

Note and Disclaimer:

1. This report shows all sites where specific challenges have been marked on our standard service quality checklist and/or where the supervision team has recommended the site for clinical mentoring because of significant weaknesses or deviation from protocol. Please note that these are subjective assessments by our supervision teams and the observations have not been verified by the program officers at the Department for HIV and AIDS.
2. The report is generated from our database, based on the data entered from the supervision forms and it may contain some data entry errors.
3. This reports is shared in a spirit of supporting our colleagues at the sites to provide the best possible HIV services within the guidelines of the National Program. It is not understood as a rating of individual staff or site performance. We all acknowledge the many challenges and constraints our colleagues at the facilities are facing.

Misuku Health Centre **Chitipa** Visited: 10 / 07 / 14

- QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART register - Outcomes incomplete and/or not updated every quarter
 HTC register not correctly filled: New page for each month, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Kameme Health Centre **Chitipa** Visited: 09 / 07 / 14

- QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART Card header details incomplete
 ART register - case finding columns not complete (age, sex, reason,...)

Action Points

Mentor Focus:

Wenya Health Centre **Chitipa** Visited: 08 / 07 / 14

- QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART Card header details incomplete
 ART register - Case finding data do not match cards
 ART register - Transfer-ins not recorded
 Exposed child cards not correctly filed (by birth month)
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Ifumbo Health Centre **Chitipa** Visited: 10 / 07 / 14

- QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
 ART Confirmatory HIV test details not recorded (paed. and adult cards)
 ART register - Outcome dates not specified
 Failure to update stock cards for all ARVs, OI meds and test kits
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Ifumbo Health Centre	Chitipa	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kapenda Health Centre	Chitipa	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	Improve on documentation across all M and E tools.	
<u>Mentor Focus:</u>		
Karonga District Hospital	Karonga	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kaporo Rural Hospital	Karonga	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nyungwe Health Centre	Karonga	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ART Card header details incomplete Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1- Ensure proper documentation for HIV exposed children in 1- classification of breast feeding 2-HIV infection 3- Rapid test for children under 1 year.	
<u>Mentor Focus:</u>		
Fulirwa Health Centre	Karonga	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	

Fulirwa Health Centre	Karonga	Visited: 18 / 07 / 14
<u>QI Checklist:</u> Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lupembe Health Centre	Karonga	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART Card header details incomplete Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sangilo Health Centre	Karonga	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Wiliro Health Centre	Karonga	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART Card header details incomplete Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngana Health Centre	Karonga	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lwezga Health Centre	Karonga	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		

Lwezga Health Centre**Karonga**

Visited: 18 / 07 / 14

QI Checklist: ART - Registration number not correctly assigned and/or don't match cards
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.

Action PointsMentor Focus:

St Anne's Health Centre**Karonga**

Visited: 17 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Registration number not correctly assigned and/or don't match cards
ART - 'TB status current' not recorded at all ARV refill visits
ART regimen and side effects not recorded at each visit
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
Maternity reports not complete for all 3 months or inaccurate
Pharmacy disorganised / stock cards not updated

Action PointsMentor Focus:

Atupele Health Centre**Karonga**

Visited: 15 / 07 / 14

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits
ART Card header details incomplete

Action PointsMentor Focus:

BIm Nkhatabay**Nkhata Bay**

Visited: 21 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Diflucan dispensed without filling of Diflucan register
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.

BIm Nkhatabay	Nkhata Bay	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Compile ART cohort Report in time. 2. Order STI Register from the STI coordinator	
<u>Mentor Focus:</u>		
Kachere Health Centre	Nkhata Bay	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Update ART/HCC registers and ART mastercards before report. 2. File ART mastercards according to active and inactive	
<u>Mentor Focus:</u>		
Maula Health Centre	Nkhata Bay	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>	1. Compile ART/HCC Reports as soon as quarter ends.	
<u>Mentor Focus:</u>		
Chikwina Health Centre	Nkhata Bay	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chitheka Health Centre	Nkhata Bay	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Compile ART/HCC report as soon as quarter ends.	
<u>Mentor Focus:</u>		
Kande Health Centre	Nkhata Bay	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Organise the pharmacy and update the stock card	
<u>Mentor Focus:</u>		

Khondowe Health Centre	Nkhata Bay	Visited: 09 / 09 / 14
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>Failure to dispense full amount of NVP syrup at ANC as soon as possible</p> <p>Failure to implement ART initiation and continuation directly at ANC / MCH</p> <p>Not enough HIV test kits reserved for pregnant women</p> <p>Pre-ART and ART cards not correctly filed (by Active / Inactive)</p>	
<u>Action Points</u>	Open a stock card for unigold received from District hospital	
<u>Mentor Focus:</u>		
Bula Health Centre	Nkhata Bay	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	<p>ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HTC register not correctly filled: New page for each month, page totals, etc.</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Liuzi Health Centre	Nkhata Bay	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Rumphi District Hospital	Rumphi	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - 'Doses missed' not recorded at all ARV refill visits</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HTC register not correctly filled: New page for each month, page totals, etc.</p> <p>HTC reports not complete for all 3 months or inaccurate</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bolero Rural Hospital	Rumphi	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	<p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART register - case finding columns not complete (age, sex, reason,...)</p> <p>ART register - Case finding data do not match cards</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>HTC register not correctly filled: New page for each month, page totals, etc.</p> <p>HTC reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Ensure completion of data on register ie page summaries 2. Update outcome dates accordingly, months on ART master card. 3. Rapid test in exposed infant to be done at 12 and 24 months accordingly. 	
<u>Mentor Focus:</u>	Documentation of M& E papper work.	
Blm Rumphi	Rumphi	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p>	

Blm Rumph	Rumph	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katowo Health Centre	Rumph	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards ART register - Outcomes incomplete and/or not updated every quarter HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mhuju Rural Hospital	Rumph	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mwazisi Health Centre	Rumph	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - WHO stage defining conditions not written on card header / circled on reverse of cards Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	1.Ensure that DNA-PCR log book are documented correctly. 2.CD4 count results should be indicated on Pre- ART master cards 3. Client months on ART should be indicated	
<u>Mentor Focus:</u>		
Mlowe Health Centre	Rumph	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	The daily activity register should be always up to date	
<u>Mentor Focus:</u>		
Mphompha Health Centre	Rumph	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	

Mphompha Health Centre	Rumphi	Visited: 10 / 07 / 14
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nthenje Dispensary	Rumphi	Visited: 21 / 07 / 14
<u>QI Checklist:</u>		
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
Diflucan dispensed without filling of Diflucan register		
Exposed child cards not correctly filed (by birth month)		
Failure to dispense full amount of NVP syrup at ANC as soon as possible		
Failure to implement ART initiation and continuation directly at ANC / MCH		
Failure to update stock cards for all ARVs, OI meds and test kits		
Not enough HIV test kits reserved for pregnant women		
Pharmacy disorganised / stock cards not updated		
Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
St Patricks Health Centre	Rumphi	Visited: 11 / 07 / 14
<u>QI Checklist:</u>		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - Weight not recorded at each visit		
ART register - Outcomes incomplete and/or not updated every quarter		
Exposed child cards not correctly filed (by birth month)		
HCC register not correctly filled: New page for each month, final status, page totals, etc.		
Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lura Health Centre	Rumphi	Visited: 10 / 07 / 14
<u>QI Checklist:</u>		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
HTC register not correctly filled: New page for each month, page totals, etc.		
HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Eva Demaya Centre	Rumphi	Visited: 08 / 07 / 14
<u>QI Checklist:</u>		
ART register - Outcome dates not specified		
Exposed child cards not correctly filed (by birth month)		
Failure to dispense full amount of NVP syrup at ANC as soon as possible		
Failure to implement ART initiation and continuation directly at ANC / MCH		
Failure to update stock cards for all ARVs, OI meds and test kits		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
1. To ensure proper documentaries ie page summarise, outcome dates, months on ART.		
2. To screen for side effects and TB.		
3. To ensure update of ART stock cards, fill in log book of HTC, update daily activity register.		
<u>Mentor Focus:</u>		
Macro Mzuzu	Mzimba North	Visited: 11 / 07 / 14
<u>QI Checklist:</u>		
ANC cohort reports not complete for all 3 months or inaccurate		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
Failure to dispense full amount of NVP syrup at ANC as soon as possible		
Failure to implement ART initiation and continuation directly at ANC / MCH		

Macro Mzuzu	Mzimba North	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Fill HTC log book as soon as the month ends.	
<u>Mentor Focus:</u>		
St John's Mission Hospital	Mzimba North	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1.Update stock cards in pharmacy 2.Report for exposed infant should be written from Pink card 3.Clients in the register should much those in the EDS	
<u>Mentor Focus:</u>		
Dr Msachi's Clinic	Mzimba North	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mzuzu University Clinic	Mzimba North	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. Compile ART/HCC Reports as soon as quarter ends.	
<u>Mentor Focus:</u>		
Escom Clinic Mzuzu	Mzimba North	Visited: 24 / 07 / 14
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women	

Escom Clinic Mzuzu **Mzimba North** Visited: 24 / 07 / 14

Action Points

Mentor Focus:

Masm Medi Clinic Katoto **Mzimba North** Visited: 24 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Thunduwike Health Centre **Mzimba North** Visited: 14 / 07 / 14

QI Checklist: ART - Weight not recorded at each visit

Action Points

Mentor Focus:

Mzuzu Central Prison **Mzimba North** Visited: 09 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART Card header details incomplete
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Bwengu Health Centre **Mzimba North** Visited: 16 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Engucwini Health Post **Mzimba North** Visited: 14 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.

Engucwini Health Post **Mzimba North** Visited: 14 / 07 / 14

Action Points

Mentor Focus:

Kamwe Health Centre **Mzimba North** Visited: 14 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Failure to update stock cards for all ARVs, OI meds and test kits
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Luzi Health Centre **Mzimba North** Visited: 16 / 07 / 14

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Action Points

Mentor Focus:

Choma Health Centre **Mzimba North** Visited: 23 / 07 / 14

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HTC reports not complete for all 3 months or inaccurate
Pharmacy disorganised / stock cards not updated
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Enukweni Health Centre **Mzimba North** Visited: 21 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points Write report by the end of the quarter.

Mentor Focus:

Mpherembe Health Centre **Mzimba North** Visited: 17 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Pharmacy disorganised / stock cards not updated

Mpherembe Health Centre	Mzimba North	Visited: 17 / 07 / 14
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtwalo Health Centre	Mzimba North	Visited: 17 / 07 / 14
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Emsizini Health Centre	Mzimba North	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Khuyukuyu Health Centre	Mzimba North	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> Use of daily activity register Proper disposal of art drugs Remove inactive patients from active art register and update pre art active outcomes		
<u>Mentor Focus:</u>		
Luvwere Health Centre	Mzimba North	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)		

Luvwere Health Centre	Mzimba North	Visited: 17 / 07 / 14
<u>Action Points</u> Still no permanent staff at this facility		
<u>Mentor Focus:</u>		
Matuli Health Centre	Mzimba North	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Failure to implement ART initiation and continuation directly at ANC / MCH		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kaweche Health Centre	Mzimba North	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
BIm Mzimba	Mzimba South	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katete Community Hospital	Mzimba South	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Euthini Community Hospital	Mzimba South	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>	File exposed cards according to birth cohort	
<u>Mentor Focus:</u>		
Luwelezi Health Centre	Mzimba South	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Edingeni Health Centre	Mzimba South	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Lobby DHO to train more HTC Counsellors.	
<u>Mentor Focus:</u>		
Kalikumbi Health Centre	Mzimba South	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Relocate excess HTC kits to the district	
<u>Mentor Focus:</u>		
Bulala Health Centre	Mzimba South	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Diflucan dispensed without filling of Diflucan register Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1.DHO/ HTC Coordinator to allocate permanent HTC counselor. 2.Fill the DAR. 3. All ANC mothers should be ascertained HIV.	
<u>Mentor Focus:</u>		
Khosolo Health Centre	Mzimba South	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Lunjika Health Centre	Mzimba South	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mabiri Health Centre	Mzimba South	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
HTC register not correctly filled: New page for each month, page totals, etc.		
HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Madede Health Centre	Mzimba South	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART regimen and side effects not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mhalaunda Health Centre	Mzimba South	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate		
ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
Diflucan dispensed without filling of Diflucan register		
Exposed child cards not correctly filed (by birth month)		
Failure to dispense full amount of NVP syrup at ANC as soon as possible		
Failure to implement ART initiation and continuation directly at ANC / MCH		
HCC quarterly cohort registration report incomplete and/or inaccurate		
HTC register not correctly filled: New page for each month, page totals, etc.		
Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Msese Health Centre	Mzimba South	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate		
ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Weight not recorded at each visit		
ART Card header details incomplete		
ART register - Outcomes incomplete and/or not updated every quarter		
Diflucan dispensed without filling of Diflucan register		
Exposed child cards not correctly filed (by birth month)		
Failure to dispense full amount of NVP syrup at ANC as soon as possible		
Failure to implement ART initiation and continuation directly at ANC / MCH		
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
HTC register not correctly filled: New page for each month, page totals, etc.		
HTC reports not complete for all 3 months or inaccurate		
Not enough HIV test kits reserved for pregnant women		
Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Kamteteka Health Centre	Mzimba South	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p>	
<u>Action Points</u>	Prepare reports in time.	
<u>Mentor Focus:</u>		
Chikangawa Health Centre	Mzimba South	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - 'Doses missed' not recorded at all ARV refill visits</p> <p>ART - 'TB status current' not recorded at all ARV refill visits</p> <p>ART - Weight not recorded at each visit</p> <p>ART regimen and side effects not recorded at each visit</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Luwawa Health Centre	Mzimba South	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HTC reports not complete for all 3 months or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p> <p>Pharmacy disorganised / stock cards not updated</p>	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Manyamula Health Centre	Mzimba South	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	<p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - Registration number not correctly assigned and/or don't match cards</p> <p>ART - WHO stage defining conditions not written on card header / circled on reverse of cards</p> <p>ART Card header details incomplete</p> <p>ART Confirmatory HIV test details not recorded (paed. and adult cards)</p> <p>ART register - case finding columns not complete (age, sex, reason,...)</p> <p>ART register - Case finding data do not match cards</p>	

QI Checklist: ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Exposed child cards not correctly filed (by birth month)
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC register not correctly filled: New page for each month, page totals, etc.
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Pharmacy disorganised / stock cards not updated
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus: Compiling of reports (quarterly and accumulative)
Reason for starting ART and need to assign registrations numbers correctly.
When to test exposed children.
Need to update ANC, MAT, ART, and HCC, HTC Registers.

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART register - Outcomes incomplete and/or not updated every quarter
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate

Action Points Lobby DHMT to provide HTC counsellors

Mentor Focus:

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate

Action PointsMentor Focus:

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART Card header details incomplete
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate

Action PointsMentor Focus:

Mbalachanda Health Centre	Mzimba South	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtende Health Centre	Mzimba South	Visited: 16 / 07 / 14
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> Document STI register.		
<u>Mentor Focus:</u>		
Mkoma Health Centre	Mzimba South	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> Documents all STI clients in STI register.		
<u>Mentor Focus:</u>		
Kabuwa Health Centre	Mzimba South	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhotakota District Hospital	Nkhotakota	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u> ART clerk should make sure that patient information is accurately entered in the register.		
<u>Mentor Focus:</u>		
St Anne's Mission Hospital	Nkhotakota	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit		
<u>Action Points</u> To request SSDI to fund VL orientation in Nkhota-kota.		
<u>Mentor Focus:</u>		
Alinafe Community Hospital	Nkhotakota	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits		

Action PointsMentor Focus:**Dwambazi Rural Hospital****Nkhotakota**

Visited: 08 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - 'Doses missed' not recorded at all ARV refill visits
 ART - 'TB status current' not recorded at all ARV refill visits
 ART regimen and side effects not recorded at each visit
 ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
 Diflucan dispensed without filling of Diflucan register
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points rewrite form parts of register
 filing of exposed card
 include Pre-ART clients n HCC register

Mentor Focus:**Dwangwa Matiki Clinic****Nkhotakota**

Visited: 10 / 07 / 14

QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits
 Diflucan dispensed without filling of Diflucan register
 Failure to update stock cards for all ARVs, OI meds and test kits
 Not enough HIV test kits reserved for pregnant women
 Pharmacy disorganised / stock cards not updated

Action PointsMentor Focus:**Msenjere Health Centre****Nkhotakota**

Visited: 11 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - 'Doses missed' not recorded at all ARV refill visits
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Registration number not correctly assigned and/or don't match cards
 ART Card header details incomplete
 ART register - case finding columns not complete (age, sex, reason,...)
 ART register - Outcomes incomplete and/or not updated every quarter
 ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
 Diflucan dispensed without filling of Diflucan register
 Failure to update stock cards for all ARVs, OI meds and test kits
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HTC register not correctly filled: New page for each month, page totals, etc.
 Not enough HIV test kits reserved for pregnant women

Msenjere Health Centre	Nkhotakota	Visited: 11 / 07 / 14
<u>Action Points</u>	1. Need to write reports before supervision ART, ANC, MAT etc	
	2. Ensure that Testing is done at 12 and 24 in exposed infants	
<u>Mentor Focus:</u>		
Mwansambo Health Centre	Nkhotakota	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katimbira Health Centre	Nkhotakota	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits	
	ART - 'TB status current' not recorded at all ARV refill visits	
	ART regimen and side effects not recorded at each visit	
	ART register - Outcome dates not specified	
	ART register - Outcomes incomplete and/or not updated every quarter	
	Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Benga Health Centre	Nkhotakota	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc.	
	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	ART - 'Doses missed' not recorded at all ARV refill visits	
	ART - 'TB status current' not recorded at all ARV refill visits	
	Exposed child cards not correctly filed (by birth month)	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
	Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngala Health Centre	Nkhotakota	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
	ART - 'Doses missed' not recorded at all ARV refill visits	
	ART - 'TB status current' not recorded at all ARV refill visits	
	ART regimen and side effects not recorded at each visit	
	ART register - Outcomes incomplete and/or not updated every quarter	
	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	
	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
	HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. To order NVP syrup	
	2. To test pregnant women in ANC	
	3. To update outcomes in register- ART	
<u>Mentor Focus:</u>		
Liwaladzi Health Centre	Nkhotakota	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dwangwa Cane Growers Association C	Nkhotakota	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits	

Dwangwa Cane Growers Association C **Nkhotakota** Visited: 11 / 07 / 14
QI Checklist: HCC register not correctly filled: New page for each month, final status, page totals, etc.
Action Points
Mentor Focus:

Malowa Health Centre **Nkhotakota** Visited: 17 / 07 / 14
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
Action Points 1. Write Cohort reports as soon as quarter ends
Mentor Focus:

Kasitu Health Centre **Nkhotakota** Visited: 08 / 07 / 14
QI Checklist: ART - 'Doses missed' not recorded at all ARV refill visits
ART register - Outcome dates not specified
HCC register not correctly filled: New page for each month, final status, page totals, etc.
Action Points
Mentor Focus:

Bua Health Centre **Nkhotakota** Visited: 14 / 07 / 14
QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - 'TB status current' not recorded at all ARV refill visits
ART Card header details incomplete
ART regimen and side effects not recorded at each visit
ART register - Case finding data do not match cards
ART register - Outcomes incomplete and/or not updated every quarter
Diflucan dispensed without filling of Diflucan register
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Not enough HIV test kits reserved for pregnant women
Pre-ART and ART cards not correctly filed (by Active / Inactive)
Action Points
Mentor Focus:

Kamuzu Academy Clinic **Kasungu** Visited: 11 / 07 / 14
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Kamuzu Academy Clinic	Kasungu	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhamenya Community Hospital	Kasungu	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1- Blood donor register in laboratory to be specifically used for blood donors.		
<u>Mentor Focus:</u>		
Kawamba Health Centre	Kasungu	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Santhe Health Centre	Kasungu	Visited: 23 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kapelula Health Centre	Kasungu	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mpepa Health Centre	Kasungu	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dwangwa Health Centre	Kasungu	Visited: 10 / 07 / 14
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc.		

Dwangwa Health Centre **Kasungu** Visited: 10 / 07 / 14

Action Points

Mentor Focus:

Linyangwa Health Centre **Kasungu** Visited: 10 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Mtunthama Health Centre **Kasungu** Visited: 15 / 07 / 14

QI Checklist: ART - 'TB status current' not recorded at all ARV refill visits
ART regimen and side effects not recorded at each visit
Exposed child cards not correctly filed (by birth month)
Failure to update stock cards for all ARVs, OI meds and test kits
Pharmacy disorganised / stock cards not updated

Action Points File expose infants cards according to birth cohorts.

Mentor Focus:

Simulemba Health Centre **Kasungu** Visited: 09 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Kamboni Health Centre **Kasungu** Visited: 22 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART Card header details incomplete
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Khola Health Centre **Kasungu** Visited: 20 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Registration number not correctly assigned and/or don't match cards
ART register - Outcomes incomplete and/or not updated every quarter

Khola Health Centre	Kasungu	Visited: 20 / 07 / 14
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chamwabvi Dispensary	Kasungu	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded	
<u>Action Points</u>	transfer relevant details from EDS master cards onto adult formulation master cards.	
<u>Mentor Focus:</u>		
Mkhota Rural Growth Health Centre	Kasungu	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1- Write all reports at the end of the quarter 2- Use daily activity books for HIV test kits 3- Don't mix pre-ART and exposed cards	
<u>Mentor Focus:</u>		
Mdungwa Health Centre	Kasungu	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1-Reorganise the HCC registration details 2-Do pre - ART and ART cohort analysis	
<u>Mentor Focus:</u>		
Lodjwa Health Centre	Kasungu	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	

Lodjwa Health Centre	Kasungu	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Use HTC combined quarterly site report form	
<u>Mentor Focus:</u>		
Ntchisi District Hospital	Ntchisi	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kangolwa Health Centre	Ntchisi	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nthondo Health Centre	Ntchisi	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Clinic staff to update outcomes in the registers ART/HCC. 2. To write report ART/PRE-ART as soon as the quarter ends. 3. To have accurate page summaries in HTC registers.	
<u>Mentor Focus:</u>		
Kansonga Health Centre Ntchisi	Ntchisi	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. The facility needs to keep HIV test kits safe (rockable cabinets) to avoid missing of some tests.	
<u>Mentor Focus:</u>		
Chinthembwe Health Centre	Ntchisi	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Khuwi Health Centre	Ntchisi	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	

Khuwi Health Centre	Ntchisi	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dowa District Hospital	Dowa	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mtengowanthenga Community Hospital	Dowa	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mponela Rural Hospital	Dowa	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Madisi Mission Hospital	Dowa	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - Registration number not correctly assigned and/or don't match cards ART register - Case finding data do not match cards HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Dzaleka Health Centre	Dowa	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		

Dzaleka Health Centre	Dowa	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mvera Army Camp	Dowa	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chankhungu Health Centre	Dowa	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> write all cohort reports at the end of the quarter		
<u>Mentor Focus:</u>		
Bowe Health Centre	Dowa	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete		
<u>Action Points</u> 1. Clinic team to make sure that they complete cardheader details.		
<u>Mentor Focus:</u>		
Chinkhwiri Health Centre	Dowa	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. To organise pharmacy and update the stock cards. 2 Reconcile register and master cards.		
<u>Mentor Focus:</u>		
Dzoole Health Centre	Dowa	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART Card header details incomplete Failure to update stock cards for all ARVs, OI meds and test kits HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		

Dzoole Health Centre	Dowa	Visited: 10 / 07 / 14
<u>QI Checklist:</u> Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kayembe Health Centre	Dowa	Visited: 09 / 07 / 14
<u>QI Checklist:</u> Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Msakambewa Health Centre	Dowa	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mvera Mission Hospital	Dowa	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Thonje Health Centre	Dowa	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nalunga Mafika Health Centre	Dowa	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...)		

Nalunga Mafika Health Centre	Dowa	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chisepo Health Centre	Dowa	Visited: 09 / 07 / 14
<u>QI Checklist:</u> Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chizolowondo Health Centre	Dowa	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to dispense full amount of NVP syrup at ANC as soon as possible		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mwangala Health Centre	Dowa	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1.All patients master cards to be filed not kept 2.Should write all reports at the end of quarter 3.Should use daily activity register for HIV test kits		
<u>Mentor Focus:</u>		
Salima District Hospital	Salima	Visited: 25 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u> 1. To put ANC registers in place at antenatal.		
<u>Mentor Focus:</u>		
Life Line Salima Health Centre	Salima	Visited: 24 / 07 / 14
<u>QI Checklist:</u> HCC register not correctly filled: New page for each month, final status, page totals, etc.		

Life Line Salima Health Centre	Salima	Visited: 24 / 07 / 14
<u>Action Points</u> To start a new page for each new quarter when registering HCC patients.		
<u>Mentor Focus:</u>		
Chitala Health Centre	Salima	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART regimen and side effects not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. Write a quarterly report before supervision. 2. Remove inactive cards from an active file and put them in an inactive one.		
<u>Mentor Focus:</u> Discuss filing system of patients		
Mchoka Health Centre	Salima	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Weight not recorded at each visit HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1. Consult others for correct information especially the M.A		
<u>Mentor Focus:</u> ART Cohort reporting.		
Ngodzi Health Centre	Salima	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART Card header details incomplete		
<u>Action Points</u> 1. Update outcomes in ART register and mastercards. 2. Keep pink cards in the file for 3 years regardless of an outcomes unless transferred out.		
<u>Mentor Focus:</u>		
Senga Bay Baptist Medical Clinic	Salima	Visited: 23 / 07 / 14
<u>QI Checklist:</u> ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete Diflucan dispensed without filling of Diflucan register HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Thavite Health Centre	Salima	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		

QI Checklist: ART - Weight not recorded at each visit
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART Card header details incomplete
 ART Confirmatory HIV test details not recorded (paed. and adult cards)
 ART regimen and side effects not recorded at each visit
 ART register - case finding columns not complete (age, sex, reason,...)
 ART register - Outcome dates not specified
 ART register - Outcomes incomplete and/or not updated every quarter
 Diflucan dispensed without filling of Diflucan register
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HTC register not correctly filled: New page for each month, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate
 Maternity reports not complete for all 3 months or inaccurate
 Pharmacy disorganised / stock cards not updated

Action Points 1. Conduct systematic filling of patients cards including exposed infants
 2. Re write the ART an HCC register
 3. Complete card header at Art initiation

Mentor Focus:

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART Card header details incomplete
 ART Confirmatory HIV test details not recorded (paed. and adult cards)
 ART register - Outcome dates not specified
 ART register - Outcomes incomplete and/or not updated every quarter
 Failure to update stock cards for all ARVs, OI meds and test kits
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate
 Maternity reports not complete for all 3 months or inaccurate
 Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
 ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HCC register not correctly filled: New page for each month, final status, page totals, etc.
 HTC register not correctly filled: New page for each month, page totals, etc.

Parachute Battalion Clinic	Salima	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chiradzulu District Hospital	Chiradzulu	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
St Joseph Mission Hospital Nguludi	Chiradzulu	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	
<u>Action Points</u>	1.Update exposed infants HIV infection status. 2. Ensure that page summaries are done in STI register	
<u>Mentor Focus:</u>		
Bilal Clinic	Chiradzulu	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	Update outcomes in card and registers(Exposed infat)	
<u>Mentor Focus:</u>		
Chitera Health Centre	Chiradzulu	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1.To update cards and register and archive accordingly. 2. To use HIV rapid tests daily activity register.	
<u>Mentor Focus:</u>		
Milepa Health Centre	Chiradzulu	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namitambo Health Centre	Chiradzulu	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Update STI Register. 2. Update visits in exposed infants cards	
<u>Mentor Focus:</u>		
Bangwe Health Centre	Blantyre	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	

Bangwe Health Centre	Blantyre	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Start new page for each month in EID DNA PCR log book. 2. Document in EID DNA PCR log book if results are given to patients. 3. Document in Antenatal register if the mother who is HIV positive has been given ART and NVP syrup. 4. Update HCC register.	
<u>Mentor Focus:</u>		
Chilomoni Health Centre	Blantyre	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register HTC register not correctly filled: New page for each month, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Limbe Health Centre	Blantyre	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Failure to dispense full amount of NVP syrup at ANC as soon as possible	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Queen Elizabeth Central Hospital	Blantyre	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible HTC register not correctly filled: New page for each month, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blantyre Adventist Hospital	Blantyre	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blantyre Water Board Clinic	Blantyre	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Prepare and complete quarterly report at the end of the quarter. 2. Register and assign numbers correctly to all new clients as soon as they report to the clinic.	
<u>Mentor Focus:</u>		

Chitawira Private Hospital	Blantyre	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Get HTC register from DHO.	
<u>Mentor Focus:</u>		
Medicare City Centre Clinic / City Centr	Blantyre	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chichiri Escom Clinic	Blantyre	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART regimen and side effects not recorded at each visit	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mwaiwathu Private Hospital	Blantyre	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Press Cooperation Clinic	Blantyre	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Prepare and complete the quarterly report at the end of the quarter	
<u>Mentor Focus:</u>		
Lafarge Cement Clinic	Blantyre	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	

Lafarge Cement Clinic	Blantyre	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1.Prepare cohort report 1st week of the month after the quarter.	
<u>Mentor Focus:</u>		
Mtengoumodzi Private Hospital	Blantyre	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Registration number not correctly assigned and/or don't match cards	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
BIm Lunzu	Blantyre	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mpemba Health Centre	Blantyre	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	1- Update the ART and HCC outcomes for all patients cards. 2- Correctly record the HIV status of the exposed infants.	
<u>Mentor Focus:</u>		
Mwachira Private Clinic	Blantyre	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1.Prepare cohort report report first week after the quarter. 2. Arrange master cards properly and in order according to numbers registration.	
<u>Mentor Focus:</u>		
Central East African Railways Clinic	Blantyre	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit	

Central East African Railways Clinic **Blantyre** Visited: 10 / 07 / 14

QI Checklist: ART regimen and side effects not recorded at each visit
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points 1. Start new page every quarter.
2. Prepare and complete quarterly report at the end of each quarter.
3. Register all new patients as soon as they report at the site.

Mentor Focus: 1. Report writing.
2. Registering of patients in the ART register.
3. Updating registers(outcomes).

Limbe Leaf Tobacco Clinic Limbe **Blantyre** Visited: 08 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Nyambadwe Private Hospital **Blantyre** Visited: 18 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months

Action Points

Mentor Focus:

Blantyre District Health Office **Blantyre** Visited: 21 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate
Not enough HIV test kits reserved for pregnant women

Action Points - DHO HTC coordinator to supply the HTC log books and EID log books.

Mentor Focus:

Mdeka Health Centre **Blantyre** Visited: 11 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
Failure to dispense full amount of NVP syrup at ANC as soon as possible
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Mdeka Health Centre	Blantyre	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Do rapid HIV to exposed children at 24 months. 2. Conduct cohort (ART/HCC) soon after quarter.	
<u>Mentor Focus:</u>		

Madziabango Health Centre	Blantyre	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	- Update the outcomes in ART registers and cards. - Conduct HIV rapid test at 24 months for exposed infants.	
<u>Mentor Focus:</u>		

Lirangwe Health Centre	Blantyre	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Update the ART/HCC cards register soon after quarter ends. - Conduct ART/HCC cohort analysis report after quarter ends.	
<u>Mentor Focus:</u>		

Lundu Health Centre	Blantyre	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible	

Lundu Health Centre	Blantyre	Visited: 11 / 07 / 14
<u>Action Points</u>	1.Update the ART outcomes at the end of the quarter. 2.Order relocation books from the DHOs 3. Write report in time	
<u>Mentor Focus:</u>		
Zingwangwa Health Centre	Blantyre	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. To ensure new ART register is available for registration. 2. update outcomes both in register and patient card 3. HCC Registration new overhaul.	
<u>Mentor Focus:</u>		
Namikoko Health Centre	Blantyre	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Soche Maternity	Blantyre	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Write quarterly report first week of the other quarter.	
<u>Mentor Focus:</u>		
Malabada Health Centre	Blantyre	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Pensulo Health Centre	Blantyre	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)	

Pensulo Health Centre	Blantyre	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Exposed infants should be filled according to birth cohort.	
<u>Mentor Focus:</u>		
Makata Health Centre Lunzu	Blantyre	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. PRE-ART cards should be written HCC number 2. Outcome dates should be recorded in HCC REGISTER 3. Ensure that cohort report is written before supervision date	
<u>Mentor Focus:</u>		
Chirimba Health Centre	Blantyre	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mpingo Maternity	Blantyre	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kadidi Health Centre	Blantyre	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Do page summaries for ART Register. 2. Conduct staging on page headers for ART cards. 3. Consider installing shelves in the pharmacy	
<u>Mentor Focus:</u>		
Shifa Private Clinic	Blantyre	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...)	

Shifa Private Clinic	Blantyre	Visited: 08 / 07 / 14
<u>Action Points</u>	<ol style="list-style-type: none"> 1. New client should be recorded in the register. 2. Remove all the defaulters from the active file. 3. Jump to the next page at the end of each quarter. 4. Prepare and complete quarterly report at the end of each quarter. 	
<u>Mentor Focus:</u>	<ol style="list-style-type: none"> 1. How to record patients in the register and arrangement of the mastercards in the file. 2. Writing/recording of ANC mother in the register. 3. Report writing. 	
Malamulo Day Clinic	Blantyre	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART - Registration number not correctly assigned and/or don't match cards</p> <p>ART register - Case finding data do not match cards</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Not enough HIV test kits reserved for pregnant women</p>	
<u>Action Points</u>	Conduct cohort analysis by the end of the quarter.	
<u>Mentor Focus:</u>		
Mwanza District Hospital	Mwanza	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	<p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>Maternity register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>Maternity reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. HCC report should be ready before supervision come 2. Children in exposed infant follow up should be discharged after a documented rapid test negative 	
<u>Mentor Focus:</u>		
Thambani Health Centre	Mwanza	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	<p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART Confirmatory HIV test details not recorded (paed. and adult cards)</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Ensure to document patient in STI register. 2. Ensure to do HIV rapid test to ANC mothers. 	
<u>Mentor Focus:</u>		
Tulonkhondo Health Centre	Mwanza	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>	The medical assistant needs to be mentored well on how to write the cohort report, since he is the new provider in PMTCT/ART, partly he have done together when compiling this cohort.	
Kunenekude Health Centre	Mwanza	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	<p>ANC register not correctly filled: New page for each month, final status, page totals, etc.</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p>	

Kunenekude Health Centre	Mwanza	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Write cohort (reports) at the end of each quarter. 2. Follow up with TB register at DHO/TB program. 	
<u>Mentor Focus:</u>		
Thyolo District Hospital	Thyolo	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	<p>ANC cohort reports not complete for all 3 months or inaccurate</p> <p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>Exposed child cards not correctly filed (by birth month)</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p> <p>HTC reports not complete for all 3 months or inaccurate</p> <p>Maternity reports not complete for all 3 months or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1- File all blank cards according to birth cohort for easy reporting 2- Baobab team ensure that reports are ready before supervision team is in the district regarding of the schedule given. 	
<u>Mentor Focus:</u>		
Mikolongwe Health Centre	Thyolo	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	<p>ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>HCC register not correctly filled: New page for each month, final status, page totals, etc.</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. correctly update the HIV status of exposed infants 2. Update outcomes of ART/HCC patients cards and register- 3. Start new page when beginning new quarter. 	
<u>Mentor Focus:</u>		
Bvumbwe Research Health Centre	Thyolo	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	<p>Exposed child cards not correctly filed (by birth month)</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p> <p>HCC quarterly cohort registration report incomplete and/or inaccurate</p>	
<u>Action Points</u>	<ol style="list-style-type: none"> 1. Correctly file expected infants according to birth cohort.- 2. Update the outcomes of the exposed infants.: - 3. Trace the HCC register and update the outcomes. 	
<u>Mentor Focus:</u>		
Changata Health Centre	Thyolo	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	<p>ART - Cumulative cohort outcomes report incomplete or <98% accurate</p> <p>ART - Cumulative cohort registration details report incomplete and/or inaccurate</p> <p>ART - Quarterly cohort report (registration details) incomplete and/or inaccurate</p> <p>ART register - Outcome dates not specified</p> <p>ART register - Outcomes incomplete and/or not updated every quarter</p> <p>ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form</p> <p>Diflucan dispensed without filling of Diflucan register</p> <p>Failure to update stock cards for all ARVs, OI meds and test kits</p> <p>HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate</p> <p>HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)</p>	

Changata Health Centre**Thyolo**

Visited: 11 / 07 / 14

QI Checklist: HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
Pharmacy disorganised / stock cards not updated

Action Points 1-File all inactive master cards in active folders
2-Update masters cards and registers before report writing.

Mentor Focus:

Chimaliro Health Centre**Thyolo**

Visited: 14 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
Maternity reports not complete for all 3 months or inaccurate
Pharmacy disorganised / stock cards not updated
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1- Ensure that all cohorts are ready soon after quarter ends and before supervision visit

Mentor Focus:

Khonjeni Health Centre**Thyolo**

Visited: 15 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Diflucan dispensed without filling of Diflucan register
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus:

Makungwa Health Centre**Thyolo**

Visited: 16 / 07 / 14

QI Checklist: ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form

Action PointsMentor Focus:

Chipho Health Centre**Thyolo**

Visited: 10 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Registration number not correctly assigned and/or don't match cards
ART - Weight not recorded at each visit
ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1. Update both master cards and registers before report writing ART and HCC.
2. Built team work dor success of all programs at facility.
3. Start using STI register.

Mentor Focus:

Gombe Health Centre**Thyolo**

Visited: 09 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - 'TB status current' not recorded at all ARV refill visits
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
Maternity reports not complete for all 3 months or inaccurate

Action Points 1- Update pack cards to HTC register
2- HIV ascertainment cohort should be the current result for the day.

Mentor Focus:

Makapwa Health Centre**Thyolo**

Visited: 11 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate

Makapwa Health Centre**Thyolo**

Visited: 11 / 07 / 14

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate

Action Points 1- Ensure that reports are ready before supervision
2- Intestify TB screening to all clients on ART.

Mentor Focus:

Thomasi Health Centre**Thyolo**

Visited: 16 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
Diflucan dispensed without filling of Diflucan register
Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points Reports should be ready before supervisory visit

All clients on 3A should be transmitted now to 5A

File all park cards according to both cohort and do rapid tests at 12 and 24 months.

Mentor Focus:

Chimvu Health Centre**Thyolo**

Visited: 14 / 07 / 14

QI Checklist: ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
Pharmacy disorganised / stock cards not updated

Action Points 1. File all inactive cards both ART/HCC in inactive folders
2. Update the master cards an register before report writing.

Mentor Focus:

Chingazi Health Centre**Thyolo**

Visited: 14 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Chingazi Health Centre	Thyolo	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Page summaries for ART and HCC registers to be done correctly 2. Update the exposed infants outcomes and HIV infection status. 3. Conduct HIV rapid test at 24 months for exposed infants.	
<u>Mentor Focus:</u>		

St Martins Molere Health Centre	Thyolo	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Hallena Oakley Ntambanyama Health C	Thyolo	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Complete card header information to all cards. 2. Update the art / hcc register before report writing 3. Intensify TB screening to all clients	
<u>Mentor Focus:</u>		

Mangunda Health Centre	Thyolo	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter	

Mangunda Health Centre**Thyolo**

Visited: 15 / 07 / 14

Action PointsMentor Focus:

Naming'omba Health Centre**Thyolo**

Visited: 17 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Registration number not correctly assigned and/or don't match cards
ART register - Transfer-ins not recorded
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate

Action Points 1.Start using STI register
2.Ensure that the facility team is reporting on new ANC and maternity forms

Mentor Focus:

Mitengo Health Centre St Joseph**Thyolo**

Visited: 11 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Registration number not correctly assigned and/or don't match cards
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register

Action Points 1.Inactive card should be isolated from active in both ART / HCC
2.ART number should be given to single client and never give it to another client

Mentor Focus:

Thunga Health Centre**Thyolo**

Visited: 17 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter

Action PointsMentor Focus:

Makwasa Estate Clinic	Thyolo	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Not enough HIV test kits reserved for pregnant women	
<u>Action Points</u>	Replace back inactive pink cards into active folder	
<u>Mentor Focus:</u>		
Didi Health Centre	Thyolo	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1-Keep all M&E tools in facility office rather than homes. 2-Update both master cards and registers before report writing. 3-Ensure that reports are ready before supervisory.	
<u>Mentor Focus:</u>		
St Montfort Hospital	Chikwawa	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chapananga Health Centre	Chikwawa	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Update Daily Activity Register as required.	
<u>Mentor Focus:</u>		
Kapichira Escom Clinic	Chikwawa	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	Conduct HIV rapid test, confirmatory test at 24 months for exposed infants.	
<u>Mentor Focus:</u>		
Dolo Health Centre	Chikwawa	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months	

Dolo Health Centre	Chikwawa	Visited: 08 / 07 / 14
<u>QI Checklist:</u> HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Gaga Health Centre	Chikwawa	Visited: 24 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1. Ensure rapid tests (HIV) are done to 12months old exposed. 2. Do not separate inactive and active exposed childrens cards.		
<u>Mentor Focus:</u>		
Mfera Health Centre	Chikwawa	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Tengani Health Centre	Nsanje	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - 'TB status current' not recorded at all ARV refill visits ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Transfer-ins not recorded HTC register not correctly filled: New page for each month, page totals, etc.		
<u>Action Points</u> STI coordinator should provide STI register.		
<u>Mentor Focus:</u>		
Sorgin Health Centre	Nsanje	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - case finding columns not complete (age, sex, reason,...) ART register - Transfer-ins not recorded HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Masenjere Health Centre	Nsanje	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate		

Masenjere Health Centre	Nsanje	Visited: 17 / 07 / 14
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lulwe Health Centre	Nsanje	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Likuni Mission Hospital	Lilongwe	Visited: 10 / 07 / 14
<u>QI Checklist:</u> Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1. To start new page for each month in maternity.		
<u>Mentor Focus:</u>		
Sos Clinic	Lilongwe	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1. Relocate aciclovir and HIV determine test kits.		
<u>Mentor Focus:</u>		
Mitundu Community Hospital	Lilongwe	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Area 18 Health Centre	Lilongwe	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mlale Mission Hospital	Lilongwe	Visited: 10 / 07 / 14
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kamuzu Central Hospital Opd1	Lilongwe	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Alliance One Clinic	Lilongwe	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		

Alliance One Clinic	Lilongwe	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Do Pre-ART and ART cohort analysis	
<u>Mentor Focus:</u>		
City Centre Clinic	Lilongwe	Visited: 24 / 07 / 14
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kawale Medical Services	Lilongwe	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>	Cohort analysis and mastercards documentation.	
Lilongwe Health Clinic	Lilongwe	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1.They need HTC register and STI register 2.Should recruit HTC counsellor	
<u>Mentor Focus:</u>		
Lilongwe Private Clinic	Lilongwe	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ssh	Lilongwe	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women	

Ssh	Lilongwe	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blessings Hospital	Lilongwe	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Discovery Medi Clinic	Lilongwe	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kawale Health Centre	Lilongwe	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Need to copy the missing data in new register of HCC using files.	
<u>Mentor Focus:</u>		
Kabudula Rural Hospital	Lilongwe	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter	
<u>Action Points</u>	1.Update HCC outcomes in the registers 2.Improve on staging	
<u>Mentor Focus:</u>		
Bwaila Hospital Martin Preuss Centre	Lilongwe	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate	

Bwaila Hospital Martin Preuss Centre	Lilongwe	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Partners In Hope Clinic Dalitso Clinic (p	Lilongwe	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u> 1.Exposed cards to be filed according to birth cohort 2.Start providing IPT in Pre ART		
<u>Mentor Focus:</u>		
Bunda College	Lilongwe	Visited: 09 / 07 / 14
<u>QI Checklist:</u> Failure to dispense full amount of NVP syrup at ANC as soon as possible		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lingadzi Private Clinic	Lilongwe	Visited: 10 / 07 / 14
<u>QI Checklist:</u> Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Tachira Private Clinic	Lilongwe	Visited: 19 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Cck Health Clinic & Diagnostic Centre	Lilongwe	Visited: 12 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		

Cck Health Clinic & Diagnostic Centre	Lilongwe	Visited: 12 / 07 / 14
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Daeyang Luke Hospital Public	Lilongwe	Visited: 14 / 07 / 14
<u>QI Checklist:</u> HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chimbalanga Health Centre	Lilongwe	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chitedze Health Centre	Lilongwe	Visited: 25 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Diamphwi Health Centre	Lilongwe	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - case finding columns not complete (age, sex, reason,...) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		

Diamphwi Health Centre	Lilongwe	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1- Do PRE-ART and ART quarterly report.	
<u>Mentor Focus:</u>		
Mbang'ombe 2 Health Centre	Lilongwe	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1- File exposed infant cards according to birth cohorts 2- Update stock cards in pharmacy.	
<u>Mentor Focus:</u>		
Ngoni Health Centre	Lilongwe	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	File pink cards according to birth cohorts.	
<u>Mentor Focus:</u>		
Nsaru Health Centre	Lilongwe	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. Transition all Patients on 2P to 2A and not 5A if below 35kgs	
<u>Mentor Focus:</u>		
Nambuma Health Centre	Lilongwe	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Update stock cards and organise the Pharmacy	
<u>Mentor Focus:</u>		
Chilobwe Majiga Health Centre	Lilongwe	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ndaula Health Centre	Lilongwe	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate Failure to update stock cards for all ARVs, OI meds and test kits HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	

Ndaula Health Centre **Lilongwe** Visited: 14 / 07 / 14

Action Points

Mentor Focus:

Chikowa Health Centre Lilongwe **Lilongwe** Visited: 08 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Diflucan dispensed without filling of Diflucan register
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pharmacy disorganised / stock cards not updated

Action Points 1. Use separate HTC daily activity register for outreach clinic.
2. To use STI register to document clients and treatment given.

Mentor Focus:

Chiunjiza Health Centre **Lilongwe** Visited: 19 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate

Action Points

Mentor Focus:

Dickson Health Centre **Lilongwe** Visited: 18 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Dzenza Health Centre **Lilongwe** Visited: 11 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - 'TB status current' not recorded at all ARV refill visits
ART - Weight not recorded at each visit
ART Card header details incomplete
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter

Dzenza Health Centre**Lilongwe**

Visited: 11 / 07 / 14

QI Checklist: Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action PointsMentor Focus:

Maluwa Health Centre**Lilongwe**

Visited: 09 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Registration number not correctly assigned and/or don't match cards
ART - 'TB status current' not recorded at all ARV refill visits
ART - Weight not recorded at each visit
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete
ART Confirmatory HIV test details not recorded (paed. and adult cards)
ART regimen and side effects not recorded at each visit
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Not enough HIV test kits reserved for pregnant women
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action PointsMentor Focus:

Mbabvi Health Centre**Lilongwe**

Visited: 23 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate

Mbabvi Health Centre	Lilongwe	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1.Ensure complete documentation on the mastercards and in the register. 2.Update register and write the quartely report 3.Find the missing pages in the register and transfer information into the new register	
<u>Mentor Focus:</u>	1.Filling, report writing.	

Mbwatalika Health Centre	Lilongwe	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART regimen and side effects not recorded at each visit ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Ming'ongo Health Centre	Lilongwe	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mtentera Health Centre	Lilongwe	Visited: 25 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Airwing Clinic	Lilongwe	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

New State House Dispensary**Lilongwe**

Visited: 11 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Failure to dispense full amount of NVP syrup at ANC as soon as possible
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate

Action PointsMentor Focus:

Nkhalango Clinic**Lilongwe**

Visited: 15 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Diflucan dispensed without filling of Diflucan register
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points 1. Update outcomes in both ART register and mastercards.
2. Separate PRE-ART and ART cards .
3. Compile cohort reports in time.

Mentor Focus: 1. HCC on Pre - and exposed, reporting
2. staging of patients

Nyamanda Private Clinic**Lilongwe**

Visited: 11 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
Not enough HIV test kits reserved for pregnant women
Pharmacy disorganised / stock cards not updated
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action PointsMentor Focus:

Achikondi Women Community Friendly**Lilongwe**

Visited: 11 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate

Achikondi Women Community Friendly**Lilongwe**

Visited: 11 / 07 / 14

QI Checklist: ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART register - Outcomes incomplete and/or not updated every quarter
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Start new pages in ANC and Mat registers every months.
2. Compile cohort reports before supervision.
3. Document mastercards after dispensing drugs.
4. Increase the shelves in pharmacy and put all drugs on the shelves.

Mentor Focus:

Malembo Health Centre Lilongwe**Lilongwe**

Visited: 15 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Exposed child cards not correctly filed (by birth month)
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pharmacy disorganised / stock cards not updated

Action Points

- 1-Update the stock cards and remove expired from the shelf.
- 2-Write cohort report in time.

Mentor Focus:

Kanengo Tobacco Processors Clinic**Lilongwe**

Visited: 15 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate

Action Points

Mentor Focus:

Central Health Clinic Area 47**Lilongwe**

Visited: 16 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits

Central Health Clinic Area 47**Lilongwe**

Visited: 16 / 07 / 14

QI Checklist: ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - 'TB status current' not recorded at all ARV refill visits
ART - Weight not recorded at each visit
ART regimen and side effects not recorded at each visit
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Failure to update stock cards for all ARVs, OI meds and test kits
HCC quarterly cohort registration report incomplete and/or inaccurate
HTC reports not complete for all 3 months or inaccurate
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Masm Area 43**Lilongwe**

Visited: 15 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Weight not recorded at each visit
ART Card header details incomplete
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points 1.Update register and cards before report writing

2.Write report in time.

3.Complete documentation on ART card

3.ANC information should be completed in register

Mentor Focus:

Area 18 Medi Clinic**Lilongwe**

Visited: 16 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - 'TB status current' not recorded at all ARV refill visits
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete

Action Points 1.Record missed doses, TB status

2.Complete card headers

Mentor Focus:

Good Hope Private Clinic**Lilongwe**

Visited: 14 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate

Good Hope Private Clinic**Lilongwe**

Visited: 14 / 07 / 14

QI Checklist: ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - 'Doses missed' not recorded at all ARV refill visits
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - 'TB status current' not recorded at all ARV refill visits
 ART Card header details incomplete
 ART register - Case finding data do not match cards
 ART register - Outcome dates not specified
 ART register - Outcomes incomplete and/or not updated every quarter
 HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
 HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
 HCC quarterly cohort registration report incomplete and/or inaccurate
 HTC register not correctly filled: New page for each month, page totals, etc.
 HTC reports not complete for all 3 months or inaccurate
 Maternity register not correctly filled: New page for each month, final status, page totals, etc.
 Maternity reports not complete for all 3 months or inaccurate

Action Points 1. Separate ART cards and exposed cards, update pink cards.
 2. Use version 3 for maternity register.

Mentor Focus: Filing and documentation

Bethsaida Private Hospital**Lilongwe**

Visited: 09 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - 'Doses missed' not recorded at all ARV refill visits
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - 'TB status current' not recorded at all ARV refill visits
 ART - Weight not recorded at each visit
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART Card header details incomplete
 ART regimen and side effects not recorded at each visit
 ART register - case finding columns not complete (age, sex, reason,...)
 ART register - Case finding data do not match cards
 ART register - Outcome dates not specified
 ART register - Outcomes incomplete and/or not updated every quarter
 Exposed child cards not correctly filed (by birth month)

Action Points Fill in all information on the cards

Mentor Focus:

The Clinic**Lilongwe**

Visited: 24 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
 ART - Cumulative cohort registration details report incomplete and/or inaccurate
 ART - 'Doses missed' not recorded at all ARV refill visits
 ART - Paediatric and adult formulation cards not correctly selected (transition by weight)
 ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
 ART - Registration number not correctly assigned and/or don't match cards
 ART - 'TB status current' not recorded at all ARV refill visits
 ART - Weight not recorded at each visit
 ART - WHO stage defining conditions not written on card header / circled on reverse of cards
 ART Card header details incomplete
 ART regimen and side effects not recorded at each visit
 ART register - case finding columns not complete (age, sex, reason,...)

The Clinic**Lilongwe**

Visited: 24 / 07 / 14

QI Checklist: ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC register not correctly filled: New page for each month, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

Mentor Focus: 1. ART,HCC,Exposed cohort report writing.
2. Register and mastercard documentation.

Maziko Private Clinic**Lilongwe**

Visited: 11 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Registration number not correctly assigned and/or don't match cards
ART Card header details incomplete
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
ART register - Transfer-ins not recorded
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
Failure to update stock cards for all ARVs, OI meds and test kits
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
HTC reports not complete for all 3 months or inaccurate
Maternity register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate
Pharmacy disorganised / stock cards not updated
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Registe clients in ART register not only on master cards.
2. File active and inactive ARTcards separately.
3. Collect NVP syrup from DHO
4. Compile cohort reports in time.

Mentor Focus:

Mchinji District Hospital Mwai Clinic**Mchinji**

Visited: 25 / 07 / 14

QI Checklist: Failure to update stock cards for all ARVs, OI meds and test kits

Mchinji District Hospital Mwai Clinic	Mchinji	Visited: 25 / 07 / 14
<u>QI Checklist:</u>	HCC register not correctly filled: New page for each month, final status, page totals, etc. Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Need to organise the pharmacy. 2. HTC coordinators to mentor counsellors.	
<u>Mentor Focus:</u>		
Mikundi Health Centre	Mchinji	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1-Improve on timely teting at 6 weeks,12 and 24months of exposed infants. 2-Complete documentation on ART registration cards.	
<u>Mentor Focus:</u>		
Tembwe Health Centre	Mchinji	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kapanga Health Centre	Mchinji	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kochilira Health Centre	Mchinji	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter ART register - Transfer-ins not recorded ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. HTC register not correctly filled: New page for each month, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	

Kochilira Health Centre	Mchinji	Visited: 22 / 07 / 14
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nkhwazi Health Centre	Mchinji	Visited: 23 / 07 / 14
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kaigwazanga Health Centre	Mchinji	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) Failure to update stock cards for all ARVs, OI meds and test kits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chioshya Health Centre	Mchinji	Visited: 23 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1-Document all registration data on cards. - 2- Updating of HTC counselor's log books.		
<u>Mentor Focus:</u>		
Chipumi Health Centre	Mchinji	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u> Write cohort report in time.		
<u>Mentor Focus:</u>		
Gumba Health Centre	Mchinji	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified		

Gumba Health Centre	Mchinji	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	Write cohort report in time.	
<u>Mentor Focus:</u>		
Mua Mission Hospital	Dedza	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kaphuka Health Centre	Dedza	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. Check height for all patients especially paediatrics. 2. Complete documentation on cards header. 3. Compile PRE and ART cohort reports in time. 4. Start a new page for each quarter. 5. Clinic team should be organised	
<u>Mentor Focus:</u>		
Lobi Rural Hospital	Dedza	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...)	
<u>Action Points</u>	1. Incharge to take charge of ART, It is managed by HSAs, shuns all supervisions according to HAS's on duty	
<u>Mentor Focus:</u>		
Chikuse Health Centre	Dedza	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH	

Chikuse Health Centre	Dedza	Visited: 08 / 07 / 14
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kaundu Health Centre	Dedza	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Weight not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mayani Health Centre	Dedza	Visited: 23 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete Failure to update stock cards for all ARVs, OI meds and test kits HTC reports not complete for all 3 months or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. Compile all report in time. 2. Update stock cards and keep pharmacy tidy		
<u>Mentor Focus:</u>		
Nakalazi Health Centre	Dedza	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u> Conduct testing of exposed infants at 6weeks(DNA-PCR) 12months and 24months (Rapid test).		
<u>Mentor Focus:</u>		
Kafele Health Centre	Dedza	Visited: 24 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u> 1. Stock cards for ARV'S not filled when drugs are taken out of the pharmacy. 2. ARV's not entered on the stock card when delivery of drugs has been done. 3. Pharmacy not organised.		
Tsoyo Dispensary	Dedza	Visited: 22 / 07 / 14
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kanyama Health Centre	Dedza	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits		

Kanyama Health Centre	Dedza	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	1. Organise pharmacy and update stock cards 2. Write report on time	
<u>Mentor Focus:</u>		

Chongoni Health Centre	Dedza	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Dzindevu Health Centre	Dedza	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Mphati Health Centre	Dedza	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...) Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1. Complete documentation on pink cards, file according to birth cohort, pink cards to be in active file.	
<u>Mentor Focus:</u>		

Mphunzi Health Centre	Dedza	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART Card header details incomplete	

Mphunzi Health Centre	Dedza	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1. Ensure that daily activity register is documented. 2. Filing of HIV exposed infants 3. Monthly and page summaries in HTC.	
<u>Mentor Focus:</u>		
Police College Health Centre Mua	Dedza	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chimoto Health Centre	Dedza	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - Weight not recorded at each visit ART register - Outcomes incomplete and/or not updated every quarter Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	Document in the daily activity register.	
<u>Mentor Focus:</u>		
Mganja Health Centre	Dedza	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Paediatric and adult formulation cards not correctly selected (transition by weight) ART - Registration number not correctly assigned and/or don't match cards Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sister Theresa Community Hospital Mik	Ntcheu	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bilira Health Centre	Ntcheu	Visited: 19 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - 'Doses missed' not recorded at all ARV refill visits ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Kasinje Health Centre	Ntcheu	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katsekera Health Centre	Ntcheu	Visited: 17 / 07 / 14
<u>QI Checklist:</u> Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lizulu Health Centre	Ntcheu	Visited: 23 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort registration details report incomplete and/or inaccurate ART register - case finding columns not complete (age, sex, reason,...) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ganya Health Centre	Ntcheu	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bwanje Health Centre	Ntcheu	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Tsangano Health Centre	Ntcheu	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits		

Tsangano Health Centre	Ntcheu	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Chikande Health Centre	Ntcheu	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC register not correctly filled: New page for each month, final status, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u> 1. Request for STI register from DHO		
<u>Mentor Focus:</u>		

Kapeni Health Centre	Ntcheu	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards ART register - Outcome dates not specified Exposed child cards not correctly filed (by birth month) Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Lakeview Health Centre	Ntcheu	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit		

Lakeview Health Centre	Ntcheu	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nsipe Health Centre	Ntcheu	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ANC cohort reports not complete for all 3 months or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nsiyaludzu Health Centre	Ntcheu	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nzama Health Centre	Ntcheu	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sharpe Valley Health Centre	Ntcheu	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - 'TB status current' not recorded at all ARV refill visits ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) ART register - case finding columns not complete (age, sex, reason,...)	
<u>Action Points</u>	1. Complete all mastercards header 2. Start conducting regular HTC services	
<u>Mentor Focus:</u>		
Masasa Health Centre	Ntcheu	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	

Masasa Health Centre	Ntcheu	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Gowa Heath Centre	Ntcheu	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Weight not recorded at each visit		
ART - WHO stage defining conditions not written on card header / circled on reverse of cards		
ART Card header details incomplete		
ART regimen and side effects not recorded at each visit		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mlanda Health Centre	Ntcheu	Visited: 22 / 07 / 14
<u>QI Checklist:</u> HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Senzani Health Centre	Ntcheu	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mlangeni Health Centre	Ntcheu	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - Registration number not correctly assigned and/or don't match cards		
ART Card header details incomplete		
ART register - Case finding data do not match cards		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. Complete the whole ART report before supervision team.		
<u>Mentor Focus:</u>		
Manjawira Maternity	Ntcheu	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc.		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART - 'TB status current' not recorded at all ARV refill visits		
Exposed child cards not correctly filed (by birth month)		
HCC quarterly cohort registration report incomplete and/or inaccurate		
Maternity reports not complete for all 3 months or inaccurate		
Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1. HTC Report should be written before supervision day.		
<u>Mentor Focus:</u>		
Biriwiri Health Centre	Ntcheu	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
ART - 'Doses missed' not recorded at all ARV refill visits		
ART Card header details incomplete		
ART Confirmatory HIV test details not recorded (paed. and adult cards)		

Biriwiri Health Centre	Ntcheu	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ART regimen and side effects not recorded at each visit ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. Use DAR for HIV test kits monitoring.	
<u>Mentor Focus:</u>		

Champiti Health Centre	Ntcheu	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - 'Doses missed' not recorded at all ARV refill visits Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Maldeco Fisheries Clinic	Mangochi	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Katuli Health Centre	Mangochi	Visited: 10 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Write cohort report in time 2. Update outcomes before writing report 3. Complete card header 4. Completely fill registers	
<u>Mentor Focus:</u>		

Malawi Army Marine Camp Hospital	Mangochi	Visited: 09 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form	

Malawi Army Marine Camp Hospital	Mangochi	Visited: 09 / 07 / 14
<u>QI Checklist:</u> Diflucan dispensed without filling of Diflucan register Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Katema Health Centre	Mangochi	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1.Update outcomes 2.Report on exposed infant correctly		
<u>Mentor Focus:</u> mentoring on exposed infant		
Kukulanga Health Centre	Mangochi	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Malombe Health Centre	Mangochi	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Case finding data do not match cards ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namwera Health Centre	Mangochi	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Not enough HIV test kits reserved for pregnant women Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		

Nkope Health Centre**Mangochi**

Visited: 11 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART Card header details incomplete
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Outcomes incomplete and/or not updated every quarter
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Diflucan dispensed without filling of Diflucan register
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.
Maternity reports not complete for all 3 months or inaccurate

Action PointsMentor Focus:**Namalaka Health Centre****Mangochi**

Visited: 09 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Failure to dispense full amount of NVP syrup at ANC as soon as possible

Action Points 1.Update outcomes before report writing
2.Correct sex and age in clients
3.Fill card headers completely
4.Keep records(registers)properly

Mentor Focus:**Nangalamu Health Centre****Mangochi**

Visited: 14 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
Exposed child cards not correctly filed (by birth month)
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points 1.File Pink card according to birth cohort
2.Update outcomes in HCC and ART register before cohort report writing

Mentor Focus:**Nankhwali Health Centre****Mangochi**

Visited: 08 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART register - Outcomes incomplete and/or not updated every quarter
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.

Nankhwali Health Centre	Mangochi	Visited: 08 / 07 / 14
<u>Action Points</u>		
<u>Mentor Focus:</u> Quarterly ART/PMTCT cohort writing.		
Nankumba Health Centre	Mangochi	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Koche Health Centre	Mangochi	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngapani Health Centre	Mangochi	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chikole Dispensary	Mangochi	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lugola Health Centre	Mangochi	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcome dates not specified HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u> 1.Look or update HCC cards which are not seen in active folders 2.Properly do clinical staging 3.Update outcomes 4.Write quarterly reports		
<u>Mentor Focus:</u>		

Lungwena Health Centre	Mangochi	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Weight not recorded at each visit ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcomes incomplete and/or not updated every quarter ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u> 1. Filling of mastercards cards in lever Arch files according to active and inactive 2. Pink cards filling according to birth cohort		
Chiumbangame Health Centre	Mangochi	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Sinyala Health Centre	Mangochi	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Jalasi Health Centre	Mangochi	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mkumba Health Centre	Mangochi	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u> Update outcomes before writing cohort report.		
<u>Mentor Focus:</u>		
Mpondasi Health Centre	Mangochi	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART regimen and side effects not recorded at each visit ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter		

Mpondasi Health Centre	Mangochi	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u> 1. Quarterly cohort report writing.		
Kadango Dispensary	Mangochi	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chiunda Health Centre	Mangochi	Visited: 15 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> 1.Update outcomes 2.Complete card headers 3.Stage clients correctly.		
<u>Mentor Focus:</u>		
Kapire Dream Centre	Mangochi	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chiponde Health Centre	Mangochi	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		

Chiponde Health Centre	Mangochi	Visited: 11 / 07 / 14
<u>Action Points</u>		
1.Fill cards and registers completely 2.Update outcomes 4.File exposed infants cards by birth cohort		
<u>Mentor Focus:</u>		
Chilonga Health Centre	Mangochi	Visited: 08 / 07 / 14
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART - Registration number not correctly assigned and/or don't match cards ART - 'TB status current' not recorded at all ARV refill visits ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Malukula Health Centre	Mangochi	Visited: 16 / 07 / 14
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
1.Fill card header completely 2.Update outcomes before report writing 3.Separate quarters by jumping a page in the register		
<u>Mentor Focus:</u>		
Somba Health Centre	Mangochi	Visited: 14 / 07 / 14
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ntaja Health Centre	Machinga	Visited: 14 / 07 / 14
<u>QI Checklist:</u>		
ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Liwonde Medical Clinic	Machinga	Visited: 17 / 07 / 14
<u>QI Checklist:</u>		
ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits		

Liwonde Medical Clinic	Machinga	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART regimen and side effects not recorded at each visit ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits Maternity reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Nayinunje Health Centre	Machinga	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate Failure to update stock cards for all ARVs, OI meds and test kits HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ngokwe Health Centre	Machinga	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter HTC register not correctly filled: New page for each month, page totals, etc. Not enough HIV test kits reserved for pregnant women		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mkwepere Health Centre	Machinga	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ntholowa Health Centre	Machinga	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mangamba Health Centre	Machinga	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ANC cohort reports not complete for all 3 months or inaccurate ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ART Confirmatory HIV test details not recorded (paed. and adult cards) Failure to update stock cards for all ARVs, OI meds and test kits HCC register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u> 1- Update HCC register and cards before writing cohort. 2- ART card header details should be complete. 3- Pharmacy stock cards should be updated.		
<u>Mentor Focus:</u>		

Mbonechera Health Centre	Machinga	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. Maternity register not correctly filled: New page for each month, final status, page totals, etc.		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
St Lukes Mission Hospital	Zomba	Visited: 21 / 07 / 14
<u>QI Checklist:</u> Exposed child cards not correctly filed (by birth month)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chancellor College Clinic	Zomba	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Ahi Private Clinic	Zomba	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Blm Zomba	Zomba	Visited: 24 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Domasi Rural Hospital	Zomba	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - 'TB status current' not recorded at all ARV refill visits Exposed child cards not correctly filed (by birth month) HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Bimbi Health Centre	Zomba	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chilipa Health Centre Zomba	Zomba	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u> Provide the facility with DBS Kits		
<u>Mentor Focus:</u>		
Matiya Health Centre	Zomba	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate		

Matiya Health Centre	Zomba	Visited: 14 / 07 / 14
<u>QI Checklist:</u> ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate		
<u>Action Points</u> Write report after end of quarter.		
<u>Mentor Focus:</u>		
Nkasala Health Centre	Zomba	Visited: 18 / 07 / 14
<u>QI Checklist:</u> ART register - Outcome dates not specified		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Pirimiti Health Centre	Zomba	Visited: 09 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Case finding data do not match cards ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Thondwe Health Centre	Zomba	Visited: 13 / 07 / 14
<u>QI Checklist:</u> ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to update stock cards for all ARVs, OI meds and test kits HTC register not correctly filled: New page for each month, page totals, etc. Pharmacy disorganised / stock cards not updated		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Lambulira Health Centre	Zomba	Visited: 11 / 07 / 14
<u>QI Checklist:</u> ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months HCC quarterly cohort registration report incomplete and/or inaccurate HTC reports not complete for all 3 months or inaccurate Pharmacy disorganised / stock cards not updated		
<u>Action Points</u> Document STI cases in STI register.		
<u>Mentor Focus:</u>		

Chingale Health Centre	Zomba	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter HTC reports not complete for all 3 months or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Makwapala Health Centre	Zomba	Visited: 21 / 07 / 14
<u>QI Checklist:</u> ART - 'Doses missed' not recorded at all ARV refill visits ART - 'TB status current' not recorded at all ARV refill visits ART regimen and side effects not recorded at each visit		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
City Clinic Zomba	Zomba	Visited: 16 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards HTC register not correctly filled: New page for each month, page totals, etc.		
<u>Action Points</u> 1. Write WHO clinical stage defining condition on card header.		
<u>Mentor Focus:</u>		
Changalume Barracks Clinic	Zomba	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
H. Parker Sharp Health Centre (domasi)	Zomba	Visited: 22 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mmambo Health Centre	Zomba	Visited: 17 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcomes incomplete and/or not updated every quarter		
<u>Action Points</u> Update outcomes every quarter		
<u>Mentor Focus:</u>		
Zomba Mental Hospital	Zomba	Visited: 10 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate		
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Masm Medi Clinic Zomba	Zomba	Visited: 08 / 07 / 14
<u>QI Checklist:</u> ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate		

Masm Medi Clinic Zomba	Zomba	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	1. Complete report before supervision 2. DHO to provide site code to the site for DBS collection.	
<u>Mentor Focus:</u>	Brief the providers how to write reports i.e HCC and ART	
Zilindo Health Centre	Zomba	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Maera Health Centre	Zomba	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month) HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)	
<u>Action Points</u>	1. File exposed child master cards by birth month.	
<u>Mentor Focus:</u>		
St Peters Mission Hospital	Likoma	Visited: 04 / 08 / 14
<u>QI Checklist:</u>	Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
St Mary's Chisumulu Health Centre	Likoma	Visited: 05 / 08 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate Diflucan dispensed without filling of Diflucan register Exposed child cards not correctly filed (by birth month) HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mulanje District Hospital	Mulanje	Visited: 15 / 07 / 14
<u>QI Checklist:</u>	ART register - case finding columns not complete (age, sex, reason,...) HTC register not correctly filled: New page for each month, page totals, etc. HTC reports not complete for all 3 months or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>	make sure registration data on ART mastercards in computer is the same as that of ART register	
Namphungo Health Centre	Mulanje	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	

Namphungo Health Centre	Mulanje	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate	
<u>Action Points</u>	Compile ART/ PMTCT quarterly report before supervision Compile monthly exposed report.	
<u>Mentor Focus:</u>		
Mulomba Health Centre	Mulanje	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Make sure that numbers on mastercards (ART and PRE ART) should match numbers in the register.	
<u>Mentor Focus:</u>		
Chambe Health Centre	Mulanje	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Kambenje Health Centre	Mulanje	Visited: 14 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcome dates not specified ART register - Outcomes incomplete and/or not updated every quarter HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months) HCC quarterly cohort registration report incomplete and/or inaccurate Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Namulenga Health Centre	Mulanje	Visited: 24 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>	1. Improve accuracy in ART outcomes and cumulative. 2. Compile HCC report before supervision	
<u>Mentor Focus:</u>		
Dzenje Maternity	Mulanje	Visited: 25 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Muloza Health Centre	Mulanje	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate	

Muloza Health Centre	Mulanje	Visited: 18 / 07 / 14
<u>Action Points</u>	1. Do HIV rapid test for exposed infant at 12 and 24 months. 2. Separate exposed children in Pre-ART cumulative report.	
<u>Mentor Focus:</u>		
Minimini Dispensary	Mulanje	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	Failure to dispense full amount of NVP syrup at ANC as soon as possible Failure to implement ART initiation and continuation directly at ANC / MCH	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mkomaola Health Centre	Mulanje	Visited: 23 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate Exposed child cards not correctly filed (by birth month)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Chitekesa Health Centre	Phalombe	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc. ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART register - Outcomes incomplete and/or not updated every quarter Failure to update stock cards for all ARVs, OI meds and test kits Pharmacy disorganised / stock cards not updated	
<u>Action Points</u>	Write WHO defining condition on card header.	
<u>Mentor Focus:</u>		
Migowi Health Centre	Phalombe	Visited: 21 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Quarterly cohort report (registration details) incomplete and/or inaccurate ART register - Outcomes incomplete and/or not updated every quarter Exposed child cards not correctly filed (by birth month) Failure to implement ART initiation and continuation directly at ANC / MCH Failure to update stock cards for all ARVs, OI meds and test kits HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate HCC quarterly cohort registration report incomplete and/or inaccurate Maternity register not correctly filled: New page for each month, final status, page totals, etc. Maternity reports not complete for all 3 months or inaccurate	
<u>Action Points</u>	1- Write report after end of quarter. 2- Start new page for each month in HTC and new page for each quarter in HCC registers.	
<u>Mentor Focus:</u>		
Phalombe Health Centre	Phalombe	Visited: 11 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Assign new numbers for duplicated patients (HCC) 2. Register PMTCT mothers once initiated on treatment. 3. Testing of exposed children and documentation of results should be done.	
<u>Mentor Focus:</u>		

Nkhulambe Health Centre **Phalombe** Visited: 09 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
Exposed child cards not correctly filed (by birth month)
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
Maternity reports not complete for all 3 months or inaccurate

Action Points

Mentor Focus:

Nazombe Health Centre (gogo Nazomb **Phalombe** Visited: 08 / 07 / 14

QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ANC register not correctly filled: New page for each month, final status, page totals, etc.
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Registration number not correctly assigned and/or don't match cards
ART - Weight not recorded at each visit
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete
ART register - case finding columns not complete (age, sex, reason,...)
ART register - Case finding data do not match cards
ART register - Outcome dates not specified
ART register - Outcomes incomplete and/or not updated every quarter
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC register not correctly filled: New page for each month, final status, page totals, etc.
Pre-ART and ART cards not correctly filed (by Active / Inactive)

Action Points

1. Transfer in patients to be registered as soon as they report at health facility.
2. To re-register patients/clients who have duplicate numbers.
3. ANC - Start new page at the end of the month.
4. HCC start new page when starting a new quarter.

Mentor Focus:

Kalinde Health Centre **Phalombe** Visited: 22 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
Failure to update stock cards for all ARVs, OI meds and test kits
Pharmacy disorganised / stock cards not updated

Action Points

Mentor Focus:

Mpasa Health Centre **Phalombe** Visited: 11 / 07 / 14

QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - WHO stage defining conditions not written on card header / circled on reverse of cards
ART Card header details incomplete
ART register - Outcomes incomplete and/or not updated every quarter
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months
HCC quarterly cohort registration report incomplete and/or inaccurate
HCC register not correctly filled: New page for each month, final status, page totals, etc.

Mpasa Health Centre	Phalombe	Visited: 11 / 07 / 14
<u>Action Points</u>	write report as soon as quarter ends.	
	Do HIV testing at 12 and 24 months for exposed infants	
<u>Mentor Focus:</u>		
Mwanga Health Centre	Phalombe	Visited: 18 / 07 / 14
<u>QI Checklist:</u>	ANC register not correctly filled: New page for each month, final status, page totals, etc.	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Mulungu Alinafe Clinic	Phalombe	Visited: 08 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - Quarterly cohort report (registration details) incomplete and/or inaccurate	
<u>Action Points</u>	Compile ART/ PMTCT report before supervision date	
<u>Mentor Focus:</u>		
Kalembo Health Centre	Balaka	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - WHO stage defining conditions not written on card header / circled on reverse of cards ART Card header details incomplete ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form Diflucan dispensed without filling of Diflucan register Failure to dispense full amount of NVP syrup at ANC as soon as possible HCC register not correctly filled: New page for each month, final status, page totals, etc. Not enough HIV test kits reserved for pregnant women Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>	1. Ensure that missing ART/HCC register pages are traced and re-write them in the new register.	
<u>Mentor Focus:</u>		
Phimbi Health Centre	Balaka	Visited: 22 / 07 / 14
<u>QI Checklist:</u>	HTC register not correctly filled: New page for each month, page totals, etc. Pre-ART and ART cards not correctly filed (by Active / Inactive)	
<u>Action Points</u>		
<u>Mentor Focus:</u>		
Phalula Health Centre	Balaka	Visited: 17 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - 'Doses missed' not recorded at all ARV refill visits ART - Registration number not correctly assigned and/or don't match cards ART Card header details incomplete ART register - case finding columns not complete (age, sex, reason,...) ART register - Case finding data do not match cards Diflucan dispensed without filling of Diflucan register	
<u>Action Points</u>	1. Request for a new ART Register and reorganise clients according to their numbers.	
<u>Mentor Focus:</u>		
Kankao Health Centre	Balaka	Visited: 16 / 07 / 14
<u>QI Checklist:</u>	ART - Cumulative cohort outcomes report incomplete or <98% accurate ART - Cumulative cohort registration details report incomplete and/or inaccurate ART - 'Doses missed' not recorded at all ARV refill visits	

Kankao Health Centre **Balaka** Visited: 16 / 07 / 14
QI Checklist: HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
Action Points
Mentor Focus:

Utale 2 Health Centre **Balaka** Visited: 22 / 07 / 14
QI Checklist: ANC cohort reports not complete for all 3 months or inaccurate
ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - 'Doses missed' not recorded at all ARV refill visits
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
ART - Registration number not correctly assigned and/or don't match cards
ART Card header details incomplete
ART register - Transfer-ins not recorded
Exposed child cards not correctly filed (by birth month)
Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to implement ART initiation and continuation directly at ANC / MCH
Failure to update stock cards for all ARVs, OI meds and test kits
HTC reports not complete for all 3 months or inaccurate
Maternity reports not complete for all 3 months or inaccurate
Pre-ART and ART cards not correctly filed (by Active / Inactive)
Action Points
Mentor Focus:

Utale 1 Health Centre **Balaka** Visited: 22 / 07 / 14
QI Checklist: Failure to dispense full amount of NVP syrup at ANC as soon as possible
Failure to update stock cards for all ARVs, OI meds and test kits
Pharmacy disorganised / stock cards not updated
Action Points
Mentor Focus:

Balaka Opd Health Centre **Balaka** Visited: 22 / 07 / 14
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Registration number not correctly assigned and/or don't match cards
ARVs / HIV test kits relocated or disposed without authorization and filling of Relocation form
Pharmacy disorganised / stock cards not updated
Action Points
Mentor Focus:

Chiendausiku Health Centre **Balaka** Visited: 21 / 07 / 14
QI Checklist: ART - Cumulative cohort outcomes report incomplete or <98% accurate
ART - Cumulative cohort registration details report incomplete and/or inaccurate
ART - Quarterly cohort report (registration details) incomplete and/or inaccurate
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate
HCC - Exposed Child cohort reports incomplete / inaccurate (for age 2, 12 and 24 months for all 3 months)
HCC quarterly cohort registration report incomplete and/or inaccurate
Action Points
Mentor Focus:

Namdumbo Health Centre **Balaka** Visited: 19 / 07 / 14
QI Checklist: Diflucan dispensed without filling of Diflucan register
HCC - Cumulative Pre-ART cohort outcome report incomplete and/or inaccurate

Action Points

Mentor Focus: