HIV Services Quality Improvement Report PMTCT/ART Site Supervision for 2015 Q4

Note and Disclaimer:

- 1. This report shows all sites where specific challenges have been marked on our standard service quality checklist and/or where the supervision team has recommended the site for clinical mentoring because of significant weaknesses or deviation from protocol. Please note that these are subjective assessments by our supervision teams and the observations have not been verified by the program officers at the Department for HIV and AIDS.
- 2. The report is generated from our database, based on the data entered from the supervision forms and it may contain some data entry errors.
- 3. This reports is shared in a spirit of supporting our colleagues at the sites to provide the best possible HIV services within the guidelines of the National Program. It is not understood as a rating of individual staff or site performance. We all acknowledge the many challenges and constraints our colleagues at the facilities are facing.

Misuku Health Centre Chitipa Visited: 08 / 01 / 16

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points 1Ensure that all service areas are accessible during time of supervision.

Mentor Focus:

Nthalire Health Centre Chitipa Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to implement ART inititiation and continuation directly at ANC / MCH

<u>Action Points</u> 1. Report/documentHIV tests doneat outreach clinics.

Mentor Focus:

Wenya Health Centre Chitipa Visited: 06 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Ifumbo Health Centre Chitipa Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Kapenda Health Centre Chitipa Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Kapenda Health Centre Chitipa Visited: 07 / 01 / 16

Action Points

- 1. HTC counsellors to use daily activity registers.
- 2. Document viral load results on master cards accordingly.
- 3. Timerly updating of pre ART register and master cards.

Mentor Focus:

Chilumba Rural Hospital Karonga Visited: 19 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - 'TB status current' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month)

Action Points

Mentor Focus:

Karonga District Hospital Karonga Visited: 15 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Kaporo Rural Hospital Karonga Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Fulirwa Health Centre Karonga Visited: 18 / 01 / 16

QI Checklist: ART Card header details incomplete

Action Points

Mentor Focus:

Sangilo Health Centre Karonga Visited: 14 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points 1. Write report at the end of the quarter.

Mentor Focus:

Wiliro Health Centre Karonga Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Visited: 08 / 01 / 16 Wiliro Health Centre Karonga QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: Lwezga Health Centre Visited: 15 / 01 / 16 Karonga QI Checklist: Exposed child cards not correctly filed (by birth month) HTC reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: **Atupele Health Centre** Visited: 13 / 01 / 16 Karonga QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Blm Karonga Visited: 15 / 01 / 16 Karonga QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: **Nkhatabay District Hospital** Nkhata Bay Visited: 14 / 01 / 16 QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Case finding data do not match cards Maternity reports not complete for all 3 months or inaccurate 1.To ensure EDS machine is repaired and functioning. **Action Points** Mentor Focus: **Blm Nkhatabay** Visited: 13 / 01 / 16 Nkhata Bay ANC cohort reports not complete for all 3 months or inaccurate QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate

Blm Nkhatabay Nkhata Bay Visited: 13 / 01 / 16

QI Checklist: HTC reports not complete for all 3 months or inaccurateAction Points 1:Should write ART cohort report before supervision date.

Mentor Focus:

Usisya Health Centre Nkhata Bay Visited: 15 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Kachere Health Centre Nkhata Bay Visited: 07 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

1. Testign at 12 monthds and 24 months not done

2. CPT and IPT in Pre-ART clients not given to most clients

3. TB status updating

Mentor Focus:

Maula Health Centre Nkhata Bay Visited: 06 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points 1. Use DAR register in HTC

2. Condoms not offered

3. Call for ANC/maternity forms

Mentor Focus:

Chikwina Health Centre Nkhata Bay Visited: 11 / 01 / 16

QI Checklist: Failure to implement ART inititiation and continuation directly at ANC / MCH

Action Points

Mentor Focus:

Chitheka Health Centre Nkhata Bay Visited: 12 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART - Weight not recorded at each visit

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Chitheka Health Centre Nkhata Bay Visited: 12 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1Proper filing of ART ,PRE ART cards.

2.Indicate dates,wt,ht,drugs amount given to clients.

Mentor Focus:

Kande Health Centre Nkhata Bay Visited: 07 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points chronic cough register to be filled

increase coverage of testing at 12 and 24 months

Mentor Focus: Yes

Mpamba Health Centre Nkhata Bay Visited: 11 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Bula Health Centre Nkhata Bay Visited: 15 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Confirmatory HIV test details not recorded (paed. and adult cards)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Liuzi Health Centre Nkhata Bay Visited: 07 / 01 / 16

QI Checklist: Failure to implement ART inititiation and continuation directly at ANC / MCH

Action Points Screen more exposed infants

Updating of outcomes in register Should write reports in time Should stop using old ANC register

Should stop using old ANC registe

Mentor Focus:

Visited: 06 / 01 / 16 **Chilambwe Health Centre** Nkhata Bay Failure to implement ART inititiation and continuation directly at ANC / MCH QI Checklist: Not enough HIV test kits reserved for pregnant women 1. Test more children at 12 to 24 months **Action Points** 2. updating of exposed infants, ART, pre-ART outcomes 3. Write monthly reports in time Mentor Focus: Luwazi Health Centre Nkhata Bay Visited: 11 / 01 / 16 ANC cohort reports not complete for all 3 months or inaccurate QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete ART register - Case finding data do not match cards HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive) **Action Points** 1Master cards to be filed in order. 2Cohort reports to be compiled timely(before supervision date) Record keeping and Cohort analysis reporting. Mentor Focus: **Nkhatabay Private Clinic** Nkhata Bay Visited: 13 / 01 / 16 QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive) Action Points 1 HCC Register to be put in place and be filled properly. Mentor Focus: **Blm Rumphi** Visited: 07 / 01 / 16 Rumphi QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH 1. To write reports first week after the end of each guarter. Action Points Mentor Focus:

Katowo Health Centre Rumphi Visited: 06 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Katowo Health Centre Rumphi Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

HTC reports not complete for all 3 months or inaccurate

Action Points Organise follow-up of patients and infants who are lost to follow-up

Mentor Focus:

Mwazisi Health Centre Rumphi Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points 1. Write ART report as soon as quarter ends

2. Do HIV test at 12 months and 24 months for HIV exposed children

Mentor Focus:

Mlowe Health Centre Rumphi Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Mphompha Health Centre Rumphi Visited: 12 / 04 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART Card header details incomplete

Action Points

Mentor Focus:

Lura Health Centre Rumphi Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points 1. Write cohort report at the end of the guarter

2. Test HIV in exposed children

Mentor Focus:

Ng'onga Health Centre Rumphi Visited: 08 / 01 / 16

QI Checklist: Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Ekwendeni Mission Hospital Mzimba North Visited: 12 / 01 / 16

QI Checklist: ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Not enough HIV test kits reserved for pregnant women

Action Points Complete card headers. Put stage defining conditions accordingly

Mentor Focus:

Dr Msachi's Clinic Mzimba North Visited: 13 / 01 / 15

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Diflucan dispensed without filling of Diflucan register

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points

1. Write all reports at the end of the guarter.

Mentor Focus:

Mzuzu University Clinic Mzimba North Visited: 13 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points File exposed infant cards according to birth cohorts.

Document exposed childrens months of birth

Mentor Focus:

Moyale Barracks Health Centre Mzimba North Visited: 04 / 01 / 16

QI Checklist: Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Escom Clinic Mzuzu Mzimba North Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART register - Case finding data do not match cards

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points

1. Indicate condition of clients on card header.

2.Use STI register

3. Use Dertemine and Unigold stock cards.

Mentor Focus:

Masm Medi Clinic Katoto Mzimba North Visited: 12 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Masm Medi Clinic Katoto Mzimba North Visited: 12 / 01 / 16

Action Points

1. Compile report at the end of the quote

2.register all patients tested for HIV in HTC register.

3.Use STI register

4. Update and arrange files propery.

5. HTC Counsellors Log books needs updating.

Mentor Focus:

Mzuzu Central Prison Mzimba North Visited: 15 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Mzuzu Health Centre Mzimba North Visited: 13 / 01 / 16

QI Checklist: AF

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1.EDS and register need updating and cleaning

2. Complete card headers i.e staging etc.

3. Organise the pharmacy and update stockcards

Mentor Focus:

Bwengu Health Centre Mzimba North Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points

1. write cohort report before the date of the next supervision exercise

Mentor Focus:

Engucwini Health Post Mzimba North Visited: 07 / 01 / 16

QI Checklist:

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Kamwe Health Centre Mzimba North Visited: 07 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Kamwe Health Centre Mzimba North Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards Diflucan dispensed without filling of Diflucan register

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Luzi Health Centre Mzimba North Visited: 08 / 01 / 16

QI Checklist:

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Njuyu Health Centre Mzimba North Visited: 19 / 01 / 16

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Choma Health Centre Mzimba North Visited: 11 / 01 / 16

QI Checklist: ART - C

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Registration number not correctly assigned and/or don't match cards

ART - 'TB status current' not recorded at all ARV refill visits

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

1. Update stock cards in pharmacy

2. Use daily activity register

3. Arrange ART Cards in order.

Mentor Focus:

Mpherembe Health Centre Mzimba North Visited: 06 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points

1. write all reports before supervision

2. Test all ANC women

3. Test exposed children at 12 and 24 months

Mentor Focus:

Mtwalo Health Centre Mzimba North Visited: 07 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Emsizini Health Centre Mzimba North Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points 1. Check CD4 count every 3 months for pre art clients.

2. Mentorship on exposed children ,,ANC and materity report writing.

Mentor Focus:

Luvwere Health Centre Mzimba North Visited: 06 / 01 / 16

QI Checklist: ANC cohort reports

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Matuli Health Centre Mzimba North Visited: 15 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points 1. Should be accountable for test kits ie determine, unigold

Mentor Focus:

Kaweche Health Centre Mzimba North Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Write ART/HCC report as soon as the guarter ends.

Write clinical conditions on master card header

Asectain HIV status of exp0sed children at 12 and 24 months

Mentor Focus:

Care Medical Clinic Mzimba North Visited: 11 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART register - case finding columns not complete (age, sex, reason,...)

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Care Medical Clinic Mzimba North Visited: 11 / 01 / 16

QI Checklist:

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

- 1. ART clients to be registered accordingly.
- 2. HTC counsellor to be deployed to clinic

Mentor Focus:

St John Of God Clinic Mzimba North Visited: 18 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...)

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Enukweni Mission Health Centre Mzimba North Visited: 12 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points

1. Improve on documentation and compiling of reports

Mentor Focus: 1. Mentorship on report writing, Exposed, ART, HCC page summary for HTC register.

Manolo Health Centre Mzimba North Visited: 08 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

Action Points

Mentor Focus:

Sunrise Private Clinic Mzimba North Visited: 18 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART - 'TB status current' not recorded at all ARV refill visits

Sunrise Private Clinic Mzimba North Visited: 18 / 01 / 16

QI Checklist:

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Register all VMMC clients

Use Daily Activity register.

Mentor Focus:

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

QI Checklist:

Katete Community Hospital

Mzimba South

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

Visited: 07 / 01 / 16

Katete Community Hospital Mzimba South Visited: 07 / 01 / 16

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Raiply Clinic Mzimba South Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

1To report to HIV AIDS Department (Logistics Team) for supply of 5A

Mentor Focus:

Euthini Community Hospital Mzimba South Visited: 07 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Kalikumbi Health Centre Mzimba South Visited: 07 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Khosolo Health Centre Mzimba South Visited: 13 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Khosolo Health Centre Mzimba South Visited: 13 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HTC register not correctly filled: New page for each month, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Mabiri Health Centre Mzimba South Visited: 18 / 01 / 16

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

Action Points

Madede Health Centre

Mentor Focus:

Mzimba South

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Action Points
Mentor Focus:

Msese Health Centre Mzimba South Visited: 06 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points 1. To document outcomes in both the cards and registers

2. Allocate HCC-ART numbers properly.

3. STI register to be put in place and being used.

Mentor Focus:

Kamteteka Health Centre Mzimba South Visited: 11 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to update stock cards for all ARVs, OI meds and test kits

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Chikangawa Health Centre Mzimba South Visited: 18 / 01 / 16

QI Checklist:

ART - Registration number not correctly assigned and/or don't match cards

ART register - case finding columns not complete (age, sex, reason,...)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Luwawa Health Centre Mzimba South Visited: 08 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Visited: 06 / 01 / 16

Luwawa Health Centre Mzimba South Visited: 08 / 01 / 16

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART - WITO stage defining conditions not written on card neader / circled on revers

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART Confirmatory fire test details not recorded (paed. and

ART register - Case finding data do not match cards Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Hoho Health Centre Mzimba South Visited: 07 / 01 / 16

QI Checklist: ART register - Case finding data do not match cards

Action Points

Mentor Focus:

Mbalachanda Health Centre Mzimba South Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Action Points 1. To start using new ANCand Martenity register.

Mentor Focus: - Cohort report writing.

Mkoma Health Centre Mzimba South Visited: 13 / 01 / 16

QI Checklist: ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Vibangala Dispensary Mzimba South Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points
Mentor Focus:

Nkhotakota District Hospital Nkhotakota Visited: 18 / 01 / 16

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Mentor Focus:

St Anne's Mission Hospital Nkhotakota Visited: 15 / 01 / 16

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

Action Points
Mentor Focus:

Alinafe Community Hospital Nkhotakota Visited: 06 / 01 / 16

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)

Diflucan dispensed without filling of Diflucan register

Alinafe Community Hospital Nkhotakota Visited: 06 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Dwangwa Matiki Clinic Nkhotakota Visited: 12 / 01 / 16

QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc.

Not enough HIV test kits reserved for pregnant women

Action Points 1.Updating of outcomes

2Inntergrate Family planning services in ART/PRE ART.

Mentor Focus:

Mwansambo Health Centre Nkhotakota Visited: 01 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women

Action Points 1.Identify a new HTC room (currently the room is being used as a store room).

Mentor Focus:

Katimbira Health Centre Nkhotakota Visited: 14 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

<u>Action Points</u> To update outcomes on pink cards.

To intergrate Family planning services in Pre-ART and ART clinic.

Mentor Focus: EID mentorship

Benga Health Centre Nkhotakota Visited: 19 / 01 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - Transfer-ins not recorded

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points Updating outcomes on the cards/registers

HIV Testing for exposed children according to protocol(interplate results and take action)

Train providers in ART provision.

Mentor Focus:

Kapili Health Centre Nkhotakota Visited: 19 / 01 / 16

QI Checklist: ART register - Case finding data do not match cards

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Kapili Health Centre Nkhotakota Visited: 19 / 01 / 16

<u>Action Points</u> 1.Organise pharmacy is not in order.

2. Testing is at 12 and 24 months

Mentor Focus:

Ngala Health Centre Nkhotakota Visited: 11 / 01 / 16

QI Checklist: Failure to implement ART inititiation and continuation directly at ANC / MCH

Not enough HIV test kits reserved for pregnant women

Action Points Should update outcomes

Testing of HIV exposed childrento done according to protocol.

To do page summariesin HTC register.

Mentor Focus:

Nkhunga Health Centre Nkhotakota Visited: 13 / 01 / 16

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

<u>Action Points</u> 1ToUpdate outcomes in the registers and master cards.

2To be doing HIV Rapid Testing in Exposed Children at 12 and 24 months.

Mentor Focus:

Mtosa Health Centre Nkhotakota Visited: 08 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

Action Points Update HTC logbooks for Counselors

Mentor Focus:

Liwaladzi Health Centre Nkhotakota Visited: 13 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points To update outcomes on master cards.

To do HIV Rapid Testing in exposed children according to protocol

Mentor Focus: Management of HIV exposed children.

Dwangwa Cane Growers Association C Nkhotakota Visited: 12 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

Dwangwa Cane Growers Association C

Nkhotakota

Visited: 12 / 01 / 16

Visited: 12 / 01 / 16

QI Checklist:

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

File exposed cards according to birth cohorts

Update outcomes

Document WHO Staging.

Mentor Focus:

Mazunga Private Clinic

ANC cohort reports not complete for all 3 months or inaccurate

Nkhotakota

QI Checklist:

ADT Oracle and and details in a smallete

ART Card header details incomplete

Exposed child cards not correctly filed (by birth month)
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

To start offering FammilyPlanning Services to ART Clients.

To do proper documentation of ART cards.

Mentor Focus:

Malowa Health Centre Nkhotakota Visited: 07 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Kasitu Health Centre Nkhotakota Visited: 11 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate $\,$

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points

1. Update all outcomes on cards and registers

2. DAR to be properly documented(on daily basis)

3. Testing of exposed children to be done according to protocol.

Mentor Focus:

Bua Health Centre Nkhotakota Visited: 13 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

HTC register not correctly filled: New page for each month, page totals, etc.

Action Points Do Monthly summuaries in all the registers

Mentor Focus:

Mpamantha Health Centre Nkhotakota Visited: 19 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART - 'TB status current' not recorded at all ARV refill visits

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1ART cards and registars need to be properly documented without missing elements

20utcomes to be documented in the register and cards.

Mentor Focus:

Chididi Health Centre Nkhotakota Nkhotakota Visited: 18 / 01 / 16

QI Checklist: HTC reports not complete for all 3 months or inaccurate

<u>Action Points</u> To update outcomes in registers and cards.

To do Rapid Hiv Testing of exposed children at 12 and 24 months.

Mentor Focus:

Kamuzu Academy Clinic Kasungu Visited: 15 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

<u>Action Points</u> 1To have HTC counsellors undergo HTC Training.

2To compile cohort reports on time.

3To lobby for training of staff on viral load sample collection.

Mentor Focus:

Kalikeni Private Clinic Visited: 13 / 01 / 16 Kasungu QI Checklist: ART - Weight not recorded at each visit HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate **Action Points** - Collect HCC register from the DHO and enter HCC clients Mentor Focus: **Mpepa Health Centre** Visited: 07 / 01 / 16 Kasungu QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months 1To follow up exposed children of october 2014 cohort who had there 12 month rapid test positive. Action Points 2They have to update outcomes in master cards and registers. 3Missing cards needs to be traced and updated. Mentor Focus: **Chulu Health Centre** Kasungu Visited: 08 / 01 / 16 QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate **Action Points** Mentor Focus: **Dwangwa Health Centre** Kasungu Visited: 07 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive) 1.To offer HTC to STI clients. **Action Points** 2 To. Update ART master cards & arrange them in order. 3. To ascertain HIV status of exposed children at 12 and 24 month. 4. To compile cohorts reports on time. **Mentor Focus:** Linyangwa Health Centre Kasungu Visited: 15 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate **Action Points** Mentor Focus: **Wimbe Health Centre** Visited: 11 / 01 / 16 Kasungu QI Checklist: Pharmacy disorganised / stock cards not updated **Action Points** To conduct Rapid Hiv Testing for exposed children at 12 and 24 months. Mentor Focus: **Ofesi Dispensary** Visited: 08 / 01 / 16 Kasungu QI Checklist: Diflucan dispensed without filling of Diflucan register

Ofesi Dispensary Kasungu Visited: 08 / 01 / 16

Action Points To start providing IPT to Pre ART clients...

Mentor Focus:

Mkhota Rural Growth Health Centre Kasungu Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Mdunga Health Centre Kasungu Visited: 11 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

1. Compile cohort reports as soon as the quarter ends.

Mentor Focus:

Lodjwa Health Centre Kasungu Visited: 06 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points

1. Update ART cards before report writing.

2. Document months on ART on master cards.

Mentor Focus: 1 ART cohort reporting.

Yankho Private Clinic Kasungu Visited: 13 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mnyanja Health Centre Kasungu Visited: 07 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Mnyanja Health Centre Kasungu Visited: 07 / 01 / 16

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus: They have perfored wonderfully - ART clinic establised this quarter 2015 (october-december)

Kasalika Health Centre Kasungu Visited: 14 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points get pollythen sleeves and lever arch files from DHO

Mentor Focus:

Ntchisi District Hospital Ntchisi Visited: 08 / 01 / 16

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Kangolwa Health Centre Ntchisi Visited: 07 / 01 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Weight not recorded at each visit

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Malomo Health Centre Ntchisi Visited: 12 / 01 / 16

QI Checklist: ART register - Case finding data do not match cards

Failure to implement ART inititiation and continuation directly at ANC / MCH

Action Points 1 Ensure orderly filing of master cards.

Mentor Focus:

Nthondo Health Centre Ntchisi Visited: 08 / 01 / 16

QI Checklist: Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Kansonga Health Centre Ntchisi Ntchisi Visited: 07 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Complete all the reports before quarterly supervision

Mentor Focus:

Chinguluwe Health Centre Ntchisi Ntchisi Visited: 12 / 01 / 16

QI Checklist: Not enough HIV test kits reserved for pregnant women

Visited: 12 / 01 / 16

Action Points

Mentor Focus:

Chinthembwe Health Centre

Ntchisi

Visited: 08 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Khuwi Health Centre Ntchisi Visited: 01 / 07 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

HCC quarterly cohort registration report incomplete and/or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1.To compile cohort reports on time.

Mentor Focus:

Mzandu Health Centre Ntchisi Visited: 12 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Malambo St Theresa Health Centre Nt

Ntchisi Visited: 07 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Malambo St Theresa Health Centre **Ntchisi**

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Card header details incomplete

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points To register pre- ART patients in HCC register.

Mentor Focus:

QI Checklist:

Mponela Rural Hospital Visited: 08 / 01 / 16 Dowa

ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist:

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

ART - Weight not recorded at each visit

ART Card header details incomplete

ART regimen and side effects not recorded at each visit

ART register - case finding columns not complete (age, sex, reason,...)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points

To Intensify syphilis testing in ANC mothers.

Mentor Focus:

Mvera Army Camp Dowa Visited: 05 / 01 / 16

ART - Paediatric and adult formulation cards not correctly selected (transition by weight) QI Checklist:

ART Card header details incomplete

Action Points

Mentor Focus:

Chankhungu Health Centre Dowa Visited: 06 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Chinkhwiri Health Centre

Visited: 08 / 01 / 16 Dowa

ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist:

Action Points

Mentor Focus:

Mvera Mission Hospital Dowa Visited: 05 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate Visited: 07 / 01 / 16

Mvera Mission Hospital Dowa Visited: 05 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Thonje Health Centre Dowa Visited: 06 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

 $\label{eq:architecture} \mbox{ART-Cumulative cohort registration details report incomplete and/or inaccurate}$

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Action Points Do rapid test at 12 and 24 months for exposed children.

Mentor Focus:

Nalunga Mafika Health Centre Dowa Visited: 06 / 01 / 15

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HTC register not correctly filled: New page for each month, page totals, etc.

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points
Mentor Focus:

Chisepo Health Centre Dowa Visited: 11 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

ART regimen and side effects not recorded at each visit

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points Write Cohort reports and all reports on time.

Mentor Focus:

Chizolowondo Health Centre Dowa Visited: 15 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Chizolowondo Health Centre Dowa Visited: 15 / 01 / 16

Action Points

Mentor Focus:

Makiyoni Health Centre Salima Visited: 08 / 01 / 16

QI Checklist: ART - Cumulat

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points 1To compile HCC and ART reports on time. (before supervision date).

Mentor Focus:

Chipoka Health Centre Salima Visited: 18 / 01 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Maganga Health Centre Salima Visited: 19 / 01 / 16

QI Checklist: AN

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

HTC register not correctly filled: New page for each month, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Mchoka Health Centre Salima Visited: 19 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART regimen and side effects not recorded at each visit

ART register - case finding columns not complete (age, sex, reason,...)

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Ngodzi Health Centre Salima Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Ngodzi Health Centre Salima Visited: 18 / 01 / 16

QI Checklist:

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Diffucan dispensed without filling of Diffucan register Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Senga Bay Baptist Medical Clinic Salima

ma Visited: 19 / 01 / 16

QI Checklist: Action Points

Mentor Focus:

Thavite Health Centre Salima Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Cambatan na Haalth Cantu

Kaphatenga Health Centre Salima Visited: 12 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Parachute Battalion Clinic Salima Visited: 18 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points

1. confirmatory tests to be done before initiation of treatment

Mentor Focus:

Chitera Health Centre Chiradzulu Visited: 12 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Chitera Health Centre Chiradzulu Visited: 12 / 01 / 16

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Milepa Health Centre Chiradzulu Visited: 15 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Akasale Private Cinic Chiradzulu Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Action Points

Mentor Focus:

Pim Health Centre Chiradzulu Visited: 13 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Blantyre Visited: 13 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Chilomoni Health Centre Blantyre

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Limbe Health Centre Blantyre Visited: 15 / 01 / 16

QI Checklist: Not enough HIV test kits reserved for pregnant women

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Mlambe Mission Hospital Blantyre Visited: 14 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Visited: 12 / 01 / 16

Mlambe Mission Hospital Blantyre Visited: 14 / 01 / 16

Action Points

Mentor Focus:

Ndirande Health Centre Blantyre Visited: 06 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Queen Elizabeth Central Hospital Blantyre Visited: 14 / 01 / 16

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Masm Medi Clinic Limbe Blantyre Visited: 06 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points 1.To do viral load testing and document on master cards.

2.To do HIV testing at 12 months and 24 months for exposed children.

Mentor Focus:

Blantyre Water Board Clinic Blantyre Visited: 09 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Chitawira Private Hospital Blantyre Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Chitawira Private Hospital Blantyre Visited: 06 / 01 / 16

Action Points

Mentor Focus:

Medicare City Centre Clinic / City Centr Blantyre Visited: 13 / 01 / 16

QI Checklist: ART -

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Mwaiwathu Private Hospital Blantyre Visited: 08 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Press Cooperation Clinic Blantyre Visited: 08 / 01 / 16

QI Checklist:

Diflucan dispensed without filling of Diflucan register

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Lafarge Cement Clinic Blantyre Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Mtengoumodzi Private Hospital Blantyre Visited: 07 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Failure to update stock cards for all ARVs, OI meds and test kits

Mtengoumodzi Private Hospital Blantyre Visited: 07 / 01 / 16

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points 1.To source and use stock cards at phamacy

Mentor Focus:

Blantyre City Assembly Clinic Blantyre Visited: 07 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Polytechnic Blantyre Blantyre Visited: 08 / 01 / 16

QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Macro Blantyre Blantyre Visited: 11 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Blm Lunzu Blantyre Visited: 08 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points 1. write cohort report at the end of the guarter

Mentor Focus:

Mpemba Health Centre Blantyre Visited: 18 / 01 / 16

QI Checklist: ART Card header details incomplete

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Chileka Health Centre Blantyre Blantyre Visited: 11 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Chileka Health Centre Blantyre

Blantyre

Visited: 11 / 01 / 16

QI Checklist:

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mwachira Private Clinic

Blantyre

Visited: 15 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Central East African Railways Clinic

Blantyre

Visited: 06 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HTC register not correctly filled: New page for each month, page totals, etc.

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points

1.clinician not refreshed on new guidelines of ART

Mentor Focus: Management of HIV patients according to new guide lines.

Limbe Leaf Tobacco Clinic Limbe

Blantyre

Visited: 14 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Malmed Private Clinic

Blantyre

Visited: 11 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Action Points

Manter Feets

Mentor Focus:

Sos Childrens Village Blantyre

Blantyre

Visited: 11 / 01 / 16

QI Checklist:

Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Mdeka Health Centre Blantyre Visited: 14 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Madziabango Health Centre Blantyre Visited: 14 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Zingwangwa Health Centre Blantyre Visited: 06 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points
Mentor Focus:

Chileka Sda Health Centre Blantyre Visited: 11 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus: 1.YES MENTORING IS URGENTLY NEEDED

Namikoko Health Centre Blantyre Visited: 08 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Weight not recorded at each visit

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Fill STI register as soon as the client is seen.

2. File exposed infants cards according to birth cohort.

3. File Pre ART cards in active/inactive files .

Mentor Focus:

Chavala Health Centre Blantyre Visited: 07 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Chavala Health Centre Visited: 07 / 01 / 16 **Blantyre Action Points** Re-register all clients in ART and amend the duplicated clients Mentor Focus: **Soche Maternity Blantyre** Visited: 12 / 01 / 16 QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc. **Action Points** Mentor Focus: Malabada Health Centre Visited: 15 / 01 / 16 Blantyre QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits **Action Points** Mentor Focus: Sanjika Clinic **Blantyre** Visited: 08 / 01 / 16 QI Checklist: Diflucan dispensed without filling of Diflucan register **Action Points** Mentor Focus: Kanjedza Police Clinic **Blantyre** Visited: 11 / 01 / 16 QI Checklist: Diflucan dispensed without filling of Diflucan register **Action Points** Feedback: Good supervisory team. Mentor Focus: Makhetha Clinic **Blantyre** Visited: 13 / 01 / 16 Maternity register not correctly filled: New page for each month, final status, page totals, etc. QI Checklist: Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: **Chichiri Prison Clinic Blantyre** Visited: 07 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate 1.update master cards **Action Points** Mentor Focus: Makata Health Centre Lunzu **Blantyre** Visited: 13 / 01 / 16 QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: Kadidi Health Centre Visited: 08 / 01 / 16 **Blantyre** QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated **Action Points** Mentor Focus: **Shifa Private Clinic** Visited: 07 / 01 / 16 **Blantyre** QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc.

Shifa Private Clinic Visited: 07 / 01 / 16 **Blantyre** ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: **Malamulo Day Clinic Blantyre** Visited: 14 / 01 / 16 QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Update HCC cards and HCC register

2. Write report at the end of quarter

Mentor Focus:

Soche Adventist Health Centre Visited: 12 / 01 / 16 **Blantyre**

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points Separate pink cards from green cards in HCC files.

Mentor Focus:

Merit Private Clinic **Blantyre** Visited: 14 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

El-barakah Private Clinic Visited: 08 / 01 / 16 **Blantyre**

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Action Points 1. Compile reports in time (as soon as quarter ends)

Mentor Focus:

Chilomoni Private Clinic Blantyre Visited: 06 / 01 / 16

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits Chilomoni Private Clinic Blantyre Visited: 06 / 01 / 16

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART regimen and side effects not recorded at each visit

Action Points

Mentor Focus:

Moyo Private Clinic Blantyre Visited: 08 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Mbayani Health Centre Blantyre Visited: 08 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Bangwe Madina Health Centre Blantyre Visited: 13 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points
Mentor Focus:

Mwanza District Hospital Mwanza Visited: 11 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points
Mentor Focus:

Thambani Health Centre Mwanza Visited: 08 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Card header details incomplete

ART register - Case finding data do not match cards

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Mentor Focus:

Tulonkhondo Health Centre Mwanza Visited: 08 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Tulonkhondo Health Centre Mwanza Visited: 08 / 01 / 16

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Bvumbwe Research Health Centre Thyolo Visited: 14 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Changata Health Centre Thyolo Visited: 06 / 01 / 16

QI Checklist: ART - Weight not recorded at each visit

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Chimaliro Health Centre Thyolo Visited: 11 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Khonjeni Health Centre Thyolo Visited: 12 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART register - case finding columns not complete (age, sex, reason,...)

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points 1. Compile cohort report soon after the end of the quarter.

2.update the register at the end of each quarter.

Mentor Focus:

Makungwa Health Centre Thyolo Visited: 11 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Gombe Health Centre Thyolo Visited: 06 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Visited: 06 / 01 / 16 **Gombe Health Centre** Thyolo **Action Points** Mentor Focus: Makapwa Health Centre Thyolo Visited: 12 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: **Thomasi Health Centre** Visited: 07 / 01 / 16 Thyolo QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: **Zoa Health Centre** Visited: 07 / 01 / 16 Thyolo QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc. ART Card header details incomplete Pre-ART and ART cards not correctly filed (by Active / Inactive) **Action Points** 1. Do page summary for ANC register Mentor Focus: St Martins Molere Health Centre **Thyolo** Visited: 07 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated **Action Points** 1. Write ART report soon after the quarter ends. Reorganize the M and E tools in the ART Clinic 3 Remove inactive cards from active files. Mentor Focus: Visited: 11 / 01 / 16 Hallena Oakley Ntambanyama Health C **Thyolo** ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) Action Points Mentor Focus: **Mangunda Health Centre Thyolo** Visited: 08 / 01 / 16 QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Update all the cards and registers at the end of the quarter **Mentor Focus:** Visited: 08 / 01 / 16 Mchima Clinic Thyolo QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate Printed andjah 09/05/2016 16:31:47 Page 39 of 82 Mchima Clinic Thyolo Visited: 08 / 01 / 16

Action Points

Mentor Focus:

Mianga Health Centre Thyolo Visited: 06 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Naming'omba Health Centre Thyolo Visited: 07 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART - 'TB status current' not recorded at all ARV refill visits

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Mitengo Health Centre St Joseph Thyolo

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Visited: 12 / 01 / 16

Thunga Health Centre Visited: 08 / 01 / 16 Thyolo QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: **Didi Health Centre** Thyolo Visited: 07 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Confirmatory HIV test details not recorded (paed. and adult cards) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months **Action Points** Mentor Focus: **Chikwawa District Hospital** Chikwawa Visited: 12 / 01 / 16 QI Checklist: Failure to update stock cards for all ARVs. OI meds and test kits Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: St Montfort Hospital Chikwawa Visited: 13 / 01 / 16 QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: Chikwawa Visited: 07 / 01 / 16 QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Diflucan dispensed without filling of Diflucan register

Mapelera Health Centre

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Ensure correct numbering on ART master cards **Action Points**

Pharmacy to be organised and clean...

Mentor Focus:

Makhwira Health Centre Chikwawa Visited: 06 / 01 / 16

ANC register not correctly filled: New page for each month, final status, page totals, etc. QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Makhwira Health Centre Chikwawa Visited: 06 / 01 / 16 ART - Registration number not correctly assigned and/or don't match cards QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate To prepare cohort report on time. **Action Points** Mentor Focus: **Ndakwera Health Centre** Chikwawa Visited: 07 / 01 / 16 QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: Feedback: We apologise due to lack of reporting due to poor communication between the supervision and the facility. We thought the supervisory visit would be conducted the following week. We hope to do better next quarter **Chipwaila Health Centre** Visited: 08 / 01 / 16 Chikwawa ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Action Points Mentor Focus: **Gaga Health Centre** Chikwawa Visited: 08 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate **Action Points** Mentor Focus: Kakoma Health Centre Chikwawa Visited: 11 / 01 / 16 QI Checklist: Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HTC register not correctly filled: New page for each month, page totals, etc. **Action Points** Mentor Focus: Mfera Health Centre Chikwawa Visited: 11 / 01 / 16 QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits **Action Points**

Mentor Focus:

Visited: 11 / 01 / 16 Misomali Health Centre Chikwawa

ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist:

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Misomali Health Centre Chikwawa Visited: 11 / 01 / 16

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mkumaniza Health Centre Chikwawa Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART regimen and side effects not recorded at each visit

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Update clients outcomes in register/master cards.

Mentor Focus: Documentation (orientation on M&E Tools).

Nkombedzi Health Centre Chikwawa Visited: 06 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Mangulenje Health Centre Chikwawa Visited: 07 / 01 / 16

QI Checklist: ART Card header details incomplete

Action Points

Mentor Focus:

Alumenda Health Centre Chikwawa Visited: 07 / 01 / 16

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points New page for each quarter in HCC register

Assign HCC numbers in an ascending order

Mentor Focus:

Chithumba Health Centre Chikwawa Visited: 08 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Nsanje District Hospital Nsanje Visited: 14 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Trinity Mission Hospital Nsanje Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Ndamera Health Centre Nsanje Visited: 14 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

ART regimen and side effects not recorded at each visit Exposed child cards not correctly filed (by birth month)

HCC register not correctly filled: New page for each month, final status, page totals, etc.

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Follow up DBS results for exposed infants (EID)

To start using STI register.

To start using ART register Version 5

Mentor Focus: Use of STI Register.

Tengani Health Centre Nsanje Visited: 12 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

<u>Action Points</u> To arrange all patient cards in order as per guidelines.

Mentor Focus: 1. Proper record keeping.

2. Use of M&E tools .

Sorgin Health Centre Nsanje Visited: 11 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - 'Doses missed' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points 1To file patients cards in order.

Mentor Focus:

Nyamithuthu Health Centre Nsanje Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points 1. To update patient outcomes on cards and register.

2. To lobby for training of new members of staff on ART/PMTCT provision.

3To put in place and use ART register version 5.

Mentor Focus: Use of M&E tools.

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Masenjere Health Centre Visited: 07 / 01 / 16 Nsanje

ANC register not correctly filled: New page for each month, final status, page totals, etc. QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points Mentor Focus:

Mbenje Health Centre Visited: 13 / 01 / 15 Nsanje

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points Mentor Focus:

Phokera Health Centre Nsanje Visited: 11 / 01 / 16

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards

Action Points Mentor Focus:

Lulwe Health Centre Visited: 14 / 01 / 16 **Nsanje**

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards

Action Points Proper assigning of registration numbers in registers.

Mentor Focus: Orientation of M&E tools(documentation)

Tikondane Private Clinic Visited: 11 / 01 / 16 Nsanje

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points To check TB status and side effects at every visit of patients

Mentor Focus:

Tedzani Escom Clinic Visited: 12 / 01 / 16 Neno

ANC register not correctly filled: New page for each month, final status, page totals, etc. QI Checklist:

HCC quarterly cohort registration report incomplete and/or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Matope Health Centre Visited: 15 / 01 / 16 Neno

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Msambe Health Centre Neno Visited: 06 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Likuni Mission Hospital Lilongwe Visited: 13 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Area 30 Police Clinic Lilongwe Visited: 08 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Mitundu Community Hospital Lilongwe Visited: 08 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Area 25 Health Centre Lilongwe Visited: 18 / 01 / 16

QI Checklist: Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

African Bible College Clinic Lilongwe Visited: 07 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points 1. Intensify TB and side effects screening

Mentor Focus:

City Centre Clinic Lilongwe Visited: 12 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - 'TB status current' not recorded at all ARV refill visits

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

City Centre Clinic Lilongwe Visited: 12 / 01 / 16

QI Checklist:

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Kawale Medical Services Lilongwe Visited: 15 / 01 / 16

QI Checklist: A

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

Action Points 1Ensure thatt HTC and daily activity registers are available and used.

Mentor Focus:

Lilongwe Private Clinic Lilongwe Visited: 18 / 01 / 16

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

ART - 'TB status current' not recorded at all ARV refill visits
ART regimen and side effects not recorded at each visit
Diflucan dispensed without filling of Diflucan register
Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Limbe Leaf Tobacco Clinic Lilongwe Lilongwe Visited: 08 / 01 / 16

QI Checklist: ART regimen and side effects not recorded at each visit

Action Points

Mentor Focus:

Masm Medi Clinic Lilongwe Lilongwe Visited: 08 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Masm Medi Clinic Lilongwe Lilongwe Visited: 08 / 01 / 16

QI Checklist: Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Ascertain HIV status in exposed babies 2 months, 12 months and 24 months

2.Implement scheduled targeted viral load

Mentor Focus:

Ssh Lilongwe Visited: 15 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Confirmatory HIV test details not recorded (paed. and adult cards) HTC register not correctly filled: New page for each month, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Blessings Hospital Lilongwe Visited: 07 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Discovery Medi Clinic Lilongwe Visited: 07 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pharmacy disorganised / stock cards not updated

Discovery Medi Clinic Lilongwe Visited: 07 / 01 / 16

Action Points 1Improve on .proper arrangements of drugs at pharmacy.

2.HTC clients to be documented in HTC registers

3.Put in place and document in HTC and Daily Activity Register.

Mentor Focus:

Lilongwe City Assembly Chinsapo Lilongwe Visited: 14 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Maternity reports not complete for all 3 months or inaccurate

<u>Action Points</u> 1. Intesify TB screening and identification of side effects.

2. All registers to be protected with hard covers to prevent data loss.

Mentor Focus:

Macro Lilongwe Lilongwe Visited: 07 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Partners In Hope Clinic Dalitso Clinic (p Lilongwe Visited: 06 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Lingadzi Private Clinic Lilongwe Visited: 13 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Registration number not correctly assigned and/or don't match cards

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Lingadzi Private Clinic Lilongwe Visited: 13 / 01 / 16

QI Checklist: Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1.To intensify TB screeining and recording of side effects

Mentor Focus:

Escom Clinic Lilongwe Visited: 13 / 01 / 16

QI Checklist: Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Tachira Private Clinic Lilongwe Visited: 14 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Update ART registers before supervision date.

2.Start using STI register.

3. Fill all elements of the card headers .

Mentor Focus:

Chiwamba Health Centre Lilongwe Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Chimbalanga Health Centre Lilongwe Visited: 11 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Khongoni Health Centre Lilongwe Visited: 13 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Lumbadzi Health Centre Lilongwe Visited: 15 / 01 / 16

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Malingunde Health Centre Lilongwe Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Diflucan dispensed without filling of Diflucan register

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Mbang'ombe 2 Health Centre Lilongwe Visited: 14 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Exposed child cards not correctly filed (by birth month)

Action Points Exposed cards to be filed according to birth cohort.

Mentor Focus:

Ngoni Health Centre Lilongwe Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points 1.cmpile all the reports before quartery supervision

Mentor Focus:

Nsaru Health Centre Lilongwe Visited: 12 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Nsaru Health Centre Lilongwe Visited: 12 / 01 / 16

QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Katchale Health Centre Lilongwe Visited: 13 / 01 / 16

QI Checklist: ART - Weight not recorded at each visit

Action Points
Mentor Focus:

Nambuma Health Centre Lilongwe Visited: 11 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Chikowa Health Centre Lilongwe Lilongwe Visited: 11 / 01 / 15

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1Fill. pink cards according to birth cohort

2. Remove defaulter cards from active files.

Mentor Focus:

Chiunjiza Health Centre Lilongwe Visited: 12 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Mbabvi Health Centre Lilongwe Visited: 06 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Visited: 06 / 01 / 16 **Mbabvi Health Centre** Lilongwe QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated **Action Points** 1.Intensfy TB screeiningin all HCC and ART clients 2.Report writing should be ateam work not an individual 3. Ascertain HIV infection in all exposed babies Mentor Focus: Mbwatalika Health Centre Visited: 13 / 01 / 16 Lilonawe QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - Transfer-ins not recorded HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: Ming'ongo Health Centre Lilongwe Visited: 18 / 01 / 16 QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate **Action Points Mentor Focus:** Visited: 06 / 01 / 16 **Airwing Clinic** Lilongwe QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate **Action Points Mentor Focus: New State House Dispensary** Visited: 11 / 01 / 16 Lilongwe QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

New State House Dispensary

Lilongwe

Visited: 11 / 01 / 16

QI Checklist:

- ART Registration number not correctly assigned and/or don't match cards
- ART 'TB status current' not recorded at all ARV refill visits
- ART WHO stage defining conditions not written on card header / circled on reverse of cards
- ART Card header details incomplete
- ART Confirmatory HIV test details not recorded (paed. and adult cards)
- ART regimen and side effects not recorded at each visit
- ART register case finding columns not complete (age, sex, reason,...)
- ART register Transfer-ins not recorded
- ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
- Diflucan dispensed without filling of Diflucan register
- Failure to update stock cards for all ARVs, OI meds and test kits
- HCC Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
- HCC Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
- HCC quarterly cohort registration report incomplete and/or inaccurate
- HTC reports not complete for all 3 months or inaccurate
- Pharmacy disorganised / stock cards not updated
- Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

- 1. Write quartely cohort reports on time.
- 2. Improve on filling of master cards

Mentor Focus:

Nkhalango Clinic Lilongwe Visited: 13 / 01 / 16

QI Checklist:

- ANC cohort reports not complete for all 3 months or inaccurate
- ART Cumulative cohort outcomes report incomplete or <98% accurate
- ART Cumulative cohort registration details report incomplete and/or inaccurate
- ART 'Doses missed' not recorded at all ARV refill visits
- ART Paediatric and adult formulation cards not correctly selected (transition by weight)
- ART Quarterly cohort report (registration details) incomplete and/or inaccurate
- ART Registration number not correctly assigned and/or don't match cards
- ART 'TB status current' not recorded at all ARV refill visits
- ART Card header details incomplete
- ART Confirmatory HIV test details not recorded (paed, and adult cards)
- ART regimen and side effects not recorded at each visit
- ART register Case finding data do not match cards
- ART register Transfer-ins not recorded
- HCC Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
- HCC Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
- HCC quarterly cohort registration report incomplete and/or inaccurate
- HTC register not correctly filled: New page for each month, page totals, etc.
- HTC reports not complete for all 3 months or inaccurate
- Maternity reports not complete for all 3 months or inaccurate

Action Points

- 1. To write cohort reports for ART and HCC
- 2. To organise the master cards according to numbers
- 3. To document and update the cards

Mentor Focus: Feedback: They were very helpful and encouraging. They supervised well. Come again.

Nyamanda Private Clinic

QI Checklist:

Lilongwe

Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Visited: 15 / 01 / 16

Nyamanda Private Clinic Lilongwe Visited: 15 / 01 / 16

Action Points

Mentor Focus:

Achikondi Women Community Friendly Lilongwe Visited: 15 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Failure to update stock cards for all ARVs, OI meds and test kits

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Action Points 1.Fill/update stock cards for all commodities in the pharmacy.

2.Order/relocate HIV tests kits on time (Avoid test kits stock outs)

Mentor Focus:

Adventist Health Centre Lilongwe Lilongwe Visited: 06 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

ART register - Case finding data do not match cards Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Malembo Health Centre Lilongwe Lilongwe Visited: 12 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Auction Holdings Limited Clinic Kanen Lilongwe Visited: 07 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points 1. HTC counsellors undergo to proficiency testing as required.

Mentor Focus:

Jti Leaf Clinic Kanengo Lilongwe Visited: 12 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Jti Leaf Clinic Kanengo Lilongwe Visited: 12 / 01 / 16

Action Points
Mentor Focus:

Masm Area 43 Lilongwe Visited: 14 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

ART Confirmatory HIV test details not recorded (paed, and adult cards)

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1.Register all ANC mothers in the register

2.Register all maternity mothers in the register

Feedback: Supportive supervision however did not notify us that they are coming.

Mentor Focus:

Area 18 Medi Clinic Lilongwe Visited: 12 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

To update outcomes before cohort report writing.

Mentor Focus:

Kachere Private Clinic Lilongwe Visited: 06 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Good Hope Private Clinic Lilongwe Visited: 06 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Confirmatory HIV test details not recorded (paed, and adult cards)

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

QI Checklist:

Bethsaida Private Hospital

Lilongwe

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

The Clinic Lilongwe Visited: 13 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Visited: 13 / 01 / 16

The Clinic Lilongwe Visited: 13 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Maziko Private Clinic Lilongwe Visited: 06 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Area 36 Private Clinic Lilongwe Visited: 19 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Umoyo Private Clinic Lilongwe Visited: 19 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Umoyo Private Clinic Lilongwe Visited: 19 / 01 / 16

QI Checklist:

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Documentation on stock cards and DAR to be done accordingly and consistently.

Mentor Focus:

Fidelity Private Clinic Lilongwe Visited: 08 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

HTC register not correctly filled: New page for each month, page totals, etc.

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

1. Advised to open anew page when starting every quarter, (in the registers)

2. Follow HTC Algorithm when cunducting HIV testing.

Mentor Focus:

Kapiri Mission Hospital Mchinji Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Action Points

Prepare ART cohort reports immediately quarter ends

Mentor Focus:

Mkanda Health Centre Mchinji Visited: 06 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Card header details incomplete

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Tembwe Health Centre Mchinji Visited: 12 / 01 / 16

QI Checklist:

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Guillime Mission Hospital Mchinji Visited: 05 / 01 / 16

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Kapanga Health Centre Mchinji Visited: 14 / 01 / 16

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits

Action Points
Mentor Focus:

Nkhwazi Health Centre Mchinji Visited: 13 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Kaigwazanga Health Centre Mchinji Visited: 07 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Diflucan dispensed without filling of Diflucan register
Not enough HIV test kits reserved for pregnant women

Action Points
Mentor Focus:

Chioshya Health Centre Mchinji Visited: 08 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc.

Action Points ART and ANC quarterly cohort reports to be done immediately after quarter ends

Mentor Focus:

Chipumi Health Centre Mchinji Visited: 07 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points 1. to write ART quarterly report at the beginning of a new quarter

Mentor Focus:

Gumba Health Centre Mchinji Visited: 06 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Pharmacy disorganised / stock cards not updated

Action Points

1. Reports should be written before supervision date

Mentor Focus:

Mua Mission Hospital Dedza Visited: 06 / 01 / 16

QI Checklist:

ART - Registration number not correctly assigned and/or don't match cards

HCC quarterly cohort registration report incomplete and/or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points

1.To put in place and use the STI register.

2To.Compile monthly STI reports.

Mentor Focus:

Kaphuka Health Centre Dedza Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Card header details incomplete

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Lobi Rural Hospital Dedza Visited: 15 / 01 / 16

QI Checklist:

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Lobi Rural Hospital Dedza Visited: 15 / 01 / 16

Action Points

Mentor Focus:

Mtakataka Health Centre Dedza Visited: 06 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points

1. To organise pharmacy

2. Write report when the quarter ends

Mentor Focus:

Chikuse Health Centre Dedza Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Golomoti Health Centre Dedza Visited: 07 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate

Action Points To start testing exposed infants at 12 and 24 months file exposed child cards correctly by birth cohort.

Mentor Focus:

Kaundu Health Centre Dedza Visited: 14 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1To use separate activity records for static and outreach services.

Mentor Focus:

Nakalazi Health Centre Dedza Visited: 14 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Bembeke Health Centre Dedza Visited: 19 / 01 / 16

QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points
Mentor Focus:

Tsoyo Dispensary Dedza Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Kanyama Health Centre Dedza Visited: 06 / 01 / 15

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Confirmatory HIV test details not recorded (paed. and adult cards)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points 1To Store ART cards in polythene bags.

Mentor Focus:

Chongoni Health Centre Dedza Visited: 19 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Dzindevu Health Centre Dedza Visited: 06 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Not enough HIV test kits reserved for pregnant women

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Mikondo Dispensary Dedza Visited: 11 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Mikondo Dispensary Dedza Visited: 11 / 01 / 16

QI Checklist:

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mphati Health Centre Dedza Visited: 11 / 01 / 15

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

Diflucan dispensed without filling of Diflucan register

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

2. Ensure that patient cardsare updated.

Mentor Focus:

Mphunzi Health Centre Dedza Visited: 15 / 01 / 16

QI Checklist:

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Chimoto Health Centre Dedza Visited: 11 / 01 / 16

QI Checklist:

Diflucan dispensed without filling of Diflucan register

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Tiyese Private Maternity Dedza Visited: 18 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Mganja Health Centre Dedza Visited: 07 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Dedza Visited: 07 / 01 / 16 Mganja Health Centre

Action Points Mentor Focus:

Ntcheu District Hospital Ntcheu Visited: 15 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Pre-ART and ART cards not correctly filed (by Active / Inactive)

1. File pre-ART cards correctly. Do not combine active and inactive cards Action Points

File exposed child cards correctly by birth month

Mentor Focus:

Sister Theresa Community Hospital Mik Ntcheu Visited: 11 / 01 / 16

Diflucan dispensed without filling of Diflucan register QI Checklist:

Action Points Mentor Focus:

Katsekera Health Centre Ntcheu Visited: 05 / 01 / 16

QI Checklist: ART Confirmatory HIV test details not recorded (paed, and adult cards)

Diflucan dispensed without filling of Diflucan register

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Bwanje Health Centre Ntcheu Visited: 12 / 01 / 16

ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist:

Failure to update stock cards for all ARVs, OI meds and test kits

Not enough HIV test kits reserved for pregnant women

Action Points To trace missing pages and documents at the end of the register

Mentor Focus:

Tsangano Health Centre Ntcheu Visited: 13 / 01 / 16

ANC register not correctly filled: New page for each month, final status, page totals, etc. QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points 1 To start arranging exposed cards correctly by birth cohort.

2 To document age and WHO staging on master cards.

2 To offer HIV test to all antenatal clients.

Mentor Focus:

Visited: 06 / 01 / 16 **Chikande Health Centre Ntcheu**

ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist:

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Registration number not correctly assigned and/or don't match cards

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

Chikande Health Centre Ntcheu Visited: 06 / 01 / 16

QI Checklist: ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - Case finding data do not match cards
Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC register not correctly filled: New page for each month, page totals, etc.

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Kapeni Health Centre Ntcheu Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART Card header details incomplete

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

Action Points

Mentor Focus:

Lakeview Health Centre Ntcheu Visited: 11 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1 To update stock cards in pharmarcy.

2 To ascertain Hiv Status of exposed children at 12 and 24 months.

Mentor Focus:

Nsipe Health Centre Ntcheu Visited: 06 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART register - Transfer-ins not recorded

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Nzama Health Centre Ntcheu Visited: 05 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

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HTC reports not complete for all 3 months or inaccurate

Nzama Health Centre Ntcheu Visited: 05 / 01 / 16

Action Points always document DBS sample taken in DNA PCR log book

Mentor Focus:

Sharpe Valley Health Centre Ntcheu Visited: 12 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points To organize pharmarcy

To update stock cards in pharmarcy

Mentor Focus:

Masasa Health Centre Ntcheu Visited: 08 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Write report at the end of quarter.

2.Update outcomes in the register. 3.File expose cards by birth cohort.

Mentor Focus: Filling of exposed cards and documentation on cards and HCC register.

Matanda Health Centre Ntcheu Visited: 13 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Senzani Health Centre Ntcheu Visited: 07 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

Diflucan dispensed without filling of Diflucan register

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Senzani Health Centre Ntcheu Visited: 07 / 01 / 16

Action Points

Mentor Focus:

Mlangeni Health Centre Ntcheu Visited: 11 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Registration number not correctly assigned and/or don't match cards

Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points To file exposed infants cards according to birth cohorts

Mentor Focus: Mentoring on writing exposed infants reports

Manjawira Maternity Ntcheu Visited: 08 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Registration number not correctly assigned and/or don't match cards ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART regimen and side effects not recorded at each visit

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points
Mentor Focus:

Champiti Health Centre Ntcheu Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Weight not recorded at each visit

ART Card header details incomplete

ART Confirmatory HIV test details not recorded (paed. and adult cards)

ART register - case finding columns not complete (age, sex, reason,...)

ART register - Case finding data do not match cards

ART register - Transfer-ins not recorded

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Kalimanjira Health Centre Ntcheu Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

 $\label{eq:architecture} \mbox{ART-Cumulative cohort registration details report incomplete and/or inaccurate}$

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to implement ART inititiation and continuation directly at ANC / MCH

Action Points To start registering ART clients

To compile STI reports at the end of every quarter.

Mentor Focus:

Billy Riordan Memorial Health Clinic Mangochi Visited: 11 / 01 / 16

QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc.

Action Points
Mentor Focus:

Makanjira Health Centre Mangochi Visited: 06 / 01 / 16

QI Checklist: Maternity reports not complete for all 3 months or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1Improve on documentation of dispensed drugs on the master cards.

2.ART register need to be updated.

Mentor Focus:

Maldeco Fisheries Clinic Mangochi Visited: 15 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Katuli Health Centre Mangochi Visited: 08 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Malombe Health Centre Mangochi Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART register - Case finding data do not match cards

Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. To document in the mastercard viral load collection dates.

Mentor Focus:

Nancholi Dispensary Mangochi Visited: 14 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Nkope Health Centre Mangochi Visited: 12 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points 1. Team members to assist one another to prepare a report.

2.DHO to train new staff in ART provision.

Mentor Focus:

Namalaka Health Centre Mangochi Visited: 07 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Namalaka Health Centre Mangochi Visited: 07 / 01 / 16

QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points 1To compile cohort reports on time.

Mentor Focus:

Nangalamu Health Centre Mangochi Visited: 13 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART Card header details incomplete

ART register - case finding columns not complete (age, sex, reason,...)

Action Points

1. Trace missing pages in HCC register and transfer names and outcomes into new pages./new register.

Mentor Focus:

Nankhwali Health Centre Mangochi Visited: 08 / 01 / 16

QI Checklist: Al

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points

To be writing quarterly reports on time.

To keep reporting forms safely and accessible.

Mentor Focus:

Nankumba Health Centre Mangochi Visited: 06 / 01 / 15

QI Checklist: HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Ngapani Health Centre Mangochi Visited: 08 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

ART regimen and side effects not recorded at each visit

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Ngapani Health Centre Mangochi Visited: 08 / 01 / 16

Action Points 1.Update master cards after dispesing drugs

Mentor Focus:

Chikole Dispensary Mangochi Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Lugola Health Centre Mangochi Visited: 07 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Maternity reports not complete for all 3 months or inaccurate

Action Points 1. To compile Cohort Reports on time.

To update outcomes in registers and master cards.

Mentor Focus:

Lungwena Health Centre Mangochi Visited: 13 / 01 / 16

QI Checklist: ART Card header details incomplete

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points 1. Document in Mastercards for dispensed ARVs.

2. Open up Mastercards for all new registrations.

3. Update Mastercards and registers.

Mentor Focus:

Chiumbangame Health Centre Mangochi Visited: 11 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Phirilongwe Health Centre Mangochi Visited: 07 / 01 / 16

QI Checklist: Exposed child cards not correctly filed (by birth month)

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Arrange pink cards according to birth cohorts .

Mentor Focus:

Sinyala Health Centre Mangochi Visited: 11 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points 1. To document daily activities in the DAR (Daily Activity Register).

2. To organise the pharmacy and up date stock cards.

Mentor Focus:

Jalasi Health Centre Mangochi Visited: 19 / 01 / 16

QI Checklist: ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - Weight not recorded at each visit

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Action Points

Mentor Focus:

Mkumba Health Centre Mangochi Visited: 12 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points 1.update master cards immediatly after dispensing the drugs

Mentor Focus:

Kadango Dispensary Mangochi Visited: 07 / 01 / 16

QI Checklist:

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Mama Khadija Private Clinic Namwera Mangochi

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

7 ii vo register not correctly inited. New page for each month, initial states, page totals, etc

Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Chiponde Health Centre Mangochi Visited: 12 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Chilonga Health Centre Mangochi Visited: 06 / 01 / 16

QI Checklist:

ANC cohort reports not complete for all 3 months or inaccurate

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Visited: 11 / 01 / 16

Chilonga Health Centre Mangochi Visited: 06 / 01 / 16

QI Checklist: HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Maternity reports not complete for all 3 months or inaccurate

Action Points
Mentor Focus:

Somba Health Centre Mangochi Visited: 12 / 01 / 16

QI Checklist:

ART - 'Doses missed' not recorded at all ARV refill visits

Action Points

Mentor Focus:

Namanja Health Centre Machinga Visited: 09 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Not enough HIV test kits reserved for pregnant women

<u>Action Points</u> 1. Update outcome every quarter.

Mentor Focus:

Nyambi Health Centre Machinga Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Failure to dispense full amount of NVP syrup at ANC as soon as possible

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points 1 Offer HIV Testing to ANC clients.

2 Arrange cards in a logical order and store in polythene sleeves.

Mentor Focus:

Nayuchi Health Centre Machinga Visited: 09 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC quarterly cohort registration report incomplete and/or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points Put HCC registers in order (separate active to inactive files)

Mentor Focus:

Chamba Dispensary Machinga Visited: 12 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Action Points

Mentor Focus:

Mpiri Health Centre Machinga Visited: 06 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Mpiri Health Centre Machinga Visited: 06 / 01 / 16

QI Checklist: Diflucan dispensed without filling of Diflucan register

HTC register not correctly filled: New page for each month, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Change calendar year

correct arrangement of cards in polythene sleeves

Mentor Focus:

Ntholowa Health Centre Machinga Visited: 13 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Mangamba Health Centre Machinga Visited: 12 / 01 / 16

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Action Points

Mentor Focus:

Kawinga Health Centre Machinga Visited: 12 / 01 / 16

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

ANC register not correctly filled: New page for each month, final status, page totals, etc.

Exposed child cards not correctly filed (by birth month)

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points
Mentor Focus:

Mlomba Health Centre Machinga Visited: 11 / 01 / 16

QI Checklist: ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Exposed child cards not correctly filed (by birth month)

Action Points

Mentor Focus:

Zomba Central Hospital Tisungane Clin Zomba Visited: 14 / 01 / 16

QI Checklist: ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Chinamwali Private Clinic Zomba Visited: 07 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points 1. Document months on ART

2 To dispose expired drugs according to to set procedures.

Mentor Focus:

Visited: 06 / 01 / 16 **Blm Zomba** Zomba QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART inititiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive) **Action Points Mentor Focus:** Visited: 07 / 01 / 16 Likangala Health Centre Zomba QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Transfer-ins not recorded HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. **Action Points** Intensify TB screening in ART clinic documents and roll out routine viral load. Mentor Focus: **Domasi Rural Hospital** Zomba Visited: 13 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate **Action Points** Write quarterly reports Update outcomes for both ART and HCC Put HCC register in order **Mentor Focus: Matawale Health Centre** Zomba Visited: 18 / 01 / 16 QI Checklist: ART - Registration number not correctly assigned and/or don't match cards **Action Points** Mentor Focus: Visited: 15 / 01 / 16 Chilipa Health Centre Zomba Zomba QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form **Action Points** Mentor Focus:

Mayaka Health Centre Zomba Visited: 15 / 01 / 16

QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points 1. To follow first expired first out concept when dispensing drugs.

Mentor Focus:

Ngwelero Health Centre Zomba Visited: 15 / 01 / 16

QI Checklist: HTC register not correctly filled: New page for each month, page totals, etc.

Action Points Ensure availability of TB drugs.

Lobby with DHMT for connective of electricity.

Mentor Focus:

Pirimiti Health Centre Zomba Visited: 07 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points
Mentor Focus:

Thondwe Health Centre Zomba Visited: 01 / 01 / 16

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Failure to update stock cards for all ARVs, OI meds and test kits

HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated

Action Points
Mentor Focus:

Namasalima Health Centre Zomba Zomba Visited: 12 / 01 / 16

QI Checklist: ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

Action Points
Mentor Focus:

Namikango Health Centre Zomba Visited: 11 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits

Diflucan dispensed without filling of Diflucan register

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Action Points 1.To be compiling cohort reports according set protocol.

2.To start new page after end of the month in DNA/PCR log book.

Mentor Focus: ART quarterly report.

Lambulira Health Centre Zomba Visited: 12 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points
Mentor Focus:

Magomero Health Centre Zomba Visited: 06 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Magomero Health Centre Zomba Visited: 06 / 01 / 16

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate

HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Makwapala Health Centre Zomba Visited: 14 / 01 / 16

QI Checklist: ART - WHO stage defining conditions not written on card header / circled on reverse of cards

ART Card header details incomplete

Pharmacy disorganised / stock cards not updated

Action Points 1. File cards in logical order.

2. Fill exposed infant outcomes accordingly.

Mentor Focus:

City Clinic Zomba Visited: 06 / 01 / 16

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Action Points To do page summaries in ANC register.

Improve on documantation in ANC register (completeness). Initiate dispense NVP syrup and document properly in ANC.

Mentor Focus:

Mmambo Health Centre Zomba Visited: 13 / 01 / 16

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits

Action Points 1. Record months on ART & missed doses in master cards.

2. Update log book- HTC counsellors

3. Do HIV Rapid testing at 12 and 24 months for exposed children.

Mentor Focus:

Zomba Mental Hospital Zomba Visited: 05 / 01 / 16

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards

Action Points
Mentor Focus:

Masm Medi Clinic Zomba Zomba Visited: 05 / 01 / 16

QI Checklist: Failure to dispense full amount of NVP syrup at ANC as soon as possible

Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Action Points 1To. dispose expired test kits (syphilis) and AZT/3TC 60/30

2.To update HIV stock cards

3. To relocate excess drugs about to expire to nearby clinics.

Mentor Focus:

Zilindo Health Centre Zomba Visited: 11 / 01 / 16

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kitsAction Points1. Update stock cards and do physical inventory at the pharmacy.

2. Dispose expired acycovir according to set standards.

Mentor Focus:

Maera Health Centre Zomba Visited: 12 / 01 / 16

QI Checklist: ART Card header details incomplete

Diffucan dispensed without filling of Diffucan register Exposed child cards not correctly filed (by birth month) Maera Health Centre Zomba Visited: 12 / 01 / 16

Action Points

- 1. To collect stock cards from DHO-pharmacy and stop using plain papers.
- 2. To fill all required information on all mastercards.(cards should not have missing element)
- 3. To record months on ART.
- 4. To arrange exposed children cards according to birth cohort.

Mentor Focus:

Mwandama Health Centre Zomba Visited: 12 / 01 / 16

QI Checklist:

ART - 'Doses missed' not recorded at all ARV refill visits

Action Points

- 1. Record months on ART, missed does and updated outcomes in mastercards.
- 2. To write Page summaries in ART register.

Mentor Focus:

Mulanje District Hospital Mulanje Visited: 18 / 01 / 16

QI Checklist:

Maternity register not correctly filled: New page for each month, final status, page totals, etc.

Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Namasalima Health Centre Mulanje Mulanje Visited: 14 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register

Failure to implement ART inititiation and continuation directly at ANC / MCH

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Not enough HIV test kits reserved for pregnant women

Action Points

Mentor Focus:

Namphungo Health Centre Mulanje Visited: 08 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Exposed child cards not correctly filed (by birth month)

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1.Ensure that qualified staff dispense drugs.

2.To update mastercards before writing cohorts report.

3.To ensure cleaniless of the clinic.

Mentor Focus:

Mulomba Health Centre Mulanie Visited: 07 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Mulomba Health Centre Visited: 07 / 01 / 16 Mulanje **Action Points** 1. Offer Rapid test to exposed infants and pregnant mothers. 2. Arrange pink cards according to birth cohorts. 3. Update ART and Pink master cards. Mentor Focus: **Chambe Health Centre** Visited: 06 / 01 / 16 Mulanje QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. 1. Ensure that page summary are done in ART and HCC registers. Action Points 2 To write cohort reports on time.(before supervision dates) 3. Update mastercards in HCC and ART beofre writing the report. Mentor Focus: **Mpala Health Centre** Mulanje Visited: 12 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Namulenga Health Centre Mulanje Visited: 07 / 01 / 16 ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: **Action Points** Mentor Focus: Visited: 13 / 01 / 16 **Chinyama Health Centre** Mulanje QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Chisitu Health Centre Visited: 07 / 01 / 16 Mulanje QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Mimosa Dispensary Mulanje Visited: 13 / 01 / 16 QI Checklist: Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate **Action Points** Mentor Focus: **Mkomaola Health Centre** Visited: 13 / 01 / 16 Mulanje QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Migowi Health Centre **Phalombe** Visited: 13 / 01 / 16 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Migowi Health Centre Phalombe Visited: 13 / 01 / 16

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate

<u>Action Points</u> 1. Improve on ART client flow/Triaging.

2. Document STI clients in STI register.

Mentor Focus:

Nkhulambe Health Centre Phalombe Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - 'Doses missed' not recorded at all ARV refill visits

ART - Paediatric and adult formulation cards not correctly selected (transition by weight)

ART - 'TB status current' not recorded at all ARV refill visits Failure to update stock cards for all ARVs, OI meds and test kits

Pharmacy disorganised / stock cards not updated

Replacing torn out pages in new register.

HTC counsellors to be using the Daily Activity Register.

Mentor Focus:

Nazombe Health Centre (gogo Nazomb Phalombe Visited: 15 / 01 / 16

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards

ART register - Case finding data do not match cards

Action Points

Mentor Focus:

Sukasanje Health Centre Phalombe Visited: 18 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - Registration number not correctly assigned and/or don't match cards

ART - 'TB status current' not recorded at all ARV refill visits

ART Card header details incomplete

ART regimen and side effects not recorded at each visit

ART register - Case finding data do not match cards

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Update cards and registers at the end of each quarter.

HIV focal person to be proactive.

Mentor Focus:

Chiringa Maternity Phalombe Visited: 18 / 01 / 16

QI Checklist:

ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

ART - 'TB status current' not recorded at all ARV refill visits

Failure to update stock cards for all ARVs, OI meds and test kits

HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

HCC quarterly cohort registration report incomplete and/or inaccurate

Chiringa Maternity Phalombe Visited: 18 / 01 / 16 QI Checklist: Pharmacy disorganised / stock cards not updated **Action Points** 1Stock cards neeed to be updated in the pharmacy. 2To follow standard procedures for disposal of expired drugs. Mentor Focus: **Phalombe** Visited: 11 / 01 / 16 Nkhwayi Health Centre Failure to update stock cards for all ARVs, OI meds and test kits QI Checklist: Pharmacy disorganised / stock cards not updated **Action Points** Mentor Focus: **Mpasa Health Centre Phalombe** Visited: 14 / 01 / 16 ART register - case finding columns not complete (age, sex, reason,...) QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated **Action Points** Mentor Focus: **Chiringa Cham Health Centre Phalombe** Visited: 13 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate **Action Points** Mentor Focus: Phalula Health Centre Visited: 11 / 01 / 16 Balaka ART - Cumulative cohort outcomes report incomplete or <98% accurate QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete Diflucan dispensed without filling of Diflucan register Pre-ART and ART cards not correctly filed (by Active / Inactive) Update the ART AAND pre-ART cards immediately the guarter ends **Action Points** Organize the M and E tools and improve documentation accordingly Mentor Focus: Kankao Health Centre Balaka Visited: 11 / 01 / 16 QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc. Diflucan dispensed without filling of Diflucan register **Action Points** Mentor Focus: **Utale 2 Health Centre** Balaka Visited: 12 / 01 / 16 QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit Action Points

Mentor Focus:

Utale 1 Health Centre Balaka Visited: 12 / 01 / 16

QI Checklist: ART Confirmatory HIV test details not recorded (paed. and adult cards)

Exposed child cards not correctly filed (by birth month)

Failure to dispense full amount of NVP syrup at ANC as soon as possible

Utale 1 Health Centre Balaka Visited: 12 / 01 / 16

Action Points

Kwitanda Health Centre

Mentor Focus:

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Balaka

ART Confirmatory HIV test details not recorded (paed. and adult cards)

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)

HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Comfort Clinic Balaka Visited: 14 / 01 / 16

QI Checklist: ART Card header details incomplete

ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Not enough HIV test kits reserved for pregnant women

Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Namdumbo Health Centre Balaka Visited: 15 / 01 / 16

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

ART - Cumulative cohort registration details report incomplete and/or inaccurate

Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Visited: 13 / 01 / 16