</u> On how to do cohort analysis and ANC summary for the month.		
<b>Thomasi Health Centre</b>	<b>Thyolo</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chimvu Health Centre</b>	<b>Thyolo</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>St Martins Molere Health Centre</b>	<b>Thyolo</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Hallena Oakley Ntambanyama Health C</b>	<b>Thyolo</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART Card header details incomplete ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Mangunda Health Centre</b>	<b>Thyolo</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Remember to update the register when defaulter or transfer out report back. 2. Complete the header of the master card.	
<u>Mentor Focus:</u>	Master cards filling and updating of registers every quarter and when the defaulter reports or transfer out client reports back.	

<b>Mapanga Maternity</b>	<b>Thyolo</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Satemwa Clinic</b>	<b>Thyolo</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART register - case finding columns not complete (age, sex, reason,...) Failure to dispense full amount of NVP syrup at ANC as soon as possible Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Mchima Clinic</b>	<b>Thyolo</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Registration number not correctly assigned and/or don't match cards Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Mianga Health Centre</b>	<b>Thyolo</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete Failure to update stock cards for all ARVs, OI meds and test kits Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Naming'omba Health Centre</b>	<b>Thyolo</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits	

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**Naming'omba Health Centre****Thyolo**

Visited: 24 / 04 / 15

QI Checklist: ART - Paediatric and adult formulation cards not correctly selected (transition by weight)  
ART - 'TB status current' not recorded at all ARV refill visits  
ART - Weight not recorded at each visit  
ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART regimen and side effects not recorded at each visit  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus: - Members of staff need to be trained on ART management, report writing and other areas concerning ART.

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**Mitengo Health Centre St Joseph****Thyolo**

Visited: 15 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Action PointsMentor Focus:

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**Chisoka Health Centre****Thyolo**

Visited: 23 / 04 / 15

QI Checklist: ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter

Action PointsMentor Focus:

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**Didi Health Centre****Thyolo**

Visited: 27 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - 'TB status current' not recorded at all ARV refill visits  
ART - Weight not recorded at each visit  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Case finding data do not match cards  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
ART register - Transfer-ins not recorded  
Exposed child cards not correctly filed (by birth month)  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)  
HCC quarterly cohort registration report incomplete and/or inaccurate  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Not enough HIV test kits reserved for pregnant women  
Pharmacy disorganised / stock cards not updated

<b>Didi Health Centre</b>	<b>Thyolo</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	<ol style="list-style-type: none"> <li>1. Please file the master cards according to numbers .</li> <li>2. Update the registers</li> <li>3. Fill the header or the master cards</li> </ol>	
<u>Mentor Focus:</u>		
<b>Chikwawa District Hospital</b>	<b>Chikwawa</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	<ol style="list-style-type: none"> <li>1. Re organise HCC Register - Coordinate well with maternity.</li> <li>2. Improve documentation in pink and filing system.</li> <li>3. Intensify HIV testing at ANC.</li> <li>4. Update HTC log books with tests done in a particular month of a quarter</li> </ol>	
<u>Mentor Focus:</u>		
<b>Mapelera Health Centre</b>	<b>Chikwawa</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	<ol style="list-style-type: none"> <li>1. To write cohort report for ART, HCC and exposed before supervision</li> <li>2. Complete card header for ART, pre-ART and exposed master cards</li> </ol>	
<u>Mentor Focus:</u>	<ol style="list-style-type: none"> <li>1. Mentor site on correct regimen change</li> <li>2. Mentor site on need for compilation of reports and safekeeping of data.</li> <li>3. Mentor site on importance of HTC and ANC and Exposed children.</li> </ol>	
<b>Makhwira Health Centre</b>	<b>Chikwawa</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	<ol style="list-style-type: none"> <li>1. Dispense ARVs according to weight.</li> <li>2. Intensify usage of job Aids</li> <li>3. Improve HIV testing at ANC and exposed children</li> </ol>	
<u>Mentor Focus:</u>	<ol style="list-style-type: none"> <li>1. Mentor site on need to give drugs according to weight of the child.</li> <li>2. Use of job aids and adherence to protocols when managing patients e.g no need to change 2A to 5A without clear indication</li> </ol>	
<b>Ndakwera Health Centre</b>	<b>Chikwawa</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits	

<b>Ndakwera Health Centre</b>	<b>Chikwawa</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chipwaila Health Centre</b>	<b>Chikwawa</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Dolo Health Centre</b>	<b>Chikwawa</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	- Intensify HIV and syphilis testing for ANC - Document DNA PCR results in logbook - Test HIV exposed children at 12 months and 24 months.	
<u>Mentor Focus:</u>		
<b>Kakoma Health Centre</b>	<b>Chikwawa</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Update HTC Log books and DAR	
<u>Mentor Focus:</u>		
<b>Mkumaniza Health Centre</b>	<b>Chikwawa</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mwanza Clinic Area 3</b>	<b>Chikwawa</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter	

<b>Mwanza Clinic Area 3</b>	<b>Chikwawa</b>	Visited: 16 / 04 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chithumba Health Centre</b>	<b>Chikwawa</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u> Do rapid test to exposed infant at 12 and 24 months		
<u>Mentor Focus:</u>		
<b>Nsanje District Hospital</b>	<b>Nsanje</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ndamera Health Centre</b>	<b>Nsanje</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u> ART - Registration number not correctly assigned and/or don't match cards ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Tengani Health Centre</b>	<b>Nsanje</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u> ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u> - Update the registers (ART and HCC) - Intensify HIV testing for the exposed babies at 12 months and 24 months.		
<u>Mentor Focus:</u>		
<b>Sorgin Health Centre</b>	<b>Nsanje</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		

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**Sorgin Health Centre** **Nsanje** Visited: 23 / 04 / 15

Action Points - Reorganise ART and HTC register.

Mentor Focus:

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**Masenjere Health Centre** **Nsanje** Visited: 22 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART Card header details incomplete  
ART register - Transfer-ins not recorded  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
Maternity reports not complete for all 3 months or inaccurate  
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

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**Mbenje Health Centre** **Nsanje** Visited: 28 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - Registration number not correctly assigned and/or don't match cards  
ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
ART Card header details incomplete  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Case finding data do not match cards  
ART register - Outcomes incomplete and/or not updated every quarter  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points - Write report at end of quarter  
- Update outcomes every quarter.

Mentor Focus:

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**Sankhulani Health Centre** **Nsanje** Visited: 22 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - 'TB status current' not recorded at all ARV refill visits  
ART Card header details incomplete  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
Exposed child cards not correctly filed (by birth month)  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
Pharmacy disorganised / stock cards not updated

<b>Sankhulani Health Centre</b>	<b>Nsanje</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	- Write reports at the end of every quarter	
<u>Mentor Focus:</u>		
<b>Lulwe Health Centre</b>	<b>Nsanje</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Tikondane Private Clinic</b>	<b>Nsanje</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Compile reports at end of quarter.	
<u>Mentor Focus:</u>		
<b>Tedzani Escom Clinic</b>	<b>Neno</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Matandani Health Centre</b>	<b>Neno</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ligowe Health Centre</b>	<b>Neno</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Likuni Mission Hospital</b>	<b>Lilongwe</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>	Filling of vmmc register urgent ( or a refresher training)	
<b>St Gabriel Mission Hospital</b>	<b>Lilongwe</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>City Centre Clinic</b>	<b>Lilongwe</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Paediatric and adult formulation cards not correctly selected (transition by weight)</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - 'TB status current' not recorded at all ARV refill visits</p> <p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART Card header details incomplete</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to implement ART initiation and continuation directly at ANC / MCH</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>Not enough HIV test kits reserved for pregnant women</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kawale Medical Services</b>	<b>Lilongwe</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - 'Doses missed' not recorded at all ARV refill visits</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>	<p>- Compile ART / HCC quarterly reports</p> <p>- Supply HTC register and HTC logbook</p>	
<u>Mentor Focus:</u>		
<b>Lilongwe Health Clinic</b>	<b>Lilongwe</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	<p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p>	
<u>Action Points</u>	<p>- Start using STI register</p>	
<u>Mentor Focus:</u>		
<b>Masm Medi Clinic Lilongwe</b>	<b>Lilongwe</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	<p>Diflucan dispensed without filling of Diflucan register</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>HTC register not correctly filled: New page for each month, page totals, etc.</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ssh</b>	<b>Lilongwe</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	<p>ART - 'Doses missed' not recorded at all ARV refill visits</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Dr David Livingstone Memorial Clinic</b>	<b>Lilongwe</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART Card header details incomplete</p> <p>ART Confirmatory HIV test details not recorded (paed. and adult cards)</p>	

<b>Dr David Livingstone Memorial Clinic</b>	<b>Lilongwe</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	1. Document STI cases in the register. 2. ART card haeder should be completed.	
<u>Mentor Focus:</u>		
<b>Lilongwe City Assembly Chinsapo</b>	<b>Lilongwe</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HTC register not correctly filled: New page for each month, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kawale Health Centre</b>	<b>Lilongwe</b>	Visited: 30 / 04 / 15
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	- Register clients in STI register. - The baobab team should work with the MOH clerks in data issues.	
<u>Mentor Focus:</u>		
<b>Lingadzi Private Clinic</b>	<b>Lilongwe</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Carlsberg / Sobo Clinic Lilongwe</b>	<b>Lilongwe</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Tachira Private Clinic</b>	<b>Lilongwe</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	

**Tachira Private Clinic****Lilongwe**

Visited: 27 / 04 / 15

- QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
 ART - Registration number not correctly assigned and/or don't match cards  
 ART - Weight not recorded at each visit  
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
 ART Card header details incomplete  
 ART register - case finding columns not complete (age, sex, reason,...)  
 ART register - Outcome dates not specified  
 ART register - Outcomes incomplete and/or not updated every quarter  
 Diflucan dispensed without filling of Diflucan register  
 Failure to update stock cards for all ARVs, OI meds and test kits  
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
 HCC quarterly cohort registration report incomplete and/or inaccurate  
 HTC reports not complete for all 3 months or inaccurate  
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
 Maternity reports not complete for all 3 months or inaccurate

Action Points - Improve on documentation on registers register and cards.

Mentor Focus:

**Chiwamba Health Centre****Lilongwe**

Visited: 13 / 04 / 15

- QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits  
 ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form  
 Diflucan dispensed without filling of Diflucan register  
 Failure to dispense full amount of NVP syrup at ANC as soon as possible  
 Failure to implement ART initiation and continuation directly at ANC / MCH  
 Failure to update stock cards for all ARVs, OI meds and test kits  
 Pharmacy disorganised / stock cards not updated

Action Points - check for adherence, document doses missed  
 - Pharmacy should be well organised, stock cards should be updated.

Mentor Focus:

**Maula Prison Health Centre Static Art****Lilongwe**

Visited: 16 / 04 / 15

- QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits  
 Pharmacy disorganised / stock cards not updated

Action Points - Document properly the ART / HCC register.  
 - Updating stock cards in the drug store  
 - To provide facility with diflucan register  
 - Supplychain to assist facility on good documentation of stockcards.  
 - To come back for verification of figures that are missing in the register.

Mentor Focus:

**Chimbalanga Health Centre****Lilongwe**

Visited: 29 / 04 / 15

- QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
 ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

**Chitedze Health Centre****Lilongwe**

Visited: 23 / 04 / 15

- QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits  
 Pharmacy disorganised / stock cards not updated

<b>Chitedze Health Centre</b>	<b>Lilongwe</b>	Visited: 23 / 04 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Khongoni Health Centre</b>	<b>Lilongwe</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ngoni Health Centre</b>	<b>Lilongwe</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Nsaru Health Centre</b>	<b>Lilongwe</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u> 1. To finish all page summaries for ANC and maternity registers		
<u>Mentor Focus:</u>		
<b>Ukwe Health Centre</b>	<b>Lilongwe</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kang'oma Health Centre</b>	<b>Lilongwe</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. Arrange the files accordingly		
<u>Mentor Focus:</u>		
<b>Ndaula Health Centre</b>	<b>Lilongwe</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Weight not recorded at each visit Diflucan dispensed without filling of Diflucan register		

<b>Ndaula Health Centre</b>	<b>Lilongwe</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Chikowa Health Centre Lilongwe</b>	<b>Lilongwe</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Chiunjiza Health Centre</b>	<b>Lilongwe</b>	Visited: 30 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Nthondo Health Centre Lilongwe</b>	<b>Lilongwe</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		

<b>Nthondo Health Centre Lilongwe</b>	<b>Lilongwe</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1.Update Pre-ART cards 2.Do not remove exposed infants with outcomes from the file unless over 3 years	
<u>Mentor Focus:</u>		
<b>Dzenza Health Centre</b>	<b>Lilongwe</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1. Complete card header information for both pre-ART and ART cards 2. Update pharmacy stock cards	
<u>Mentor Focus:</u>		
<b>Maluwa Health Centre</b>	<b>Lilongwe</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	- Compile ART report HCC report as soon as the Quarter comes to an end	
<u>Mentor Focus:</u>		
<b>Mbabvi Health Centre</b>	<b>Lilongwe</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - Transfer-ins not recorded ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Update outcomes before writing a reports	
<u>Mentor Focus:</u>		
<b>Mbwatalika Health Centre</b>	<b>Lilongwe</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits	

<b>Mbwatalika Health Centre</b>	<b>Lilongwe</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	- pharmacy should be well organised and stock cards should be updated.	
<u>Mentor Focus:</u>		
<b>Ming'ongo Health Centre</b>	<b>Lilongwe</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mtentera Health Centre</b>	<b>Lilongwe</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	- Assist ART clerk in compiling the Quarterly reports	
<u>Mentor Focus:</u>		
<b>Airwing Clinic</b>	<b>Lilongwe</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>New State House Dispensary</b>	<b>Lilongwe</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	

QI Checklist: Diflucan dispensed without filling of Diflucan register  
Exposed child cards not correctly filed (by birth month)  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HTC reports not complete for all 3 months or inaccurate  
Not enough HIV test kits reserved for pregnant women  
Pharmacy disorganised / stock cards not updated

Action Points

- Update ART/Pre ART mastercards and ART/HCC Registers
- Compile reports immediately after the quarter
- Indicate ART registration numbers on ART cards
- Archive in-active ART cards

Mentor Focus:

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - Registration number not correctly assigned and/or don't match cards  
ART - 'TB status current' not recorded at all ARV refill visits  
ART - Weight not recorded at each visit  
ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART regimen and side effects not recorded at each visit  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Case finding data do not match cards  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
ART register - Transfer-ins not recorded  
Exposed child cards not correctly filed (by birth month)  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HTC register not correctly filled: New page for each month, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate  
Pharmacy disorganised / stock cards not updated

Action Points

- Update mastercards
- Compile ART reports
- Provide HCC register

Mentor Focus:

**Achikondi Women Community Friendly****Lilongwe**

Visited: 17 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form  
Diflucan dispensed without filling of Diflucan register  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits  
HTC register not correctly filled: New page for each month, page totals, etc.  
Not enough HIV test kits reserved for pregnant women  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Write ART cohort report once the Quarter ends

Mentor Focus:

**Adventist Health Centre Lilongwe****Lilongwe**

Visited: 15 / 04 / 15

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits  
ART - 'TB status current' not recorded at all ARV refill visits  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
Diflucan dispensed without filling of Diflucan register  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

**Malembo Health Centre Lilongwe****Lilongwe**

Visited: 17 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HTC reports not complete for all 3 months or inaccurate  
Maternity reports not complete for all 3 months or inaccurate

Action Points 1.Document information in STI register  
2. Page summaries to be done in maternity and ANC register

Mentor Focus:

**Jti Leaf Clinic Kanengo****Lilongwe**

Visited: 17 / 04 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points - Use STI Flow charts and job aids  
- Do Syphilis testing

Mentor Focus:

**Central Health Clinic Area 47****Lilongwe**

Visited: 23 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ANC register not correctly filled: New page for each month, final status, page totals, etc.  
ART - Cumulative cohort outcomes report incomplete or <98% accurate

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**Central Health Clinic Area 47****Lilongwe**

Visited: 23 / 04 / 15

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - Registration number not correctly assigned and/or don't match cards  
ART - Weight not recorded at each visit  
ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Outcome dates not specified  
ART register - Transfer-ins not recorded  
Diflucan dispensed without filling of Diflucan register  
Failure to implement ART initiation and continuation directly at ANC / MCH  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity reports not complete for all 3 months or inaccurate  
Not enough HIV test kits reserved for pregnant women

Action PointsMentor Focus:

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**Masm Area 43****Lilongwe**

Visited: 29 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ANC register not correctly filled: New page for each month, final status, page totals, etc.  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
Diflucan dispensed without filling of Diflucan register  
Exposed child cards not correctly filed (by birth month)  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
HTC register not correctly filled: New page for each month, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate  
Maternity reports not complete for all 3 months or inaccurate  
Not enough HIV test kits reserved for pregnant women  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points write Cohorts reports at the end of the quarter.Mentor Focus:

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**Area 18 Medi Clinic****Lilongwe**

Visited: 21 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)

Action PointsMentor Focus:

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**Kachere Private Clinic****Lilongwe**

Visited: 22 / 04 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.  
Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action PointsMentor Focus:

**Good Hope Private Clinic****Lilongwe**

Visited: 22 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HTC reports not complete for all 3 months or inaccurate  
Maternity reports not complete for all 3 months or inaccurate  
Pharmacy disorganised / stock cards not updated

Action Points Write quarterly reports before supervision

Mentor Focus: MBCA to hold egent M&E sessions for all private clinics in the country

**Bethsaida Private Hospital****Lilongwe**

Visited: 29 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - 'Doses missed' not recorded at all ARV refill visits  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - 'TB status current' not recorded at all ARV refill visits  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART register - Outcome dates not specified  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

**The Clinic****Lilongwe**

Visited: 22 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART register - Outcomes incomplete and/or not updated every quarter  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
HTC register not correctly filled: New page for each month, page totals, etc.  
HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

**Maziko Private Clinic****Lilongwe**

Visited: 22 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Action Points Update mastercards before writing a report.

Mentor Focus:

<b>Area 36 Private Clinic</b>	<b>Lilongwe</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>Failure to dispense full amount of NVP syrup at ANC as soon as possible</p> <p>Failure to implement ART initiation and continuation directly at ANC / MCH</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>HTC register not correctly filled: New page for each month, page totals, etc.</p> <p>HTC reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Umoyo Private Clinic</b>	<b>Lilongwe</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>	Write ART supervision report as soon as quarter ends.	
<u>Mentor Focus:</u>		
<b>Kochilira Health Centre</b>	<b>Mchinji</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chioshya Health Centre</b>	<b>Mchinji</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	<p>1.update pharmacy stocks card</p> <p>2.intensify HIV testing in pregnant women.</p>	
<u>Mentor Focus:</u>		
<b>Gumba Health Centre</b>	<b>Mchinji</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kaphuka Health Centre</b>	<b>Dedza</b>	Visited: 18 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p>	

<b>Kaphuka Health Centre</b>	<b>Dedza</b>	Visited: 18 / 04 / 15
<u>QI Checklist:</u> HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mayani Health Centre</b>	<b>Dedza</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Nakalazi Health Centre</b>	<b>Dedza</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Bembeke Health Centre</b>	<b>Dedza</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> ART register - Transfer-ins not recorded		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kafele Health Centre</b>	<b>Dedza</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Tsoyo Dispensary</b>	<b>Dedza</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Dzindevu Health Centre</b>	<b>Dedza</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Matumba Health Centre</b>	<b>Dedza</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mikondo Dispensary</b>	<b>Dedza</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		

<b>Mikondo Dispensary</b>	<b>Dedza</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mphati Health Centre</b>	<b>Dedza</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u> 1. Write a report at the end of the quarter.  2. Request relocation of 2A.		
<u>Mentor Focus:</u>		
<b>Mphunzi Health Centre</b>	<b>Dedza</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chimoto Health Centre</b>	<b>Dedza</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Tiyese Private Maternity</b>	<b>Dedza</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Bilira Health Centre</b>	<b>Ntcheu</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards HTC register not correctly filled: New page for each month, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Kasinje Health Centre</b>	<b>Ntcheu</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		

<b>Kasinje Health Centre</b>	<b>Ntcheu</b>	Visited: 22 / 04 / 15
<u>Action Points</u>	The rest of the counsellors are doing further studies, therefore not taking part in HTC as they are not available.	
<u>Mentor Focus:</u>		
<b>Ganya Health Centre</b>	<b>Ntcheu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mtonda Health Centre</b>	<b>Ntcheu</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	1.Providers must write WHO defining conditions on the card header 2.Clinic Staff must update mastercards at the end of every quarter.	
<u>Mentor Focus:</u>		
<b>Bwanje Health Centre</b>	<b>Ntcheu</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Case finding data do not match cards HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. They must write cohort as soon as the quarter	
<u>Mentor Focus:</u>		
<b>Tsangano Health Centre</b>	<b>Ntcheu</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	1. They should update patient mastercards at the end of each quarter.	
<u>Mentor Focus:</u>		
<b>Chikande Health Centre</b>	<b>Ntcheu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Kapeni Health Centre</b>	<b>Ntcheu</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards	
<u>Action Points</u>	- Providers must complete card header details at initiation of ART. - Exposed infants should be tested at 12 and 24 months.	
<u>Mentor Focus:</u>		

<b>Lakeview Health Centre</b>	<b>Ntcheu</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART register - Outcomes incomplete and/or not updated every quarter Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. To do rapid test to all children at 12 and 24 months. 2. To record missed doses at all ARV refill visits. 3. To record TB current status at all ARV refill visits.	
<u>Mentor Focus:</u>		

<b>Nsipe Health Centre</b>	<b>Ntcheu</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Nsiyaludzu Health Centre</b>	<b>Ntcheu</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Nzama Health Centre</b>	<b>Ntcheu</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	- To do rapid test at 12 and 24 months at an appropriate time for EID children - To do syphilis tests to all pregnant women.	
<u>Mentor Focus:</u>		

<b>Sharpe Valley Health Centre</b>	<b>Ntcheu</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	

Action PointsMentor Focus:**Masasa Health Centre****Ntcheu**

Visited: 20 / 04 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate  
 ANC register not correctly filled: New page for each month, final status, page totals, etc.  
 ART - Cumulative cohort outcomes report incomplete or <98% accurate  
 ART - Cumulative cohort registration details report incomplete and/or inaccurate  
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
 HCC quarterly cohort registration report incomplete and/or inaccurate  
 HCC register not correctly filled: New page for each month, final status, page totals, etc.  
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.  
 Maternity reports not complete for all 3 months or inaccurate  
 Pharmacy disorganised / stock cards not updated  
 Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action PointsMentor Focus:**Senzani Health Centre****Ntcheu**

Visited: 22 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
 ART - Cumulative cohort registration details report incomplete and/or inaccurate  
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
 ART register - Outcome dates not specified  
 ART register - Outcomes incomplete and/or not updated every quarter  
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
 HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points 1. They must write cohort report on time.  
 2. They must update mastercards regularly.

Mentor Focus:**Mlangeni Health Centre****Ntcheu**

Visited: 14 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
 ART - 'Doses missed' not recorded at all ARV refill visits  
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
 ART Card header details incomplete  
 ART Confirmatory HIV test details not recorded (paed. and adult cards)  
 ART register - case finding columns not complete (age, sex, reason,...)  
 ART register - Outcomes incomplete and/or not updated every quarter  
 Exposed child cards not correctly filed (by birth month)  
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
 Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Providers(ART) must complete patients cards at initiation.  
 2. They should conduct confirmatory tests to all ART at enrolment.  
 3. They must file exposed cards according to birth cohorts.

Mentor Focus:

<b>Manjawira Maternity</b>	<b>Ntcheu</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. They must write the report ontime. 2. They must test exposed babies at scheduled interval.	
<u>Mentor Focus:</u>		

<b>Biriwiri Health Centre</b>	<b>Ntcheu</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - Case finding data do not match cards ART register - Transfer-ins not recorded Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	- They should update cards at the end of every quarter.	
<u>Mentor Focus:</u>		

<b>Champiti Health Centre</b>	<b>Ntcheu</b>	Visited: 18 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Maldeco Fisheries Clinic</b>	<b>Mangochi</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Update cards and organise the pharmacy. Exposed infant cards should be filed according to birth cohorts.	
<u>Mentor Focus:</u>		

<b>Katuli Health Centre</b>	<b>Mangochi</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Chilipa Health Centre Mangochi</b>	<b>Mangochi</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Katema Health Centre</b>	<b>Mangochi</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Malombe Health Centre</b>	<b>Mangochi</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART - Weight not recorded at each visit ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards		
<u>Action Points</u> 1. Register clients on torn pieces of ART 2. Start new pages for new quarter in ART and HCC registers 3. Arrange cards in ascending order in Arch files for ART clients		
<u>Mentor Focus:</u>		

<b>Namwera Health Centre</b>	<b>Mangochi</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Nancholi Dispensary</b>	<b>Mangochi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Nkope Health Centre</b>	<b>Mangochi</b>	<b>Visited: 16 / 04 / 15</b>
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p>	
<u>Action Points</u>	<p>Ensure that reports are written before supervisory date.</p> <p>Update both HCC and ART registers for secondary outcome.</p>	
<u>Mentor Focus:</u>		

<b>Namalaka Health Centre</b>	<b>Mangochi</b>	<b>Visited: 15 / 04 / 15</b>
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - Registration number not correctly assigned and/or don't match cards</p> <p>ART - Weight not recorded at each visit</p> <p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART Card header details incomplete</p> <p>ART register - case finding columns not complete (age, sex, reason,...)</p> <p>ART register - Case finding data do not match cards</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<p>compile cohort reports for HCC, exposed infant and ART.</p>	
<u>Mentor Focus:</u>	<p>On how to compile cohort reports for HCC, exposed infant and ART.</p>	

<b>Nangalamu Health Centre</b>	<b>Mangochi</b>	<b>Visited: 21 / 04 / 15</b>
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Weight not recorded at each visit</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>HTC reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	<p>1.Perform defaulter tracing for all defaulters</p>	
<u>Mentor Focus:</u>		

<b>Nankhwali Health Centre</b>	<b>Mangochi</b>	<b>Visited: 15 / 04 / 15</b>
<u>QI Checklist:</u>	<p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART Card header details incomplete</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p>	

<b>Nankwali Health Centre</b>	<b>Mangochi</b>	Visited: 15 / 04 / 15
<u>Action Points</u> - Update ART register before report writing.		
<u>Mentor Focus:</u> Documentation in Pink cards especially HIV ascertainment.		
<b>Nankumba Health Centre</b>	<b>Mangochi</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ART Confirmatory HIV test details not recorded (paed. and adult cards)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ngapani Health Centre</b>	<b>Mangochi</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>		
ANC cohort reports not complete for all 3 months or inaccurate		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Registration number not correctly assigned and/or don't match cards		
ART - 'TB status current' not recorded at all ARV refill visits		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
ART regimen and side effects not recorded at each visit		
ART register - case finding columns not complete (age, sex, reason,...)		
ART register - Case finding data do not match cards		
ART register - Outcome dates not specified		
ART register - Outcomes incomplete and/or not updated every quarter		
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
Diflucan dispensed without filling of Diflucan register		
Failure to dispense full amount of NVP syrup at ANC as soon as possible		
Failure to implement ART initiation and continuation directly at ANC / MCH		
Failure to update stock cards for all ARVs, OI meds and test kits		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
HCC quarterly cohort registration report incomplete and/or inaccurate		
Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
Maternity reports not complete for all 3 months or inaccurate		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
1. File the ART mastercards correctly		
2. Reorganise the pharmacy and update stock cards.		
<u>Mentor Focus:</u>		
1. File the ART mastercards correctly		
2. Reorganise the pharmacy and update stock cards.		
<b>Lugola Health Centre</b>	<b>Mangochi</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>		
ART - Weight not recorded at each visit		
ART regimen and side effects not recorded at each visit		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Lungwena Health Centre</b>	<b>Mangochi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		

<b>Lungwena Health Centre</b>	<b>Mangochi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Update the register (ART and HCC) before report writing.	
<u>Mentor Focus:</u>		
<b>Sinyala Health Centre</b>	<b>Mangochi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mase Health Centre</b>	<b>Mangochi</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Jalasi Health Centre</b>	<b>Mangochi</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mkumba Health Centre</b>	<b>Mangochi</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Primary outcomes should be documented clearly in ART register.	
<u>Mentor Focus:</u>		
<b>Chiunda Health Centre</b>	<b>Mangochi</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month) HTC reports not complete for all 3 months or inaccurate	

<b>Chiunda Health Centre</b>	<b>Mangochi</b>	Visited: 22 / 04 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chiponde Health Centre</b>	<b>Mangochi</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Registration number not correctly assigned and/or don't match cards		
ART - Weight not recorded at each visit		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
ART regimen and side effects not recorded at each visit		
ART register - case finding columns not complete (age, sex, reason,...)		
ART register - Case finding data do not match cards		
ART register - Outcome dates not specified		
ART register - Outcomes incomplete and/or not updated every quarter		
Failure to update stock cards for all ARVs, OI meds and test kits		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC quarterly cohort registration report incomplete and/or inaccurate		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
1. Complete card header during registration		
2. Update stock cards in the pharmacy		
3. Pill counts. Side effect, weights to be recorded during subsequent visits on master cards.		
<u>Mentor Focus:</u> Completion of card header information		
<b>Malukula Health Centre</b>	<b>Mangochi</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Nyambi Health Centre</b>	<b>Machinga</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Registration number not correctly assigned and/or don't match cards		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ntholowa Health Centre</b>	<b>Machinga</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Registration number not correctly assigned and/or don't match cards		
Exposed child cards not correctly filed (by birth month)		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
1. Allocate on HTC councillor on MIP clinic to test Exposed Infants.		
<u>Mentor Focus:</u>		
<b>Mangamba Health Centre</b>	<b>Machinga</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		

<b>Mangamba Health Centre</b>	<b>Machinga</b>	Visited: 17 / 04 / 15
<u>Action Points</u>	1.write page summaries in ART register 2.intestify HIV test DBS at 6wekks	
<u>Mentor Focus:</u>		
<b>Chipini Health Centre</b>	<b>Zomba</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	File exposed infant follow up cards according to birth cohort  Correct documentation on card header	
<u>Mentor Focus:</u>	Mentor on cohort report writing	
<b>Zomba Central Hospital Tisungane Clin</b>	<b>Zomba</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chancellor College Clinic</b>	<b>Zomba</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1.DAR numbers should tally with the totals in HCC register.	
<u>Mentor Focus:</u>		
<b>Ahi Private Clinic</b>	<b>Zomba</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chinamwali Private Clinic</b>	<b>Zomba</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Likangala Health Centre</b>	<b>Zomba</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. They must complete card header details at initiation of ART.	
<u>Mentor Focus:</u>		

<b>Domasi Rural Hospital</b>	<b>Zomba</b>	Visited: 20 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chilipa Health Centre Zomba</b>	<b>Zomba</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete	
<u>Action Points</u>	-Trace defaulted exposed infants bring them into care and do on HIV test on all milestones 2,12,24 monthly. -Complete card header details.	
<u>Mentor Focus:</u>		
<b>Matiya Health Centre</b>	<b>Zomba</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Improve uptake of testing in ANC	
<u>Mentor Focus:</u>	-Low testing in ANC -18% - Incomplete documentation in maternity register.	
<b>Mayaka Health Centre</b>	<b>Zomba</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HTC register not correctly filled: New page for each month, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Write clearly in DAR.	
<u>Mentor Focus:</u>		
<b>Nasawa Health Centre</b>	<b>Zomba</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Ngwelero Health Centre</b>	<b>Zomba</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	1. Improve documentation in ANC register	
<u>Mentor Focus:</u>	-Need to improve documentation in ANC, Low uptake testing at ANC	
<b>Thondwe Health Centre</b>	<b>Zomba</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women	

<b>Thondwe Health Centre</b>	<b>Zomba</b>	Visited: 27 / 04 / 15
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Magomero Health Centre</b>	<b>Zomba</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u> 1. Remember to document test results on exposed infant mastercards.		
<u>Mentor Focus:</u>		
<b>Makwapala Health Centre</b>	<b>Zomba</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>City Clinic Zomba</b>	<b>Zomba</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Changalume Barracks Clinic</b>	<b>Zomba</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Naisi Health Centre</b>	<b>Zomba</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. Should document in DNA- PCR logbook once specimens are drawn 2. Test STI patients for HIV.		
<u>Mentor Focus:</u>		
<b>H. Parker Sharp Health Centre (domasi)</b>	<b>Zomba</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> ART register - Case finding data do not match cards Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mmambo Health Centre</b>	<b>Zomba</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> 1. Ensure that stock cards are updated.		
<u>Mentor Focus:</u>		
<b>Masm Medi Clinic Zomba</b>	<b>Zomba</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		

<b>Masm Medi Clinic Zomba</b>	<b>Zomba</b>	Visited: 13 / 04 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Should remember to register ART patient before opening card.	
<u>Mentor Focus:</u>	-Register and mastercards documentation.	
<b>Maera Health Centre</b>	<b>Zomba</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Writing numbers in HCC register and file the cards according to their registration numbers.	
<u>Mentor Focus:</u>		
<b>Mwandama Health Centre</b>	<b>Zomba</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Write ART cohort reports before supervision.	
<u>Mentor Focus:</u>		
<b>St Peters Mission Hospital</b>	<b>Likoma</b>	Visited: 09 / 09 / 15
<u>QI Checklist:</u>	ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>St Mary's Chisumulu Health Centre</b>	<b>Likoma</b>	Visited: 08 / 09 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART register - Outcome dates not specified HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mulanje District Hospital</b>	<b>Mulanje</b>	Visited: 30 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	

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**Mulanje District Hospital** **Mulanje** Visited: 30 / 04 / 15

Action Points

Mentor Focus:

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**Namphungo Health Centre** **Mulanje** Visited: 28 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - Registration number not correctly assigned and/or don't match cards  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Case finding data do not match cards  
ART register - Outcome dates not specified  
ART register - Outcomes incomplete and/or not updated every quarter  
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form  
Exposed child cards not correctly filed (by birth month)  
Failure to dispense full amount of NVP syrup at ANC as soon as possible  
Failure to update stock cards for all ARVs, OI meds and test kits  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
HTC register not correctly filled: New page for each month, page totals, etc.  
Pharmacy disorganised / stock cards not updated  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points - Always keep ART clinic or store room clean and tidy  
- Keep ARVs in a lockable cabinet.  
- Mentoring on report writing and filing of ART cards.

Mentor Focus: Proper documentation on master cards and in Registers.

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**Mulomba Health Centre** **Mulanje** Visited: 20 / 04 / 15

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points 1. Ensure that all reports are written at the end of the quarter.

Mentor Focus:

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**Chambe Health Centre** **Mulanje** Visited: 23 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

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**Kambenje Health Centre** **Mulanje** Visited: 20 / 04 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register  
Failure to update stock cards for all ARVs, OI meds and test kits  
Pharmacy disorganised / stock cards not updated

Action Points 1. TB Laboratory work should be done in a separate room not in the TB Office  
2. Record all oxytocin given in Maternity Register  
3. When filing ART cards in polythene sleeves, ensure that the page with current information is in front  
4. Update stockcards in pharmacy.

Mentor Focus:

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<b>Chinyama Health Centre</b>	<b>Mulanje</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	- Record oxytocin given in maternity register - Test all HIV exposed infants at 12 months and 24 months	
<u>Mentor Focus:</u>		
<b>Chisitu Health Centre</b>	<b>Mulanje</b>	Visited: 21 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Copy the Q1 2012 ART information of torn pages onto the new ART register	
<u>Mentor Focus:</u>		
<b>Mkomaola Health Centre</b>	<b>Mulanje</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	- Write cohort report before supervision - All HIV pregnant women to be initiated on ART even at ANC.	
<u>Mentor Focus:</u>		
<b>Chitekesa Health Centre</b>	<b>Phalombe</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits ART Confirmatory HIV test details not recorded (paed. and adult cards) Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>	- Update stock cards in pharmacy.	
<u>Mentor Focus:</u>		
<b>Migowi Health Centre</b>	<b>Phalombe</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Site needs to work as ateam	
<u>Mentor Focus:</u>		
<b>Phalombe Health Centre</b>	<b>Phalombe</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits	

<b>Phalombe Health Centre</b>	<b>Phalombe</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - Registration number not correctly assigned and/or don't match cards</p> <p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART Card header details incomplete</p> <p>ART Confirmatory HIV test details not recorded (paed. and adult cards)</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to dispense full amount of NVP syrup at ANC as soon as possible</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>	<p>Register all patients in ART register especially those initially at ANC and labour ward.</p> <p>Update all outcomes in ART and HCC register.</p>	
<u>Mentor Focus:</u>		

<b>Nkhulambe Health Centre</b>	<b>Phalombe</b>	Visited: 15 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p>	
<u>Action Points</u>	<p>Test all HIV exposed infants at 6 weeks, 12 months and 24 months.</p> <p>Update outcomes every quarter.</p>	
<u>Mentor Focus:</u>		

<b>Nazombe Health Centre (gogo Nazomb)</b>	<b>Phalombe</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>	<p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p>	
<u>Action Points</u>	<p>Update outcomes in ART and HCC register.</p> <p>Test all exposed infants at age of 6 weeks and 12 months.</p> <p>Write exposed infants report.</p>	
<u>Mentor Focus:</u>		

<b>Nkhwayi Health Centre</b>	<b>Phalombe</b>	Visited: 01 / 05 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Mpasa Health Centre</b>	<b>Phalombe</b>	Visited: 14 / 04 / 15
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or &lt;98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p>	

<b>Mpasa Health Centre</b>	<b>Phalombe</b>	Visited: 14 / 04 / 15
<u>Action Points</u>		
<ul style="list-style-type: none"> <li>- Copy information on torn pages of ART register onto new sheets</li> <li>- Ensure proper documentation in DAR</li> <li>- Clinic staff needs to update outcomes of exposed in the register.</li> <li>- Ensure that report is written at the end of the quarter.</li> </ul>		
<u>Mentor Focus:</u>		
<b>Mwanga Health Centre</b>	<b>Phalombe</b>	Visited: 29 / 04 / 15
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Mulungu Alinafe Clinic</b>	<b>Phalombe</b>	Visited: 17 / 04 / 15
<u>QI Checklist:</u>		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
Failure to implement ART initiation and continuation directly at ANC / MCH		
Failure to update stock cards for all ARVs, OI meds and test kits		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
HCC quarterly cohort registration report incomplete and/or inaccurate		
Pharmacy disorganised / stock cards not updated		
Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chiringa Cham Health Centre</b>	<b>Phalombe</b>	Visited: 16 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
ART - Registration number not correctly assigned and/or don't match cards		
ART register - Outcomes incomplete and/or not updated every quarter		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
Compile ART and pre-ART Quarterly reports as soon as the Quarter ends		
Register STI clients in STI registers done		
<u>Mentor Focus:</u>		
<b>Phimbi Health Centre</b>	<b>Balaka</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Cumulative cohort registration details report incomplete and/or inaccurate		
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Phalula Health Centre</b>	<b>Balaka</b>	Visited: 22 / 04 / 15
<u>QI Checklist:</u>		
ART register - Outcomes incomplete and/or not updated every quarter		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

<b>Utale 2 Health Centre</b>	<b>Balaka</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - WHO stage defining conditions not written on card header / circled on reverse of cards	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Utale 1 Health Centre</b>	<b>Balaka</b>	Visited: 28 / 04 / 15
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Balaka Opd Health Centre</b>	<b>Balaka</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1.Organise the pharmacy and update the stock cards. 2.DHO to link with partners to put shelves in pharmacy.	
<u>Mentor Focus:</u>		
<b>Kwitanda Health Centre</b>	<b>Balaka</b>	Visited: 27 / 04 / 15
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
<b>Chiendausiku Health Centre</b>	<b>Balaka</b>	Visited: 23 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>	1.councillors log books must be accessible during supervision	
<u>Mentor Focus:</u>		
<b>Comfort Clinic</b>	<b>Balaka</b>	Visited: 24 / 04 / 15
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible	

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**Comfort Clinic****Balaka**

Visited: 24 / 04 / 15

QI Checklist: Failure to implement ART initiation and continuation directly at ANC / MCH  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC register not correctly filled: New page for each month, final status, page totals, etc.  
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1.give NPV syrup to mothers antenatally  
2.should test mothers for syphilis

Mentor Focus:

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**Namdumbo Health Centre****Balaka**

Visited: 25 / 04 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate  
ART - Cumulative cohort registration details report incomplete and/or inaccurate  
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate  
ART - Registration number not correctly assigned and/or don't match cards  
ART - WHO stage defining conditions not written on card header / circled on reverse of cards  
ART Card header details incomplete  
ART Confirmatory HIV test details not recorded (paed. and adult cards)  
ART register - case finding columns not complete (age, sex, reason,...)  
ART register - Outcomes incomplete and/or not updated every quarter  
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate  
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months  
HCC quarterly cohort registration report incomplete and/or inaccurate  
HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points 1.Providers must complete card header details at ART initiation.  
2. Conformatory test/HIV test results must be indicated on the master card.

Mentor Focus:

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