HIV Services Quality Improvement Report PMTCT/ART Site Supervision for 2014 Q4

Note and Disclaimer:

- 1. This report shows all sites where specific challenges have been marked on our standard service quality checklist and/or where the supervision team has recommended the site for clinical mentoring because of significant weaknesses or deviation from protocol. Please note that these are subjective assessments by our supervision teams and the observations have not been verified by the program officers at the Department for HIV and AIDS.
- 2. The report is generated from our database, based on the data entered from the supervision forms and it may contain some data entry errors.
- 3. This reports is shared in a spirit of supporting our colleagues at the sites to provide the best possible HIV services within the guidelines of the National Program. It is not understood as a rating of individual staff or site performance. We all acknowledge the many challenges and constraints our colleagues at the facilities are facing.

Chitipa District Hospital Umoyo Clinic

Chitipa

Visited: 12 / 01 / 15

QI Checklist:

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Kameme Health Centre

Chitipa

Visited: 13 / 01 / 15

Visited: 12 / 01 / 15

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points

Mentor Focus:

Ifumbo Health Centre Chitipa

Omupa

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Kapenda Health Centre

Chitipa

Visited: 13 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Kapenda Health Centre Chitipa Visited: 13 / 01 / 15

Action Points

- 1. To properly arrange all the cards with appropriate numbers.
- 2. To record all drugs ordered from the pharmacy.
- 3. They should start filling Daily Activity Register.

Mentor Focus:

Chilumba Rural Hospital Karonga Visited: 22 / 01 / 15

QI Checklist:

Not enough HIV test kits reserved for pregnant women

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Kaporo Rural Hospital Karonga Visited: 19 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC cohort reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

1.. To update all mastercards before writing the report.

2. All pregnant women to be tested for Syphil, determine syphyllis in stock.

Mentor Focus:

Nyungwe Health Centre Karonga Visited: 21 / 01 / 15

QI Checklist:

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Not enough HIV test kits reserved for pregnant women

Action Points

1. To test all pregnant women for Syphil

Mentor Focus:

Iponga Health Centre Karonga Visited: 15 / 01 / 15

QI Checklist:

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Iponga Health Centre Karonga Visited: 15 / 01 / 15

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. ART clerk to pdate all mastercards and write report in time.

2. To write DAR from where they stopped, no data found.

Mentor Focus:

Fulirwa Health Centre Karonga Visited: 23 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Team work in writing cohort reports

Mentor Focus:

Sangilo Health Centre Karonga Visited: 22 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. To test pregnant women for VDRL with remaining test kits

Mentor Focus:

Lwezga Health Centre Karonga Visited: 23 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. To test all pregnant women for VDRL

2. Test kits in stock

Mentor Focus:

St Anne's Health Centre Karonga Visited: 21 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points
Ensure that pregnant women are tested for syphilis in ANC

Mentor Focus:

Atupele Health Centre Karonga Visited: 16 / 01 / 15

QI Checklist: ART Card header details incomplete

Atupele Health Centre Karonga Visited: 16 / 01 / 15

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)
ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to dispense 3 x NVP syrup at ANC as soon as possible

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Ensure that all pregnant women are tested for syphilis

Mentor Focus:

Blm Nkhatabay Nkhata Bay Visited: 27 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

1. Should start giving next appointment date to patient

2. Update outcomes before report writing

3.should develop positive attitude towards ART services

Mentor Focus:

Mzenga Health Centre Nkhata Bay Visited: 15 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Usisya Health Centre Nkhata Bay Visited: 14 / 01 / 15

QI Checklist:

ART register - Case finding data do not match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Usisya Health Centre Nkhata Bay Visited: 14 / 01 / 15

Action Points 1. Upda

1. Update outcomes before report writing.

Mentor Focus:

Kachere Health Centre Nkhata Bay Visited: 20 / 01 / 15

QI Checklist:

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

Exposed child cards not correctly filed (by birth month)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. To update and rearrange master-cards inorder

2. Work as a team, prepare your quaterly report before supervision

3. Stop dispensing ART without documenting

Mentor Focus: Documentation

Chikwina Health Centre Nkhata Bay Visited: 13 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Chitheka Health Centre Nkhata Bay Visited: 15 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Compile Cohort report in time

2. Start new page on DAR each month

Mentor Focus:

Mpamba Health Centre Nkhata Bay Visited: 13 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Bula Health Centre Nkhata Bay Visited: 14 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Bula Health Centre Nkhata Bay Visited: 14 / 01 / 15

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points
Mentor Focus:

Chisala Health Centre Nkhata Bay Visited: 13 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Nthungwa Health Centre Nkhata Bay Visited: 21 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Action Points 1. Stop mixing different tins of drugs in same carton. Organize the pharmacy

Mentor Focus:

Nkhatabay Private Clinic Nkhata Bay Visited: 27 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Bolero Rural Hospital Rumphi Visited: 15 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Bolero Rural Hospital Visited: 15 / 01 / 15 Rumphi **Action Points** 1. Update HCC Register before report writing 2. Intensify TB screening in all ART clients. 3. Testing ANC women for syphillis to start now. Mentor Focus: Katowo Health Centre Visited: 14 / 01 / 15 Rumphi QI Checklist: ART Card header details incomplete **Action Points** 1. Provide PITC to STI patients 2. Ascertain HIV status in expose infants 3. Testing of ANC for syphillis to start right now. Mentor Focus: Mhuju Rural Hospital Visited: 27 / 01 / 15 Rumphi ART - WHO stage defining conditions not written on card header / circled on reverse of cards QI Checklist: ART register - case finding columns not complete (age, sex, reason,...) **Action Points** Mentor Focus: **Chitimba Health Centre** Visited: 23 / 01 / 15 Rumphi QI Checklist: ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** 1. To do page summary in all registers. To test all pregnant women for VDRL, test kits in stock. Mentor Focus: **Mwazisi Health Centre** Rumphi Visited: 14 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register **Action Points** 1. Conduct TB screening at all visits 2. Conduct testing of exposed babies at two months 3. Ensure neatness in ANC register Mentor Focus: **Mlowe Health Centre** Rumphi Visited: 26 / 01 / 15 QI Checklist: Pharmacy disorganised / stock cards not updated ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Not enough HIV test kits reserved for pregnant women ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Mlowe Health Centre Rumphi Visited: 26 / 01 / 15

QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Mphompha Health Centre Rumphi Visited: 12 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - 'TB status current' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1.Ensure that the Pharmancy is well organised. They need to arrange drugs- FEFO manner

2. Testing of exposed infants not having timely done

Mentor Focus:

Luwuchi Health Centre Rumphi Visited: 26 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Lura Health Centre Rumphi Visited: 12 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART - Cumulative cohort outcomes report incomplete or <98% accurate

<u>Action Points</u> 1.To consider allocating HTC counsellor - HTC coordinator.

Testing of STI clients for HIV to be intensfied

3. Pharmancy should be re organised interms of separation of consumable and non consumables

4.Identification of exposed infants to be intensfied

Mentor Focus:

Macro Mzuzu Mzimba North Visited: 16 / 01 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

St John's Mission Hospital Mzimba North Visited: 27 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Moyale Barracks Health Centre Mzimba North Visited: 14 / 01 / 15

QI Checklist: Maternity reports not complete for all 3 months or inaccurate

Moyale Barracks Health Centre

Mzimba North

Visited: 14 / 01 / 15

Action Points

Mentor Focus:

Masm Medi Clinic Katoto

Mzimba North

Visited: 20 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Write report before supervisiory visit

2. Update both ART and HCC register before report writing.

Mentor Focus:

Mzuzu Central Prison Mzimba North Visited: 14 / 01 / 15

QI Checklist:

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Kafukule Health Centre Mzimba North Visited: 23 / 01 / 15

QI Checklist: ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

Action Points

Mentor Focus:

Mzuzu Health Centre Mzimba North Visited: 16 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Mzuzu Health Centre **Mzimba North** Visited: 16 / 01 / 15 QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** 1:to update stock cards 2:to document well in the daily activity register Mentor Focus: **Bwengu Health Centre** Visited: 13 / 01 / 15 Mzimba North ART Confirmatory HIV test details not recorded (paed. and adult cards) QI Checklist: ART register - Transfer-ins not recorded ANC cohort reports not complete for all 3 months or inaccurate **Action Points** 1. Write transfer in dates on both adult and pediatric ART master-cards 2. Update the registers before report writing for both HCC and ART Mentor Focus: Mzimba North Visited: 23 / 01 / 15 **Mzambazi Community Hospital** QI Checklist: ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate **Action Points** 1. Use DAR for monitoring HIV test kits Mentor Focus: **Enukweni Health Centre** Mzimba North Visited: 16 / 01 / 15 QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. To refer STI patients to HTC for testing.

Mentor Focus:

Mpherembe Health Centre Mzimba North Visited: 22 / 01 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

<u>Action Points</u> 1. To transfer information from torn pages in HCC register to fresh pages.

2. To intensify testing of STI patients for HIV.

Mentor Focus:

Mtwalo Health Centre Mzimba North Visited: 21 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points request the DEHO, through HTC cordinator to allocate an HTC counsellor.

Mentor Focus:

Emsizini Health Centre Mzimba North Visited: 22 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Emsizini Health Centre Mzimba North Visited: 22 / 01 / 15

Action Points To use separate DAR for each test kit

Mentor Focus:

Luvwere Health Centre Mzimba North Visited: 21 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

<u>Action Points</u> They need to seek support from the District Health Office (at least a nurse or an MA).

Mentor Focus:

Wezi Medical Centre Mzimba North Visited: 26 / 01 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

St John Of God Clinic Mzimba North Visited: 23 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

		Visited: 23 / 01 / 15
Action Points		
Mentor Focus:		
Blm Mzimba	Mzimba South	Visited: 20 / 01 / 15
	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 r ART - Cumulative cohort registration details report incomplete and/or inaccurate	months for all 3 months
Action Points		
Mentor Focus:		
Katete Community QI Checklist: Action Points Mentor Focus:	Hospital Mzimba South ART - WHO stage defining conditions not written on card header / circled on revers	Visited: 16 / 01 / 15 e of cards
Raiply Clinic	Mzimba South	Visited: 12 / 01 / 15
	ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 r ART - Cumulative cohort registration details report incomplete and/or inaccurate	months for all 3 months
Action Points		
Mentor Focus:		
Euthini Community	/ Hospital Mzimba South	Visited: 12 / 01 / 15
•	Exposed child cards not correctly filed (by birth month)	
Luwelezi Health Ce	entre Mzimba South	Visited: 19 / 01 / 15
	Pharmacy disorganised / stock cards not updated ART regimen and side effects not recorded at each visit Failure to update stock cards for all ARVs, OI meds and test kits 1. Re-organise pharmacy	
Mentor Focus:		
Edingeni Health Ce	entre Mzimba South	Visited: 14 / 01 / 15
QI Checklist:	Pharmacy disorganised / stock cards not updated Failure to update stock cards for all ARVs, OI meds and test kits	
Action Points Mentor Focus:		
Jenda Health Cent	re Mzimba South	Visited: 15 / 01 / 15
	ART Card header details incomplete ART - Cumulative cohort outcomes report incomplete or <98% accurate	

Jenda Health Centre Mzimba South Visited: 15 / 01 / 15

Action Points

Mentor Focus:

Emfeni Health Centre Mzimba South Visited: 19 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART regimen and side effects not recorded at each visit
ART - 'TB status current' not recorded at all ARV refill visits
Failure to update stock cards for all ARVs, OI meds and test kits

railure to update stock cards for all ARVS, Of meds and te

Action Points 1:update stock cards

Mentor Focus:

Kalikumbi Health Centre Mzimba South Visited: 14 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Registration number not correctly assigned and/or don't match cards
ART register - case finding columns not complete (age, sex, reason,...)
Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Bulala Health Centre Mzimba South Visited: 12 / 01 / 15

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Action Points
Mentor Focus:

Khosolo Health Centre Mzimba South Visited: 16 / 01 / 15

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Diflucan dispensed without filling of Diflucan register

ANC cohort reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

<u>Action Points</u> Reorganise pharmacy and update stock cards <u>Mentor Focus:</u> Feedback: Need for more staff at the facility

Lunjika Health Centre Mzimba South Visited: 12 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Complete all the forms before supervision day.

Mentor Focus:

Madede Health Centre Mzimba South Visited: 22 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART regimen and side effects not recorded at each visit

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Rer-organise pharmacy

Mentor Focus:

Msese Health Centre Mzimba South Visited: 16 / 01 / 15

QI Checklist: Pharmacy

Pharmacy disorganised / stock cards not updated

ART register - case finding columns not complete (age, sex, reason,...)

Diflucan dispensed without filling of Diflucan register

HCC register not correctly filled: New page for each month, final status, page totals, etc.

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Mzalangwe Health Centre Mzimba South Visited: 12 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1;write cohort repport in time

Mentor Focus:

Kamteteka Health Centre Mzimba South Visited: 13 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Re-organise pharmacy and update stockcards.

2. Compile all reports before supervision day.

Mentor Focus:

Chikangawa Health Centre Mzimba South Visited: 12 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - 'TB status current' not recorded at all ARV refill visits

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Re-organise pharmacy and update stock card.

Mentor Focus:

Luwawa Health Centre Mzimba South Visited: 20 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Luwawa Health Centre Mzimba South Visited: 20 / 01 / 15

QI Checklist:

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points
Mentor Focus:

Manyamula Health Centre Mzimba South Visited: 13 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Registration number not correctly assigned and/or don't match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Use of daily activity register when ordering test kits from pharmacy.

2. Re-organise pharmacy and update stockcard.

Mentor Focus:

Ehehleni Dispensary Mzimba South Visited: 15 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. To lobby for deployment of ART/PMTCT providers from DHO.

2. To loby for deployment of HTC Counsellors.

Mentor Focus:

Endindeni Health Centre Mzimba South Visited: 12 / 01 / 15

QI Checklist: ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

HTC reports not complete for all 3 months or inaccurate $\,$

ANC cohort reports not complete for all 3 months or inaccurate

Action Points 1; card leader must be complete

Mentor Focus:

Hoho Health Centre Mzimba South Visited: 15 / 01 / 15

QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Mbalachanda Health Centre Mzimba South Visited: 22 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Case finding data do not match cards

Mbalachanda Health Centre Mzimba South Visited: 22 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Not enough HIV test kits reserved for pregnant women Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Timely ordering of HIV test kits before reaching zero stock.

Mentor Focus:

Mkoma Health Centre Mzimba South Visited: 19 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Action Points 1. Start using DAR.

Mentor Focus:

Alinafe Community Hospital Nkhotakota Visited: 20 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Dwambazi Rural Hospital Nkhotakota Visited: 12 / 01 / 15

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Give pink cards to all clients to take when transferred out

2. Update pink cards incase of outcome

Mentor Focus:

Msenjere Health Centre Nkhotakota Visited: 15 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to implement ART inititiation and continuation directly at ANC / MCH

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Msenjere Health Centre Nkhotakota Visited: 15 / 01 / 15

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Make use of HIV Rapid Test daily activity Reister always

2.updateHCC register as done on pink cards. Arrange pink cards acordingly both cohorts

3 Ensure DNA-PCR and rapid tests are done in time for all children due to receive CPT and ART on one

place not different places for privacy.

Mentor Focus:

Katimbira Health Centre Nkhotakota Visited: 15 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Register all HIV Exposed children in DNA-PCR log book

Update all pink cards whenever necessary

Mentor Focus:

Benga Health Centre Nkhotakota Visited: 20 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

Action Points Feedback:

Could you please give us proper dates of your visits and your quaterly supervision forms.

Mentor Focus:

Kapili Health Centre Nkhotakota Visited: 20 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - Case finding data do not match cards

ART register - case finding columns not complete (age, sex, reason,...)

Not enough HIV test kits reserved for pregnant women

Kapili Health Centre Nkhotakota Visited: 20 / 01 / 15

QI Checklist: Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Update HIV to

1. Update HIV testing and counselling log books

2. HIV testig and Counselling report writing.

Mentor Focus:

Ngala Health Centre Nkhotakota Visited: 12 / 01 / 15

QI Checklist: Failure to implement ART inititiation and continuation directly at ANC / MCH

Action Points Rapid HIV test to be done for all HIV exposed children at 12 and 24 months of age

Pink cards to be given to mothers when the exposed children are transferred out

Update all outcomes

Make sure all card header details are complete

Mentor Focus:

Nkhunga Health Centre Nkhotakota Visited: 14 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - Weight not recorded at each visit

ART - Registration number not correctly assigned and/or don't match cards

Action Points 1. To update HIV testing and counsellor log book.

Mentor Focus:

Liwaladzi Health Centre Nkhotakota Visited: 14 / 01 / 15

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcome dates not specified

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points 1. update HIV and Counselling log books

2. To complete writing HCC reports

Mentor Focus:

Mazunga Private Clinic Nkhotakota Visited: 13 / 01 / 15

QI Checklist: ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART register - Case finding data do not match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Mazunga Private Clinic Nkhotakota Visited: 13 / 01 / 15

QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus: 1. Cohort (ART management, in order to be collected we should use cards, provide ART).

Bua Health Centre Nkhotakota Visited: 14 / 01 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Source for new martenity register at DHO

Mentor Focus:

Mpamantha Health Centre Nkhotakota Visited: 16 / 01 / 15

QI Checklist: ART Card header details incomplete

ART regimen and side effects not recorded at each visit

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Update HIV testing and counseling log boks

Mentor Focus:

Kamuzu Academy Clinic Kasungu Visited: 16 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Nkhamenya Community Hospital Kasungu Visited: 13 / 01 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points 1:page summarises for all registers

2:Ensure that councillors log book are updated and filled

Mentor Focus:

Kawamba Health Centre Kasungu Visited: 27 / 01 / 15

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Santhe Health Centre Kasungu Visited: 26 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

Santhe Health Centre Kasungu Visited: 26 / 01 / 15

Action Points

Mentor Focus:

Kalikeni Private Clinic Kasungu Visited: 22 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Kapelula Health Centre Kasungu Visited: 19 / 01 / 15

QI Checklist: Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Action Points

Mentor Focus:

Mpepa Health Centre Kasungu Visited: 14 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1.Organise ANC client flow so that mothers to be tested before ANC examination.

2.All HIV test results to be documentated in the ANC register.

Mentor Focus:

Dwangwa Health Centre Kasungu Visited: 14 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Not enough HIV test kits reserved for pregnant women

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Linyangwa Health Centre Kasungu Visited: 15 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

Linyangwa Health Centre Kasungu Visited: 15 / 01 / 15

QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Transfer all patients to a new ART register and assign continous registration numbers

2. Identify ART clerk who should assist in paper work

Mentor Focus:

Mtunthama Health Centre Kasungu Visited: 22 / 01 / 15

QI Checklist: ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Simulemba Health Centre Kasungu Visited: 12 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Wimbe Health Centre Kasungu Visited: 19 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points start new page every quarter in both ART and HCC registers.

Mentor Focus:

Kaluluma Rural Hospital Kasungu Visited: 12 / 01 / 15

QI Checklist: ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

Kaluluma Rural Hospital Visited: 12 / 01 / 15 Kasungu **Action Points** 1. Update outcome for exposed infants 2. Conduct confirmatory testing of children at 12 and 24 months 3. Follow up of defaulted exposed infants Mentor Focus: Kamboni Health Centre Kasungu Visited: 27 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: **Khola Health Centre** Visited: 26 / 01 / 15 Kasungu QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) **Action Points** Mentor Focus: **Chamwabvi Dispensary** Visited: 21 / 01 / 15 Kasungu QI Checklist: Pharmacy disorganised / stock cards not updated ART - 'Doses missed' not recorded at all ARV refill visits Failure to implement ART inititiation and continuation directly at ANC / MCH Failure to dispense 3 x NVP syrup at ANC as soon as possible Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** Mentor Focus: **Ofesi Dispensary** Visited: 13 / 01 / 15 Kasungu QI Checklist: Pharmacy disorganised / stock cards not updated Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HTC reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: **Gogode Dispensary** Visited: 21 / 01 / 15 Kasungu QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months **Action Points** Mentor Focus: Mkhota Rural Growth Health Centre Kasungu Visited: 26 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC quarterly cohort registration report incomplete and/or inaccurate

Mkhota Rural Growth Health Centre Kasungu

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

QI Checklist:

Mentor Focus:

Mziza Health Centre Kasungu Visited: 15 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Write cohort report before supervision team

2. Update cards in the Pre-ART files.

ART Card header details incomplete

Mentor Focus: Needs mentoring on cohort report.

Mdunga Health Centre Kasungu Visited: 16 / 01 / 15

QI Checklist:

Exposed child cards not correctly filed (by birth month)

Action Points

Mentor Focus:

Lodjwa Health Centre Kasungu Visited: 12 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1 arrange master cards in the arch files according to their registrating numbers in ascending order.

2. write report before supervision team

3. Test all ANC mothers

Mentor Focus:

Kangolwa Health Centre Ntchisi Visited: 16 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Failure to implement ART inititiation and continuation directly at ANC / MCH ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points to update stock cards in the pharmacy e.g. tests kits

Mentor Focus:

Malomo Health Centre Ntchisi Visited: 23 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Visited: 26 / 01 / 15

Malomo Health Centre Ntchisi Visited: 23 / 01 / 15

QI Checklist:

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Khuwi Health Centre Ntchisi Visited: 20 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Malambo St Theresa Health Centre

Ntchisi

Visited: 21 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Malambo St Theresa Health Centre **Ntchisi** Visited: 21 / 01 / 15 **Action Points** Mentor Focus: **Mvera Army Camp** Dowa Visited: 22 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Nalunga Mafika Health Centre Visited: 23 / 01 / 15 Dowa QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: **Chisepo Health Centre** Visited: 14 / 01 / 15 Dowa QI Checklist: Pharmacy disorganised / stock cards not updated ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART - Weight not recorded at each visit ART - Registration number not correctly assigned and/or don't match cards ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART register - case finding columns not complete (age, sex, reason,...) ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** 1. Clerks to be available during ART clinic together with providers (nurses) Mentor Focus: 1. Managing exposed infants 3. Staging of patients/ clients in ART. **Mwangala Health Centre** Visited: 15 / 01 / 15 Dowa QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Makiyoni Health Centre Salima Visited: 21 / 01 / 15 QI Checklist: ART Card header details incomplete ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART - Weight not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every guarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate

Makiyoni Health Centre Salima Visited: 21 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Separate HTC outreach clinic data from static data.

2. Use new page for each mouth in EID DNA-PCR log book.

Mentor Focus:

Chitala Health Centre Salima Visited: 23 / 01 / 15

QI Checklist: Pha

Pharmacy disorganised / stock cards not updated

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chagunda Health Centre Salima Visited: 23 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC register not correctly filled: New page for each month, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1;organise pharmacy/drug store

Mentor Focus: Drug store management

Chipoka Health Centre Salima Visited: 22 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Mchoka Health Centre Salima Visited: 22 / 01 / 15

Salima

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

QI Checklist: ART Card header details incomplete

Action Points

Mentor Focus:

Senga Bay Baptist Medical Clinic

Visited: 26 / 01 / 15

Thavite Health Centre Salima Visited: 21 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to dispense 3 x NVP syrup at ANC as soon as possible

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

- 1. start using the HTC Daily Activity Registers
- 2. Do follow-up rapid HIV tests at 12 and 24 months for exposed children

Mentor Focus:

QI Checklist:

Kaphatenga Health Centre

Salima

ART Card header details incomplete

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Visited: 26 / 01 / 15

Kaphatenga Health Centre Salima Visited: 26 / 01 / 15

Action Points improve documentation on daily activity register

Write quarterreport at the end of every quarter

source for STI register

Mentor Focus:

Chinguluwe Health Centre Salima Visited: 23 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Registration number not correctly assigned and/or don't match cards

Action Points
Mentor Focus:

Parachute Battalion Clinic Salima Visited: 27 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Compile quaterly

Mentor Focus:

Katawa Health Centre Salima Visited: 27 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART regimen and side effects not recorded at each visit

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chitera Health Centre Chiradzulu Visited: 14 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

Chitera Health Centre Chiradzulu Visited: 14 / 01 / 15 HCC quarterly cohort registration report incomplete and/or inaccurate QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate **Action Points** 1. Update the ART outcomes before report wrting 2. Remove In-Active cards from Active file. Mentor Focus: Mbulumbuzi Health Centre Visited: 20 / 01 / 15 Chiradzulu QI Checklist: Pharmacy disorganised / stock cards not updated Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** Fill the STI register. Exposed infants cards (Pink) should be filled according to birth cohort Mentor Focus: Visited: 14 / 01 / 15 Milepa Health Centre Chiradzulu QI Checklist: Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive) HTC reports not complete for all 3 months or inaccurate Action Points Mentor Focus: **Namitambo Health Centre** Chiradzulu Visited: 16 / 01 / 15 QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Akasale Private Cinic Chiradzulu Visited: 26 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Relocate CPT

Mentor Focus:

Ndirande Health Centre Blantyre Visited: 20 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1.To organise the pharmacy

2.Update stock cards.

Mentor Focus:

Queen Elizabeth Central Hospital Blantyre Visited: 27 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points
Mentor Focus:

Masm Medi Clinic Limbe Blantyre Visited: 12 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

Action Points

Mentor Focus:

Blantyre Water Board Clinic Blantyre Visited: 19 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART regimen and side effects not recorded at each visit ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

HTC register not correctly filled: New page for each month, page totals, etc.

Diflucan dispensed without filling of Diflucan register

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits

Action Points To prepare reports in advance

To update patient cards and register

Mentor Focus:

Medicare City Centre Clinic / City Centr Blantyre Visited: 28 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Write the quarterly cohort report soon after quarter ends.

Mentor Focus:

Mwaiwathu Private Hospital

Blantyre

Visited: 15 / 01 / 15

QI Checklist:

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART regimen and side effects not recorded at each visit

ART register - Case finding data do not match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Update patient cards every visit

Update all outcomes in the register and cards

Prepare cohort analysis reportat the end of the quarter

Mentor Focus:

Unilever South East Company Clinic

Blantyre

Visited: 12 / 01 / 15

QI Checklist:

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits

Action Points

To update ART CARDS before report writing

Mentor Focus:

Macro Blantyre

Blantyre

Visited: 26 / 01 / 15

Visited: 13 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Organise pharmacy and update stock cards

2. Complete HTC counselors log books and make them available for supervision team

Blantyre

3. Produce the reports immediately after the Quarter

Mentor Focus:

Blm Lunzu

QI Checklist: ART - Weight not recorded a

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Maternity reports not complete for all 3 months or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Blm Lunzu Blantyre Visited: 13 / 01 / 15

Action Points

Mentor Focus:

Mpemba Health Centre Blantyre Visited: 22 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points correct documentation of exposed infant cards

Mentor Focus:

Chileka Health Centre Blantyre Blantyre Visited: 13 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. To conduct cohort analysis at the end of every quarter

2. Update the cards and registers.

Mentor Focus:

Mwachira Private Clinic Blantyre Visited: 19 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. update the stock cards in pharmacy

Mentor Focus:

Central East African Railways Clinic Blantyre Visited: 12 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Not enough HIV test kits reserved for pregnant women

Failure to dispense 3 x NVP syrup at ANC as soon as possible

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Prepare quarterly reports at the end of the quarter

2. Write all STI clients in STI Register

3. Update outcomes on master cards

Mentor Focus:

Limbe Leaf Tobacco Clinic Limbe Blantyre Visited: 13 / 01 / 15

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Action Points 1. Do page summaries in the STI registers

3. Update outcomes in the register

Mentor Focus:

Nyambadwe Private Hospital Blantyre Visited: 19 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

Action Points Collect updated versions of HTC and DAR and liase with MBCA for refresher trainings

Mentor Focus:

Mdeka Health Centre Blantyre Visited: 19 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus: Just need clinic coordination, clinic meetings would be important

Dziwe Health Centre Blantyre Visited: 19 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points
Mentor Focus:

Lirangwe Health Centre Blantyre Visited: 25 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Registration number not correctly assigned and/or don't match cards

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Follow guideline on regimen change in children

Mentor Focus: Need intensive mentoring on report writing for exposed infants and updating hiv status and correct

documentation on all patients cards and register

Lundu Health Centre Blantyre Visited: 16 / 01 / 15

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points Improve HCC report writing

Mentor Focus:

South Lunzu Health Centre Blantyre Visited: 21 / 01 / 15

Blantyre

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

Art register - Outcomes meamplete and/or not apuated every quarter

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

Not enough HIV test kits reserved for pregnant women

Zingwangwa Health Centre

Visited: 12 / 01 / 15

Zingwangwa Health Centre Visited: 12 / 01 / 15 **Blantyre** QI Checklist: Failure to implement ART inititiation and continuation directly at ANC / MCH **Action Points** Ensure that reports are compiled in time Mentor Focus: - Cohort analysis and report writing. Chileka Sda Health Centre **Blantyre** Visited: 19 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Visited: 14 / 01 / 15 Namikoko Health Centre **Blantyre** QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate **Action Points** 1. start updating the STI register. 2. Dairly activity register needs to be updated. Mentor Focus: **Chimembe Health Centre Blantyre** Visited: 13 / 01 / 15 QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate 1. Conduct ART/PMTCT cohort analysis reporting Action Points 2. Update the outcomes in HCC and ART Registers Mentor Focus: **Chavala Health Centre Blantyre** Visited: 19 / 01 / 15 QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: **Soche Maternity** Blantyre Visited: 22 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** To cross check the numbering in the registers and client cards. Mentor Focus: Malabada Health Centre **Blantyre** Visited: 21 / 01 / 15 QI Checklist: Pharmacy disorganised / stock cards not updated Not enough HIV test kits reserved for pregnant women Failure to dispense 3 x NVP syrup at ANC as soon as possible Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate

Malabada Health Centre Blantyre Visited: 21 / 01 / 15

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Lumbira / Mitsidi Health Centre Blantyre Visited: 23 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points
Mentor Focus:

Kanjedza Police Clinic Blantyre Visited: 15 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Pensulo Health Centre Blantyre Visited: 12 / 01 / 15

QI Checklist: ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Action Points HCC cards should not be found in ART file when Patients starts art

Mentor Focus: Filing of cards in ascending order and in correct files and correct and fill documentation on cards

Makata Health Centre Lunzu Blantyre Visited: 14 / 01 / 15

QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points
Mentor Focus:

Kadidi Health Centre Blantvre Visited: 20 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Shifa Private Clinic Blantyre Visited: 14 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Malamulo Day Clinic Blantyre Visited: 23 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - case finding columns not complete (age, sex, reason,...)
ART - Cumulative cohort outcomes report incomplete or <98% accurate

Malamulo Day Clinic Blantyre Visited: 23 / 01 / 15

Action Points

Mentor Focus:

El-barakah Private Clinic Blantyre Visited: 13 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Conduct cohort ART/PMTCT analysis report

Mentor Focus:

Chilomoni Private Clinic Blantyre Visited: 25 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Moyo Private Clinic Blantyre Visited: 16 / 01 / 15

QI Checklist:

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus: - Reporting

- Staging vs CD4 count.

Mbayani Health Centre

HTC register not correctly filled: New page for each month, page totals, etc.

Blantyre

Maternity reports not complete for all 3 months or inaccurate

Action Points

QI Checklist:

1. Ensure that page summaries are done in ANC correctly.

2. Ensure that master cards are updated before writing cohort report.

3. Ensure that Nevirapine syrup should be dispensed in ANC.

Mentor Focus:

Bangwe Madina Health Centre Blantyre Visited: 13 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

Visited: 12 / 01 / 15

Bangwe Madina Health Centre

Blantyre

Visited: 13 / 01 / 15

QI Checklist:

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mwanza District Hospital

Mwanza

Visited: 26 / 01 / 15

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Thambani Health Centre

Mwanza

Visited: 22 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Tulonkhondo Health Centre

Mwanza

Visited: 22 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mikolongwe Health Centre

Thyolo

Visited: 20 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points Write fu

Write full art cohort report including outcomes

Mentor Focus:

Bvumbwe Research Health Centre

Thyolo

Visited: 21 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Bvumbwe Research Health Centre

Thyolo

Visited: 21 / 01 / 15

Action Points

the register has a lot of gaps because they cannot be traced, hence, failure to fill them.

The HCC register has over 300 clients whose information was torn out and went missing completely.

Do cohort analysis report immediately after the guarter ends

Register all exposed infants in the HCC Register before they are discharged from Maternity

Update HTC Counselors log books.

Mentor Focus: mentorship to correct the anormalies encountered; poor documentation, missing information e.t.c

Changata Health Centre

Thyolo

Visited: 16 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Prepare cohort report and end of every quarter

Mentor Focus:

Chimaliro Health Centre Thyolo Visited: 26 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Please write the cohort report before supervision visit

Mentor Focus:

Khonjeni Health Centre

Thyolo

Visited: 27 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every guarter

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Khonjeni Health Centre Thyolo Visited: 27 / 01 / 15

QI Checklist: Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points Tracing exposed children who defaulted

Mentor Focus:

Makungwa Health Centre Thyolo Visited: 26 / 01 / 15

QI Checklist: ART Card header details incomplete

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC register not correctly filled: New page for each month, page totals, etc.

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points Update master cards before report writing

Mentor Focus:

Thekerani Health Centre Thyolo Visited: 20 / 01 / 15

QI Checklist: HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Gombe Health Centre Thyolo Visited: 20 / 01 / 15

QI Checklist: Pre-ART and ART cards not correctly filed (by Active / Inactive)

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Makapwa Health Centre Thyolo Visited: 15 / 01 / 15

QI Checklist: ART - Re

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Makapwa Health Centre Thyolo Visited: 15 / 01 / 15

Action Points Do as stated last quarter please

Mentor Focus:

Chingazi Health Centre Thyolo Visited: 20 / 01 / 15

QI Checklist: ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus: Cohort report writing and filing

St Martins Molere Health Centre Thyolo Visited: 16 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points
Mentor Focus:

Hallena Oakley Ntambanyama Health C Thyolo Visited: 19 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Write report in time

Mentor Focus: ART cohort report whriting.

The clinician is a very old man, who doesn't know how to write ART cohort report

Mangunda Health Centre Thyolo Visited: 14 / 01 / 15

QI Checklist: ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Mangunda Health Centre Visited: 14 / 01 / 15 Thyolo QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate **Action Points** Ensure that ART cohort report is done before supervision date **Mentor Focus: Mapanga Maternity** Visited: 21 / 01 / 15 Thyolo Diflucan dispensed without filling of Diflucan register QI Checklist: Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. **Action Points** Mentor Focus: Mianga Health Centre Visited: 13 / 01 / 15 Thyolo QI Checklist: ART register - Transfer-ins not recorded Diflucan dispensed without filling of Diflucan register **Action Points** Mentor Focus: Naming'omba Health Centre Visited: 13 / 01 / 15 Thyolo QI Checklist: Pharmacy disorganised / stock cards not updated Diflucan dispensed without filling of Diflucan register **Action Points** Ensure clinic staff are trained on ART management Mentor Focus: Mitengo Health Centre St Joseph Thyolo Visited: 15 / 01 / 15 QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc. Failure to dispense 3 x NVP syrup at ANC as soon as possible ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC quarterly cohort registration report incomplete and/or inaccurate **Action Points Mentor Focus: Thunga Health Centre** Visited: 21 / 01 / 15 Thvolo ART - 'TB status current' not recorded at all ARV refill visits QI Checklist: **Action Points Mentor Focus:** Chisoka Health Centre **Thyolo** Visited: 27 / 01 / 15 QI Checklist: Pre-ART and ART cards not correctly filed (by Active / Inactive) **Action Points** Mentor Focus: **Didi Health Centre Thyolo** Visited: 23 / 01 / 15 QI Checklist: ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Didi Health Centre

QI Checklist:
Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chikwawa District Hospital Chikwawa Visited: 16 / 01 / 15

QI Checklist: HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points 1.Improve documentation in DAR

Mentor Focus:

Ngabu Rural Hospital Chikwawa Visited: 13 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1.Update outcomes before writing cohort report

Mentor Focus:

Chapananga Health Centre Chikwawa Visited: 19 / 01 / 15

QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points Write exposed child cohort report before supervison

Mentor Focus:

Chipwaila Health Centre Chikwawa Visited: 21 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Dolo Health Centre Chikwawa Visited: 21 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Mkumaniza Health Centre Chikwawa Visited: 21 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART register - Case finding data do not match cards

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1.Update outcomes every quarter

Nkombedzi Health Centre Chikwawa Visited: 12 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1.Do rapid test at 12 and 24 months for exposed children

Mentor Focus:

Kalulu Health Centre, Chikwawa Chikwawa Visited: 12 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Action Points Write the number of Test kits in DAR and not on stock card in Pharmacy

Mentor Focus:

Alumenda Health Centre Chikwawa Visited: 14 / 01 / 15

QI Checklist: ART re

ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chithumba Health Centre Chikwawa Visited: 29 / 01 / 15

QI Checklist:

ART - Registration number not correctly assigned and/or don't match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Nurse needs to be trained in ART.

2. Ensure that mentoring team should visit the site urgently.

3. Update cards in HCC register and mentor them how to write the report.

Mentor Focus: - Mentoring needs urgently about how to write the cohort report before next quarter.

Nsanje District Hospital Nsanje Visited: 23 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Ndamera Health Centre Nsanje Visited: 26 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Ndamera Health Centre Visited: 26 / 01 / 15 Nsanje

Action Points Update art mastercards and register

Compile cohort reports on time

Mentor Focus:

Tengani Health Centre Visited: 27 / 01 / 15 **Nsanje**

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points To update the ART register every quarter

Mentor Focus:

Sorgin Health Centre Visited: 22 / 01 / 15 Nsanje

QI Checklist: ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

> ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points Mentor Focus:

Mbenje Health Centre **Nsanje** Visited: 26 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Write report after end of quarter **Action Points**

Update outcomes every quarter

Mentor Focus:

Tikondane Private Clinic Visited: 22 / 01 / 15 **Nsanje**

QI Checklist: Diflucan dispensed without filling of Diflucan register

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Visited: 16 / 01 / 15 **Lisungwi Community Hospital** Neno

QI Checklist: Pharmacy disorganised / stock cards not updated

Action Points 1. Pharmacy needs to be well organised and update stockcards.

Mentor Focus:

Tedzani Escom Clinic Neno Visited: 15 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every guarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Tedzani Escom Clinic Neno Visited: 15 / 01 / 15

QI Checklist: HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

1100 Quarterly construed and an extraord and an extraord massardes

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chifunga Health Centre Neno Visited: 19 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Pharmancy needs to be well organised and update stockcards.

Mentor Focus:

Kamuzu Barracks Lilongwe Visited: 30 / 01 / 15

QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc.

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points 1:to write ANC and MAT.cohort report before quarter

Mentor Focus:

Area 18 Health Centre Lilongwe Visited: 30 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Registration number not correctly assigned and/or don't match cards

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.

That of the first of the first

HCC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Mlale Mission Hospital Lilongwe Visited: 13 / 01 / 15

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Area 25 Health Centre Lilongwe Visited: 14 / 01 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women

Area 25 Health Centre

Action Points

1. Put HCC register inorder.
2. Correctly classify exposed infection start and record on pink cards.

Mentor Focus:

African Bible College Clinic Lilongwe Visited: 27 / 01 / 15

QI Checklist: ART Card header details incomplete

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Complete card haeders.

2. Do clinical staging.

3. Test exposed infants at recommended schedules.

Mentor Focus:

City Centre Clinic Lilongwe Visited: 26 / 01 / 15

QI Checklist: ART Card header details incomplete

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points 1. Complete card headers

Mentor Focus:

Kawale Medical Services Lilongwe Visited: 14 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Compile ART/HCC register as soon as the quarter ends.

Mentor Focus:

Ssh Lilongwe Visited: 13 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Give clients appointment day.

Mentor Focus:

Dr David Livingstone Memorial Clinic Lilongwe Visited: 14 / 01 / 15

QI Checklist: ART Card header details incomplete

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Dr David Livingstone Memorial Clinic

Lilongwe

Action Points

- 1. Update outcomes at the end of the quarter
- 2. Fill card headers completely
- 3. Do clinical staging

Mentor Focus:

Blessings Hospital

Lilongwe

Visited: 19 / 01 / 15

Visited: 14 / 01 / 15

QI Checklist: ART Card header details incomplete

ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points

1. Start new page with new month in STI register

Mentor Focus:

Discovery Medi Clinic

Lilongwe

Visited: 19 / 01 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Action Points

Mentor Focus:

Kawale Health Centre Lilongwe Visited: 26 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1.Put HCC inorder (write another register)

2. Compile reports

3. Register clients in STI register

Mentor Focus:

Baylor Childrens Centre Of Excellence I

Lilongwe

Visited: 26 / 01 / 15

QI Checklist:

Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Nathenje Health Centre

Lilongwe

Visited: 28 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Lingadzi Private Clinic Lilongwe Visited: 15 / 01 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Carlsberg / Sobo Clinic Lilongwe Lilongwe Visited: 14 / 01 / 15

QI Checklist:

HTC register not correctly filled: New page for each month, page totals, etc.

Action Points

Mentor Focus:

Tachira Private Clinic Lilongwe Visited: 23 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Chiwamba Health Centre Lilongwe Visited: 15 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Action Points

1. Correctly stage clients

2. Fill HIV starts on pink card.

3. Correctly file pink cards according to birth cohorts.

Mentor Focus:

Chileka Health Centre Lilongwe Static Lilongwe Visited: 16 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Update cards before writing report.

Mentor Focus:

Maula Prison Health Centre Static Art Lilongwe Visited: 12 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Stage all HIV positive clients

2. Complete card header information

3. CD4count is not a clinical condition.

Chimbalanga Health Centre

Lilongwe

Visited: 16 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Update all CARDS and registration as soon quarter and complete ART

Mentor Focus:

Chitedze Health Centre

Lilongwe

Visited: 20 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Action Points

1. Option B+, Pregnancy, lactacting, universal eligibility, CD4 are not clinical condition.

Do clinical staging.

3. Change calender yearly.

Mentor Focus: 1. Clinical staging

2. Card filling

Lumbadzi Health Centre Lilongwe Visited: 27 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART regimen and side effects not recorded at each visit

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Mbang'ombe 2 Health Centre

Lilongwe

Visited: 26 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Ngoni Health Centre Visited: 27 / 01 / 15 Lilongwe QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Katchale Health Centre Visited: 28 / 01 / 15 Lilongwe

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Mentor Focus:

Ukwe Health Centre Visited: 12 / 01 / 15 Lilongwe

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chilobwe Majiga Health Centre Lilongwe Visited: 13 / 01 / 15

ANC cohort reports not complete for all 3 months or inaccurate QI Checklist:

Action Points

Mentor Focus:

Kang'oma Health Centre Lilongwe Visited: 26 / 01 / 15

QI Checklist: Exposed child cards not correctly filed (by birth month)

Action Points Mentor Focus:

Ndaula Health Centre Visited: 19 / 01 / 15 Lilongwe

QI Checklist: ART Card header details incomplete

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC cohort reports not complete for all 3 months or inaccurate

Ndaula Health Centre Lilongwe Visited: 19 / 01 / 15

Action Points

- 1. Update outcomes before writing report.
- 2. Pregnancy and lactatings not clinical condition.

Mentor Focus:

Chiunjiza Health Centre Lilongwe Visited: 20 / 01 / 15

QI Checklist:

- ART 'TB status current' not recorded at all ARV refill visits
- ART 'Doses missed' not recorded at all ARV refill visits
- ART register Outcomes incomplete and/or not updated every quarter
- ART Quarterly cohort report (registration details) incomplete and/or inaccurate
- ART register Outcome dates not specified
- ART Cumulative cohort outcomes report incomplete or <98% accurate
- HCC quarterly cohort registration report incomplete and/or inaccurate
- HCC Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
- HCC Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
- ART Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

- 1. Update ART and Pre-ART mastercards before report writing
- 2. Provide PITC in ANC/ martenity

Mentor Focus:

Nthondo Health Centre Lilongwe Lilongwe Visited: 19 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Dzenza Health Centre Lilongwe Visited: 16 / 01 / 15

QI Checklist:

- ART WHO stage defining conditions not written on card header / circled on reverse of cards
- ART 'TB status current' not recorded at all ARV refill visits
 - ART register Outcomes incomplete and/or not updated every guarter
 - ART Quarterly cohort report (registration details) incomplete and/or inaccurate
 - ART register Outcome dates not specified
 - ART Cumulative cohort outcomes report incomplete or <98% accurate
 - Pre-ART and ART cards not correctly filed (by Active / Inactive)
 - ANC register not correctly filled: New page for each month, final status, page totals, etc.
 - Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 - HCC register not correctly filled: New page for each month, final status, page totals, etc.
 - HCC quarterly cohort registration report incomplete and/or inaccurate
 - HCC Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 - HCC Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 - ART Cumulative cohort registration details report incomplete and/or inaccurate

Dzenza Health Centre Lilongwe Visited: 16 / 01 / 15

Action Points

- 1. Update ART and HCC register
- 2. Complete card header information (ART and Pre-ART)
- 3. File pink cards according to birth cohort

Mentor Focus:

Maluwa Health Centre Lilongwe Visited: 19 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1:register all ART patients cards in the ART register

2:file exposed cards according to birth cohort

3:Compile ART report/HCC reports as soon as guarter ends

4:Start using new version of martenity register.

Mentor Focus:

Mbabvi Health Centre Lilongwe Visited: 20 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Write quarterly report.

2. Update outcomes.

3.Fill card header.

Mbwatalika Health Centre Lilongwe Visited: 20 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Fill card headers completely.

2. Do clinical staging

3. Update outcomes in ART and Pre_ART registers.

Mentor Focus:

Ming'ongo Health Centre Lilongwe Visited: 19 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)
HTC reports not complete for all 3 months or inaccurate

Action Points 1. File pink cards according to birth cohorts

2. Update ART mastercards before writing the report.

Mentor Focus:

Mtenthera Health Centre Lilongwe Visited: 16 / 01 / 15

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

New State House Dispensary Lilongwe Visited: 27 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

New State House Dispensary

QI Checklist:
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1. Update ART/Pre-ART mastercards and Registers (ART & HCC)

- 2. Compile reports immediately after the Quarter
- 2. Indicate ART registration numbers on ART cards.
- 3. Archive in-active ART cards.
- 4. Improve documentation in HTC register.
- 5. Complete registration of clients in HTC registers.
- 6. Update stock cards for drugs in the pharmacy (organise pharmacy).
- 7. Train HTC counsellor.

Mentor Focus:

Nkhalango Clinic Lilongwe Visited: 15 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)
HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Update mastercards

2. Compile ART reports

3. Provide HCC register.

Mentor Focus:

Achikondi Women Community Friendly Lilongwe Visited: 14 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Adventist Health Centre Lilongwe Lilongwe Visited: 13 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Malembo Health Centre Lilongwe Lilongwe Visited: 20 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC cohort reports not complete for all 3 months or inaccurate

Malembo Health Centre Lilongwe Lilongwe Visited: 20 / 01 / 15

QI Checklist: Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Document information in STI register.

Mentor Focus:

Central Health Clinic Area 47 Lilongwe Visited: 22 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Masm Area 43 Lilongwe Visited: 15 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Not enough HIV test kits reserved for pregnant women

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1:write report soon after the quarter end

Mentor Focus:

Area 18 Medi Clinic Lilongwe Visited: 15 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Kachere Private Clinic Lilongwe Visited: 15 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points
Mentor Focus:

Good Hope Private Clinic Lilongwe Visited: 15 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Compile ART reports

2. Update master cards

3. Provide HTC reports

4. Start usng STI register

Mentor Focus:

Bethsaida Private Hospital Lilongwe Visited: 14 / 01 / 15

QI Checklist: ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Start a new page in the register when starting a new quarter

Mentor Focus:

The Clinic Lilongwe Visited: 15 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1:provide HTC register

2:provide HCC register 3:provide HTC logbook 4:complete ART report

Maziko Private Clinic Lilongwe Visited: 15 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points
Count ARV's in tins and not tablets

Update mastercards before writing a report

Mentor Focus:

Area 36 Private Clinic Lilongwe Visited: 14 / 01 / 15

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register
HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points 1. Open stock cards for all HIV commodities.

Mentor Focus:

Umoyo Private Clinic Lilongwe Visited: 28 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1; complet ART report as soon as quarter end

2:enter all drugs/commodities on stock cards

Mentor Focus:

Mikundi Health Centre Mchinji Visited: 28 / 01 / 15

QI Checklist: Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Improve on Pre ART cards and register update

Mentor Focus:

Mkanda Health Centre Mchinji Visited: 22 / 01 / 15

QI Checklist: ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Action Points 1. Indicate clinical conditions on the ART card header

2. Do page summaries in the ART register

Mentor Focus:

Kochilira Health Centre Mchinji Visited: 27 / 01 / 15

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

Kochilira Health Centre Mchinji Visited: 27 / 01 / 15

Action Points 1. Registration data on ART cards should match the information in the register.

Feedback:

This supervision team was so nice because were able to interact without any fear. We hope to achieve more than this next time.

Mentor Focus:

Kaigwazanga Health Centre Mchinji Visited: 21 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Gumba Health Centre Mchinji Visited: 21 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points
Mentor Focus:

Mua Mission Hospital Dedza Visited: 28 / 01 / 15

QI Checklist: ART - Weight not recorded at each visit

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points

Mentor Focus:

Kaphuka Health Centre Dedza Visited: 19 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Weight not recorded at each visit

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1.Care of registers

Mtendere Health Centre Dedza Visited: 15 / 01 / 15 QI Checklist: Pharmacy disorganised / stock cards not updated HTC reports not complete for all 3 months or inaccurate **Action Points** 1:do not open bottles, give full bottles Mentor Focus: Mtakataka Health Centre Dedza Visited: 27 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Action Points 1:improve in DAR documentation 2: Ensure that exposed children are tested at 12 and 24 months Mentor Focus: **Chikuse Health Centre** Dedza Visited: 12 / 01 / 15 QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate Action Points 1:remember cumulative for pre ART 2: Ensure that exposed children are routinely tested for HIV at 2,12 and 24 months Mentor Focus: **Golomoti Health Centre** Visited: 29 / 01 / 15 Dedza ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: **Action Points** Mentor Focus: Visited: 29 / 01 / 15 Kaundu Health Centre Dedza QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate Action Points 1. File in active and active cards separetely Mentor Focus: Mayani Health Centre Dedza Visited: 19 / 01 / 15 Pharmacy disorganised / stock cards not updated QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** Mentor Focus: Nakalazi Health Centre Dedza Visited: 26 / 01 / 15 QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC register not correctly filled: New page for each month, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive) ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc. 1:remove cards with outcomes from the active file Action Points 2:Start testing children at 12 and 24 months 3:classifying of age groups in pre ART register Mentor Focus:

Kafele Health Centre Dedza Visited: 16 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1: write report in time

Mentor Focus:

Kanyama Health Centre

Dedza

Visited: 12 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Chiphwanya St Joseph Health Centre

Dedza

Visited: 24 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chitowo Health Centre

Dedza

Visited: 16 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Dzindevu Health Centre

Dedza

Visited: 31 / 12 / 14

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1.Correct documentation in all registers

2. Fill card headers correctly

Mentor Focus: Documentation on mastercards and registers

Matumba Health Centre Dedza Visited: 16 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points 1;site has greatly improved, keep it up

2:documentation

Mentor Focus:

Mikondo Dispensary Dedza Visited: 13 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Mphati Health Centre Dedza Visited: 14 / 01 / 15

QI Checklist:

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)
ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1: write a report at the end of the quarter

2;update outcomes in ART and HCC register

Mentor Focus:

Mphunzi Health Centre Dedza Visited: 14 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chimoto Health Centre Dedza Visited: 13 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1:remove in active file from active arch file

Mentor Focus:

Tiyese Private Maternity Dedza Visited: 15 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Tiyese Private Maternity Dedza Visited: 15 / 01 / 15

QI Checklist: HCC register not correctly filled: New page for each month, final status, page totals, etc.

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1>Ensure that DBS sample is collected at 6 weeks

2:Do page summary for ANC Register

Mentor Focus:

Mganja Health Centre Dedza Visited: 28 / 01 / 15

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points
Mentor Focus:

Bilira Health Centre Ntcheu Visited: 16 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Kasinje Health Centre Ntcheu Visited: 26 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points 1;update register for advers outcome

2;pull out defaulters from every file

Mentor Focus:

Katsekera Health Centre Ntcheu Visited: 13 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Document in STI register

Write reports on time

Mentor Focus:

Bwanje Health Centre Ntcheu Visited: 16 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

Bwanje Health Centre Ntcheu Visited: 16 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)
ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Write cohort report on time

2.Re-organise ART and HTC register document

Mentor Focus:

Tsangano Health Centre Ntcheu Visited: 20 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Action Points

Mentor Focus:

Chikande Health Centre Ntcheu Visited: 15 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Write cohort reports and keep records updated

Re-organise the register and keep records updated

DHO to maintain the pharmacy in a mess

Mentor Focus:

Kandeu Health Centre Ntcheu Visited: 22 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points 1:To start doing HIV comfimatory testing

Kapeni Health Centre Ntcheu Visited: 14 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - 'Doses missed' not recorded at all ARV refill visits ART register - Case finding data do not match cards Exposed infants should be tested at 12and 24 months

Card headers must be filled

Mentor Focus:

Action Points

Lakeview Health Centre Ntcheu Visited: 12 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Action Points
Mentor Focus:

Nsipe Health Centre Ntcheu Visited: 21 / 01 / 15

QI Checklist: ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

HTC reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points
Mentor Focus:

Nsiyaludzu Health Centre Ntcheu Visited: 15 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points DHO to increase HTC counsellors to site and HTC ward.

DHMT to support the HTC on counsellor schedule

Mentor Focus:

Nzama Health Centre Ntcheu Visited: 20 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - 'TB status current' not recorded at all ARV refill visits

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points
Mentor Focus:

Sharpe Valley Health Centre Ntcheu Visited: 16 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - case finding columns not complete (age, sex, reason,...)

HTC reports not complete for all 3 months or inaccurate

Masasa Health Centre Ntcheu Visited: 20 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Transfer-ins not recorded

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Senzani Health Centre Ntcheu Visited: 19 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Do not discharge confirmed patients in Pre-ART

Mentor Focus:

Mlangeni Health Centre Ntcheu Visited: 12 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Mlangeni Health Centre Ntcheu Visited: 12 / 01 / 15

QI Checklist:

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus: .

Manjawira Maternity Ntcheu Visited: 17 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1.write cohort reports on time.

2. File exposed children by birth cohort

Mentor Focus:

Biriwiri Health Centre Ntcheu Visited: 15 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Champiti Health Centre Ntcheu Visited: 14 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Champiti Health Centre Ntcheu Visited: 14 / 01 / 15

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Monkeybay Community Hospital Mangochi Visited: 14 / 01 / 15

QI Checklist: ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

HTC reports not complete for all 3 months or inaccurate

Action Points 1. Start using Daily Activity Register.

2. Write HTC reports monthly.

3. Should file exposed pink cards according to birth cohort.

Mentor Focus:

St Martins Mission Hospital Mangochi Visited: 19 / 01 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women

HTC reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Find the mising pages in ART register.

Mentor Focus:

Assalaam Clinic Mangochi Visited: 17 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Billy Riordan Memorial Health Clinic Mangochi Visited: 15 / 01 / 15

QI Checklist: ART Card header details incomplete

ART - Registration number not correctly assigned and/or don't match cards

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points Ensure that HIV exposed children are tested at 12months,24 months

Mentor Focus:

Makanjira Health Centre Mangochi Visited: 12 / 01 / 15

QI Checklist: HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Correct documentation in DAR

Maldeco Fisheries Clinic Mangochi Visited: 16 / 01 / 15

QI Checklist:

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

- 1. Drugs should be put/displayed on shelves.
- 2. Do HIV test on exposed children at 12months,24months.

Mentor Focus:

Katuli Health Centre Mangochi Visited: 14 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diffucan dispensed without filling of Diffucan register Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Malawi Army Marine Camp Hospital Mangochi Visited: 14 / 01 / 15

QI Checklist:

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Kukalanga Health Centre Mangochi Visited: 20 / 01 / 15

QI Checklist:

ART - Registration number not correctly assigned and/or don't match cards

ART register - Transfer-ins not recorded

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Malombe Health Centre Mangochi Visited: 21 / 01 / 15

QI Checklist:

ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every guarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Namwera Health Centre Mangochi Visited: 20 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1:write cohort report before supervision team

Mentor Focus:

Nancholi Dispensary Mangochi Visited: 15 / 01 / 15

QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Nkope Health Centre Mangochi Visited: 15 / 01 / 15

QI Checklist:

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Case finding data do not match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Nkope Health Centre Mangochi Visited: 15 / 01 / 15

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points 1. Write cohort report before supervision

2.Do DBS at 6weeks, HIV rapid test at 12 months and 24 Months

3. Start a new page at the beginning of the quarter

4.Emmegency obstric care all mothers who have delivered should be recorded on oxtocin.

Mentor Focus:

Namalaka Health Centre Mangochi Visited: 13 / 01 / 15

QI Checklist:

ART - Registration number not correctly assigned and/or don't match cards

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points

Mentor Focus:

Nangalamu Health Centre Mangochi Visited: 15 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC register not correctly filled: New page for each month, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Nankhwali Health Centre Mangochi Visited: 13 / 01 / 15

QI Checklist:

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1.write report before supervision team

2. Test exposed children at 6 weeks, 12 moths

Mentor Focus:

Nankumba Health Centre Mangochi Visited: 12 / 01 / 15

QI Checklist: Exposed child cards not correctly filed (by birth month)

Nankumba Health Centre Mangochi Visited: 12 / 01 / 15

QI Checklist: Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Client on 1A or 3A should be transitioned to 5A or 6A

2.Check DBS and rapid test at 6 weeks,12 months and 24 months

Mentor Focus:

Koche Health Centre Mangochi Visited: 16 / 01 / 15

QI Checklist: Failure to implement ART inititiation and continuation directly at ANC / MCH

Exposed child cards not correctly filed (by birth month)

Mentor Focus:

Ngapani Health Centre Mangochi Visited: 16 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Properly record HTC test kits on stock cards and not in DAR

2. Compile cohort reports at end of quarter

Mentor Focus:

Chikole Dispensary Mangochi Visited: 21 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1: Make page summary for both ART and HCC registeter

Mentor Focus:

Lungwena Health Centre Mangochi Visited: 19 / 01 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points 1Find the missing pages at the HCC register

2:Start the new page at the beginning of the guarter

3:Ensure that card header is complete

Mentor Focus:

Sinyala Health Centre Mangochi Visited: 16 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate

Sinyala Health Centre Mangochi Visited: 16 / 01 / 15

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

Mentor Focus:

Jalasi Health Centre Mangochi Visited: 21 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register
Not enough HIV test kits reserved for pregnant women
HTC reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1:DO DBS at 6 weeks ,rapid HIV test at 12 months and 24 months on exposed children

Mentor Focus:

Mpondasi Health Centre Mangochi Visited: 19 / 01 / 15

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women Exposed child cards not correctly filed (by birth month)

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1:update all master cards at the end of the quarter

2:complete cohort report before supervision

Mentor Focus:

Malembo Health Centre Mangochi Mangochi Visited: 13 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Kadango Dispensary Mangochi Visited: 13 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
Action Points Liase with district HTC coordinator to train more HTC counsellors

Mentor Focus:

Chiunda Health Centre Mangochi Visited: 23 / 01 / 15

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

Diflucan dispensed without filling of Diflucan register

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Mama Khadija Private Clinic Namwera Mangochi Visited: 13 / 01 / 15

QI Checklist: Maternity reports not complete for all 3 months or inaccurate

Mama Khadija Private Clinic Namwera Mangochi Visited: 13 / 01 / 15 **Action Points** Mentor Focus: **Chiponde Health Centre** Mangochi Visited: 15 / 01 / 15 QI Checklist: ART - Registration number not correctly assigned and/or don't match cards ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate Assign number correctly on the master cards from patient number 374 **Action Points** Mentor Focus: **Chilonga Health Centre** Mangochi Visited: 12 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** 1. Write cohort report before supervision. 2.Ensure that exposed children are tested at 12 months and 24months **Mentor Focus:** Somba Health Centre Mangochi Visited: 19 / 01 / 15 QI Checklist: Diflucan dispensed without filling of Diflucan register **Action Points** Mentor Focus: Machinga **Machinga District Hospital** Visited: 22 / 01 / 15 ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: **Action Points** Mentor Focus: Namanja Health Centre Machinga Visited: 14 / 01 / 15 QI Checklist: Pharmacy disorganised / stock cards not updated ART Card header details incomplete Failure to update stock cards for all ARVs. OI meds and test kits Pharmacy should be organised and uodate stockcard **Action Points** Do follow-up HIV test for exposed children at 12 and 24 months Mentor Focus: Visited: 17 / 01 / 15 **Ntaja Health Centre** Machinga ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc. 1. All transfer-in on ART should be registered and given anew number. **Action Points**

2. Update outcomes before doing cohort report for ART and PRE_ART.

Mentor Focus:

Liwonde Medical Clinic Machinga Visited: 27 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

> ART regimen and side effects not recorded at each visit ART - 'TB status current' not recorded at all ARV refill visits ART - 'Doses missed' not recorded at all ARV refill visits

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Liwonde Medical Clinic Machinga Visited: 27 / 01 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Nayuchi Health Centre Machinga Visited: 14 / 01 / 15

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Weight not recorded at each visit ART register - Transfer-ins not recorded

HTC reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Pharmancy stock should well updated

Specify outcomedates in the art register

Mentor Focus:

Namandanje Health Centre Machinga Visited: 13 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Mpiri Health Centre Machinga Visited: 15 / 01 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Action Points 1. Intensifying TB Screening in ART.

2.STI registers started but there is no improvement.

3. Make sure that pregnant women are testyed for HIV and syphillis

Mentor Focus:

Ngokwe Health Centre Machinga Visited: 12 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Failure to implement ART inititiation and continuation directly at ANC / MCH

Exposed child cards not correctly filed (by birth month)
HTC reports not complete for all 3 months or inaccurate

Action Points

1. For STI register start a new page each month

2. Remember to document NVP Syrup in ANC register.

Mentor Focus:

Gawanani Health Centre Machinga Visited: 19 / 01 / 15

QI Checklist: ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

Gawanani Health Centre Machinga Visited: 19 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Outcome dates not specified

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Card header should be completed

Select correct ART card according to patient's ART formulation

Assess for drug side effects, dosses missed and TB at every visit

Document STI cases in the register

Mentor Focus: Proper documentation of card headers

Selection of yellow and blue cards according to clients regimen

How to assess for drug side effects and documentation on the cards

TB assessment at every visit

Proper documentation in the art register

Zomba Central Hospital Tisungane Clin

Zomba Visited: 21 / 01 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points 1. Give NVP syrup to all exposed babies(maternity).

2. Complete documantation in delivery book and write reports in time.

Mentor Focus:

Cobbe Barracks Hospital Zomba Visited: 28 / 01 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Chancellor College Clinic Zomba Visited: 14 / 01 / 15

QI Checklist: Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Blm Zomba Zomba Visited: 26 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Likangala Health Centre Zomba Visited: 23 / 01 / 15

QI Checklist: ART Card header details incomplete

Likangala Health Centre Zomba Visited: 23 / 01 / 15

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit

ART register - Outcomes incomplete and/or not updated every quarter

Action Points 1.Complete card header details

2. Select appropiate cards for patients

Mentor Focus:

Domasi Rural Hospital Zomba Visited: 22 / 01 / 15

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points Write cohort reports in time

Use separate DAR for determine and unigold

Mentor Focus:

Zomba Central Prison Clinic Zomba Visited: 24 / 01 / 15

QI Checklist: Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Start filling the Daily activity registers

Mentor Focus:

Matawale Health Centre Zomba Visited: 12 / 01 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

Action Points 1. Start new page for each month in ANC and maternity registers

Mentor Focus:

Chilipa Health Centre Zomba Zomba Visited: 19 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points Exposed infants should be tested for HIV at 2m and 12m and 24m

Mentor Focus:

Matiya Health Centre Zomba Visited: 23 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Matiya Health Centre Visited: 23 / 01 / 15 Zomba

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Update stock cards immediately

Mentor Focus:

Nkasala Health Centre Zomba Visited: 19 / 01 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Action Points Mentor Focus:

Thondwe Health Centre Zomba Visited: 26 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

> HTC register not correctly filled: New page for each month, page totals, etc. Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1:Dairly activity register should be written dairly and make page summary month

Mentor Focus:

Namikango Health Centre Visited: 26 / 01 / 15 Zomba

QI Checklist: Diflucan dispensed without filling of Diflucan register

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points 1:Display the current year on top of each card

Mentor Focus:

Visited: 16 / 01 / 15 **Chingale Health Centre** Zomba

QI Checklist: Pharmacy disorganised / stock cards not updated

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Zomba Visited: 23 / 01 / 15 Makwapala Health Centre

QI Checklist: ART Card header details incomplete

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

H. Parker Sharp Health Centre (domasi Zomba Visited: 22 / 01 / 15

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points Update stocks in phamancy

Mentor Focus:

Zilindo Health Centre Zomba Visited: 27 / 01 / 14

QI Checklist: Diflucan dispensed without filling of Diflucan register

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Zilindo Health Centre Zomba Visited: 27 / 01 / 14

QI Checklist: Maternity reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1: To start documenting in Dairly activity register.

2: Make page summary monthly-register should be together

Mentor Focus:

Mwandama Health Centre Zomba Visited: 27 / 01 / 15

QI Checklist: Diflucan dispensed without filling of Diflucan register

Maternity reports not complete for all 3 months or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

St Mary's Chisumulu Health Centre Likoma Visited: 17 / 02 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART - Registration number not correctly assigned and/or don't match cards

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HTC reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. write cohort reports in time

2. update stock cards in pharmacy

Mentor Focus:

Namphungo Health Centre Mulanje Visited: 21 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1:write ART/pre ART quatery report please

Mentor Focus:

Milonde Health Centre Mulanje Visited: 27 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mulomba Health Centre Visited: 29 / 01 / 15 Mulanje ART - Registration number not correctly assigned and/or don't match cards QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months **Action Points** Mentor Focus: **Chonde Health Centre** Mulanje Visited: 19 / 01 / 15 ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: **Action Points** Mentor Focus: Visited: 22 / 01 / 15 Mpala Health Centre Mulanje QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Kambenje Health Centre Visited: 16 / 01 / 15 Mulanje QI Checklist: ART - Weight not recorded at each visit ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate Action Points Update register and mastercards before supervision and write compile reports Mentor Focus: Namulenga Health Centre Mulanje Visited: 21 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: **Chisitu Health Centre** Visited: 19 / 01 / 15 Mulanje ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** 1:please update daily activity register Mentor Focus: **Dzenje Maternity** Mulanje Visited: 28 / 01 / 15 QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter ART register - Outcome dates not specified ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort registration details report incomplete and/or inaccurate 1:write cumulative report before supervision **Action Points** 2:file pink cards according to birth cohort Mentor Focus: Minimini Dispensary Mulanje Visited: 23 / 01 / 15 ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist:

Minimini Dispensary Mulanje Visited: 23 / 01 / 15 **Action Points** Mentor Focus: Mulanje **Ruo Dispensary** Visited: 23 / 01 / 15 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Chitekesa Health Centre **Phalombe** Visited: 26 / 01 / 15 QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits Update stock cards in pharmancy **Action Points** Mentor Focus: Migowi Health Centre **Phalombe** Visited: 27 / 01 / 15 QI Checklist: Pharmacy disorganised / stock cards not updated HTC register not correctly filled: New page for each month, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive) HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** 1.Assign Correct numbers in HCC register. 2. Rapid test results to be indicated on pink cards. 3. Update stock cards in pharmancy. Mentor Focus: - Cohort analysis for HCC. **Phalombe Health Centre Phalombe** Visited: 15 / 01 / 15 ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: Maternity reports not complete for all 3 months or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate **Action Points** Mentor Focus: Visited: 13 / 01 / 15 Nkhulambe Health Centre **Phalombe**

Visited: 14 / 01 / 15

QI Checklist:

ART Card header details incomplete

Exposed child cards not correctly filed (by birth month)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Nazombe Health Centre (gogo Nazomb **Phalombe**

QI Checklist: ART Card header details incomplete

ART - Registration number not correctly assigned and/or don't match cards

ART register - Outcomes incomplete and/or not updated every quarter

ART register - case finding columns not complete (age, sex, reason,...)

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Nazombe Health Centre (gogo Nazomb **Phalombe** Visited: 14 / 01 / 15 QI Checklist: Maternity reports not complete for all 3 months or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** 1. Please organise ART clinic especially registration. 2. Please find missing master cards. Mentor Focus: Sukasanje Health Centre **Phalombe** Visited: 12 / 01 / 15 QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register **Action Points** Mentor Focus: **Chiringa Maternity Phalombe** Visited: 12 / 01 / 15 QI Checklist: Pharmacy disorganised / stock cards not updated **Action Points** Organize the pharmacy Mentor Focus: Nkhwayi Health Centre **Phalombe** Visited: 26 / 01 / 15 Diflucan dispensed without filling of Diflucan register QI Checklist: Not enough HIV test kits reserved for pregnant women Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** Arrange filepink cards according to borth cohort Document dbs results on pink cards Update stock cards in pharmancy Mentor Focus: **Mpasa Health Centre Phalombe** Visited: 15 / 01 / 15 ART register - Outcomes incomplete and/or not updated every quarter QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate ART - Cumulative cohort registration details report incomplete and/or inaccurate **Action Points** Mentor Focus: Mulungu Alinafe Clinic **Phalombe** Visited: 16 / 01 / 15 QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months ART - Cumulative cohort registration details report incomplete and/or inaccurate 1;write ART quatery reports **Action Points** Mentor Focus: Visited: 13 / 01 / 15 **Chiringa Cham Health Centre Phalombe** QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

Chiringa Cham Health Centre

Phalombe

Visited: 13 / 01 / 15

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - Outcome dates not specified

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC register not correctly filled: New page for each month, final status, page totals, etc.

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. Write ART and Pre-ART quarterly reports on time

2. Register STI clients in STI registers.

Mentor Focus:

Balaka Dream Clinic Balaka Visited: 26 / 01 / 15

QI Checklist:

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible Pre-ART and ART cards not correctly filed (by Active / Inactive)

ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. HCC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points

1:fix or bind all loose ART pages in the register

Mentor Focus:

Kalembo Health Centre Balaka Visited: 26 / 01 / 15

QI Checklist:

ART - 'TB status current' not recorded at all ARV refill visits

ART - 'Doses missed' not recorded at all ARV refill visits

ART register - Outcomes incomplete and/or not updated every quarter

ART register - Outcome dates not specified

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Action Points

Mentor Focus:

Phimbi Health Centre Balaka Visited: 21 / 01 / 15

QI Checklist:

ART register - Outcomes incomplete and/or not updated every quarter

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Phalula Health Centre Balaka Visited: 19 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Utale 2 Health Centre Balaka Visited: 22 / 01 / 15

QI Checklist:

Pharmacy disorganised / stock cards not updated

ART - 'TB status current' not recorded at all ARV refill visits

ART register - Case finding data do not match cards

Utale 2 Health Centre Balaka Visited: 22 / 01 / 15

QI Checklist: ART register - Outcomes incomplete and/or not updated every quarter

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to dispense 3 x NVP syrup at ANC as soon as possible

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

- 1. Pharmacy should be well organised and stock cards updated.
- 2. File exposed infants' cards according to birth months.
- 3. Update outcomes for Pre-ART and ART Cards and registers.

Mentor Focus:

Balaka Opd Health Centre Balaka Visited: 23 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Not enough HIV test kits reserved for pregnant women

Failure to implement ART inititiation and continuation directly at ANC / MCH

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

1: Use the inactive pre-ART and Exposed children cards to fill the HCC register since it is missing

information of patients from 1-349.

Mentor Focus:

Chiendausiku Health Centre Balaka Visited: 22 / 01 / 15

QI Checklist: Pharmacy disorganised / stock cards not updated

Diflucan dispensed without filling of Diflucan register

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points 1.

1. Daily activity register should be used properly

2. Correct arrangement of drugs in pharmacy

Mentor Focus:

Comfort Clinic Balaka Visited: 22 / 01 / 15

QI Checklist:

Maternity reports not complete for all 3 months or inaccurate

Action Points

- 1. Should write monthly reports for maternity.
- 2. Should give ARVs ,NVP toHIV positive mothers antenataly.
- 3. To relocate ARVs and test kits.

Mentor Focus:

Namdumbo Health Centre Balaka Visited: 17 / 01 / 15

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ANC cohort reports not complete for all 3 months or inaccurate

Action Points